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› [viquee](#) /

› viquee S24 Ultra 5G Cell Phone User Manual

viquee S24U

viquee S24 Ultra 5G Cell Phone User Manual

Model: S24U

Brand: viquee

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your new viquee S24 Ultra 5G Cell Phone. Please read this manual thoroughly before using your device to ensure proper functionality and to maximize its features.

The viquee S24 Ultra is an advanced smartphone featuring Android 14, a large 6.8-inch display, 6GB RAM, 256GB internal storage, a powerful 6000mAh battery, and an integrated tool pen for enhanced productivity.



Figure 1.1: viquee S24 Ultra 5G Cell Phone. This image shows the front and back of the blue S24 Ultra smartphone, highlighting its sleek design and the included tool pen. The screen displays a vibrant beach scene.

2. GETTING STARTED: SETUP

2.1. Unboxing and Package Contents

Carefully unbox your viquee S24 Ultra and verify all components are present. The standard package includes:

- viquee S24 Ultra 5G Cell Phone
- Mobile Phone Cases (quantity may vary)
- Data line (USB cable)
- Charger (US, UK, AU, or EU type - one included)
- Screen protector

- Mobile manual (this document)
- Headset
- SIM Ejector Tool (Needle)
- USB OTG Adapter



Figure 2.1: Packing List. This image illustrates the various items included in the viquee S24 Ultra package, such as the phone, mobile cases, USB cable, charger, screen protector, manual, headset, and SIM ejector tool.

2.2. SIM Card and SD Card Installation

The S24 Ultra supports Dual SIM Dual Standby and a dedicated microSD card slot for expandable storage.

1. Locate the SIM card tray on the side of the phone.
2. Insert the SIM ejector tool into the small hole next to the tray and gently push until the tray pops out.
3. Place your Nano-SIM cards (up to two) and/or a microSD card into the designated slots on the tray, ensuring correct orientation.
4. Carefully reinsert the tray back into the phone until it clicks into place.

Dual SIM+Dedicated micro SD Card Slot

Expandable storage. Supports simultaneous use of two SIM cards for data and phone calls or a micro SD card for data storage.



Figure 2.2: Dual SIM + Dedicated Micro SD Card Slot. This image shows the side of the phone with the SIM tray ejected, illustrating where to insert two SIM cards and a microSD card for expanded storage.

2.3. Initial Charging

Before first use, it is recommended to fully charge the device. Connect the USB cable to the phone's charging port and the other end to the provided charger. Plug the charger into a power outlet. The battery indicator on the screen will show charging progress.

2.4. Powering On/Off

- **To Power On:** Press and hold the Power button (usually on the right side) until the viquee logo appears.
- **To Power Off:** Press and hold the Power button until the power options menu appears, then select "Power off".
- **To Restart:** From the power options menu, select "Restart".

3. OPERATING YOUR DEVICE

3.1. Android 14 Operating System

Your S24 Ultra runs on Android 14, offering an intuitive and customizable user experience. Navigate through the interface using touch gestures: tap to select, swipe to scroll, pinch to zoom.



Figure 3.1: Android 14 Interface. This image displays the home screen and various application icons, showcasing the Android 14 operating system's visual design and user interface.

3.2. Using the Tool Pen (Epen)

The integrated tool pen provides precise input for writing, drawing, and navigation. It is designed to offer a natural pen-to-paper feel.

- **Removing the Pen:** Gently pull the pen from its slot at the bottom of the phone.
- **Basic Functions:** Use the pen to tap, swipe, and select items on the screen.
- **Note-taking and Drawing:** Open compatible applications (e.g., a notes app or drawing app) to utilize the pen for handwriting, sketching, and annotations.

- **Reinserting the Pen:** Push the pen back into its slot until it clicks securely.



Figure 3.2: Epen Functionality. This image demonstrates the use of the tool pen for drawing on the phone's screen, highlighting its precision and integration.

3.3. Camera Features

The S24 Ultra is equipped with a 64MP front camera and a 12MP rear camera, featuring a 200MP sensor with upgradable Adaptive Pixel Technology for optimized imaging in various light conditions.

- **Taking Photos/Videos:** Open the Camera app and tap the shutter button.
- **Modes:** Explore various camera modes such as Portrait, Night, Panorama, and Pro mode for advanced settings.
- **AI Features:** Utilize AI scene detection, AI backlight photography, and AI portrait technology for enhanced photo quality.

72MP Front Camera

With dual-core sensors and AI technology, our smartphone offers quick double-shot capabilities and image Rubik's Cube technology. Partnered with AI scene camera, AI backlight photography, and AI portrait composition, it's your pro imaging team.



Thin face



Beauty



Whitening



Figure 3.3: Camera Features. This image highlights the phone's camera capabilities, including features like "Thin face," "Beauty," and "Whitening," demonstrating its advanced imaging options.

3.4. Connectivity

- **5G Mobile Data:** The device supports 5G connectivity for fast transmission speeds and low latency. Ensure your SIM card and network provider support 5G.
- **Wi-Fi:** Connect to Wi-Fi networks via Settings > Network & internet > Wi-Fi.
- **Bluetooth:** Pair with Bluetooth devices via Settings > Connected devices > Bluetooth.
- **GPS Navigation:** The phone includes GPS for accurate positioning and navigation.

