

BEMOONY F19

BEMOONY Automatic Pet Feeder User Manual

Model: F19 | Brand: BEMOONY

PRODUCT OVERVIEW

The BEMOONY Automatic Pet Feeder is designed to provide scheduled meals for your small pets, ensuring they receive fresh food even when you are away. This cordless feeder features multiple compartments, a programmable timer, and a cooling system to maintain food freshness.



*Image: The BEMOONY Automatic Pet Feeder, a round black device with a digital display and a visible food compartment, accompanied by two blue ice packs.*

## SETUP GUIDE

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### Unpacking and Components

Before first use, carefully unpack all components and ensure everything is present:

- 1 x Automatic Pet Feeder Unit
- 3 x AA Batteries (included)
- 2 x Ice Crystal Boxes
- 1 x Instruction Manual

# No Need to Worry About Pet Feeding



*Image: All included components of the pet feeder laid out on a wooden surface.*

## Battery Installation

The feeder is powered by three AA batteries. Locate the battery compartment on the underside of the unit. Insert the batteries, ensuring correct polarity (+/-). The cordless design allows for flexible placement anywhere in your home.

# 90 days of use

\*Power supply: 3\* AA batteries included



*Image: A view of the feeder's underside showing the battery compartment with three AA batteries.*

## Ice Pack Placement

For wet food, place the two ice crystal boxes in the designated slots beneath the food tray. These ice packs help keep food fresh for 6-8 hours, extending the freshness of wet food for over 12 hours.



**Keep frozen - 6-8 hours,  
keep fresh > 12 hours**



**Twin Ice  
Packs**



*Image: An illustration demonstrating how the twin ice packs are placed within the feeder's base to maintain food freshness.*

