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## Nespresso ENV95BMC

# Nespresso Vertuo Pop+ Coffee and Espresso Maker User Manual

Model: ENV95BMC

Brand: Nespresso

## 1. INTRODUCTION

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Welcome to the Nespresso Vertuo Pop+ Coffee and Espresso Maker user manual. This document provides essential information for the safe and efficient operation of your new coffee machine. The Vertuo Pop+ Deluxe is designed to deliver a wide range of coffee and espresso styles with convenience and quality.

Your machine features patented Centrifusion technology, which reads the barcode on each capsule to optimize brewing parameters for a perfect cup every time. It offers five cup sizes and includes smart connectivity features for updates and easy maintenance via your smartphone.

## 2. IMPORTANT SAFETY INFORMATION

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Please read all instructions before using the appliance. Keep this manual for future reference.

- **Electrical Safety:** Ensure the voltage specified on the appliance matches your local mains voltage. Do not immerse the appliance, cord, or plug in water or other liquids.
- **Hot Surfaces:** The machine contains hot water and steam. Avoid contact with hot surfaces and hot liquids during operation.
- **Child Safety:** Keep the appliance out of reach of children. Supervise children to ensure they do not play with the appliance.
- **Maintenance:** Unplug the machine before cleaning. Do not operate the machine with a damaged cord or plug.
- **Intended Use:** This appliance is intended for preparing beverages only. Do not use it for other purposes.

## 3. WHAT'S IN THE BOX

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Upon unpacking your Nespresso Vertuo Pop+ Deluxe, please ensure all components are present:

- Nespresso Vertuo Pop+ Deluxe Coffee and Espresso Maker (Black Matte Chrome)
- Removable Water Tank
- Adjustable Drip Tray
- Welcome Pack of Vertuo Line Capsules (assortment may vary)

## SLEEK & COMPACT DESIGN

With removable side water tank placement



Image: Nespresso Vertuo Pop+ machine with an included capsule tasting pack.

### 4. SETUP

Follow these steps to set up your Nespresso Vertuo Pop+ machine for the first time:

1. **Placement:** Place the machine on a stable, flat, heat-resistant surface, away from water splashes and heat sources. Ensure adequate space around the machine for ventilation and access to the water tank.
2. **Water Tank:** Remove the water tank from the side of the machine. Rinse it thoroughly with fresh drinking water before filling it to the MAX level. Reattach the water tank securely to the machine. The Vertuo Pop+ Deluxe features a large 37.2 fl oz water tank accessible from the side.
3. **Power Connection:** Plug the power cord into a grounded electrical outlet.
4. **Initial Rinse:** Before first use, perform an initial rinse cycle. Fill the water tank, place a large container (at least 12 oz) under the coffee outlet, and close the machine head. Press the brew button to start the rinse cycle. This cleans the internal system and prepares the machine for brewing. Repeat this process 2-3 times.
5. **Connectivity (Optional):** Your machine supports connectivity features. Download the Nespresso app on your smartphone

to connect your machine for firmware updates and enhanced maintenance options.

# BREWS 5 CUP SIZES



**1.4 oz**



**2.7 oz**



**5 oz**



**8 oz**



**12 oz**

Image: Machine dimensions and water tank placement.

## 5. OPERATING INSTRUCTIONS







Brewing coffee with your Vertuo Pop+ machine is a simple one-touch process:

1. **Turn On:** Press the brew button to turn on the machine. The button will blink while heating up (approximately 30 seconds)

and become steady when ready.

2. **Fill Water Tank:** Ensure the water tank is filled with fresh drinking water.
3. **Insert Capsule:** Open the machine head by lifting the lever. Insert a Nespresso Vertuo capsule into the capsule holder, ensuring it is correctly seated. Close the machine head by pushing down the lever until it locks.
4. **Place Cup:** Place a cup of appropriate size on the drip tray. The adjustable drip tray offers two positions to accommodate various mug sizes.
5. **Brew:** Press the brew button. The machine will automatically read the barcode on the capsule and adjust the brewing parameters (temperature, flow rate, rotation speed) for the optimal extraction. The button will blink during brewing and become steady when finished.
6. **Eject Capsule:** After brewing, lift the lever to open the machine head. The used capsule will automatically be ejected into the used capsule container. Close the machine head.

The Vertuo Pop+ supports five cup sizes, from single and double espressos to 5 oz, 8 oz, and 12 oz coffees, including options for brewing over ice.

