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Dntum 10.1" Touch POS Terminal

Dntum 10.1" Touch POS System User Manual

Model: 10.1" Touch POS Terminal

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Dntum 10.1" Touch POS System. This integrated point-of-sale solution is designed for various retail environments, including restaurants, cafes, and general stores, offering efficient inventory and billing management.

2. WHAT'S INCLUDED

Upon unboxing your Dntum POS System, please verify that all the following components are present:

- 1 x Dntum Cash Register (Main POS Terminal)
- 1 x Paper Roll (for thermal printer)
- 1 x User Manual (this document)
- 1 x Key (for cash drawer)
- 1 x Power Driver + Plug Cable



Image: The Dntum 10.1 inch Touch POS System, showing the main terminal, integrated thermal printer, and cash drawer.

3. PRODUCT FEATURES

The Dntum POS System is equipped with features designed for efficiency and reliability:

- **Plug and Play Operation:** The system comes with pre-installed software and operating system, allowing for immediate use upon unpacking.
- **User-Friendly Interface:** Designed for quick learning, enabling new operators to become proficient in approximately 5 minutes.
- **Integrated Software and Hardware:** Simplifies after-sales support and maintenance due to seamless integration.
- **Open Source Operating System:** Provides a secure environment, free from common virus violations and copyright disputes.
- **Industrial Grade Architecture:** Built with an industrial computer core, ensuring durability and long-term supply duration.

1**Professional Pos Software**

**When you turn on the pos machine,
you can use the software directly.**

**Please note that this machine come with professional
pos software for free.
No monthly fee.
FREE software training.**

Image: The initial login screen of the professional POS software, showing a numeric keypad for password entry. The system is ready for use directly upon power-on.

