Sandisk SDIXD0N-128G-GN6NE

SanDisk Phone Drive 128GB (SDIXD0N-128G-GN6NE) Instruction Manual

Brand: SanDisk | Model: SDIXD0N-128G-GN6NE

1. Introduction

The SanDisk Phone Drive is a versatile storage solution designed to seamlessly transfer and back up photos and videos across your Apple devices, including iPhone, iPad, and Mac. Featuring both Lightning and USB-C connectors, it offers broad compatibility and convenience for managing your digital content. This manual provides essential information for setting up, operating, and maintaining your SanDisk Phone Drive.



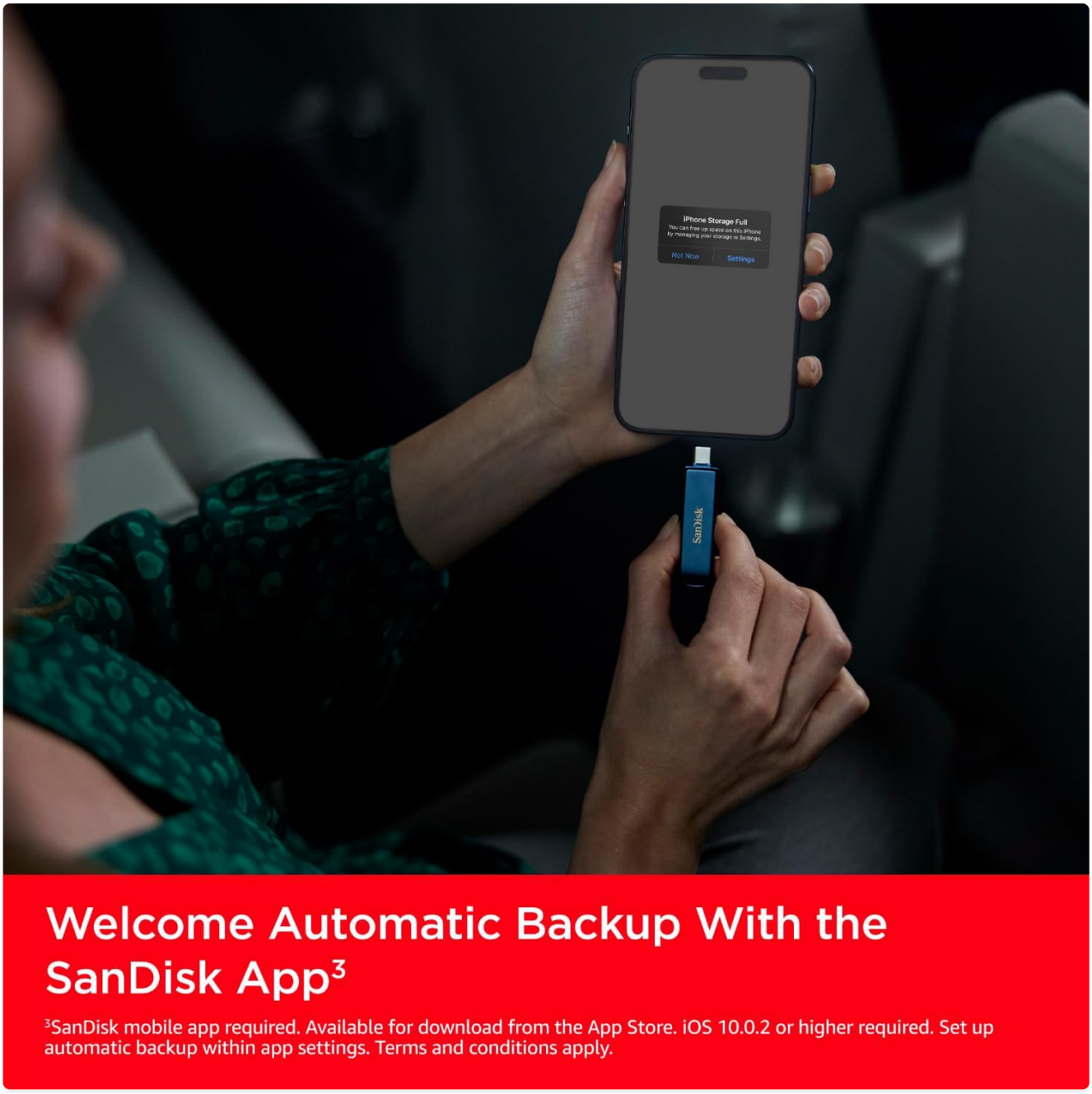
The SanDisk Phone Drive features both USB-C and Lightning connectors for broad compatibility with various Apple devices.

