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UGREEN 2.4GHz Wireless Keyboard and Mouse Combo

UGREEN 2.4GHz Wireless Keyboard and Mouse Combo User Manual

Model: 2.4GHz Wireless Keyboard and Mouse Combo

1. Introduction

Thank you for choosing the UGREEN 2.4GHz Wireless Keyboard and Mouse Combo. This product offers reliable 2.4GHz wireless connectivity, a comfortable ergonomic design, and quiet operation for enhanced productivity. This manual will guide you through the setup, operation, and maintenance of your new device.

2. Package Contents

- 1 x UGREEN Wireless Keyboard
- 1 x UGREEN Wireless Mouse
- 1 x 2.4GHz USB Receiver
- 1 x User Manual
- 2 x AA Batteries (for mouse and keyboard)

3. Setup Instructions

1. **Insert Batteries:** Open the battery compartments on the underside of both the keyboard and the mouse. Insert the provided AA batteries, ensuring correct polarity.
2. **Connect USB Receiver:** Locate the 2.4GHz USB receiver, usually stored within the mouse's battery compartment. Plug the USB receiver into an available USB-A port on your computer or laptop.
3. **Power On:** Turn on the keyboard and mouse using their respective power switches (usually located on the underside). The devices should automatically connect to your computer. No additional drivers are typically required for Windows, macOS, or Linux systems.



The UGREEN wireless keyboard and mouse combo connected to a laptop via a 2-in-1 USB receiver, demonstrating seamless, lag-free operation.

4. Operating Instructions

4.1 Keyboard Features

- **104 Keys with Numpad:** Full-size layout for comprehensive typing and data entry.
- **Multimedia Shortcuts:** Access common functions like volume control, play/pause, and web browser with dedicated keys or Fn key combinations.
- **Quiet Typing:** Designed for a low-noise typing experience.
- **Spill-Resistant Design:** Offers protection against accidental liquid spills (note: not waterproof).

4.2 Mouse Features

- **DPI Switch:** Adjust mouse sensitivity (DPI) on the fly.
- **Scroll Wheel:** For smooth vertical scrolling.

- **Forward/Backward Buttons:** Convenient for web browsing and navigation.
- **Ergonomic Grip:** Shaped for comfortable use during long periods.



An annotated diagram of the UGREEN wireless keyboard and mouse, pointing out features like the DPI switch, scroll wheel, multimedia shortcuts, stroke keys, spill-resistant design, and numpad.



A close-up of the UGREEN wireless keyboard keys, emphasizing the quiet and comfortable typing experience with low-profile keys.



A hand comfortably gripping the UGREEN wireless mouse, highlighting its ergonomic shape designed for extended use.

5. DPI Adjustment

The UGREEN wireless mouse features an adjustable DPI (Dots Per Inch) setting, allowing you to customize cursor sensitivity. Press the DPI switch button, usually located near the scroll wheel, to cycle through 5 different DPI levels, up to 4000 DPI. This allows you to select the precision that best suits your task, from detailed graphic design to fast-paced gaming.

6. Power Saving Features

To conserve battery life, both the keyboard and mouse are equipped with automatic sleep modes:

- The mouse will enter standby mode after approximately 5 minutes of inactivity. To reactivate, simply click any button.
- The keyboard will enter standby mode after approximately 1 minute of inactivity. To reactivate, press any key.

This feature helps extend battery life, reducing the frequency of battery replacement.

7. Maintenance

- Keep the devices clean by wiping them with a soft, dry cloth.
- Avoid exposing the devices to extreme temperatures, humidity, or direct sunlight.
- Do not disassemble the devices, as this may void the warranty.
- Replace batteries when performance degrades.

8. Troubleshooting

Issue	Possible Solution
Devices not connecting	◦ Ensure the USB receiver is securely plugged into a working USB port. ◦ Check if the keyboard and mouse are powered on. ◦ Replace batteries if they are low or depleted. ◦ Try plugging the USB receiver into a different USB port.
Lag or intermittent connection	◦ Move the devices closer to the USB receiver. ◦ Ensure there are no large metal objects or other wireless devices interfering with the 2.4GHz signal. ◦ Replace batteries.
Mouse scroll wheel not working	◦ Restart your computer. ◦ Check for any physical obstructions in the scroll wheel. ◦ If the issue persists, contact customer support.
Keys not responding	◦ Ensure the keyboard is powered on and batteries are sufficient. ◦ Check for any debris under the keys. ◦ If specific keys are not working, contact customer support.

9. Specifications

- **Brand:** UGREEN
- **Color:** Black
- **Connectivity Technology:** Radio Frequency (2.4GHz Wireless)
- **Special Features:** Comfortable, Silent Operation, Adjustable DPI
- **Compatible Devices:** Laptop, PC
- **Keyboard Description:** Membrane, 104 Keys, QWERTY Layout
- **Mouse Movement Detection:** Optical, 5 DPI Levels (up to 4000 DPI)
- **Recommended Uses:** Office, General Computing

- **Operating System:** Linux, Mac OS, Windows 11 (and earlier versions)
- **Hand Orientation:** Ambidextrous
- **Power Source:** Battery Powered (2 AA batteries required)
- **Item Weight:** Approximately 200 grams



Detailed dimensions of the UGREEN wireless keyboard and mouse, illustrating their compact yet full-size design for efficient desk space usage.

10. Warranty and Support

This UGREEN product comes with a**one-year warranty** from the date of purchase. If you encounter any issues or have questions regarding your product, please contact UGREEN customer support through the retailer where you purchased the item or visit the official UGREEN website for assistance.
For further information and support, please visit: www.ugreen.com

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