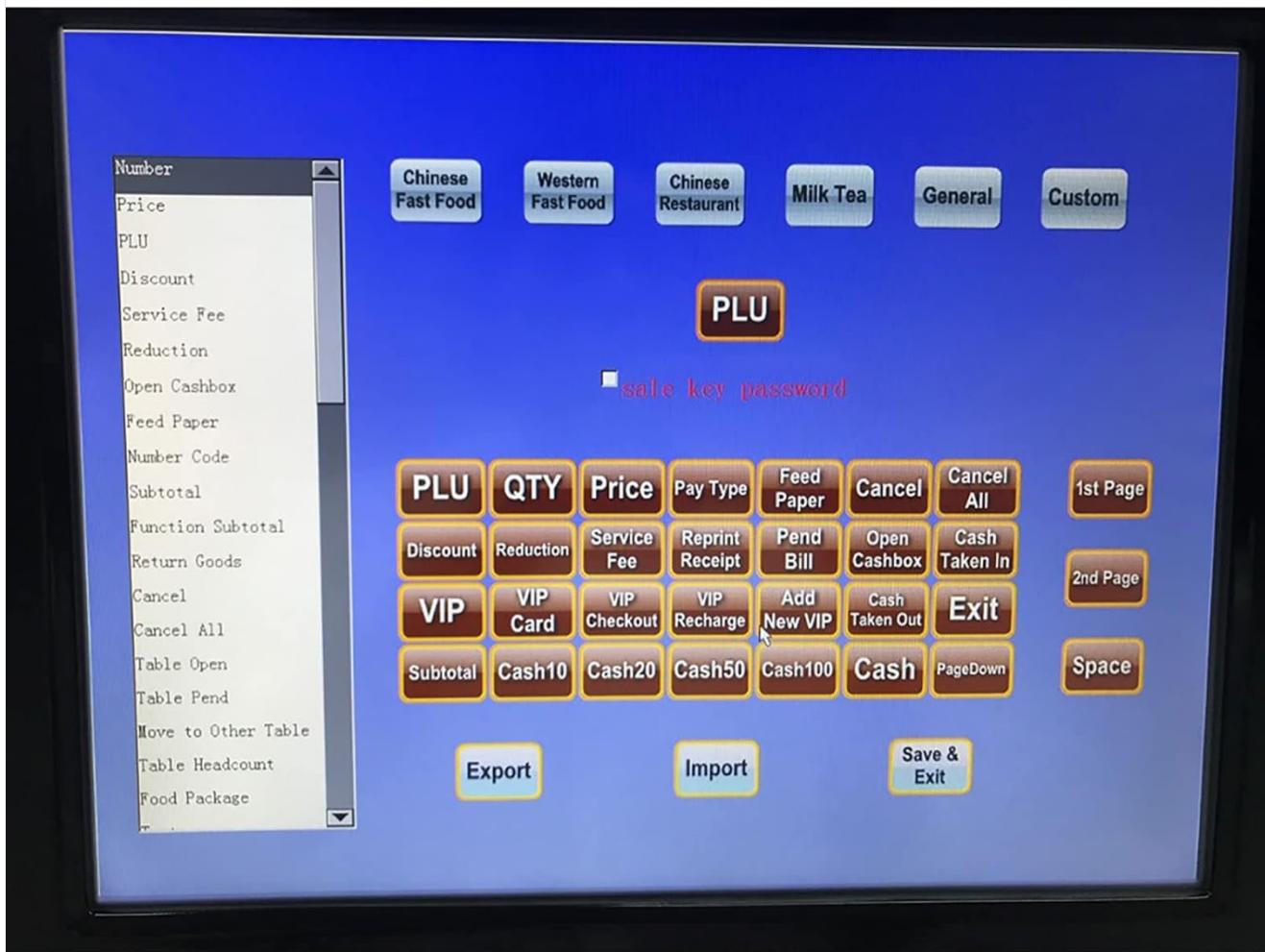


Image: A detailed view of the POS software settings interface, displaying options for product management (PLU), pricing, discounts, payment types, and customer management.

4. SETUP

Follow these steps for the initial setup of your Dntum POS System:

- 1. Unpack the System:** Carefully remove all components from the packaging.
- 2. Place the Unit:** Position the POS terminal on a stable, flat surface.
- 3. Connect Power:** Insert the power driver cable into the "Power" port on the back of the POS terminal and plug the other end into a standard electrical outlet.
- 4. Connect Peripherals (Optional):**
 - Cash Drawer:** Connect the cash drawer cable to the "Cash drawer port" on the back.
 - External Printer:** If using an external kitchen printer, connect it to the "COM1/LAN Port" or "USB Port" as appropriate.
 - Barcode Scanner:** Connect a barcode scanner to a "USB Port".
 - Scale:** Connect a scale to the "COM2 Port".
 - U-Disk:** For data transfer, connect a U-Disk to a "USB Port".
- 5. Power On:** Press the power button, usually located on the back or side of the main unit. The system will boot up automatically.

Backside ports use for:



Image: A diagram illustrating the various ports on the backside of the POS system, including USB, Network, COM1 (for Kitchen Printer), COM2 (for Scale), Power, and Cash Drawer port, along with examples of connected peripherals like U-Disk, Barcode Scanner, Kitchen Printer, and Scale.

5. OPERATING INSTRUCTIONS

This section covers the basic operation of your Dntum POS System.

5.1 Initial Software Access

Upon first boot-up, the system will display the POS software login screen. Enter the default password (refer to your system administrator or initial setup guide for the default password, if not provided, try common defaults like "0000" or "1234") using the on-screen numeric keypad. Once logged in, you can begin configuring your products and services.

5.2 Basic Operations

- Product Entry:** Use the touch screen to select products from your inventory.
- Quantity Adjustment:** Modify item quantities as needed.
- Discount Application:** Apply discounts directly through the software interface.
- Payment Processing:** Process various payment methods (cash, card, etc.) as configured in the software.
- Receipt Printing:** Receipts will automatically print after a transaction is completed.

Popular combo



cash register machine x1

barcode scanner x1

For grocery store



cash register machine x1

Ethernet kitchen printer x1

For Restaurant



cash register machine x1

wifi kitchen printer x1

Image: Examples of popular POS system configurations. One setup shows the cash register machine with a barcode scanner, suitable for grocery stores. Another shows the cash register with an Ethernet kitchen printer, and a third with a WiFi kitchen printer, both suitable for restaurants.



