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HP 0001tg

HP 17.3-inch Touchscreen Laptop Model 0001tg User Manual

Comprehensive instructions for your HP laptop.

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 17.3-inch Touchscreen Laptop, Model 0001tg. This device is designed for everyday computing tasks, offering a large display and responsive touchscreen for enhanced productivity.



Figure 1: HP 17.3-inch Touchscreen Laptop. This image displays the laptop with its screen showing a vibrant wallpaper, alongside Microsoft 365 Personal box and a 128GB portable USB drive, indicating included accessories.

2. INITIAL SETUP

Follow these steps to prepare your HP laptop for first use.

1. **Unpack the Laptop:** Carefully remove the laptop and all accessories from the packaging. Ensure all components are present: laptop, power adapter, and any included documentation.
2. **Connect Power:** Plug the AC adapter into the laptop's power port (AC smart pin) and then into a wall outlet. Allow the battery to charge for a few minutes before powering on.
3. **Power On:** Open the laptop lid and press the power button, typically located on the keyboard deck.
4. **Windows 11 Setup:** Follow the on-screen prompts to complete the Windows 11 Pro setup. This includes selecting your region, language, connecting to a Wi-Fi network, and creating a user account.
5. **Microsoft Office 365 Activation:** If included, follow the instructions provided with your Microsoft Office 365 subscription card to activate your 12-month subscription.
6. **Portable Drive:** The included 128GB portable drive can be connected to any available USB port for additional

storage or data transfer.

3. OPERATING YOUR LAPTOP

3.1 Input Devices

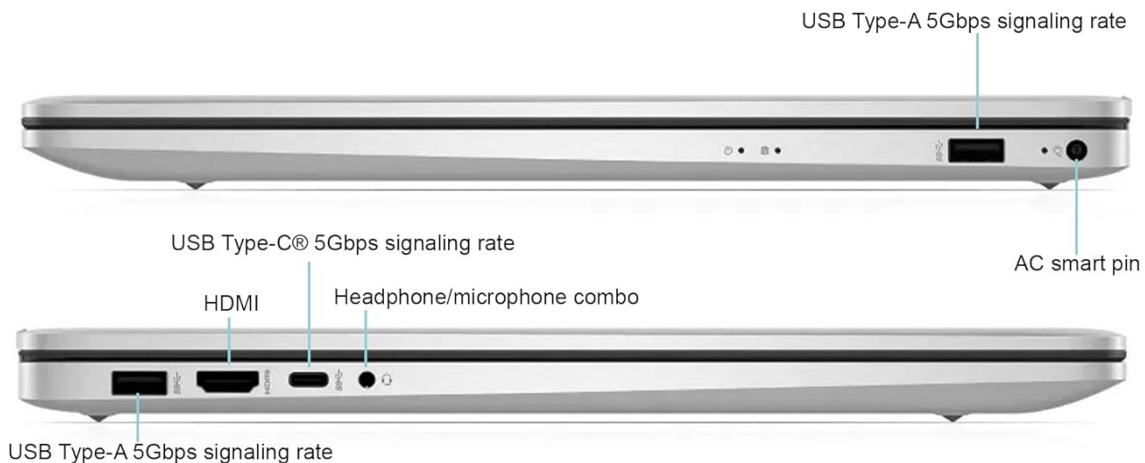
- **Keyboard:** The full-size keyboard includes a numeric keypad for efficient data entry.
- **Touchpad:** Use the integrated touchpad for cursor control and multi-touch gestures.
- **Touchscreen:** Interact directly with the display using touch gestures for navigation and application control.

3.2 Connecting Peripherals (Ports)

Your laptop is equipped with various ports for connecting external devices.

Mapping Out Your Laptop's Ports

Connect with a variety of external devices: monitors, printers, external hard drives, expanding functionality and customization.



We're taking action, today

Our continuous improvements include building this EPEAT® Silver & ENERGY STAR® laptop with post-consumer recycled materials.

 <p>Named to 100 Most Sustainable Corporations in the World for the 7th time in a row</p>	 <p>Named to World's Most Ethical Companies for the 3rd year in a row</p>	 <p>Named #1 on America's Most Responsible Companies list for the 3rd year in a row</p>
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Figure 2: Laptop Port Layout. This image illustrates the various ports on the sides of the HP laptop, including USB Type-A, USB Type-C, HDMI, headphone/microphone combo jack, and the AC smart pin for power.

- **USB Type-A (5Gbps signaling rate):** Connect USB devices such as external hard drives, mice, or keyboards.
- **USB Type-C (5Gbps signaling rate):** Connect compatible USB-C devices. This port supports data transfer.

- **HDMI:** Connect to external displays or projectors.
- **Headphone/Microphone Combo Jack:** Connect headphones, external speakers, or a headset with a microphone.
- **AC Smart Pin:** Connect the power adapter to charge the laptop.

3.3 Wireless Connectivity

- **Wi-Fi:** Connect to wireless networks for internet access. Manage Wi-Fi settings through the Windows 11 network settings.
- **Bluetooth:** Pair with Bluetooth-enabled devices such as headphones, speakers, or mobile phones.

