Nettech NTR-002

Nettech Voice Remote Control for Samsung Smart TVs (Model NTR-002) User Manual

Model: NTR-002 | Brand: Nettech

Introduction

This manual provides instructions for the Nettech Voice Remote Control, designed as a replacement for various 2020-2025 Samsung Smart TV remotes that support voice control. This remote offers Bluetooth connectivity and voice command functionality for an enhanced television viewing experience.



Image: Overview of the Nettech Voice Remote Control alongside several compatible Samsung remote models, highlighting its design and compatibility.

Key Features:

- **Broad Compatibility:** Works with most 2020-2025 Samsung Smart TVs that support voice control.
- **Smart Voice Control:** Utilizes an advanced chip for accurate Bluetooth voice commands up to 40 inches away.
- **Dedicated Hotkeys:** Quick access buttons for popular streaming services like Netflix, Samsung TV Plus, Prime Video, and Disney+.
- **Durable Design:** Each button is built to withstand over 100,000 clicks.

Important Note: This remote requires 2 AAA batteries and does not feature solar charging or rechargeable capabilities.

Setup Instructions

Follow these steps to set up and pair your Nettech Voice Remote Control with your Samsung Smart TV.

1. **Install Batteries:** Slide open the battery cover on the back of the remote. Insert two (2) AAA batteries, ensuring

correct polarity (+/-). Close the battery cover.

2. **Power On TV:** Turn on your Samsung Smart TV.
3. **Pairing Process:** Simultaneously press and hold the↩ (Back/Exit) button and the (Play/Pause) button on the remote for approximately 5 to 8 seconds.
4. **Confirmation:** A "Pairing complete" message should appear on your TV screen, indicating successful pairing.
5. **Troubleshooting Pairing:** If pairing fails, repeat step 3. Ensure the remote is within range of the TV during pairing.



Image: Visual guide demonstrating the battery installation and pairing procedure for the remote control, showing the Back/Exit and Play/Pause buttons to hold.

Important Notices:

- This remote requires 2 AAA batteries. It does not have a Solarcell and is not rechargeable.
- If your TV model does not support voice control, the voice control function of this remote may not work.

Operating Instructions

Once paired, your Nettech Voice Remote Control provides convenient access to your Samsung Smart TV's functions.

Voice Control:

The remote is equipped with an advanced chip for accurate Bluetooth voice control. To use voice commands:

- Press and hold the (Microphone) button.
- Speak your command clearly into the remote.
- Release the Microphone button when finished speaking.

You can effortlessly search for content, launch applications, and pause playback from any angle within a 40-inch range of your TV.



Image: A user demonstrating voice control functionality with the Nettech remote, showing voice commands like "Set volume to 10!" and "Play the Office on Prime Video."

Dedicated Hotkeys:

The remote features four dedicated hotkeys for quick access to popular streaming services:

- **Netflix**
- **Samsung TV Plus**
- **Prime Video**
- **Disney+**

Simply press the corresponding button to launch the desired application. Please note that the Disney+ button is only functional for Samsung TVs manufactured in 2022 or later.



Image: A detailed view of the Nettech remote control, highlighting the four dedicated hotkeys for Netflix, Samsung TV Plus, Prime Video, and Disney+.

Maintenance

To ensure the longevity and optimal performance of your Nettech Voice Remote Control, follow these maintenance guidelines:

- **Cleaning:** Wipe the remote with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials, which can damage the surface or internal components.

- **Battery Replacement:** Replace AAA batteries when the remote's performance diminishes or if it becomes unresponsive. Always replace both batteries at the same time.
- **Storage:** Store the remote in a cool, dry place away from direct sunlight and extreme temperatures.
- **Protection:** Avoid dropping the remote or exposing it to excessive moisture.

Troubleshooting

If you encounter issues with your Nettech Voice Remote Control, refer to the following troubleshooting tips:

Problem	Possible Cause	Solution
Remote is unresponsive or not controlling the TV.	• Low or dead batteries. • Remote is not paired with the TV. • Obstruction between remote and TV (less likely with Bluetooth, but possible).	• Replace both AAA batteries with new ones. • Repeat the pairing process (hold Back/Exit and Play/Pause for 5-8 seconds). • Ensure no major obstructions are blocking the signal, though Bluetooth is less sensitive to this.
Voice control is not working.	• TV model does not support voice control. • Voice control feature is disabled on the TV. • Microphone button not pressed or held correctly.	• Verify your Samsung TV model supports voice control. • Check your TV's settings to ensure the voice control app or feature is enabled. • Ensure you are pressing and holding the Microphone button while speaking.
Dedicated hotkeys (e.g., Disney+) are not working.	• TV model incompatibility for specific hotkeys. • App not installed or updated on TV.	• The Disney+ button is only compatible with 2022 and newer Samsung TV models. • Ensure the respective streaming app is installed and up-to-date on your Samsung TV.

Specifications

Feature	Detail
Brand	Nettech
Model Name	BN59-01391A (Mfr Part Number: NTR-002)
Connectivity Technology	Bluetooth
Special Feature	Voice Search
Compatible Devices	Samsung Smart Televisions (2020-2025 models with voice function)
Battery Type	2 x AAA batteries (not included)
Maximum Range	Approximately 3.33 feet (40 inches) for voice control
Button Quantity	25
Item Weight	0.05 Kilograms



Image: Visual representation of the Nettech remote's compatibility with different Samsung TV series, including Q Series, DU/CU/BU/AU/TU/RU Series, S Series, and QN Series.

Warranty and Support

Nettech stands behind the quality of its products.

- **Warranty:** This product comes with a 2-year full warranty.
- **Customer Service:** With over 30 years of experience, Nettech is committed to providing high-quality products and customer satisfaction. For support or warranty claims, please contact your retailer or refer to the contact information provided with your purchase.



Image: Infographic highlighting key benefits such as a 2-year warranty, durable buttons (120,000 clicks), premium chip for voice control, and ease of use for all ages.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question