 UNFORGETTABLE TASTE							
	COFFEE BREW SIZE	COFFEE OVER ICE	ESPRESSO BREW SIZE	LATTES & CAPPUCCINOS*	WATER TANK CAPACITY	PREMIUM FINISHES	COLORS
 <b>VERTUO POP+</b>	5 OZ 8 OZ & 12 OZ	✓	SINGLE & DOUBLE	*	25 OZ		 MANGO YELLOW
 <b>VERTUO POP+ DELUXE</b>	5 OZ 8 OZ & 12 OZ	✓	SINGLE & DOUBLE	*	37 OZ	 SILVER   BLACK MATTE CHROME <small>LIMITED EDITION!</small>	

\*WITH AEROCOCCINO3 MILK FROTHER

Image: Illustration of various coffee cup sizes brewed by the machine.



Image: Nespresso Vertuo Pop+ machine in operation, brewing coffee.

## 6. MAINTENANCE

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Regular maintenance ensures the longevity and optimal performance of your Nespresso machine.

### 6.1. Daily Cleaning

- **Drip Tray and Used Capsule Container:** Empty and rinse the drip tray and used capsule container daily with warm water.
- **Water Tank:** Rinse the water tank daily and refill with fresh water.
- **Machine Exterior:** Wipe the machine exterior with a damp cloth. Do not use abrasive cleaning agents or immerse the machine in water.

### 6.2. Descaling

The machine has a descaling alert. When the descaling indicator lights up, it's time to descale your machine. Refer to the full descaling instructions provided in the Nespresso app or on the Nespresso website. Regular descaling removes mineral buildup and maintains brewing quality.

### 6.3. Capsule Recycling

Nespresso capsules are fully recyclable. Participate in Nespresso's free recycling program to return your used aluminum capsules. This contributes to environmental sustainability.



## \$20 OF VALUE INSIDE THE BOX

Capsule tasting pack included.  
Capsule assortment may vary.

Image: Cross-section of a Nespresso capsule, highlighting its contents.



## NESPRESSO.COM BENEFITS



**Unique Coffee Offerings**



**Complimentary Capsule Recycling**



**Coffee Samples**



**Exclusive Coffees & Accessories**



**Special Offers**



**Exciting New Recipes**

Image: Nespresso.com benefits, including capsule recycling.

## 7. TROUBLESHOOTING

If you encounter issues with your Nespresso Vertuo Pop+ machine, refer to the common problems and solutions below:

Problem	Possible Cause	Solution
Machine does not turn on.	No power supply.	Check if the power cord is securely plugged into a working electrical outlet.
No coffee flows or only a few drops.	Water tank empty; machine needs descaling; capsule not inserted correctly.	Fill the water tank. Perform a descaling cycle. Ensure the capsule is properly seated and the machine head is fully closed.

Problem	Possible Cause	Solution
Coffee is not hot enough.	Machine not preheated; cold cup.	Allow the machine to fully preheat. Preheat your cup with hot water before brewing.
Machine makes unusual grinding noise.	Mechanism obstruction or internal issue.	Ensure no foreign objects are in the capsule chamber. If the issue persists, unplug the machine for 10 seconds and try again. If the problem continues, contact Nespresso Customer Service. Keeping the lid closed when not in use may help prevent this.
Red light blinking.	Error or descaling alert.	Refer to the Nespresso app or website for specific error code meanings. It may indicate a need for descaling or a system reset (unplugging the machine).

For more detailed troubleshooting or persistent issues, please consult the Nespresso app or contact Nespresso Customer Service.

## 8. SPECIFICATIONS

Feature	Detail
Brand	Nespresso
Model Name	Vertuo Pop+ Deluxe
Model Number	ENV95BMC
Color	Black Matte Chrome
Product Dimensions (D x W x H)	8.6"D x 14"W x 10.4"H
Item Weight	7.9 pounds
Water Tank Capacity	37.2 fl oz (approx. 1.1 liters)
Coffee Maker Type	Espresso Machine (Single-Serve Brewer)
Filter Type	Reusable (for capsules)
Operation Mode	Semi-Automatic
Voltage	120 Volts
Coffee Input Type	Nespresso Vertuo capsules only
Special Features	Compact Design, Removable Tank, Adjustable Drip Tray, Centrifusion Technology, Connectivity
UPC	044387209212

## 9. WARRANTY AND SUPPORT

## **9.1. Warranty Information**

Specific warranty details for your Nespresso Vertuo Pop+ machine are typically provided with the product packaging or can be found on the official Nespresso website. Please retain your proof of purchase for warranty claims.

## **9.2. Customer Support**

For any questions, assistance, or technical support regarding your Nespresso machine, please contact Nespresso Customer Service. They can provide personalized support and help with any issues you may encounter.

Visit the official Nespresso website for contact information, FAQs, and additional resources: [www.nespresso.com](http://www.nespresso.com)