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OUKITEL G2

OUKITEL G2 Rugged Phone User Manual

Your comprehensive guide to setting up, operating, and maintaining your OUKITEL G2 Rugged Smartphone.

1. Introduction

The OUKITEL G2 Rugged Phone is designed for durability and performance in challenging environments. Featuring a robust build with IP68/IP69K dust and waterproof ratings and MIL-STD-810H certification, it is built to withstand extreme conditions. This smartphone operates on Android 14 and offers a 6.0-inch HD+ display, a 6300mAh battery, and ample storage with 16GB RAM and 64GB ROM, expandable up to 1TB via TF card. This manual provides essential information to help you get the most out of your device.

2. What's in the Box

Upon unboxing your OUKITEL G2, please verify that all components are present:

- OUKITEL G2 Rugged Phone
- USB Cable
- Power Adapter
- SIM Ejector Tool
- User Manual (this document)



Image: The OUKITEL G2 phone, USB cable, power adapter, and user manual laid out, demonstrating the contents of the product packaging.

▶ **Watch video online**
OUKITEL G2 Rugged Smartphone

Video: An unboxing and initial overview of the OUKITEL G2 Rugged Smartphone, showcasing the phone and its included accessories.

3. Setup

3.1 Inserting SIM and TF Cards

The OUKITEL G2 supports dual Nano-SIM cards and a TF (microSD) card for expandable storage up to 1TB. To insert the cards:

1. Locate the SIM card tray on the side of the phone.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or TF card into the designated slots on the tray, ensuring correct orientation.
4. Carefully push the tray back into the phone until it is flush with the device body.



Image: A detailed view of the OUKITEL G2's SIM card tray, showing the slots for two Nano-SIM cards and one TF (microSD) card.

3.2 Initial Power On and Setup Wizard

Press and hold the Power button located on the side of the phone until the OUKITEL logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account sign-in, and security settings.

4. Operating Your OUKITEL G2

4.1 Android 14 Operating System

The OUKITEL G2 runs on the Android 14 operating system, offering enhanced privacy features, personalized settings, and a smooth user experience. Explore the intuitive interface and customize it to your preferences.



Image: The OUKITEL G2 displaying the Android 14 operating system interface with various app icons and customization options.

4.2 Display and Performance

The 6.0-inch HD+ display with a resolution of 576x1152 provides clear visuals. Powered by an octa-core processor and 16GB RAM (4GB physical + 12GB virtual), alongside 64GB ROM and 1TB TF card expansion, the phone ensures smooth multitasking and ample storage for your applications and media.

