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› [Phomemo M834 Portable Thermal Printer User Manual](#)

Phomemo M834-SNH

Phomemo M834 Portable Thermal Printer User Manual

Model: M834-SNH

INTRODUCTION

The Phomemo M834 Portable Thermal Printer is designed for convenient, inkless printing of documents and images. Its compact and lightweight design makes it ideal for various environments, including travel, office, school, and home use. This manual provides comprehensive instructions for setting up, operating, and maintaining your printer to ensure optimal performance.



Image: The Phomemo M834 portable printer, shown with its included carry case and various sizes of thermal paper rolls, demonstrating its compact nature and readiness for use.

Portable And Compact

Print Anytime, Anywhere



Image: A visual representation of the Phomemo M834 printer's compact size and light weight (1.5 lbs), comparable to a bottle of water, highlighting its portability for users on the go.

WHAT'S IN THE BOX

Verify that all the following items are included in your package:

- 1 Phomemo M834 Portable Printer
- 1 Phomemo M834 Printer Carry Case
- 1 USB-C Cable
- 1 USB-C to USB Adapter
- 1 Roll 8.5" Thermal Paper
- 1 Roll 4.33" Thermal Paper
- 1 Roll 3.14" Thermal Paper
- 1 Roll 2.08" Thermal Paper

What's in the Package?

