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Bestherm HJEE-BLACK-H

BESTHERM HESTIA 500W Electric Towel Dryer User Manual

Model: HJEE-BLACK-H

INTRODUCTION

Thank you for choosing the BESTHERM HESTIA 500W Electric Towel Dryer. This manual provides essential information for the safe installation, operation, and maintenance of your new appliance. Please read it thoroughly before use and keep it for future reference.

IMPORTANT SAFETY INSTRUCTIONS

- Read all instructions before installing or using this appliance.
- This appliance is designed for drying towels and should not be used for other purposes.
- Ensure the power supply matches the specifications indicated on the appliance label.
- Do not install the towel dryer directly below a socket outlet.
- Keep children away from the appliance. Do not allow them to play with it.
- Do not immerse the appliance in water or other liquids.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- This appliance includes integrated safety features such as overheat protection and child safety.
- Always disconnect the appliance from the power supply before cleaning or performing any maintenance.

SETUP AND INSTALLATION

Product Dimensions and Weight



The BESTHERM HESTIA towel dryer measures 98 cm in height, 54 cm in width, and 9.2 cm in depth. Its weight is 3.9 kilograms. Please ensure you have adequate space and a suitable wall for mounting.

Mounting

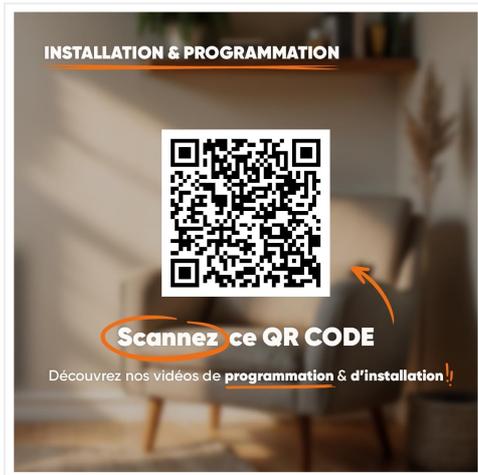
The towel dryer is designed for wall mounting. Use appropriate fasteners for your wall type to ensure secure installation. Refer to the detailed installation videos for guidance.



Front view of the BESTHERM HESTIA Electric Towel Dryer, showcasing its sleek black design and integrated control panel. This image illustrates the general appearance of the unit when mounted.



Side view of the BESTHERM HESTIA Electric Towel Dryer, highlighting its compact and space-saving design. This perspective helps in planning the installation location.



Back view of the BESTHERM HESTIA Electric Towel Dryer, illustrating the mounting brackets and the entry point for electrical wiring. Proper installation is crucial for safety and performance.

Electrical Connection



This appliance connects to a three-phase electrical system. Always connect the Neutral (Blue wire) and the Phase (Brown or Red wire).

Blue Wire: Neutral

Brown (or Red) Wire: Phase

Important: Do not connect to ground.

Black Wire: Connect the Black wire only for control via a central thermostat.

It is recommended to have a qualified electrician perform the electrical installation.

Installation and Programming Videos



For detailed visual instructions on installation and programming, please scan the QR code shown in the image or visit the official YouTube channel: [BESTHERM YouTube Channel](#).

OPERATING INSTRUCTIONS

The BESTHERM HESTIA towel dryer features fluid-free technology for fast and even heat distribution, ensuring your towels are always warm.

Key Features

- **Rapid and Homogeneous Heat:** Fluid-free technology provides quick and uniform heat distribution.
- **Window Open Detection:** Automatically adjusts heating if a window is detected open to save energy.
- **Overheat Protection:** Integrated safety mechanism to prevent overheating.
- **Child Safety:** Built-in features to ensure safe operation around children.
- **Boost Mode:** Provides a temporary increase in heating power for faster towel warming.

Control Panel

The towel dryer is equipped with an intuitive control panel for setting temperature, activating modes, and programming. Refer to the programming videos (linked in the Setup section) for detailed instructions on using the control panel.



This image shows the BESTHERM HESTIA towel dryer installed in a bathroom, emphasizing its sleek black design and the visible control panel. The control panel allows users to manage settings and activate features like the boost mode.

MAINTENANCE

- **Cleaning:** Disconnect the appliance from the power supply before cleaning. Use a soft, damp cloth to wipe the surface. Do not use abrasive cleaners or solvents.
- **Inspection:** Periodically check the power cord and the appliance for any signs of damage. If damage is found, contact customer support.
- No user-serviceable parts inside. Do not attempt to repair the appliance yourself.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Appliance does not heat	No power supply; Overheat protection activated; Incorrect settings.	Check power connection; Allow appliance to cool down; Verify temperature settings and operating mode.
Uneven heating	Obstruction of heat distribution; Incorrect installation.	Ensure no items are blocking the heat output; Review installation instructions and videos.
Control panel unresponsive	Temporary electrical glitch; Child lock activated.	Disconnect and reconnect power after a few minutes; Refer to programming videos for child lock deactivation.

If the problem persists after attempting these solutions, please contact customer support.

SPECIFICATIONS

Model Number	HJEE-BLACK-H
Power	500W
Dimensions (L x W x H)	9.2 x 54 x 98 cm
Weight	3.9 Kilograms
Technology	Fluid-free electric heating
Safety Features	Window open detection, Overheat protection, Child safety
First Available Date	August 19, 2024

WARRANTY

This BESTHERM HESTIA Electric Towel Dryer comes with a **2-year warranty**. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use conditions.

CUSTOMER SUPPORT

BESTHERM provides customer support services based in France to ensure your satisfaction.



Image showing BESTHERM's French customer service details, including online FAQ, phone, and email support.

Online FAQ: Visit our website for frequently asked questions and troubleshooting guides: www.bestherm.fr/pages/faq

Telephone Assistance: For direct support, please call: **03 20 47 05 37**

Email Assistance: Send your inquiries to: sav@hom-y.fr

