artfone G3

artfone G3 4G Flip Phone User Manual

Model: G3 | Brand: artfone

1. Introduction

The artfone G3 is a user-friendly 4G flip phone specifically designed for simplicity and ease of use, making it ideal for seniors, children, or individuals who prefer a straightforward mobile experience. It features large, tactile buttons, a clear display, and essential functions for reliable communication.





Figure 1.1: artfone G3 4G Flip Phone and Charging Dock

2. What's in the Box

Upon opening your artfone G3 package, please ensure all the following items are present:

- 1x Mobile Phone (Battery not installed)
- 1x 1300mAh Battery
- 1x USB Charger Cable
- 1x Charging Base/Stand
- 1x User manual



Figure 2.1: Package Contents

3. Product Overview

The artfone G3 features a classic flip design with a focus on accessibility and ease of use.

3.1 Key Features

- **Large Buttons:** Physical keypad with 21 large, backlit buttons for easy dialing and texting.
- **Clear Display:** 2.4-inch color LCD with large fonts and icons for improved readability.
- **SOS Button:** Dedicated emergency button for quick contact with pre-programmed numbers.
- **Charging Dock:** Convenient charging solution for effortless power replenishment.
- **Time Reporting:** Audible time announcement feature.
- **Speed Dial:** Assign frequently called contacts to dedicated keys.
- **Flashlight:** Built-in flashlight for convenience.

3.2 Phone Layout



Figure 3.1: Front View with Display and Keypad

This image highlights the large buttons and the clear 2.4-inch LCD screen, designed for easy navigation and readability.



Figure 3.2: Side and Rear View with SOS Button

The phone features convenient side buttons for volume control and a prominent SOS button on the rear for emergency situations.



Figure 3.3: Built-in Flashlight

A dedicated side button activates the built-in flashlight, providing illumination when needed.



Figure 3.4: Receiver and Speaker

The phone is equipped with a clear receiver for calls and a loud box speaker for ringtones and hands-free communication.

4. Setup

4.1 Battery, SIM Card, and Micro SD Card Installation

Before using your phone, you need to install the battery, SIM card, and optionally a Micro SD card for expanded storage.

1. Remove the back cover of the phone by gently prying it open from the notch.
2. Insert your Nano SIM card into the designated SIM slot. Ensure the gold contacts face downwards and the card is correctly oriented.
3. If desired, insert a Micro SD card into the Micro SD slot for additional storage.
4. Place the 1300mAh battery into the battery compartment, aligning the contacts.
5. Replace the back cover, pressing firmly until it clicks into place.



Figure 4.1: Internal Components and Installation

This diagram illustrates the placement of the Nano SIM card, Micro SD card, and the 1300mAh battery within the phone's compartment.

4.2 Charging the Phone

Your artfone G3 can be charged using the included USB-C cable or the convenient charging dock.

1. **Using USB-C Cable:** Connect the USB-C cable to the phone's charging port and the other end to a compatible USB power adapter (not always included) or a computer.
2. **Using Charging Dock:** Place the phone securely into the charging dock. Ensure the charging contacts on the phone align with those on the dock. Connect the USB-C cable to the charging dock and a power source.

The battery indicator on the screen will show charging progress. The phone features overcharge protection, automatically cutting off power once fully charged.



Figure 4.2: Phone in Charging Dock

The charging dock provides a stable and easy way to charge your artfone G3.

Video 4.1: artfone G3 Features Overview

This video demonstrates various features of the artfone G3, including charging methods (USB-C and dock), time reporting, SOS function, flashlight, and speaker quality.

5. Operating Instructions

5.1 Power On/Off

- **Power On:** Press and hold the **Power/End Call** button (red button) until the screen lights up.
- **Power Off:** Press and hold the **Power/End Call** button until the power off options appear, then select 'Power off'.

5.2 Making and Receiving Calls

- **Making a Call:** Dial the number using the keypad and press the **Call** button (green button).
- **Receiving a Call:** Open the flip to answer, or press the **Call** button. Close the flip or press the **End Call** button to end a call.

5.3 Contacts and Speed Dial

Store frequently used numbers in your phone's contacts. You can also assign speed dial numbers for quick access.

- **Adding Contacts:** Navigate to the 'Contacts' menu, select 'Add New', and enter the name and number.
- **Speed Dial:** Assign numbers 2-9 to specific contacts for speed dialing. Long-press the assigned number to call the contact directly. Dedicated A/B keys can also be set for speed dial.



Figure 5.1: Contact Settings with Photo Display

Contacts can be personalized with photos for instant caller recognition.

