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ASKGO K10

ASKGO K10 Electric Scooter User Manual

Model: K10 | Brand: ASKGO

1. PRODUCT OVERVIEW

The ASKGO K10 Electric Scooter is designed for adult commuters and recreational riders, offering a powerful and comfortable riding experience. It features a 500W (650W Peak) motor, capable of reaching speeds up to 25 mph and providing a long range of approximately 30 miles on a single charge. Equipped with a comfortable seat, dual disc brakes for reliable stopping power, and a 48V 15AH battery, this scooter is built for efficiency and safety. It also includes a waterproof storage box for convenience.



Figure 1.1: ASKGO K10 Electric Scooter with seat and waterproof storage box.

Key Features:

- Powerful Motor: 500W (650W Peak) motor for strong acceleration and uphill capability.
- Extended Range: Up to 30 miles on a single charge with the 48V 15AH battery.
- Dual Disc Brakes: Front and rear mechanical disc brakes for effective and safe stopping.
- Comfortable Seating: Integrated seat for relaxed long-distance travel.
- **Dual Suspension:** Front and rear shock absorption for a smooth ride over varied terrain.
- Intelligent Display: Provides essential riding information at a glance.
- Integrated Lighting: Front and rear lights for enhanced visibility and safety.
- Foldable Design: Allows for easy storage and transport.
- Waterproof Storage: Rear-mounted waterproof box for personal items.

- 90 dB Loud Horn: Alerts pedestrians and vehicles, enhancing safety.
- Wide Footboard: Provides ample space for comfortable foot placement and stability.

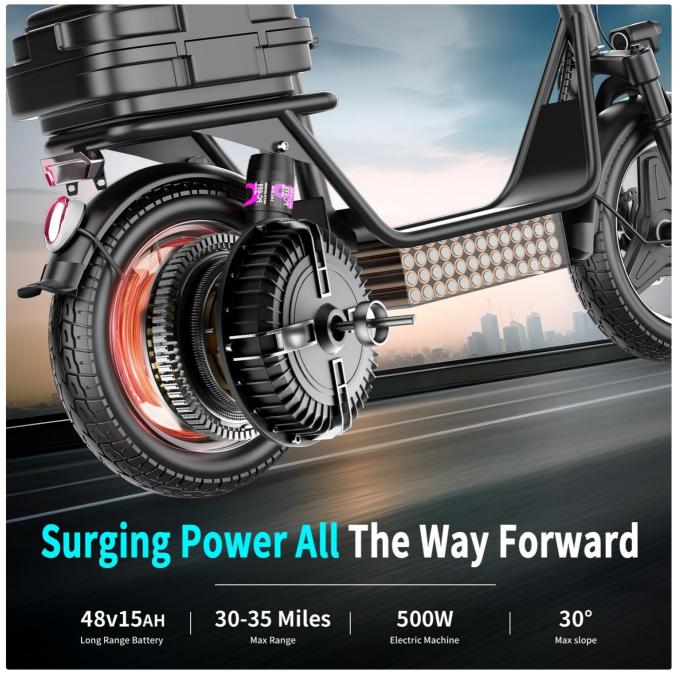


Figure 1.2: Illustration of the 48V 15AH long-range battery and 500W electric motor.



Figure 1.3: The intelligent display provides real-time information such as battery level, PAS level, gear, and current speed.



Figure 1.4: Front and rear light combination for clear communication and visibility in traffic.

Front and rear shock absorption

Shocks on the fork, seat and tail ensure a smooth ride

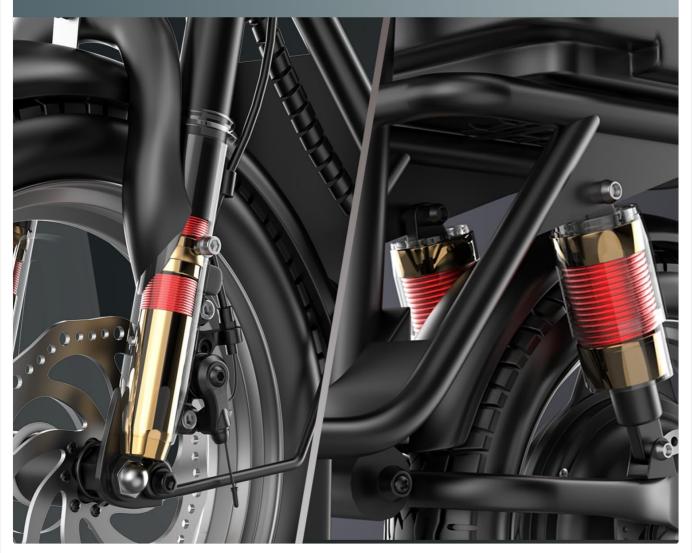


Figure 1.5: Dual suspension system with front and rear shock absorption for a smooth and comfortable ride.

