

XMANA G388

XMANA Global-PTT G388 4G LTE PoC Radio User Manual

Model: G388

INTRODUCTION

This user manual provides comprehensive instructions for the XMANA Global-PTT G388 4G LTE Push-to-Talk over Cellular (PoC) radio. Designed for wide-area communication, this device utilizes 4G/LTE mobile networks to provide reliable connectivity. Please read this manual thoroughly to understand the radio's features, setup procedures, and operational guidelines for optimal performance and safety.

PACKAGE CONTENTS

Verify that all items are present in your package:

- Global-PTT G388 4G LTE PoC Radio (2 units for 2-pack)
- Pre-installed SIM Cards (2 units for 2-pack)
- Charging Cable (Type-C)
- User Manual

PRODUCT OVERVIEW

The XMANA Global-PTT G388 is a compact and rugged PoC radio designed for ease of use and reliable communication across 4G/LTE networks. Its design allows for one-hand operation and versatile carrying options.

Component Identification

Familiarize yourself with the various components of your Global-PTT G388 radio:

FUNCTION KEY ANALYSIS



Image Description: This diagram labels the key external components of the Global-PTT G388 radio. Visible parts include the antenna at the top, a screen displaying network status and channel information, the Push-to-Talk (PTT) button on the side, a flashlight, a power/volume switch, an earpiece/Type-C port, a microphone, and up/down navigation buttons. A Type-C charging port is located at the bottom.



Image Description: This image demonstrates the compact size of the Global-PTT G388 radio, shown held comfortably in a hand. The text '8cm' indicates its approximate height, highlighting its portability and ease of carrying in a pocket.

SETUP

SIM Card Installation

Your Global-PTT G388 radio comes with pre-installed SIM cards and default settings. No manual SIM card installation is typically required for initial use. If you need to access the SIM card slot for maintenance or replacement, follow these steps:

1. Locate the SIM card cover on the back of the radio.
2. Carefully open the cover to reveal the SIM card slots.
3. Ensure SIM cards are securely seated in their respective slots.
4. Close the SIM card cover firmly to maintain water resistance.



**Pre-programmed
with default settings
before shipping**

Image Description: This image displays the rear of the Global-PTT G388 radio with the SIM card cover removed. Two SIM card slots are visible, each containing a pre-installed SIM card. An enlarged inset provides a clearer view of the SIM card placement within the slots, emphasizing that the radios are pre-programmed before shipping.

Initial Charge

Before first use, fully charge your radio's battery. The G388 features a 6000 mAh battery for extended operation.

1. Connect the provided Type-C charging cable to the radio's Type-C port.
2. Connect the other end of the cable to a compatible USB power adapter (not included) or a computer's USB port.
3. The charging indicator on the radio will show charging status. Allow sufficient time for a full charge.

Type-C CHARGE

6000 mAh



Image Description: This image shows the Global-PTT G388 radio being charged via its Type-C port, connected to a laptop. The text 'Type-C CHARGE 6000 mAh' indicates the charging method and the radio's battery capacity, emphasizing convenient and powerful charging.

OPERATION

Power On/Off

- **To Power On:** Rotate the power/volume switch clockwise until you hear a click and the screen illuminates.
- **To Power Off:** Rotate the power/volume switch counter-clockwise until you hear a click and the screen turns off.

Push-to-Talk (PTT) Function

The PTT button is located on the side of the radio.

- To transmit, press and hold the PTT button. Speak clearly into the microphone.
- Release the PTT button to listen for incoming transmissions.

Nationwide Coverage

The Global-PTT G388 utilizes 4G/LTE cellular networks for communication, providing nationwide coverage where cellular service is available.

Nationwide Communications

Works Anywhere with Cellular 4G LTE Coverage in the USA & Canada



Image Description: This graphic depicts two Global-PTT radios connected by a communication link over a stylized map, symbolizing nationwide communication capabilities. The accompanying text highlights that the radios work anywhere with cellular 4G LTE coverage in the USA and Canada, demonstrating their extensive range.

Flashlight Function

The radio includes a built-in flashlight for convenience.

- To activate the flashlight, locate the dedicated flashlight button (or refer to the 'Function Key Analysis' diagram for its position).
- Press the button once to turn the flashlight on, and press it again to turn it off.

flashlight



Image Description: This close-up image shows the Global-PTT G388 radio with its integrated flashlight activated, emitting a bright beam of light. The word 'flashlight' is prominently displayed, indicating this feature.

MAINTENANCE

To ensure the longevity and optimal performance of your Global-PTT G388 radio, follow these maintenance guidelines:

- **Cleaning:** Use a soft, damp cloth to clean the radio's exterior. Avoid harsh chemicals or abrasive cleaners.
- **Storage:** Store the radio in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** For prolonged storage, ensure the battery is partially charged (around 50%). Avoid fully discharging the battery for extended periods.
- **Water Resistance:** While the radio is waterproof, ensure all ports and covers are securely closed before exposure to water to maintain its water resistance level.

TROUBLESHOOTING

If you encounter issues with your Global-PTT G388 radio, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Radio does not power on	Low battery; Power switch off	Charge the battery; Ensure power switch is rotated to ON position
Cannot transmit or receive	No 4G/LTE signal; SIM card issue; Incorrect channel/group	Move to an area with better cellular coverage; Check SIM card seating; Verify channel/group settings
Poor audio quality	Weak signal; Microphone/speaker obstruction	Improve signal strength; Clear any obstructions from microphone/speaker
Battery drains quickly	Frequent use; Old battery	Reduce transmission time; Consider battery replacement if significantly degraded

SPECIFICATIONS

Key technical specifications for the XMANA Global-PTT G388 radio:

Feature	Detail
Model Number	G388
Brand	XMANA
Connectivity	4G/LTE (Push-to-Talk over Cellular)
Number of Channels	2
Special Features	1 Year Data Service, High-speed Data, Operates Within 4G Coverage Areas
Water Resistance Level	Waterproof
Included Components	Walkie Talkie

WARRANTY AND SUPPORT

The XMANA Global-PTT G388 radio comes with a **1-Year Warranty** from the date of purchase. This warranty covers manufacturing defects under normal use.

For technical support, warranty claims, or further assistance, please contact XMANA customer service through their official channels. Refer to your purchase documentation for specific contact information.