

Deerma DEM-VX20W

Deerma DEM-VX20W Upright Vacuum Cleaner with Mop Function User Manual

Comprehensive guide for your Deerma DEM-VX20W.

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Deerma DEM-VX20W upright vacuum cleaner with mop function. Please read this manual thoroughly before using the appliance and retain it for future reference.

2. SAFETY INFORMATION

- Always ensure the power supply voltage matches the rating label on the appliance.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Unplug the appliance from the power outlet when not in use, before cleaning, or before performing any maintenance.
- Keep the appliance out of reach of children and pets.
- Do not use the appliance to vacuum flammable or combustible materials, hot ashes, or sharp objects.
- Regularly check the power cord and plug for damage. Do not operate the appliance if damaged.
- Use only manufacturer-recommended attachments and accessories.

3. PACKAGE CONTENTS

Please check the contents of your package. If any items are missing or damaged, contact customer support.

- Deerma DEM-VX20W Upright Vacuum Cleaner Main Unit
- Handle Assembly
- Water Tank (Clean Water)
- Dirty Water Tank

- Power Adapter
- Cleaning Brush
- User Manual



Image: The Deerma DEM-VX20W upright vacuum cleaner, shown in white and black with a clear dirty water tank visible. The handle extends upwards from the main body, which houses the motor and tanks, leading down to the floor cleaning head.

4. SETUP

1. **Unpack the Appliance:** Carefully remove all components from the packaging.
2. **Assemble the Handle:** Insert the handle assembly into the designated slot on the main unit until it clicks securely into place.
3. **Fill the Clean Water Tank:** Remove the clean water tank, open its cap, and fill it with clean tap water. For mopping, you may add a small amount of non-foaming floor cleaning solution as per the solution's instructions. Do not overfill. Close the cap and reinsert the tank into the main unit.
4. **Charge the Battery (if applicable):** If your model has a rechargeable battery, connect the power adapter to the charging port and plug it into a wall outlet. Allow the unit to fully charge before first use. Refer to the indicator lights for charging status.

5. OPERATING INSTRUCTIONS

5.1 Powering On/Off

- To turn on the vacuum cleaner, press the Power button located on the handle.
- To turn off, press the Power button again.

5.2 Vacuuming

- Ensure the clean water tank is filled and the dirty water tank is empty.
- Tilt the main unit back to engage the floor head.
- Press the Power button to start vacuuming.
- Move the vacuum cleaner slowly over the floor surface to pick up dirt and debris.

5.3 Mop Function

- Ensure the clean water tank contains water or cleaning solution.
- Activate the mop function by pressing the dedicated Mop button (if available) or by selecting the appropriate mode.
- The appliance will dispense water/solution while vacuuming, allowing for wet cleaning.
- Move the unit over the floor, allowing the mop function to clean the surface.

5.4 Mode Selection

Your Deerma DEM-VX20W may feature different cleaning modes (e.g., Standard, Max, Mop Only). Refer to the display or indicator lights on the handle to select the desired mode for your cleaning task.

6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the life of your appliance.

6.1 Emptying the Dirty Water Tank

- After each use, or when the dirty water tank is full, remove it from the main unit.
- Open the tank and dispose of the dirty water.
- Rinse the tank thoroughly with clean water and allow it to air dry before reattaching.

6.2 Cleaning the Roller Brush

- Turn off and unplug the appliance.
- Remove the roller brush cover and then the roller brush itself.
- Use the provided cleaning brush or scissors to remove any hair, debris, or tangled fibers from the roller brush.
- Rinse the roller brush under running water if necessary and allow it to dry completely before reinserting.

6.3 Cleaning the Filters

- Locate and remove the filters (e.g., HEPA filter, foam filter).
- Tap the filters gently to remove loose dust. If washable, rinse them under cold running water until the

water runs clear.

- Allow filters to air dry completely for at least 24 hours before reinserting them. Do not use a dryer or direct heat.

6.4 General Cleaning

- Wipe the exterior of the appliance with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Ensure all parts are dry before storing the appliance.

7. TROUBLESHOOTING

If you encounter issues with your Deerma DEM-VX20W, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Appliance does not turn on	No power; Battery not charged (if applicable); Power button not pressed correctly	Check power connection; Charge battery; Press power button firmly
Low suction power	Dirty water tank full; Clogged filter; Blocked air inlet/outlet; Tangled roller brush	Empty dirty water tank; Clean/replace filter; Clear blockages; Clean roller brush
Mop function not dispensing water	Clean water tank empty; Water nozzle clogged	Fill clean water tank; Clean water nozzle
Unusual noise	Foreign object in brush roll; Motor issue	Inspect and remove foreign objects from brush roll; Contact customer support if noise persists

8. SPECIFICATIONS

Feature	Detail
Model Number	DEM-VX20W
Brand	Deerma
Form Factor	Stick
Item Weight	2.2 pounds
Package Dimensions	3.94 x 0.79 x 0.39 inches
Assembly Required	No
Batteries Required	No
Included Components	1 item (Main Unit)

Feature	Detail
Number of Items	1

9. WARRANTY AND SUPPORT

Your Deerma DEM-VX20W is covered by a manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including the warranty period and coverage details. For technical support, spare parts, or service inquiries, please contact Deerma customer service through their official website or the contact information provided in your product documentation.

For additional information or to register your product, visit the official Deerma website: [Deerma Official Store](#)