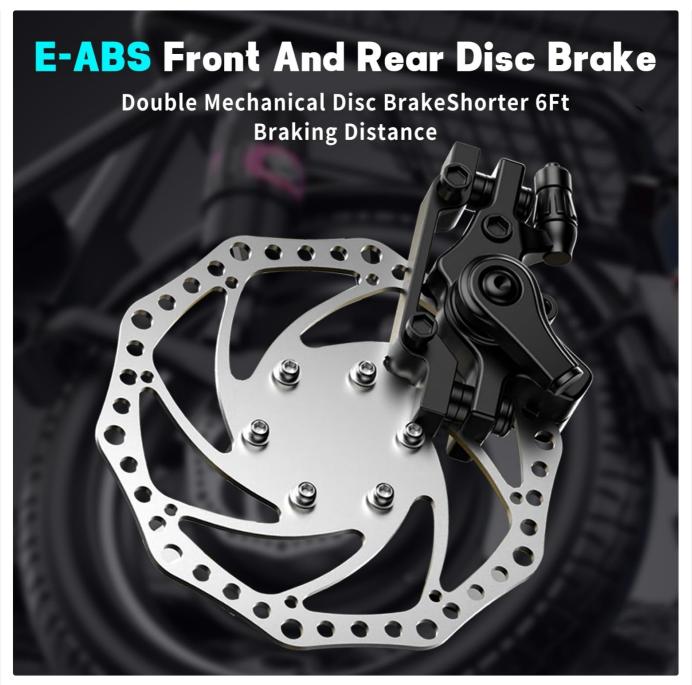


Figure 1.6: E-ABS front and rear mechanical disc brakes provide a shorter braking distance for enhanced safety.



Figure 1.7: The rear storage basket offers convenient and secure storage for groceries or other essentials.



Figure 1.8: Key features include a 90 dB loud horn, a wide footboard (13.8"-17.7")x8.6" for easier foot movement, and full suspension for a smooth ride.

2. SAFETY INFORMATION

Before operating your ASKGO K10 Electric Scooter, it is crucial to read and understand all safety instructions. Failure to follow these guidelines may result in serious injury, property damage, or voiding of your warranty.

General Safety Guidelines:

- Always wear a helmet that meets safety standards (e.g., CPSC, ASTM, Snell) and other protective gear, including knee pads, elbow pads, and gloves.
- Familiarize yourself with local laws and regulations regarding electric scooter use. Riding on public roads, sidewalks, or bike paths may be restricted or require specific licenses.
- Do not ride under the influence of alcohol or drugs.
- Ensure the scooter is in good working condition before each ride. Check brakes, tires, lights, and all connections.
- Maintain a safe distance from other vehicles, pedestrians, and obstacles.
- Avoid riding in adverse weather conditions, such as heavy rain, snow, or ice, as this can reduce traction and visibility.
- Do not perform stunts or dangerous maneuvers.
- The scooter is designed for one rider only. Do not carry passengers.
- Adhere to the maximum weight capacity of 265 lbs (120 kg).
- · Keep both hands on the handlebars while riding.

Battery Safety:

- Use only the original charger provided with the scooter.
- Do not expose the battery to extreme temperatures, direct sunlight, or fire.
- Do not puncture, drop, or disassemble the battery pack.
- If the battery is damaged or leaking, do not touch it and dispose of it properly according to local regulations.

3. ASSEMBLY AND SETUP

Your ASKGO K10 Electric Scooter comes partially assembled. Follow these steps to complete the setup and prepare for your first ride.

3.1 Unboxing and Initial Inspection:

- 1. Carefully remove all components from the packaging.
- 2. Check for any visible damage during shipping. Contact customer support immediately if you find any issues.
- 3. Verify that all parts listed in the packing list are present.

3.2 Unfolding the Scooter:

- 1. Place the scooter on a flat, stable surface.
- 2. Locate the folding mechanism near the base of the handlebar stem.
- 3. Release the locking latch and carefully lift the handlebar stem until it clicks into the upright, locked position.
- 4. Ensure the folding mechanism is securely locked before proceeding.

3.3 Handlebar and Seat Adjustment:

- Handlebar: The handlebar is fixed. Ensure it is securely attached to the stem.
- **Seat:** Adjust the seat height to a comfortable riding position. Loosen the quick-release clamp on the seat post, slide the seat to the desired height, and securely tighten the clamp.

3.4 Initial Charging:

- 1. Before first use, fully charge the scooter's battery.
- 2. Locate the charging port, usually covered by a rubber cap, on the scooter frame.
- 3. Connect the charger to the charging port, then plug the charger into a standard wall outlet.
- 4. The indicator light on the charger will typically turn red during charging and green when fully charged.
- 5. Charging time may vary, but typically takes several hours for a full charge. Refer to the specifications for exact charging time.
- 6. Do not overcharge the battery. Disconnect the charger once the battery is full.

4. OPERATING INSTRUCTIONS

This section provides instructions on how to operate your ASKGO K10 Electric Scooter safely and efficiently.

4.1 Powering On/Off:

- **To Power On:** Press and hold the power button on the intelligent display for a few seconds until the screen illuminates.
- To Power Off: Press and hold the power button again until the display turns off.

4.2 Riding the Scooter:

- 1. Ensure you are wearing appropriate safety gear.
- 2. Place one foot firmly on the footboard.

