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OPPO A3 Pro 5G

OPPO A3 Pro 5G User Manual

Comprehensive guide for setting up, operating, and maintaining your OPPO A3 Pro 5G smartphone (Model CPH2639).

1. SETUP GUIDE

1.1 Unboxing and Initial Inspection

Carefully unbox your new OPPO A3 Pro 5G. Ensure all components are present and undamaged. The standard package includes the smartphone, a USB-C charging cable, a power adapter, a SIM ejector tool, and this user manual.

1.2 SIM Card and Storage Installation

The OPPO A3 Pro 5G supports dual SIM cards. Locate the SIM card tray on the side of the device. Use the provided SIM ejector tool to open the tray.



This image displays the Oppo A3 Pro 5G smartphone. The front view shows the large display with a small punch-hole camera at the top. The back view highlights the vertical camera module with three lenses and the OPPO logo at the bottom. The SIM tray is located on the side of the device, typically near the volume buttons.

1. Insert the SIM ejector tool into the small hole on the SIM tray and push gently until the tray pops out.
2. Place your Nano-SIM card(s) into the designated slots on the tray with the gold contacts facing down. If applicable, insert a microSD card into the memory expansion slot.
3. Carefully reinsert the tray into the phone, ensuring it is flush with the device body.

1.3 First Power On and Basic Configuration

To power on your device for the first time:

1. Press and hold the Power button (located on the right side) until the OPPO logo appears on the screen.
2. Follow the on-screen prompts to select your language, region, and connect to a Wi-Fi network.
3. Set up your Google account, security features (fingerprint, face unlock, PIN/pattern), and data transfer from an old device if desired.

2. OPERATING YOUR OPPO A3 PRO 5G

2.1 Navigation and User Interface

The OPPO A3 Pro 5G runs on ColorOS, based on Android. You can navigate using gestures or traditional navigation buttons (Back, Home, Recents) which can be configured in Settings > System settings > System navigation.

- **Home Screen:** Swipe left or right to access different home screens.
- **Notification Panel:** Swipe down from the top of the screen to view notifications and quick settings.
- **App Drawer:** Swipe up from the bottom of the screen (if enabled) to access all installed applications.

2.2 Making Calls and Sending Messages

To make a call:

1. Open the 'Phone' application.
2. Enter the phone number using the dial pad or select a contact from your contacts list.
3. Tap the call icon to initiate the call.

To send a message:

1. Open the 'Messages' application.
2. Tap the 'Start chat' or '+' icon to compose a new message.
3. Enter the recipient's number or select from contacts, then type your message.
4. Tap the send icon.

2.3 Camera Functions

The OPPO A3 Pro 5G features a versatile camera system. Open the 'Camera' application to access various modes such as Photo, Video, Portrait, Night, and more. Tap on the mode selector to switch between them. Use the on-screen shutter button to capture photos or start/stop video recording.

2.4 Connectivity (Wi-Fi, Bluetooth, 5G)

- **Wi-Fi:** Go to Settings > Wi-Fi, toggle Wi-Fi on, and select your desired network. Enter the password if prompted.
- **Bluetooth:** Go to Settings > Bluetooth, toggle Bluetooth on, and select a device from the 'Available devices' list to pair.
- **5G:** Ensure your SIM card supports 5G and your mobile data plan includes 5G access. The device will automatically connect to 5G networks when available. You can manage mobile data settings in Settings > Mobile network.

3. MAINTENANCE AND CARE

3.1 Cleaning Your Device

To clean your OPPO A3 Pro 5G, power it off and disconnect all cables. Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Avoid using harsh chemicals, abrasive materials, or excessive moisture.

3.2 Battery Care

To prolong battery life, avoid extreme temperatures. Do not fully discharge the battery regularly; instead, charge it when it reaches around 20-30%. Use the original charger and cable for optimal charging performance.

3.3 Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to Settings > About device > Up to date or Software update to check for and install available updates. Ensure your device has sufficient battery and a stable Wi-Fi connection before updating.

4. TROUBLESHOOTING COMMON ISSUES

Problem	Possible Solution
Device not powering on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If unresponsive, perform a forced restart by holding the Power button and Volume Up button simultaneously for about 10 seconds.
Apps crashing or freezing	Clear the cache and data of the problematic app (Settings > Apps > App management > [App Name] > Storage usage). Update the app to its latest version. If the issue persists, uninstall and reinstall the app.
Poor battery life	Check battery usage in Settings > Battery to identify power-consuming apps. Reduce screen brightness, disable unnecessary features like GPS or Bluetooth when not in use, and close background apps.
Cannot connect to Wi-Fi	Ensure Wi-Fi is enabled on your phone. Restart your router. Forget the network and reconnect (Settings > Wi-Fi > [Network Name] > Forget). Reset network settings (Settings > System settings > Back up and reset > Reset phone > Reset network settings).

5. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	OPPO A3 Pro 5G
Processor Type	Snapdragon
RAM Memory Installed Size	6 GB
Memory Storage Capacity	128 GB
Standing Screen Display Size	6.5 Inches
Display Type	AMOLED
Cellular Technology	5G
Human Interface Input	Touchscreen
Form Factor	Slate
Color	Black

6. WARRANTY AND SUPPORT

Your OPPO A3 Pro 5G comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms, conditions, and duration. Keep your proof of purchase for warranty claims.

For technical support, service, or further inquiries, please visit the official OPPO support website or contact their customer service hotline. Contact details can typically be found on the OPPO official website or in the warranty information provided with your device.