2. Getting Started: Setup and App Installation

2.1 App Installation

To utilize the full functionality of your SanDisk Phone Drive, you must download and install the SanDisk mobile app. This app is required for managing files, backing up content, and accessing enhanced features.

- Search for the "SanDisk iXpand Drive" or "SanDisk Memory Zone" app in the Apple App Store.
- Download and install the app on your iPhone or iPad.
- Ensure your device meets the minimum iOS requirement (iOS 10.0.2 or higher).



When your iPhone storage is full, the SanDisk Phone Drive can help free up space by transferring photos and videos.

2.2 Product Overview Video

For a visual guide on the SanDisk Phone Drive's features and usage, please watch the official product video below.

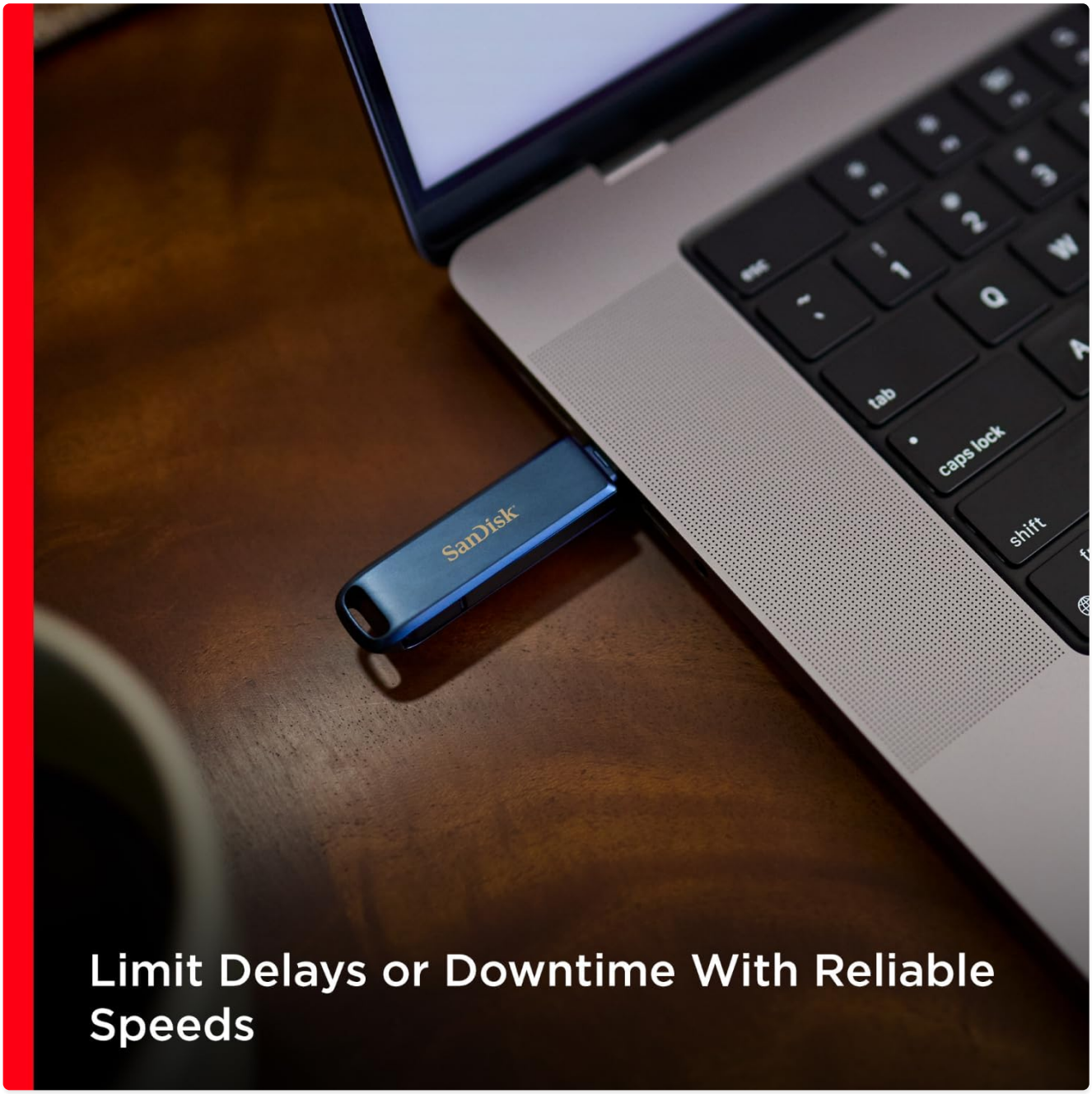
Your browser does not support the video tag.