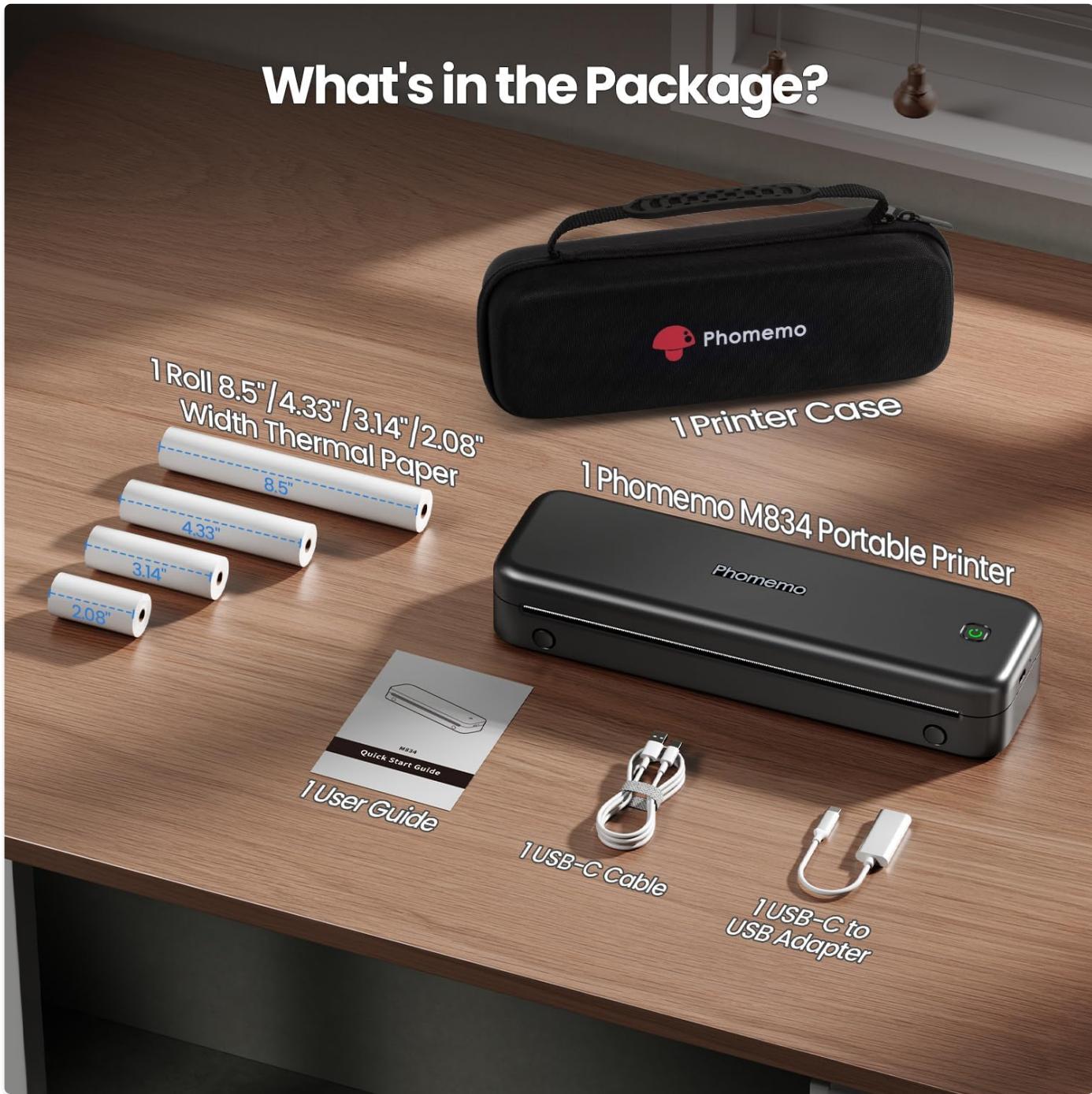


Image: A clear layout of all items included in the Phomemo M834 package: the printer, carry case, USB-C cable, USB-C to USB adapter, and four rolls of thermal paper in different sizes.

SETUP

1. Loading Thermal Paper

1. Press the cover open buttons on both sides of the printer to open the top cover.
2. Remove any protective paper or existing paper from the paper bin.
3. Insert the thermal paper roll or folded paper stack into the paper bin, ensuring the printable side (usually smoother/shinier) faces upwards.
4. Pull out a small portion of the paper until it extends beyond the paper exit slot.
5. Close the top cover firmly until it clicks into place.

Your browser does not support the video tag.

Video: Demonstrates the process of opening the printer cover, inserting thermal paper, and closing the cover, followed by a sample print.

2. Connecting to Your Device

The Phomemo M834 supports both Bluetooth and USB connections for versatile use across different devices.

Bluetooth Connection (for Smartphones/Tablets)

1. Download the "Phomemo" app from your device's app store (iOS App Store or Android Google Play Store).
2. Ensure your printer is powered on and Bluetooth is enabled on your smartphone or tablet.
3. Open the Phomemo app and follow the in-app instructions to connect to your M834 printer. The app will guide you through the pairing process.
4. Once connected, you can select files or pictures within the app to print.



Image: Illustrates the Phomemo M834's compatibility with multiple operating systems via Bluetooth (iOS, Android, Tablets) and USB (Windows, macOS, Chrome OS, Linux), showing a phone and laptop connected to the printer.

Multiple System Compatibility

Bluetooth Connection



USB Connection



Image: Step-by-step guide on connecting the Phomemo M834 printer via Bluetooth using the Phomemo app, from downloading the app to selecting and printing a file.

USB Connection (for PCs/Laptops)

1. Download the printer driver from the official Phomemo website (h834.phomemo.com) for your specific operating system (Windows 10/11, Linux, ChromeOS, macOS).
2. Connect the M834 printer to your PC or laptop using the provided USB-C cable.
3. Once the driver is installed and the printer is connected, select "M834 Printer" from your printing options and proceed with printing your document.



Image: Instructions for connecting the Phomemo M834 printer to a laptop via USB, including downloading the driver and selecting the printer for printing.

OPERATING INSTRUCTIONS

Printing Documents and Images

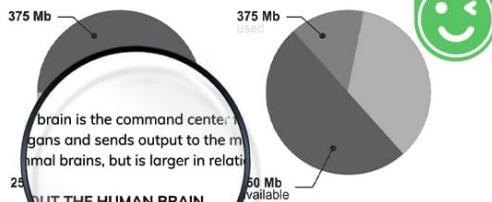
The Phomemo M834 printer is designed for high-quality monochrome thermal printing. It supports various document formats and image types.