GPS navigation

GPS positioning and navigation, to protect you and create indoor navigation function the national super high 300 airports High-speed rail stations, shopping malls and other public places



GPS navigation

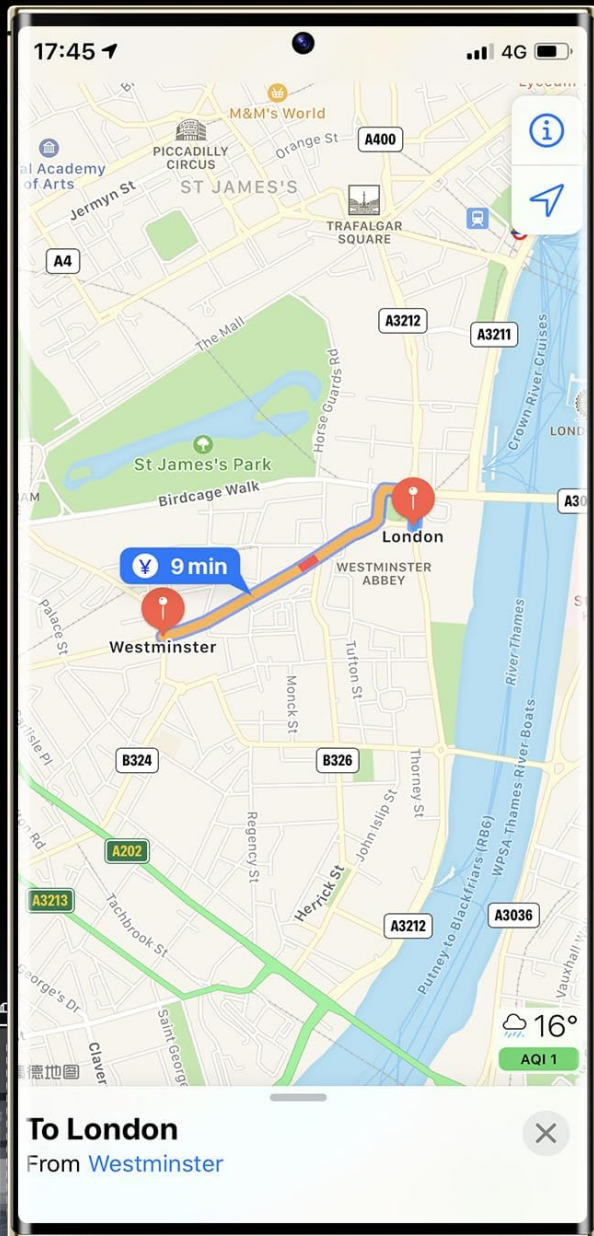


Figure 3.4: GPS Navigation. This image shows the phone displaying a map with GPS navigation, indicating its capability for precise location tracking and route guidance.

3.5. Storage Management

The S24 Ultra comes with 256GB of internal storage. You can expand this further using a microSD card. Regularly manage your storage by deleting unnecessary files, clearing app caches, and moving media to external storage.

4. MAINTENANCE

4.1. Battery Care

The 6000mAh battery provides extended usage. To prolong battery life:

- Avoid extreme temperatures.

- Use the original charger and cable.
- Avoid completely draining the battery frequently.
- Enable battery saver mode when needed.

4.2. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid using harsh chemicals or abrasive materials. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics.

4.3. Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Go to Settings > System > System update to check for available updates.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your viquee S24 Ultra.

5.1. Common Issues and Solutions

Problem	Possible Solution
Device not powering on	Ensure the battery is charged. Connect to charger for at least 15 minutes, then try powering on. If unresponsive, perform a forced restart (refer to device-specific instructions, usually holding power and volume down buttons).
Poor network connectivity (calls/data)	Check if SIM card is properly inserted. Verify your mobile plan supports 5G. Ensure you are in an area with network coverage. Restart the phone. Contact your carrier to confirm compatibility and service.
Apps crashing or freezing	Close and reopen the app. Clear the app's cache (Settings > Apps > [App Name] > Storage & cache > Clear cache). Update the app from the Google Play Store. If the issue persists, uninstall and reinstall the app.
Battery draining quickly	Reduce screen brightness. Close unused apps running in the background. Disable unnecessary features like Bluetooth or GPS when not in use. Check battery usage in Settings to identify power-hungry apps.
Touchscreen unresponsive or erratic	Restart the device. Ensure the screen is clean and dry. Remove any screen protectors or cases that might interfere. If the issue persists, it may indicate a hardware problem.

5.2. Factory Reset

If you experience persistent software issues, a factory reset can resolve them by restoring the phone to its original state.

Warning: This will erase all data on your phone. Back up important data before proceeding.

1. Go to Settings > System > Reset options.
2. Select "Erase all data (factory reset)".
3. Confirm your decision and enter your PIN/pattern/password if prompted.
4. The phone will restart and begin the reset process.

6. SPECIFICATIONS

Key technical specifications for the viqee S24 Ultra 5G Cell Phone:

Feature	Detail
Model Name	S24U
Operating System	Android 14
Screen Size	6.8 Inches
Resolution	2340 x 1080
RAM Memory Installed Size	6 GB
Memory Storage Capacity	256 GB
Battery Capacity	6000 mAh (Amp Hours)
Cellular Technology	5G
Wireless Carrier	Unlocked
Connectivity Technologies	Wi-Fi, Bluetooth, GPS
Front Camera	64MP (with 200MP sensor technology)
Rear Camera	12MP
Audio Jack	3.5 mm
Item Weight	2.2 pounds (approx. 1000 grams)
Color	Blue (as per current variant)
Manufacturer	viqee

7. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please contact viqee customer support directly. Refer to the contact information provided with your product packaging or visit the official viqee website.

Keep your proof of purchase for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question