

B0DDCYMBJH

Generic CIC Hearing Aid User Manual

Model: B0DDCYMBJH

INTRODUCTION

Thank you for choosing the Generic CIC Hearing Aid. This device is designed to assist individuals with hearing challenges by amplifying sounds and reducing noise, enhancing communication and daily interactions. This manual provides essential information for the safe and effective use, setup, operation, and maintenance of your hearing aid. Please read it thoroughly before using the device.



The CIC Hearing Aid is designed to enhance sound perception, allowing users to engage more effectively in conversations and daily activities.

SAFETY INFORMATION

- Consult a medical professional before using this device if you have any ear infections, discharge, or other medical conditions.
- Do not expose the hearing aid to extreme temperatures, humidity, or direct sunlight.
- Keep the device out of reach of children and pets to prevent accidental ingestion of small parts.
- Avoid dropping the device or subjecting it to strong impacts.
- Do not attempt to repair or modify the device yourself. Contact support if service is required.
- Remove the hearing aid before showering, swimming, or using hairspray/perfume.

PACKAGE CONTENTS

Verify that all items are present in your package:

- 1 Set of CIC Hearing Aids (Left and Right)

- 1 Portable Charging Box
- Multiple sizes of ultra-soft silicone earplugs
- Cleaning Brush/Tool
- User Manual

PRODUCT OVERVIEW

The Generic CIC Hearing Aid is designed for comfort and effective sound amplification. Key features include:

- **Noise Reduction:** Equipped with advanced noise reduction technology to minimize background distractions.
- **Anti-Whistling:** Features a unique power-on delay start technology to effectively prevent sharp whistling.
- **Adaptive System:** Utilizes multi-channel frequency division sound segment processing for precise gain compensation and AFC adaptive howling suppression.
- **Volume Control:** Adjustable volume settings to suit individual hearing needs.
- **Hearing Protection:** Automatic sound gain control output protects hearing from sudden loud noises.
- **Comfortable Design:** Ultra-soft silicone earplugs ensure comfort for extended wear.
- **Rechargeable:** Comes with a portable charging box for convenient wireless charging.

Adaptive system, listen to good sound



Multi-channel frequency division sound
segment processing, subdividing multiple sound sources, more precise gain
compensation, AFC adaptive howling suppression, instantaneous strong sound ear protection

The adaptive system processes sound through multi-channel frequency division for clear audio.

SETUP

1. Initial Charging

Before first use, fully charge the hearing aids and the portable charging box.

1. Connect the charging box to a power source using the provided USB cable.
2. Place the hearing aids into their respective slots in the charging box. Ensure they are correctly seated.
3. The indicator lights on the charging box and/or hearing aids will show charging status. A full charge typically takes 2.5-3 hours.



The built-in charging cabin allows for convenient wireless charging without frequent plugging.

2. Selecting Earplugs

Choose the earplug size that provides a comfortable and secure fit in your ear canal. A proper fit is crucial for optimal sound quality and to prevent whistling.

- Experiment with different sizes provided in the package.
- The earplug should feel snug but not cause discomfort.

3. Inserting the Hearing Aid

1. Hold the hearing aid with the earplug facing your ear canal.
2. Gently insert the earplug into your ear canal until it feels secure.
3. Adjust the position until it is comfortable and the sound is clear.

OPERATING INSTRUCTIONS

1. Powering On/Off

The hearing aids typically power on automatically when removed from the charging case and power off

when placed back into the case. Refer to the specific button control instructions for manual power control if available.

2. Volume Adjustment

The device features button controls for volume adjustment.

- Locate the volume control button(s) on the hearing aid.
- Press the '+' button to increase volume and the '-' button to decrease volume.
- Adjust to a comfortable listening level. Avoid excessively high volumes to protect your hearing.

3. Noise Reduction

The hearing aid automatically applies noise reduction technology to filter out unwanted background noise, allowing for clearer perception of speech and important sounds. No manual adjustment is typically required for this feature.

CHARGING

The hearing aids are designed for extended use with a convenient charging system.

- **Device Battery Life:** A fully charged hearing aid can operate for approximately 22 hours.
- **Charging Box Capacity:** The portable charging box can provide up to 5 full charges for the hearing aids before needing to be recharged itself.
- **Charging Time:** It takes approximately 2.5-3 hours to fully charge the hearing aids within the charging box.

The sound never stops,
giving you the time you need to hear



Charge
2 hours



Battery life
30 hours



The charging case provides convenient power, ensuring your hearing aids are ready when you need them.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your hearing aid.

- **Daily Cleaning:** Use the provided cleaning brush to gently remove any earwax or debris from the earplug and sound outlet.
- **Earplug Care:** Regularly inspect earplugs for wear and tear. Replace them if they become stiff, discolored, or damaged. Clean earplugs with a mild soap and water solution, rinse thoroughly, and ensure they are completely dry before reattaching.
- **Storage:** When not in use, store the hearing aids in their charging box in a cool, dry place away from direct sunlight and moisture.
- **Avoid Moisture:** Do not immerse the hearing aid in water or expose it to excessive moisture.

TROUBLESHOOTING

If you encounter issues with your hearing aid, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound or weak sound	Low battery; Earplug blocked by earwax; Volume too low; Device not powered on.	Charge the device; Clean the earplug and sound outlet; Increase volume; Ensure device is powered on.
Whistling or feedback sound	Improperly fitted earplug; Earplug too small; Device not fully inserted.	Ensure earplug is correctly seated; Try a larger earplug size; Reinsert the hearing aid firmly.
Intermittent sound	Low battery; Loose connection; Moisture.	Charge the device; Check for debris in charging contacts; Ensure device is dry.
Distorted sound	Earwax blockage; Damaged earplug; Device malfunction.	Clean the earplug and sound outlet; Replace earplug; Contact support if problem persists.

SPECIFICATIONS

- **Brand:** Generic
- **Model:** B0DDCYMBJH
- **Color:** Beige
- **Power Source:** Battery Powered
- **Control Type:** Button Control
- **Rechargeable Battery:** Included
- **Device Battery Life:** Approximately 22 hours (per charge)
- **Charging Box Capacity:** Provides up to 5 full charges for hearing aids
- **Charging Time:** 2.5-3 hours for full charge
- **Gross Weight (Product & Packaging):** 165g
- **Packing Size:** 12.5 x 9.5 x 4 cm

WARRANTY

Warranty information for this Generic product is not explicitly specified in the provided details. Please refer to the product packaging or contact the retailer/manufacturer for specific warranty terms and conditions.

SUPPORT

For technical assistance, troubleshooting beyond this manual, or inquiries regarding your Generic CIC Hearing Aid, please contact the manufacturer or your point of purchase. Ensure you have your model number (B0DDCYMBJH) available when seeking support.