- **Document Printing:** Supports common formats such as Word, TXT, PDF, and Excel.
- **Image Printing:** Allows for free editing, batch image printing, and collage printing through the Phomemo app.
- **Scan & Print:** The app supports scanning documents and printing the scanned text.

High-Definition Printouts

Fast and Clear Printing

our/ **300DPI** 



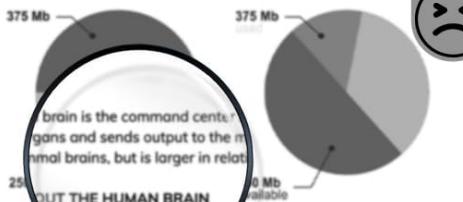
OUT THE HUMAN BRAIN

The human brain is the command center of the nervous system. It receives input from the sensory organs and sends output to the muscles. The human brain has the same basic structure as other mammal brains, but is larger in relation to body size than most other brains.

FACTS ABOUT THE HUMAN BRAIN

- The human brain is the largest brain of all vertebrates relative to body size.
- It contains about 86 billion nerve cells (neurons), the "gray matter".
- It contains billions of nerve fibers (axons and dendrites), the "white matter".
- These neurons are connected by trillions of connections, or synapses.
- It weighs about 3.3 pounds (1.5 kilograms).
- The brain makes up about 2 percent of a human's body weight.
- The cerebrum makes up 85 percent of the brain's weight.

Other/ **203DPI**



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Image: A comparison demonstrating the enhanced print clarity of the Phomemo M834 at 300 DPI versus a 203 DPI printer, highlighting sharper text and images.



Image: Overview of the Phomemo app's capabilities, including printing documents, images, and scanned text, along with AI features.

Supported Paper Types and Sizes

The M834 printer is compatible with various thermal paper types and sizes, offering flexibility for different printing needs.

- **Paper Sizes:** US Letter (8.5" x 11"), A4, 4.33", 3.14", and 2.08" widths.
- **Paper Types:** Supports roll paper, continuous folding paper, single sheet paper, and thermal stickers.

Important Note: This printer only supports thermal paper. Do not use regular (copy) paper.

5 Size/4 Types Thermal Paper Support



Image: Displays the five supported paper sizes (2.08", 3.14", 4.33", A4, US Letter) and four types of thermal paper (single sheet, continuous folding, inner roll, stickers) compatible with the Phomemo M834 printer.

Battery Information

The M834 is equipped with a high-capacity 2600mAh rechargeable battery, providing extended printing time.

- **Capacity:** 2600mAh, allowing for over 160 pages of continuous printing on a full charge.
- **Charging:** Charges via USB-C. Use the provided USB-C cable and adapter for optimal charging.

2600mAh Large Capacity Battery



Image: A graphic illustrating the 2600mAh large capacity battery of the Phomemo M834, emphasizing its USB-C fast charge capability and ability to print over 160 sheets on a full charge.

Maintenance

To ensure the longevity and optimal performance of your Phomemo M834 printer, follow these maintenance guidelines:

- **Cleaning:** Regularly clean the print head and paper path with a soft, lint-free cloth. For stubborn residue, a small amount of isopropyl alcohol can be applied to the cloth. Ensure the printer is off and disconnected from power before cleaning.
- **Paper Storage:** Store thermal paper in a cool, dry place away from direct sunlight and heat to prevent premature fading or damage.
- **Inkless Technology:** As a thermal printer, the M834 does not require ink, toner, or ribbons, significantly reducing maintenance and running costs.



Image: A visual representation highlighting the benefit of inkless thermal printing, showing clean hands versus hands stained with ink, emphasizing ease of use and maintenance.