This video provides a comprehensive overview of the SanDisk Phone Drive in Metallic Sky, demonstrating its dual connectivity and ease of use for transferring files between iPhone, iPad, and Mac devices.

3. Operating the SanDisk Phone Drive

3.1 Connecting to iPhone/iPad

1. Identify the correct connector for your device: Lightning for iPhone 14 and older, or USB-C for iPhone 15 and newer, and compatible iPads.
2. Gently insert the appropriate connector of the SanDisk Phone Drive into your device's charging port.
3. The SanDisk mobile app should automatically launch or prompt you to open it.



Connect the SanDisk Phone Drive directly to your iPhone's Lightning or USB-C port to begin file transfers.

3.2 Connecting to Mac/PC

1. Locate an available USB-C port on your Mac or PC.
2. Insert the USB-C connector of the SanDisk Phone Drive into the port.
3. The drive should appear as an external storage device on your computer.



Easily transfer files to and from your computer by plugging the drive into a USB-C port.

4. File Transfer and Backup

4.1 Transferring Files from Device to Drive

1. Open the SanDisk mobile app on your iPhone or iPad.
2. Select the option to "Copy Files" or "Back Up Photos/Videos."
3. Choose the specific photos, videos, or other files you wish to transfer.
4. Confirm the transfer to the SanDisk Phone Drive. The app can be configured for automatic backup.



Transfer files directly from your iPhone to the SanDisk Phone Drive using the dedicated mobile app.

4.2 Transferring Files from Drive to Computer

1. Connect the SanDisk Phone Drive to your Mac or PC via the USB-C connector.
2. Open the drive folder on your computer.
3. Drag and drop files from the drive to your desired location on the computer.



Move files from the SanDisk Phone Drive to your computer for further editing or long-term storage.

4.3 Quick Storage Fix Video

This video demonstrates how the SanDisk Phone Drive can quickly resolve phone storage issues.

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Watch this video to see how the SanDisk Phone Drive offers a quick solution for expanding your phone's storage and backing up important files.

5. Security and Data Protection

The SanDisk Phone Drive includes features for encryption and recovery to help secure your digital life. Password protection is supported by iOS 10.0.2 and higher, and macOS v10.9 and higher.



SanDisk's encryption and recovery features help protect your digital content and ensure data integrity.

6. Maintenance

- Keep the drive clean and free from dust and debris.
- Avoid exposing the drive to extreme temperatures or moisture.
- Always safely eject the drive from your computer or device before disconnecting to prevent data corruption.

7. Troubleshooting

7.1 Slow Transfer Speeds on iPhone/iPad

While the SanDisk Phone Drive offers reliable transfer rates, some users may experience slower speeds, particularly with older iPhone models or large file transfers. This can be due to device processing capabilities or the Lightning connector's inherent speed limitations compared to USB-C.

- **Check App Version:** Ensure your SanDisk mobile app is updated to the latest version.
- **Device Compatibility:** Verify your iPhone/iPad model's compatibility and its maximum data transfer speeds.
- **Close Background Apps:** Close unnecessary applications running in the background on your iPhone/iPad to free up resources.
- **File Size:** Transferring a very large number of small files or extremely large individual files may naturally take longer.

7.2 Drive Not Recognized

- **Secure Connection:** Ensure the drive is fully and correctly inserted into your device's port.
- **Restart App/Device:** Try restarting the SanDisk app or your iPhone/iPad/computer.
- **App Installation:** Confirm that the SanDisk mobile app is correctly installed and updated on your iPhone/iPad.
- **Check Ports:** Inspect the device's port and the drive's connector for any obstructions or damage.

8. Specifications

Feature	Detail
Brand	Sandisk
Model Name	SanDisk Phone Drive
Item Model Number	SDIXD0N-128G-GN6NE
Memory Storage Capacity	128 GB
Connectivity Technology	USB
Hardware Connectivity Technology	Lightning, USB Type C
Read Speed	1250 Megabytes Per Second
Write Speed	120 Megabytes Per Second
Special Feature	Dual USB Connector
Product Dimensions	0.34"D x 0.61"W x 1.97"H
Item Weight	0.704 ounces
Color	Metallic Sky

9. Warranty and Support

For detailed warranty information, technical support, and frequently asked questions, please visit the official SanDisk website. You can find comprehensive resources and contact customer service for assistance with your SanDisk Phone Drive.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question