Shopping Mall

Supper Market

Retail

Logistics

Restaurant

Hospital

Pharmacy

Book Store

Image: A collage demonstrating the versatility of the POS system across different business environments, including Shopping Malls, Super Markets, Warehouses, Pharmacies, Restaurants, Hospitals, and Book Stores.

6. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your POS system:

- **Cleaning:** Regularly wipe the touch screen and exterior surfaces with a soft, damp cloth. Avoid abrasive cleaners or excessive moisture.
- **Printer Maintenance:** Ensure the thermal printer is free of dust and paper debris. Replace paper rolls promptly when empty.
- **Software Updates:** Periodically check for and install software updates to ensure security and access to new features.
- **Data Backup:** Regularly back up your sales and inventory data to an external storage device to prevent data loss.

7. TROUBLESHOOTING

This section addresses common issues you might encounter:

- **System Not Powering On:**

- Check if the power cable is securely connected to both the POS terminal and the power outlet.
- Verify that the power outlet is functional.

- **Printer Not Printing:**

- Ensure the printer paper roll is correctly installed and not empty.
- Check the printer's connection to the POS terminal (USB or LAN).
- Verify printer settings within the POS software.

- **Touch Screen Unresponsive:**

- Restart the POS system.
- Ensure the screen is clean and free of obstructions.

- **Cash Drawer Not Opening:**

- Check the connection of the cash drawer cable to the POS terminal.
- Ensure the transaction is finalized or the manual open command is used correctly.

For issues not covered here, please refer to the Warranty and Support section.

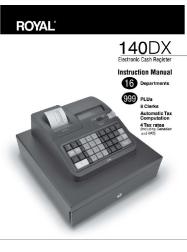
8. SPECIFICATIONS

Feature	Specification
Manufacturer	Dntum
Model	10.1" Touch POS Terminal
Display	10.1 inch capacitive touch screen (1024x600 resolution)
Customer Display	LED 8 digital display
Printer	58MM Thermal Receipt Printer
Interfaces	2 x RS232, 2 x USB, 1 x Local Area Network (LAN), 1 x Cash Drawer Port
POS Software	Independent intellectual property rights software
Cash Drawer Size	33.5 x 36.8 x 8 cm
Power Supply	DC12V 4A
RAM / Storage	512MB / 8GB
Country of Origin	China
ASIN	B0DDKL4DBX

9. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries regarding your Dntum 10.1" Touch POS System, please contact the manufacturer or your point of purchase. Details regarding specific warranty periods and support channels are typically provided with your purchase documentation or can be found on the manufacturer's official website.

Related Documents - 10.1" Touch POS Terminal

	<p>Royal 210dx Electronic Cash Register: Operating and Programming Manual</p> <p>This manual provides detailed instructions for operating and programming the Royal 210dx Electronic Cash Register. Learn about setup, keypad functions, transaction processing, tax settings, PLU codes, management reports, and troubleshooting.</p>
	<p>Royal 120cx Programmable Electronic Cash Register Instruction Manual</p> <p>Comprehensive instruction manual for the Royal 120cx Cash Management System, a programmable electronic cash register. Covers setup, operation, programming, transactions, error handling, and management reports.</p>
	<p>Royal 520DX Electronic Cash Register: Instruction Manual & User Guide</p> <p>A comprehensive guide to the Royal 520DX Electronic Cash Register, covering setup, programming, transaction processing, reporting, and troubleshooting for efficient business operations. Learn about its features like 24 departments, 4000 PLUs, and automatic tax computation.</p>
	<p>Royal 140DX Electronic Cash Register Instruction Manual</p> <p>This instruction manual provides detailed guidance for operating the Royal 140DX Electronic Cash Register, covering features, setup, programming, and troubleshooting for efficient business management.</p>
	<p>Telpo C8 Smart Cash Register User Manual</p> <p>Comprehensive user manual for the Telpo C8 Smart Cash Register, covering installation, specifications, accessories, and FCC compliance. Learn how to set up and operate your C8 device.</p>
	<p>SmartPOS User Guide</p> <p>A comprehensive guide to Petrosoft's SmartPOS system, covering its features, operations, modules (Fuel, Restaurant/Bar, Lottery, Qwickserve Embedded), and settings for retail and convenience stores. Learn how to manage sales, inventory, and system configurations.</p>