TROUBLESHOOTING

If you encounter issues with your Phomemo M834 printer, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Printer not turning on/charging.	Low battery; faulty cable/adapter; power button not pressed correctly.	Ensure the printer is fully charged using the provided USB-C cable and adapter. Press and hold the power button for a few seconds. If issues persist, contact support.
Poor print quality (faded, blurry).	Incorrect paper type; print head dirty; low battery; paper loaded incorrectly.	Ensure you are using genuine Phomemo thermal paper. Clean the print head. Charge the printer fully. Re-load paper correctly, ensuring the printable side is facing up.
Printer not connecting via Bluetooth.	Bluetooth off; printer not in pairing mode; app issues; interference.	Ensure Bluetooth is enabled on your device and the printer. Restart both devices. Try connecting through the Phomemo app. Move closer to the printer to reduce interference.
Paper jam.	Paper loaded incorrectly; damaged paper; foreign object in paper path.	Turn off the printer. Open the top cover and carefully remove any jammed paper. Ensure paper is loaded straight and is not wrinkled or damaged.

SPECIFICATIONS

Feature	Detail
Brand	Phomemo
Model Name	M834
Printing Technology	Thermal
Printer Output	Monochrome

Feature	Detail
Max Print Resolution	300 dpi
Max Print Speed (Monochrome)	6 ppm
Connectivity Technology	Bluetooth, USB
Compatible Devices	Smartphones, PC, Tablets, Laptops
Supported Sheet Sizes	8.5" x 11" (US Letter), A4, 4.33", 3.14", 2.08" Inches
Battery Capacity	2600mAh Lithium Polymer (included)
Item Weight	1.53 pounds (695 Grams)
Product Dimensions	1.77 x 3.07 x 10.39 inches
Included Components	Printer, Carry Case, USB-C Cable, USB-C to USB Adapter, 4 Thermal Paper Rolls

WARRANTY AND SUPPORT

Phomemo provides a limited warranty for the M834 Portable Thermal Printer. For detailed warranty information, please refer to the warranty card included in your package or contact Phomemo customer service.

Customer Service:

- Email:** support@phomemo.com
- Tel:** +1 855 997 5321 (Toll Free)
- Office Hours:** Mon - Fri 9AM-5PM (EST)

For the latest drivers and software updates, please visit: m834.phomemo.com

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Related Documents - M834-SNH

 <p>M834 Portable Printer User Guide</p> <p>Before using this product, please read this manual carefully.</p> <p>English</p> <p>01. Package Contents</p> <table border="1"> <tr> <td>Printer's</td> <td>Power Bag's</td> <td>Guid. Bag's</td> <td>Quick Start Guide's</td> </tr> </table> <p>*Attention: All pictures in this manual are rendered in color. Illustration purposes only. The actual product may vary due to product enhancement.</p> <p>02. Printer Components</p>  <p>Printer Features</p> <table border="1"> <tr> <td>Print Speed</td> <td>Printable Area</td> </tr> <tr> <td>Turn on/Off printer</td> <td>Print and hold the turn on/off button for 3 seconds.</td> </tr> <tr> <td>Print/Off mode</td> <td>Print and hold the turn on/off button for 3 seconds.</td> </tr> <tr> <td>Turn on/off printer</td> <td>Print and hold the turn on/off button for 3 seconds.</td> </tr> </table> <p>Indicators Light</p> <table border="1"> <tr> <td>State</td> <td>Device Indicators</td> </tr> <tr> <td>Normal</td> <td>Green</td> </tr> <tr> <td>Print</td> <td>Green</td> </tr> <tr> <td>Print/Off mode</td> <td>Green</td> </tr> <tr> <td>Print/Off</td> <td>Green</td> </tr> <tr> <td>Turn on</td> <td>Green</td> </tr> <tr> <td>Turn off</td> <td>Green</td> </tr> <tr> <td>Bluetooth Connected</td> <td>Green</td> </tr> </table>	Printer's	Power Bag's	Guid. Bag's	Quick Start Guide's	Print Speed	Printable Area	Turn on/Off printer	Print and hold the turn on/off button for 3 seconds.	Print/Off mode	Print and hold the turn on/off button for 3 seconds.	Turn on/off printer	Print and hold the turn on/off button for 3 seconds.	State	Device Indicators	Normal	Green	Print	Green	Print/Off mode	Green	Print/Off	Green	Turn on	Green	Turn off	Green	Bluetooth Connected	Green	
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