

CKGO-i5

Smart Ice Maker Machine User Manual

Model: CKGO-i5 | Brand: Generic

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before operating your ice maker and retain for future reference. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Ensure the appliance is properly grounded.
- Do not immerse the power cord, plug, or any part of the appliance in water or other liquids.
- Keep the ice maker away from heat sources and direct sunlight.
- Supervise children when the appliance is in use.
- Use only potable water to make ice.
- Ensure adequate ventilation around the unit (at least 15cm clearance on all sides).
- Unplug the ice maker before cleaning, maintenance, or when not in use for extended periods.
- Do not operate the appliance with a damaged cord or plug.

2. PRODUCT OVERVIEW

The Smart Ice Maker Machine (Model CKGO-i5) is a compact and efficient countertop appliance designed to produce bullet-shaped ice quickly. It features a 1.3L water tank, automatic self-cleaning function, and convenient APP control for a seamless ice-making experience. Ideal for home use, bars, and coffee shops.



The Smart Ice Maker Machine (Grey-i5) on a kitchen countertop with drinks and ice scoop.



The ice maker supports APP remote control, allowing you to connect via Wi-Fi to schedule ice making.

6-8 minutes of rapid ice release Enjoy the refreshing cold soon



Experience rapid ice release in just 6-8 minutes, providing refreshing cold drinks quickly.

Ice making advanced
Small figure, large capacity



Despite its compact size, the ice maker offers a large ice-making capacity.

Touch screen operation One click ice making



The ice maker features a user-friendly touch screen for one-click ice making.

Adjustable ice size



Small ice cubes 27 * 21mm
suitable for ice water such as lemon and milk tea



Large ice cubes 28 * 21mm
suitable for cold drinks, etc

Adjustable ice size options are available: small (27x21mm) for ice water, and large (28x21mm) for cold drinks.



Activate the automatic cleaning function with one click for safer ice usage by removing scale.

3. SETUP

- Unpack the Ice Maker:** Carefully remove the ice maker and all packaging materials. Check for any damage during transit.
- Placement:** Place the ice maker on a flat, stable, and level surface, away from direct sunlight and heat sources. Ensure there is at least 15cm of clear space around the unit for proper ventilation.
- Initial Stand Time:** After receiving the product, please stand the machine upright for at least 4 hours before switching on the power and using it. This allows the refrigerant to settle.
- Initial Cleaning:** Before first use, clean the interior of the ice maker as described in the 'Maintenance and Cleaning' section.
- Connect Power:** Plug the power cord into a grounded electrical outlet.

4. OPERATING INSTRUCTIONS

Manual Operation

- Add Water:** Open the lid and fill the water reservoir with potable water up to the MAX fill line. Do not overfill.
- Power On:** Press the 'ON/OFF' button on the control panel to turn on the ice maker.
- Select Ice Size:** If your model supports adjustable ice sizes, use the corresponding button (e.g., 'S' for small, 'L'

for large) to select your desired ice cube size.

- Start Ice Making:** The ice maker will automatically begin the ice-making cycle. The first batch of ice typically takes 6-8 minutes.
- Ice Full/Add Water Indicators:** The ice maker features advanced infrared sensor technology. It will notify you when the ice basket is full or when the water level is low, prompting you to add more water.

APP Control

This ice maker supports APP control for convenient remote operation and scheduling.

- Download APP:** Download the official control APP for your ice maker from your smartphone's app store.
- Connect to Wi-Fi:** Follow the in-app instructions to connect your ice maker to your home Wi-Fi network.
- Remote Control:** Once connected, you can use the APP to turn the ice maker on/off, select ice size, and schedule ice production from anywhere.

5. MAINTENANCE AND CLEANING

Automatic Self-Cleaning Program

The ice maker countertop has a self-cleaning function to simplify maintenance.

- Activate Self-Cleaning:** Ensure the water reservoir is filled with clean water. Press and hold the 'ON/OFF' button for more than 5 seconds to enter the self-cleaning program.
- Cleaning Cycle:** The self-cleaning program will run for approximately 30 minutes. During this time, the "S" and "L" indicators may flash alternately.
- Drain Water:** After the cleaning cycle is complete, drain the water from the inner tank through the drainage outlet located at the bottom of the machine.

Manual Cleaning

For thorough cleaning, especially after prolonged use or before storage:

- Exterior:** Wipe the exterior with a soft cloth dampened with mild detergent. Dry thoroughly.
- Interior:** Remove the ice basket. Clean the interior water tank and ice-making components with a soft cloth and a solution of water and mild vinegar or lemon juice. Rinse thoroughly with clean water.
- Drainage:** Ensure the drainage outlet is clear and free of debris.
- Air Filter (if applicable):** Periodically clean the air filter located on the side or back of the unit to ensure efficient operation.

6. TROUBLESHOOTING

Refer to the table below for common issues and their solutions.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No ice production	No water in reservoir; Power off; Ambient temperature too high.	Add water; Check power connection; Ensure proper ventilation and cooler environment.
Ice cubes too small/soft	Water temperature too high; Air vent blocked; Refrigerant issue.	Use colder water; Clear air vents; Contact customer support if issue persists.
"Add Water" indicator on, but water is present	Water sensor dirty or obstructed.	Clean the water sensor located in the reservoir.
Ice basket full indicator on, but basket is not full	Ice sensor dirty or obstructed.	Clean the ice sensor.
Unusual noise	Unit not level; Fan obstruction; Compressor issue.	Ensure unit is on a level surface; Check for obstructions around fan; Contact customer support.

7. SPECIFICATIONS

Brand	Generic
Model Name	CKGO-i5
Product Dimensions (WxDxH)	22.3 cm x 28.5 cm x 29.3 cm
Net/Gross Weight	6 kg / 7 kg
Rated Voltage	220-240V
Rated Frequency	50Hz
Rated Power	105W
Refrigerant	R600a/17g
Ice-Making Rating	0.8A
Ice-Harvest Rating	1.0A
Water Tank Capacity	1.3 Liters
Origin	China

8. WARRANTY AND SUPPORT

This product is manufactured by Generic. For specific warranty details, please refer to the warranty card included with your purchase or contact the retailer.

For technical support, troubleshooting assistance, or spare parts, please contact the seller or manufacturer directly. Keep your purchase receipt and model number handy for faster service.

Note: Extended warranty plans may be available from third-party providers, such as the 2-Year Extended Warranty by Salama Care.

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