

Bestherm HJ15-24AEF

BESTHERM HESTIA Electric Towel Dryer Instruction Manual

Model: HJ15-24AEF

1. PRODUCT OVERVIEW

The BESTHERM HESTIA is a fluid-free electric towel dryer designed for efficient heating and towel warming. This manual provides essential information for safe and effective use of your appliance.





Figure 1: Front view of the BESTHERM HESTIA Electric Towel Dryer.



Figure 2: The BESTHERM HESTIA Electric Towel Dryer installed in a bathroom setting.

2. SETUP AND INSTALLATION

2.1 Dimensions and Placement

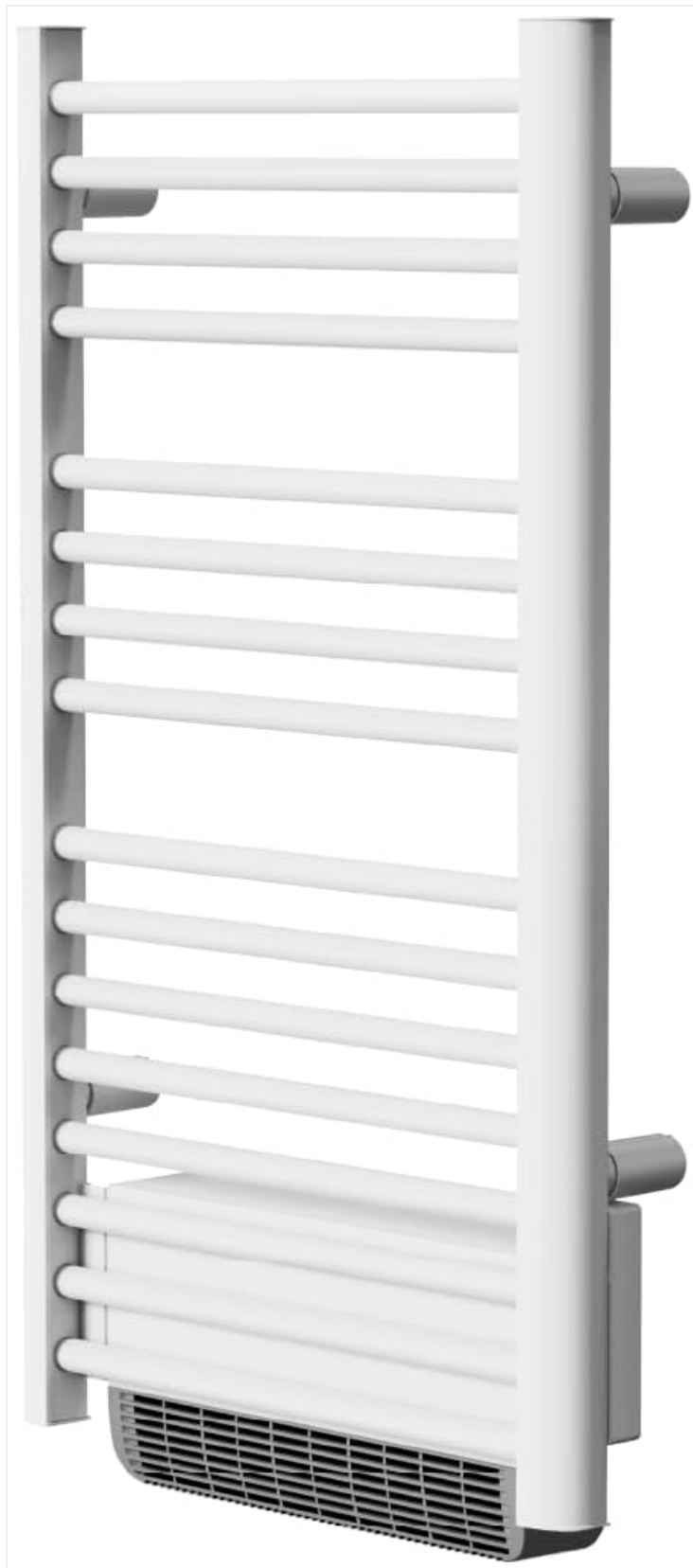


Figure 3: Product dimensions (Height: 100.5 cm, Length: 54 cm, Depth: 15 cm) and recommended heating area (10 to 15 m²).