- 3. Push off with your other foot to gain initial momentum.
- 4. Once moving, gently press the throttle lever (usually on the right handlebar) to engage the motor.
- 5. Gradually increase throttle pressure to accelerate.
- 6. To slow down, release the throttle.
- 7. To stop, gently squeeze the brake levers (on both handlebars). Apply both brakes simultaneously for balanced stopping.
- 8. Use the horn (90 dB) to alert others when necessary.

4.3 Intelligent Display Functions:

The intelligent display provides critical information during your ride:

- Battery Bar: Shows the current battery charge level.
- PAS Level: Indicates the Pedal Assist System level (if applicable, though this is a scooter, it might refer to power modes).
- Gear Display: Shows the current speed mode or gear.
- Current Speed: Displays your real-time speed.
- · Consult the display's specific buttons for changing modes, turning lights on/off, or accessing other settings.

4.4 Folding the Scooter:

To fold the scooter for storage or transport:

- 1. Ensure the scooter is powered off.
- 2. Locate and release the folding mechanism latch.
- 3. Carefully fold the handlebar stem downwards until it locks into the folded position.
- 4. Ensure all parts are securely latched to prevent accidental unfolding.

5. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your ASKGO K10 Electric Scooter.

5.1 Battery Care:

- · Charge the battery fully after each use, especially if it will be stored for an extended period.
- If storing for more than 30 days, charge the battery to approximately 50-70% and recharge every 30-60 days to prevent deep discharge.
- Store the scooter and battery in a cool, dry place, away from direct sunlight and extreme temperatures.
- Do not charge the battery in temperatures below 0°C (32°F) or above 40°C (104°F).

5.2 Tire Pressure:

- Check tire pressure regularly, ideally before each ride.
- Maintain the recommended tire pressure (refer to the tire sidewall or specifications table for PSI). Proper inflation improves ride quality, range, and tire lifespan.

5.3 Brake Adjustment:

• Regularly check the brake levers for proper tension and responsiveness.

- If brakes feel loose or are not stopping effectively, they may need adjustment. Consult a professional or refer to detailed brake adjustment guides if you are unsure.
- Inspect brake pads for wear and replace them when necessary.

5.4 Cleaning and Storage:

- Clean the scooter with a damp cloth. Do not use high-pressure water jets or immerse the scooter in water.
- Avoid getting water into electrical components or the charging port.
- Store the scooter indoors in a dry, temperate environment when not in use.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your ASKGO K10 Electric Scooter and provides basic troubleshooting steps.

6.1 Scooter Does Not Power On:

- Check Battery: Ensure the battery is charged. Connect the charger and see if the charging indicator lights up.
- Power Button: Make sure you are pressing and holding the power button long enough.
- Connections: Verify all visible cable connections are secure.

6.2 Scooter Not Accelerating:

- Battery Level: Check the battery display. A low battery will prevent acceleration.
- Throttle: Ensure the throttle lever is not stuck and moves freely.
- Brake Levers: Some scooters have a safety cut-off if brake levers are slightly engaged. Ensure brake levers
 are fully released.

6.3 Reduced Range or Speed:

- Tire Pressure: Under-inflated tires significantly reduce range and speed. Check and inflate to recommended PSI.
- Riding Conditions: Uphill riding, strong headwinds, rough terrain, and heavier rider weight will reduce performance.
- Battery Health: Over time, battery capacity can degrade. Ensure proper charging and storage practices.

6.4 Brakes Not Effective:

- **Brake Adjustment:** Brakes may need adjustment. Refer to the maintenance section or seek professional assistance.
- Brake Pads: Check brake pads for wear. Worn pads need replacement.

For issues not covered here or if troubleshooting steps do not resolve the problem, please contact ASKGO customer support.

7. Specifications

Detailed technical specifications for the ASKGO K10 Electric Scooter.

Feature	Specification		
Brand	ASKGO		
Model Name	K10		
Motor Power	500W (650W Peak)		
Max Speed	25 mph		
Max Distance Range	30 Miles		
Battery	48V 15AH		
Brake Style	Handbrake (Dual Disc Brakes)		
Wheel Size	14 Inches		
Wheel Material	Rubber		
Wheel Type	Pneumatic		
Frame Material	Aluminum		
Suspension Type	Dual Suspension (Front and Rear)		
Special Feature	Foldable, Seat		
Age Range (Description)	Adult		
Color	Black		
Recommended Uses	Urban commuting, recreational riding		
Max Load Capacity	265 lbs (120 kg)		

8. WARRANTY AND SUPPORT

Your ASKGO K10 Electric Scooter comes with a limited warranty. Please refer to the warranty card included in your packaging for specific terms and conditions, including coverage duration and what is covered.

Customer Support:

For technical assistance, warranty claims, or general inquiries, please contact ASKGO customer support through the following channels:

- Online: Visit the official ASKGO website or the product page on the retailer's website for support contact information.
- Email: Refer to your product documentation for the customer service email address.

When contacting support, please have your product model (K10) and purchase information (date of purchase, retailer) ready to expedite the process.

Related Documents - K10



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