

Snailax SL-681-5

Snailax Cordless Neck Massager with Heat (Model SL-681-5)

User Instruction Manual

1. PRODUCT OVERVIEW

The Snailax Cordless Neck Massager with Heat (Model SL-681-5) is designed to provide a deep tissue shiatsu massage experience for your neck, shoulders, and back. Featuring innovative 4D kneading technology and adjustable heat levels, this portable device offers relaxation and comfort without the constraint of cords.

Key Features:

- **Innovative 4D Deep Kneading:** Simulates human-like massages with 6 ergonomic massage nodes, covering a wider area from the neck to the trapezius and shoulders.
- **Adjustable Gentle Heating:** Offers two heat settings (104°F/40°C and 120°F/49°C) to soothe muscles and promote relaxation. Features an auto-shutdown after 10 minutes for safety.
- **Hand-free Design:** Can be used handheld or secured with the adjustable strap for a hands-free experience. Compact and portable for use in various settings.
- **Cordless Operation:** Equipped with a Type-C charging port, providing 70-80 minutes of continuous massage on a single charge.

2. SAFETY INFORMATION

Please read and understand all safety instructions before using this massager. Improper use may result in injury or damage. This device is intended for personal, non-medical use only.

- Consult a doctor before use if you have a pacemaker, artificial joints, or any other medical conditions.
- Do not use the massager on swollen, inflamed, or injured areas of the skin.
- Avoid using the massager for more than 10 minutes continuously to prevent overheating and ensure device longevity.
- Keep the device away from water and high humidity.

- Do not attempt to disassemble or repair the device yourself. Contact customer support for assistance.
- Ensure the charging cable is properly connected and the indicator light is on during charging.

3. SETUP

1. **Unboxing:** Carefully remove the massager and all accessories from the packaging.
2. **Initial Charge:** The massager may have low power upon arrival. Fully charge the device using the provided Type-C cable before first use. Connect the Type-C cable to the charging port on the massager and plug the USB end into a compatible power adapter (not included). The charging indicator light will illuminate.
3. **Familiarize Yourself with Controls:** Locate the control panel on the right arm strap. It includes buttons for Power, Mode, Heat, and Speed.



Please measure the size of your neck before purchasing to ensure that the neck massager is suitable.
Check the product dimensions in the images for reference.

Image: Snailax Cordless Neck Massager with user manual and Type-C charging cable.

4. OPERATING INSTRUCTIONS

The Snailax Cordless Neck Massager is designed for ease of use. Follow these steps for an optimal massage experience:

1. **Wearing the Massager:** Place the massager on the desired area (neck, shoulders, or back). For hands-free use, secure the adjustable strap around your back. For targeted pressure, use the arm straps to pull the massager closer to your body.
2. **Power On:** Press and hold the Power button (usually indicated by a power symbol) on the control panel for a few seconds to turn on the massager. The default setting is typically a medium intensity massage.
3. **Adjusting Massage Mode:** Press the 'M' (Mode) button to cycle through different massage patterns. The massager offers various 4D kneading motions to suit your preference.
4. **Adjusting Heat:** Press the Heat button (often indicated by a wavy lines symbol) to activate or adjust the heat function. There are two heating levels (104°F/40°C and 120°F/49°C). Press again to cycle through settings or turn off the heat.
5. **Adjusting Speed/Intensity:** Use the Speed button (often indicated by vertical bars) to increase or decrease the intensity of the massage.
6. **Session Duration:** The massager is equipped with an auto-shutdown feature that turns off the device after 10 minutes to prevent overheating. If you wish to continue, simply restart the massager after a brief pause.
7. **Power Off:** Press and hold the Power button again to turn off the massager when your session is complete.



Image: Control panel showing Power, Mode, Heat, and Speed buttons for easy operation.

Adjustable Strap Fit For All Body Type



Image: User demonstrating the adjustable strap for hands-free use of the massager.

5. MAINTENANCE

Proper maintenance ensures the longevity and hygiene of your Snailax Neck Massager.

- **Cleaning:** Disconnect the massager from any power source before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners or immerse the device in water.
- **Storage:** Store the massager in a cool, dry place away from direct sunlight and extreme temperatures.
- **Removable Cover:** The mesh cover over the massage nodes can be unzipped and removed for cleaning. Hand wash or machine wash on a gentle cycle with mild detergent. Air dry completely before reattaching.

6. TROUBLESHOOTING

If you encounter any issues with your massager, refer to the table below for common problems and solutions.

Problem	Solution
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Problem	Solution
Battery problem or unable to charge	1. The power may be lost during transportation. Fully charge the product before use. 2. Make sure the Type-C cable is plugged in properly and the charging indicator light is on. Otherwise, it may affect the charging effect.
Massage heads rotating at reduced speed	Device may have been in use for 10 minutes. Auto-shutoff function activated. Continue using by pressing the 'On' button after resting the unit for 15 minutes.
Device fails to start	1. Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30 minutes before restarting. 2. Check if device has been used for more than 10 minutes. If so, let device rest for 15 minutes before continuing. Device may require longer time to cool in warmer environments. 3. The battery is low, please charge in time.

Problem	Solution
Battery problem or unable to charge	Note: ① The power will be lost during transportation. Please fully charge the product before use ② Make sure the TYPE-C is plugged in properly and the charging indicator light is on when charging, otherwise it may affect the charging effect ③ The default timer of this neck massager is 10 minutes. If it stops working after a period of use, it may be due to the end of the timer
Massage heads rotating at reduced speed	Device may have been in use for 10 minutes. Auto-shutoff function activated. Continue using by pressing the 'On' button after resting the unit for 15 minutes Over-heat protection function activated, Device is switched off for your safety, Please rest device for 15-30 minutes before restarting
Device fails to start	Check if device has been used for more than 10 minutes. If so, let device rest for 15 minutes before continuing. Device may require longer time to cool in warmer environments. the battery is low, please charge in time

Image: Troubleshooting guide for common issues with the massager.

7. SPECIFICATIONS

Feature	Detail
Product Dimensions	3.54 x 2.36 x 1.97 inches
Item Model Number	SL-681-5

Feature	Detail
Weight	3.22 Pounds
Batteries	2 9V batteries required (included)
Power Source	Battery Powered
Material	Polyester
Color	SL-681-5 Black
Manufacturer	SNAILAX
Date First Available	September 7, 2024



Image: Product dimensions and included items for reference.

8. WARRANTY & SUPPORT

For warranty information, product support, or any inquiries, please refer to the contact details provided in

your product packaging or visit the official Snailax website. Keep your purchase receipt for warranty claims.