

THOMSON 1002

THOMSON 10.1-Inch Digital Picture Frame (Model 1002) User Manual

Your guide to setting up and operating your digital picture frame.

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your THOMSON 10.1-Inch Digital Picture Frame (Model 1002). Please read this manual thoroughly before using the device to ensure optimal performance and longevity.

2. PRODUCT OVERVIEW

The THOMSON 10.1-Inch Digital Picture Frame is designed to display your cherished photos and videos with ease. It features a high-definition IPS touch screen, built-in Wi-Fi for instant sharing, and a portable battery-powered design.

Key Features:

- **Battery Powered Design:** Equipped with a 4000mAh lithium battery for wireless portability.
- **10.1-Inch IPS HD Touch Screen:** 1280*800 resolution with a 180° ultra-wide viewing angle.
- **Instant Wireless Sharing:** Share photos and videos via the free "Thomson Smart Frame" app.
- **Large Internal Storage:** 32 GB built-in memory, expandable via SD/MMC card or USB drive.
- **Impressive Functions:** Auto-rotation, adjustable brightness, slideshow settings, sleep mode, clock, calendar, and weather display.



Image: The THOMSON 10.1-Inch Digital Picture Frame in a living room setting, showcasing its display and app connectivity.

3. SETUP

3.1 Unboxing and Initial Charge

1. Carefully remove all components from the packaging.
2. Connect the power adapter to the frame and a power outlet. Allow the frame to fully charge (approximately 2-3 hours) before first use.

3.2 Attaching the Stand

The frame includes a removable stand that can be adjusted for both landscape and portrait orientations. Insert the stand into the designated slot on the back of the frame until it clicks securely into place.

3.3 Powering On

Press and hold the power button on the back of the frame for a few seconds until the screen illuminates.

3.4 Connecting to Wi-Fi

1. On the frame's touch screen, navigate to **Settings**.
2. Select **Wi-Fi** and choose your network from the list.
3. Enter your Wi-Fi password and tap **Connect**.

3.5 App Download and Pairing

1. Download the "Thomson Smart Frame" app from your smartphone's app store (iOS or Android).
2. Open the app and follow the on-screen instructions to create an account.
3. To pair your frame, select **Connect Frame** in the app and enter the unique code displayed on your digital

picture frame.

Anywhere in the World Share Favorite Moments with Loved Ones Anytime



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Image: Illustrates the process of sharing photos from a smartphone to the digital picture frame using the dedicated app.

3.6 Using SD Card or USB Drive

The frame supports SD/MMC cards and USB drives for direct media playback. Insert the card or drive into the corresponding slot on the frame. The frame will automatically detect the storage and allow you to browse and display content.

Built-in 32GB of large storage Allow You to Save 50000+ Photos

Storage can also be extended, By using SD card and USB drivemax up to 256GB



Pictures



Videos



Micro SD Card



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Image: Visual representation of the frame's internal storage and external storage options (SD card, USB drive).

4. OPERATING INSTRUCTIONS

4.1 Touch Screen Navigation

The frame features an intuitive touch screen interface. Swipe left or right to navigate through photos, tap to access menus, and pinch to zoom.

4.2 Uploading Photos and Videos

Once paired with the "Thomson Smart Frame" app, you can upload photos and short videos (up to 15 seconds) directly from your smartphone. The app allows you to select multiple files and send them to the frame from anywhere with an internet connection.

4.3 Slideshow Settings

Customize your slideshow experience:

- **Playback Order:** Choose sequential, random, or by date.
- **Image Scaling:** Select options like 'Fit to Frame' or 'Fill Frame'.
- **Transition Effects:** Select from various visual transitions between photos.
- **Display Interval:** Adjust the duration each photo is displayed.

4.4 Auto-Rotate Function

The frame automatically adjusts the display orientation (landscape or portrait) based on how it is positioned.



Image: Demonstrates the frame's auto-rotate capability, adapting content to horizontal or vertical placement.

4.5 Additional Functions

Access various utilities from the main menu:

- **Clock & Calendar:** Display current time and date.
- **Weather:** View local weather forecasts (requires Wi-Fi connection).
- **Sleep Mode:** Schedule the frame to turn off/on automatically.
- **Brightness:** Adjust screen brightness for optimal viewing.

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10.1 Inch Digital Photo Frame WiFi



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Image: Highlights the frame's diverse functionalities including touch screen, HD display, media playback, and battery status.

5. MAINTENANCE

To maintain your digital picture frame:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the screen. For stubborn smudges, lightly dampen the cloth with water or a screen-safe cleaner. Avoid harsh chemicals.
- **Storage:** When not in use for extended periods, store the frame in a cool, dry place away from direct sunlight.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge it regularly.

6. TROUBLESHOOTING

Frame Not Turning On:

- Ensure the frame is fully charged or connected to a power source.
- Perform a long press (several seconds) on the power button to access the power options menu (Power Off/Restart) and ensure it's not in a deep sleep state.

Wi-Fi Connection Issues:

- Verify your Wi-Fi password is correct.
- Ensure the frame is within range of your Wi-Fi router.
- Restart your Wi-Fi router and the digital picture frame.

Photos Not Uploading via App:

- Check your internet connection on both your phone and the frame.
- Ensure the frame is properly paired with the app.
- Verify that the app has necessary permissions on your smartphone to access photos.

USB/SD Card Not Recognized:

- Ensure the card/drive is inserted correctly and fully into the slot.
- Try re-inserting the USB stick, adjusting its position slightly, as some users have noted this can affect recognition.
- Check if the file format on the card/drive is compatible with the frame.

7. SPECIFICATIONS

| Feature | Specification |
|--------------------|------------------------------|
| Model Number | 1002 |
| Screen Size | 10.11 Inches |
| Resolution | 1280p |
| Internal Storage | 32 GB |
| Battery Capacity | 4000mAh |
| Connectivity | Wi-Fi, USB, SD/MMC Card Slot |
| Product Dimensions | 16 x 10 x 0.99 inches |
| Item Weight | 1.5 pounds |

8. WARRANTY AND SUPPORT

THOMSON provides a **24-month warranty** for this digital picture frame. Additionally, **lifetime technical support** is available to assist you with any product-related inquiries or issues. For support, please refer to the contact information provided with your product packaging or visit the official THOMSON website.