5.4 SOS Emergency Function

The SOS feature allows you to quickly contact pre-programmed emergency numbers.

- **Setting SOS Numbers:** In the SOS settings, you can program up to five emergency contacts.
- **Activating SOS:** In an emergency, press and hold the **SOS button** on the back of the phone. The phone will automatically cycle through the pre-programmed contacts until one answers. It will also send an emergency SMS to these contacts.



Figure 5.2: SOS One-Key Call

The dedicated SOS button on the back of the phone provides immediate access to emergency contacts.

5.5 Time Reporting

For visually impaired users, the phone can audibly report the current time.

- **Activate Time Reporting:** Long-press the **Volume (+) button** on the side of the phone for 3 seconds to hear the current time announced.



Figure 5.3: Telling Time Button

Pressing the side button provides an audible time update, useful for accessibility.

5.6 Other Features

- **Flashlight:** Toggle the flashlight on/off using the dedicated side switch.

- **FM Radio:** Access the FM radio through the Multimedia menu.
- **Camera:** The 0.3MP camera can be activated via a dedicated camera key for quick photo capture.
- **Bluetooth:** Connect to Bluetooth devices via the settings menu.

6. Maintenance

To ensure the longevity and optimal performance of your artfone G3, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the phone's exterior. Avoid liquid cleaners or abrasive materials.
- **Battery Care:** Avoid extreme temperatures. Do not expose the battery to direct sunlight or very cold conditions. Charge the phone regularly, but avoid leaving it fully discharged for extended periods.
- **Storage:** When not in use for extended periods, store the phone in a cool, dry place.
- **Protection:** While durable, avoid dropping the phone or exposing it to excessive moisture.

7. Troubleshooting

If you encounter issues with your artfone G3, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Phone does not power on	Low battery; Battery not installed correctly; Damaged battery.	Charge the phone for at least 30 minutes. Ensure battery is correctly inserted. Try a different battery if available.
Cannot make or receive calls	No SIM card; SIM card not inserted correctly; No network signal; SIM card not activated.	Ensure SIM card is inserted correctly. Check network signal strength. Contact your carrier to ensure SIM is active.
Poor call quality	Weak network signal; Obstructions; Speaker/microphone issues.	Move to an area with better signal. Ensure nothing is blocking the speaker or microphone.
Phone not charging	Charger/cable faulty; Charging port/dock dirty or damaged; Battery issue.	Try a different USB-C cable or power adapter. Clean charging port/dock contacts. Ensure phone is correctly seated in the dock.
SOS function not working	No emergency contacts set; Invalid numbers; No network signal.	Verify emergency contacts are correctly programmed. Ensure numbers are valid and have network coverage.

8. Specifications

Detailed technical specifications for the artfone G3 4G Flip Phone:

- **Model Name:** G3
- **Item Model Number:** G3 Red1
- **Product Dimensions:** 4.02 x 2.01 x 0.71 inches
- **Item Weight:** 8 ounces
- **Display:** 2.4 Inches LCD (240 x 360 resolution)
- **Operating System:** artfone Mocor RTOS
- **CPU Model:** MTK 8121
- **CPU Speed:** 1000 MHz
- **Battery Capacity:** 1300 Milliamp Hours (1 A batteries required, included)

- **Phone Talk Time:** 8 Hours
- **Phone Standby Time:** 100 hours
- **Charging Time:** 2 Hours
- **Memory Storage Capacity:** 0.13 GB
- **RAM Memory Installed Size:** 48 MB
- **Wireless Communication Technologies:** Bluetooth, Cellular
- **Connectivity Technologies:** Bluetooth, USB
- **Audio Jack:** 3.5 mm
- **Form Factor:** Flip
- **Camera:** Rear (0.3MP)
- **Special Features:** Basic Phone, Expandable Memory, One-touch SOS emergency call, One-touch keypad lock on/off, One-touch flash on/off & voice time reporting, Time reporting function.
- **Wireless Carrier Compatibility:** Unlocked, optimal with T-Mobile. Also compatible with SpeedTalk, Tello, MetroPCS, RedPocket. May work with AT&T, Sprint, Boost Mobile, U.S. Cellular (check bands). **Not compatible with Verizon.**

9. Warranty and Support

artfone is committed to providing high-quality products and customer satisfaction.

- **Warranty Information:** Please refer to the warranty card included in your product packaging for specific warranty terms and conditions.
- **Customer Support:** For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact artfone customer support through the contact information provided on the product packaging or the official artfone website.

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