3.4 HP QuickDrop

HP QuickDrop allows for wireless file transfer between your mobile device and your HP laptop.

Wireless File Transfer



Allows you to transfer photos, videos, documents, and other files from your mobile device to your HP laptop or vice versa without needing cables.

HP QuickDrop Wirelessly transfer files between your PC and phone, no cables needed.



Phone sold separately.

Figure 3: HP QuickDrop Interface. This image shows a smartphone displaying the HP QuickDrop app interface next to the HP laptop, illustrating the wireless file transfer capability between the two devices.

To use HP QuickDrop, install the companion app on your mobile device and follow the pairing instructions.

4. MAINTENANCE AND CARE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and exterior surfaces. For stubborn marks, dampen the cloth slightly with water or a screen cleaner. Avoid harsh chemicals.
- **Battery Care:** To prolong battery life, avoid extreme temperatures and allow the battery to discharge partially before recharging. For long-term storage, charge the battery to about 50%.
- **Software Updates:** Regularly check for and install Windows updates and HP driver updates to ensure optimal performance and security.
- **Storage Management:** Periodically review and delete unnecessary files to maintain sufficient free space on your 1TB PCIe SSD.
- **Physical Handling:** Handle the laptop with care. Avoid placing heavy objects on it or exposing it to liquids.

5. TROUBLESHOOTING COMMON ISSUES

This section addresses common issues you might encounter. For more complex problems, refer to the HP support website.

- **Laptop Does Not Power On:**
 - Ensure the power adapter is securely connected to both the laptop and a working power outlet.
 - Verify the power outlet is functional by plugging in another device.
 - If the battery is completely drained, it may take a few minutes of charging before the laptop can power on.
- **No Display on Screen:**
 - Check if the laptop is powered on.
 - Adjust the screen brightness using the function keys.
 - If an external monitor is connected, ensure it is properly connected and selected as the display output.
- **Wi-Fi Connectivity Issues:**
 - Ensure Wi-Fi is enabled in Windows settings.
 - Restart your router and modem.
 - Try connecting to a different Wi-Fi network to isolate the issue.
- **Slow Performance:**
 - Close unnecessary applications running in the background.
 - Check for and install any pending Windows updates.
 - Ensure your SSD has sufficient free space.
 - Run a system scan for malware.

6. PRODUCT SPECIFICATIONS

The following table details the technical specifications of your HP 17.3-inch Touchscreen Laptop, Model 0001tg.



Do more from anywhere. All day long.




<p>PROCESSOR</p>  <p>Intel® Pentium® Silver N5030</p>	<p>RAM & STORAGE</p>  <p>Up to 64GB DDR4 Up to 2TB PCIe M.2 SSD</p>	<p>17.3" DISPLAY</p>  <p>HD+ (1600 x 900) Touch Screen</p>
<p>OPERATING SYSTEM</p>  <p>Windows 11 Home</p>	<p>GRAPHICS</p>  <p>UHD Graphics</p>	<p>BATTERY LIFE</p>  <p>Up to 7 hours and 30 mins</p>

Figure 4: Key Features Overview. This image provides a summary of the laptop's core specifications, including processor type, RAM and storage capacity, display details, operating system, graphics, and estimated battery life.

Feature	Detail
Model Name	HP laptop (Model 0001tg)
Processor	Intel Pentium Silver N5030 (4 cores, up to 3.1 GHz)
Operating System	Windows 11 Pro
Display	17.3-inch HD+ (1600 x 900) Touchscreen, BrightView, 250 nits, 60% NTSC
RAM	32GB DDR4 SDRAM
Storage	1TB PCIe NVMe M.2 SSD
Graphics	Integrated Intel UHD Graphics

Feature	Detail
Ports	2x USB 3.2 Gen 1 Type-A, 1x USB 2.0 Type-C, 1x HDMI, 1x Headphone/Mic Combo Jack, 1x AC Smart Pin
Wireless Connectivity	802.11a/b/g/n/ac Wi-Fi, Bluetooth
Keyboard	US English, Full Size with Numeric Keypad
Color	Silver
Dimensions (LxWxH)	16 x 12 x 2 inches (approx. 40.6 x 30.5 x 5.1 cm)
Weight	Approximately 8 pounds (3.6 kg)
Battery	1 Lithium Ion battery (required)

7. WARRANTY INFORMATION

Your HP laptop comes with a standard manufacturer's warranty. The specific terms and duration of the warranty may vary by region and purchase date. Please refer to the warranty documentation included with your product or visit the official HP support website for detailed information.

Optional protection plans may have been purchased separately. For details on these plans, consult your purchase records or the plan provider.

8. CUSTOMER SUPPORT

For technical assistance, driver downloads, or further information regarding your HP laptop, please visit the official HP support website.

- **HP Support Website:** support.hp.com
- **HP Store:** [Visit the HP Store on Amazon](#)

When contacting support, please have your laptop's model number (0001tg) and serial number ready.