The towel dryer measures 100.5 cm in height, 54 cm in length, and 15 cm in depth. It weighs 6.9 kg. It is suitable for heating areas between 10 to 15 square meters.

2.2 Electrical Connection



Figure 4: Electrical connection diagram. Connect the blue wire (Neutral) and brown/red wire (Phase). The black wire should only be connected for central thermostat control. Do not connect to ground.

This appliance requires a three-phase connection. Always connect the Blue wire (Neutral) and the Brown (or Red) wire (Phase). The Black wire should only be connected if you are using a central thermostat for control. **Do not connect the Black wire to the ground.**

3. OPERATING INSTRUCTIONS

3.1 Control Panel Overview



Figure 5: Illustration of the control panel with buttons for power, temperature adjustment, and mode selection.

The control panel features a digital display and several buttons for operation:

- **Power Button:** To turn the appliance on/off or put it in standby mode.
- **OK/Boost Button:** Press briefly to select operating modes (Comfort, ECO, Program, Frost Protection). Press and hold for 3 seconds to activate Boost mode (bSt1/bSt2).
- **M Button:** Press and hold to access settings for timer, program mode, window detection, and keypad lock.
- **+/- Buttons:** Adjust temperature, time, and day settings.

3.2 Thermostat Programming Tutorial

For a detailed guide on programming your thermostat, please watch the official tutorial video:



Video 1: Official tutorial for programming the BESTHERM HESTIA thermostat.

3.3 Keypad Lock

To activate the keypad lock, press and hold the 'M' button until the lock icon appears on the display. To deactivate, press and hold the 'M' button again. Note that the keypad lock does not disable the power button.

3.4 Window Detection

The window detection function automatically pauses heating if a sudden drop in temperature is detected, indicating an open window. To activate/deactivate this function, press and hold the 'M' button until the window icon appears/disappears.

4. MAINTENANCE

To ensure optimal performance and longevity of your BESTHERM HESTIA towel dryer, regular maintenance is recommended:

- **Cleaning:** Wipe the surface of the appliance with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Dust Removal:** Periodically clean the air vents to prevent dust buildup, which can affect heating efficiency.
- **Safety Check:** Ensure all electrical connections are secure and there are no signs of damage to the power cord or appliance.

5. TROUBLESHOOTING

If you encounter issues with your towel dryer, refer to the following common solutions:

- **Appliance not turning on:** Check the power supply and ensure the appliance is correctly plugged in. Verify that the circuit breaker has not tripped.
- **Difficulty with thermostat programming:** Refer to the official programming tutorial video (Section 3.2) for step-by-step instructions. Some users have reported success by pressing 'OK' and '+' simultaneously *before* powering on the device for initial pairing.
- **Window detection too sensitive:** Adjust the sensitivity setting if available, or temporarily deactivate the function if it's causing unintended pauses in heating.
- **No heat output:** Ensure the desired temperature is set higher than the ambient temperature and that the heating indicator is displayed on the screen.

6. SPECIFICATIONS

Feature	Specification
Model Number	HJ15-24AEF
Dimensions (L x W x H)	15 x 54 x 100.5 cm
Weight	6.9 Kilograms
Power Output	500W + 1000W (with blower)
Type	Fluid-Free Electric Towel Dryer

7. WARRANTY

This product comes with a **2-year warranty**. Please retain your proof of purchase for any warranty claims.

8. SUPPORT

For further assistance, please contact our after-sales service:

- **Online FAQ:** Visit www.besttherm.fr/pages/faq
- **Telephone Assistance:** 03 20 47 05 37
- **Email Assistance:** sav@hom-y.fr



Figure 6: Contact details for BESTHERM customer support.

You can also find additional video tutorials on our official YouTube channel [BESTHERM YouTube Channel](#)