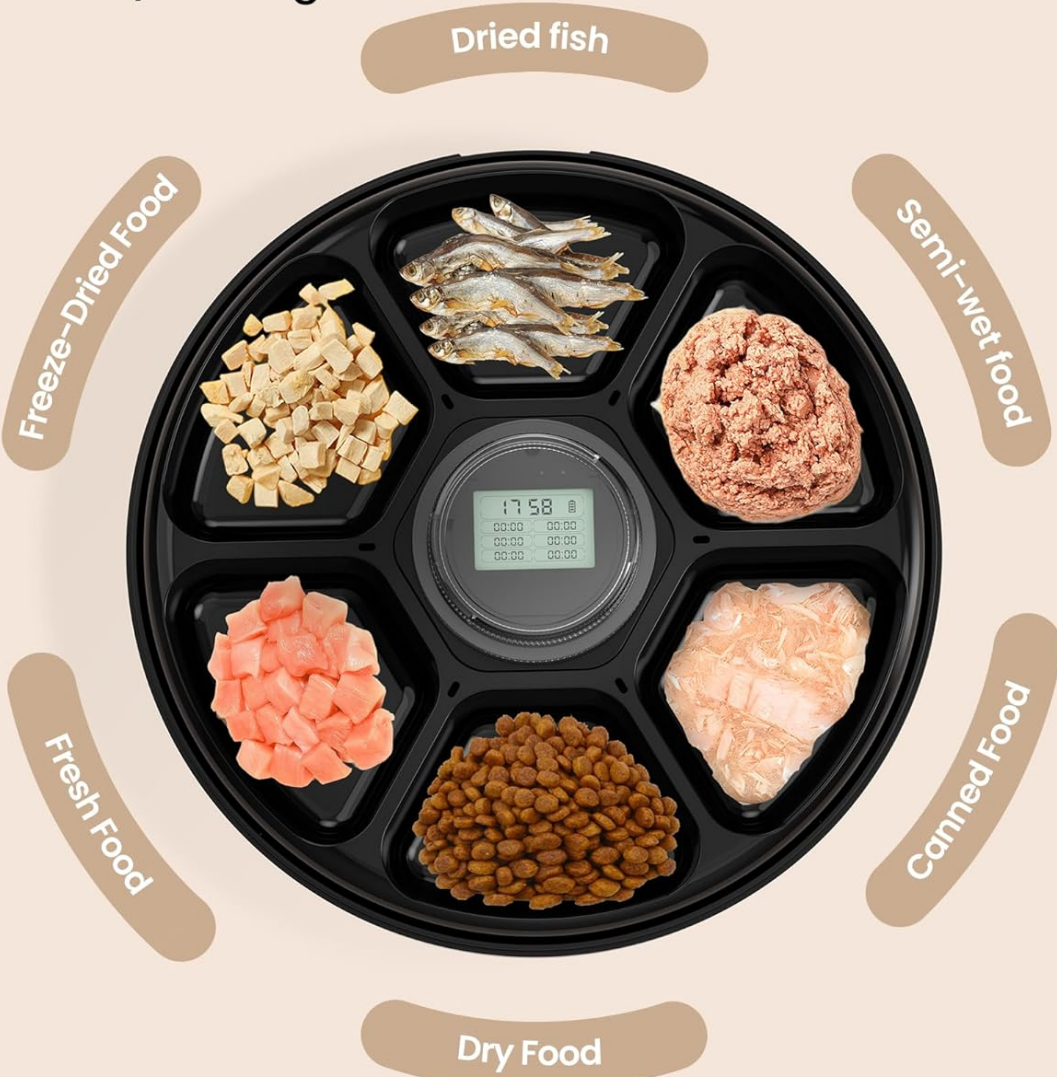
## OPERATING INSTRUCTIONS

### Filling Food Compartments

The feeder has six independent compartments, each suitable for wet food, dry food, or small treats. Each compartment can hold up to 200ml of food. Fill each compartment with the desired food type for your pet's meals.

# 6 meals/day, balanced nutrition

\*200 ml/serving



*Image: A top-down view of the feeder's six compartments, each containing a different type of pet food, illustrating its versatility.*

## Setting the Timer and Feeding Schedule

Use the LCD screen and touch panel to set personalized feeding times. You can program up to six meals per day. The feeder supports both 12-hour and 24-hour clock formats. Refer to the on-screen prompts and the detailed instructions in the included manual for precise programming steps.



**Feed on time,  
worry-free when  
going out**



**24 Hour/1 Day Clock System**



Image: A cat feeding from the unit, with a graphic illustrating the programmable timer and scheduled meal times.



Image: A visual representation of switching between 12-hour and 24-hour time systems on the feeder's display.

### Cleaning Instructions

The BEMOONY Automatic Pet Feeder is made from food-grade ABS material, which is BPA-free and safe for your pets. Most parts of the feeder are dishwasher safe, ensuring hygiene and convenience. The main unit with electronic components should be wiped clean with a damp cloth and never submerged in water.



*Image: A person hand-washing the removable food tray, demonstrating the ease of cleaning.*



## Anti-stuck feet

Safer for pets



*Image: Visuals indicating that parts of the feeder are dishwasher safe and can be easily rinsed.*

## SAFETY FEATURES

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### Claw Sensor

To ensure your pet's safety, the feeder includes a claw sensor design. If a pet's paw gets in the way during rotation, the feeder will automatically stop to prevent accidental pinching, making it safe for active pets.



*Image: A cat's paw near the feeder's opening, illustrating the anti-stuck feet mechanism for pet safety.*

### Power Outage Protection

The feeder is equipped with a time memory function. In the event of an unexpected shutdown, the feeding schedule will automatically resume within seven days after rebooting, eliminating the need to reset the schedule and enhancing usability.

## TROUBLESHOOTING

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This section addresses common issues you might encounter with your BEMOONY Automatic Pet Feeder.

### Feeder Not Dispensing Food

- **Check Battery Level:** Ensure the AA batteries are properly installed and have sufficient charge. Replace if necessary.
- **Verify Schedule:** Confirm that the feeding times are correctly programmed on the LCD screen.
- **Food Obstruction:** Check if any food particles are blocking the rotation mechanism or the dispensing opening. Clean the compartments thoroughly.

Food Not Staying Fresh

- **Ice Pack Usage:** Ensure the ice crystal boxes are frozen solid before placement.
- **Lid Seal:** Confirm the lid is securely closed to maintain the internal temperature.
- **Ambient Temperature:** In very warm environments, the ice packs' effectiveness may be reduced. Consider placing the feeder in a cooler area.

Display Not Working / No Power

- **Battery Check:** Re-install batteries, ensuring correct orientation. Try new batteries.
- **Power Cycle:** Remove batteries for a few minutes, then re-insert them to reset the unit.

PRODUCT SPECIFICATIONS

Feature	Specification
Model Name	F19
Brand	BEMOONY
Item Weight	3.63 pounds
Item Dimensions (LxWxH)	12.2 x 12.2 x 3.46 inches
Material	Acrylonitrile Butadiene Styrene (ABS)
Color	Black
Power Source	3 AA batteries (included)
Number of Meals	Up to 6 per day
Compartment Capacity	200ml per compartment
Freshness Preservation	Integrated ice crystal box (6-8 hours cold, >12 hours fresh)
Care Instructions	Dishwasher Safe (most parts), Hand Wash Only (electronic parts)

# Removable, easy to clean

ABS material, dishwasher safe



*Image: A visual representation of the feeder's dimensions (31cm diameter, 8.8cm height).*

## WARRANTY AND SUPPORT

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### Warranty Information

This BEMOONY Automatic Pet Feeder comes with a 2-year warranty from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

### Customer Support

For any questions, technical assistance, or warranty claims, please contact BEMOONY customer support through the retailer's platform or visit the official BEMOONY website for contact information. Our team is dedicated to providing prompt and helpful service.





