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› Sannover FreshoMobile12 Reversible Mobile Air Conditioner (Hot/Cold) 3.5 kW / 12000 BTU User Manual

Sannover FreshoMobile12

Sannover FreshoMobile12 Reversible Mobile Air Conditioner User Manual

Model: FreshoMobile12

1. INTRODUCTION

Thank you for choosing the Sannover FreshoMobile12 Reversible Mobile Air Conditioner. This unit is designed to provide efficient cooling, heating, dehumidification, and ventilation for your indoor spaces. Please read this manual thoroughly before installation and operation to ensure proper use and maintenance. Keep this manual for future reference.



Figure 1: Sannover FreshoMobile12 Portable Air Conditioner in a living room setting.

2. SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury.

- Ensure the power supply matches the voltage specified on the rating label.
- Do not operate the unit with a damaged cord or plug.
- Do not insert fingers or foreign objects into the air inlet or outlet.
- Keep the unit at least 50 cm away from walls or other objects to ensure proper airflow.
- Do not use the unit in wet environments such as bathrooms or laundry rooms.
- Unplug the unit before cleaning or servicing.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental

capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- The refrigerant R-290 is flammable. Handle with care and ensure proper ventilation.

3. PACKAGE CONTENTS

Carefully unpack your mobile air conditioner and check that all items are present and in good condition. If any items are missing or damaged, contact your retailer.

- Sannover FreshoMobile12 Mobile Air Conditioner Unit
- Remote Control
- Exhaust Hose
- Window Sealing Kit (Adapter, Connector, Window Slide Bar)
- Drain Hose
- User Manual



Figure 2: Contents of the Sannover FreshoMobile12 package.

4. SETUP AND INSTALLATION

4.1 Unit Placement

- Place the unit on a flat, stable surface.
- Ensure there is at least 50 cm of clear space around the unit for proper air circulation.
- Position the unit near a window or door for exhaust hose installation.

4.2 Exhaust Hose Installation

1. Screw the exhaust hose connector onto one end of the exhaust hose.
2. Attach the window kit adapter to the other end of the exhaust hose.
3. Insert the exhaust hose connector into the exhaust outlet on the back of the air conditioner unit.
4. Adjust the window slide bar to fit your window opening. Secure it in place.
5. Insert the window kit adapter into the opening of the window slide bar, ensuring a tight seal to prevent hot air from re-entering the room.

4.3 Drainage Setup (Dehumidification Mode)

For continuous drainage during dehumidification mode, connect the drain hose to the continuous drainage port on the back of the unit. Route the hose to a suitable drain or container, ensuring it is lower than the drainage port for gravity flow.

4.4 Power Connection

Plug the power cord into a grounded electrical outlet. Ensure the outlet meets the electrical requirements of the unit (230V).

5. OPERATING INSTRUCTIONS

5.1 Control Panel Overview



Figure 3: Control Panel

- **Power Button (U)**: Turns the unit ON or OFF.
- **Mode Button (M)**: Cycles through Cooling, Heating, Dehumidifying, and Fan modes.
- **Temperature Up/Down Buttons (+ / -)**: Adjusts the desired temperature.
- **Fan Speed Button (Speed)**: Selects fan speed (Low, Medium, High).
- **Timer Button (Timer)**: Sets the auto-on or auto-off timer.
- **Swing Button (Swing)**: Activates or deactivates the automatic louver swing.

5.2 Remote Control

The remote control allows you to operate all functions of the air conditioner from a distance. Ensure there are no obstructions between the remote control and the unit's receiver.



Figure 4: Remote Control

The buttons on the remote control correspond to the functions on the control panel. Refer to the control panel overview for button descriptions.

5.3 Operating Modes

- **Cooling Mode:** Select 'Cool' mode. Set your desired temperature using the Up/Down buttons. The unit will cool the room to the set temperature.
- **Heating Mode:** Select 'Heat' mode. Set your desired temperature. The unit will heat the room.
- **Dehumidifying Mode:** Select 'Dry' mode. The unit will remove moisture from the air. Fan speed is automatically set to low. Continuous drainage is recommended for this mode.
- **Fan Mode:** Select 'Fan' mode. The unit will circulate air without cooling or heating. Adjust fan speed as desired.

6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your air conditioner. Always unplug the unit before performing any maintenance.

6.1 Cleaning the Air Filter

1. Turn off and unplug the unit.
2. Locate the air filter panel (usually on the back or side).
3. Remove the air filter.
4. Clean the filter with a vacuum cleaner or wash it with warm water (below 40°C) and a mild detergent. Rinse thoroughly.
5. Allow the filter to dry completely before reinstalling.
6. Reinstall the filter and close the panel.

Frequency: Clean the air filter every two weeks, or more frequently if the unit is used in a dusty environment.

6.2 Draining Water

The unit has an internal water collection tank. When the tank is full, the unit will stop operating and display an error code (e.g., 'FL').

1. Turn off and unplug the unit.
2. Place a shallow pan or container under the drainage port at the bottom rear of the unit.
3. Remove the drain plug. Water will flow out.

4. Once all water has drained, replace the drain plug securely.

6.3 Cleaning the Exterior

Wipe the exterior of the unit with a soft, damp cloth. Do not use harsh chemicals, abrasives, or solvents, as these can damage the surface.

6.4 Storage

If the unit will not be used for an extended period:

- Drain all accumulated water.
- Clean the air filter.
- Unplug the power cord and coil it neatly.
- Store the unit in a dry, cool place, away from direct sunlight and extreme temperatures.

7. TROUBLESHOOTING

Before contacting customer support, refer to the following table for common issues and their solutions.

Problem	Possible Cause	Solution
Unit does not turn on.	No power supply; Power cord not plugged in; Circuit breaker tripped.	Check power outlet; Plug in power cord securely; Reset circuit breaker.
Unit does not cool/heat effectively.	Air filter clogged; Exhaust hose not properly installed; Room too large; Doors/windows open.	Clean air filter; Ensure exhaust hose is sealed; Close doors/windows; Check room size suitability.
Unit is noisy.	Unit not on a flat surface; Air filter clogged.	Place on a flat surface; Clean air filter.
Water leakage.	Drain plug loose; Unit tilted.	Secure drain plug; Ensure unit is level.
Error code 'FL' displayed.	Water tank is full.	Drain the water tank as per Section 6.2.

8. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Number	FreshoMobile12
Product Dimensions (D x W x H)	35D x 35.5W x 70H cm
Item Weight	25 kg
Cooling Capacity	12000 BTU
Wattage	3500 W
Voltage	230 V
Refrigerant	R-290

Feature	Specification
Seasonal Energy Efficiency Ratio (SEER)	8.5
Efficiency Class	A
Special Features	Dehumidifier, Heating, Cooling
Installation Type	Portable
Included Components	Remote Control
Compressor Type	Rotary Scroll
Outdoor Unit Required	No
Air Conditioner Application	Indoor

9. WARRANTY INFORMATION

This Sannover product comes with a limited warranty. Please retain your proof of purchase for warranty claims. The availability of spare parts in the EU is guaranteed for 2 years from the date of purchase.

For detailed warranty terms and conditions, please refer to the warranty card included with your product or contact Sannover customer support.

Sannover Thermique

For support, please visit the official Sannover website or contact your local dealer.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question