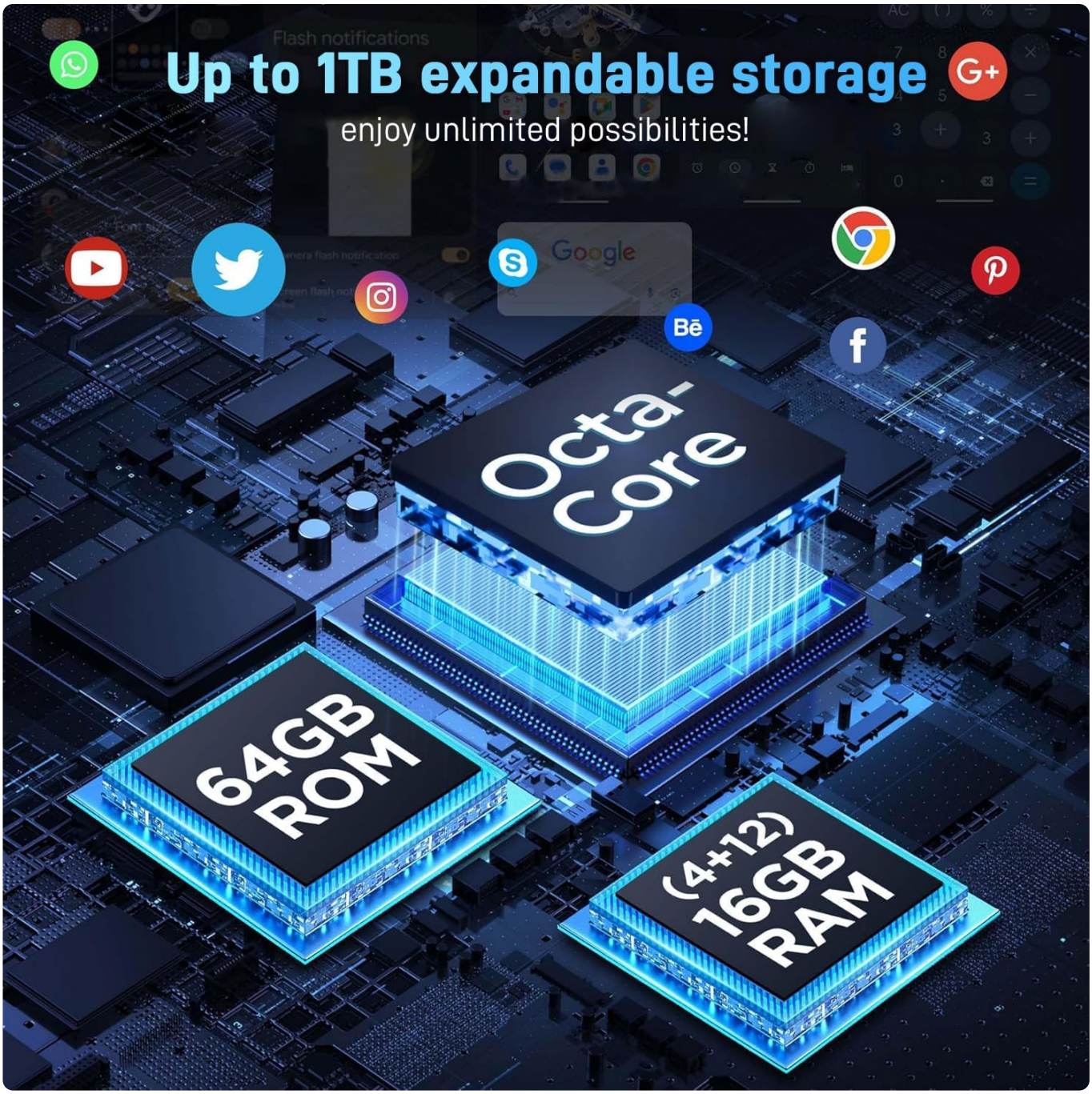


Image: A visual representation highlighting the 16GB RAM (4GB physical + 12GB virtual) and 64GB ROM with 1TB expandable storage of the OUKITEL G2.

4.3 Camera Features

Capture moments with the 13MP rear camera and take selfies with the 5MP front camera. The camera app includes various modes such as Beauty and Black & White to enhance your photos.



Image: Illustrates the 13MP main camera and 5MP front camera of the OUKITEL G2, with example photographs taken by the device.

4.4 Battery Management

The OUKITEL G2 is equipped with a powerful 6300mAh battery designed for extended use. It also features OTG (On-The-Go) functionality, allowing you to charge other electronic devices directly from your phone, making it ideal for outdoor activities.



Image: The OUKITEL G2 phone with a large "6300mAh Battery" graphic, emphasizing its high capacity.

4.5 Rugged Features

The OUKITEL G2 is built to be highly durable, certified with IP68/IP69K for dust and water resistance, and MIL-STD-810H for military-grade ruggedness. This ensures the phone can withstand drops, water immersion up to 1.5 meters for 30 minutes, and extreme temperatures.



Image: A composite image demonstrating the OUKITEL G2's drop-proof (1.5 meters), waterproof (1.5m deep/30 mins), and dustproof (360° dust-tight) capabilities, along with MIL-STD-810H certification.

▶ **Watch video online**
OUKITEL G2 Rugged Phone

Video: A promotional video highlighting the key features and ruggedness of the OUKITEL G2 Rugged Phone, including its durability in various environments.

5. Maintenance

To ensure the longevity and optimal performance of your OUKITEL G2, follow these maintenance guidelines:

- **Cleaning:** Wipe the phone with a soft, damp cloth. Avoid harsh chemicals or abrasive materials.
- **Port Protection:** Ensure all port covers (USB, SIM tray) are securely closed to maintain water and dust

resistance, especially before exposure to liquids or dusty environments.

- **Temperature:** Avoid exposing the phone to extreme temperatures outside its operating range.
- **Impact:** While rugged, avoid unnecessary drops or impacts to prolong the device's life.

6. Troubleshooting

6.1 Network Compatibility

The OUKITEL G2 supports T-Mobile network bands.**Please note:** This phone is not compatible with AT&T. Always confirm carrier compatibility before purchasing or attempting to use with a specific network.
Supported frequency bands include: GSM: B2/3/5/8, WCDMA: B1/2/4/5/8, TDD: 34/38/39/40/41, FDD: B1/2/3/4/5/7/8/12/17/19/20/25/26/28A/28B/66.

6.2 Common Issues

- **Phone not turning on:** Ensure the battery is charged. Connect to the power adapter and try again.
- **Apps crashing/slow performance:** Close background apps, clear app cache, or restart the phone. Ensure sufficient storage space.
- **Network signal issues:** Check SIM card insertion. Verify network settings. Move to an area with better coverage.

7. Specifications

Feature	Detail
Brand	OUKITEL
Model Name	G2
Operating System	Android 14
Screen Size	6 Inches
Resolution	576 x 1152
RAM Memory Installed Size	16 GB (4GB physical + 12GB virtual)
Memory Storage Capacity	64 GB (expandable up to 1TB via TF card)
Battery Capacity	6300 Milliamp Hours
Rear Camera	13MP
Front Camera	5MP
Wireless Carrier Support	T-Mobile (Not AT&T)
Cellular Technology	4G

Feature	Detail
GPS	True
IP Rating	IP68/IP69K Waterproof & Dustproof
Military Standard	MIL-STD-810H Certified
Item Weight	1.24 pounds
Package Dimensions	7.71 x 7.71 x 1.29 inches
Date First Available	August 19, 2024

8. Warranty and Support

OUKITEL provides comprehensive after-sales service for the G2 Rugged Phone. This includes:

- **30-Day Return Policy:** No-reason returns within 30 days of purchase.
- **Long-Term Technical Support:** Ongoing technical assistance for your device.
- **24-Hour Online Customer Service:** Dedicated support available to address your inquiries and provide solutions within 24 hours.

For any issues or assistance, please contact OUKITEL customer service directly.

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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