

## Cuisinart DCC-3500W

# Cuisinart PerfectTemp 14-Cup Programmable Coffeemaker DCC-3500W User Manual

Model: DCC-3500W

## 1. INTRODUCTION

---

Welcome to the Cuisinart PerfectTemp 14-Cup Programmable Coffeemaker user manual. This guide provides detailed instructions for the safe and efficient operation, maintenance, and troubleshooting of your new coffee machine. Please read all instructions carefully before use and retain this manual for future reference.

The Cuisinart DCC-3500W is designed to brew fresh, full-flavored coffee with advanced PerfectTemp technology, ensuring optimal coffee temperature without compromising flavor. It features 24-hour programmability, brew strength control, a 1-4 cup setting, Brew Pause, and an Over Ice function.

## 2. IMPORTANT SAFETY INFORMATION

---

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions.
- Do not touch hot surfaces. Use handles and knobs.
- To protect against electrical shock, do not place cord, plug, or coffeemaker in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner.
- The use of accessory attachments not recommended by Cuisinart may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always fill water reservoir first, then plug cord into the wall outlet. To disconnect, turn any control to OFF, then remove plug from wall outlet.

- Do not use appliance for other than intended use.
- Scalding may occur if the lid is removed during the brewing cycle.

### 3. SETUP

---

Before first use, it is important to prepare your coffeemaker for optimal performance.

1. **Unpacking:** Carefully remove all packaging materials and promotional labels from your coffeemaker. Keep packaging materials in case you need to ship the unit in the future.
2. **Washing Parts:** Wash the glass carafe and its lid, the filter basket, and the permanent filter in warm, soapy water. Rinse thoroughly and dry.
3. **Charcoal Water Filter:** Your coffeemaker includes a charcoal water filter. Remove the filter from its polybag and soak it in cold tap water for 15 minutes. Insert the filter into the filter holder and place it into the water reservoir.
4. **First Brew Cycle (Cleaning):** Fill the water reservoir to the 14-cup mark with cold water. Run the coffeemaker through one or two brew cycles without coffee grounds. This will clean the internal components and remove any manufacturing residues.



Image: The Cuisinart PerfectTemp 14-Cup Programmable Coffeemaker in white, ready for use on a kitchen counter.

## 4. OPERATING INSTRUCTIONS

---

Follow these steps to brew coffee with your Cuisinart PerfectTemp Coffeemaker.

1. **Fill Water Reservoir:** Open the top lid and fill the water reservoir with cold, fresh water to your desired level, up to the 14-cup mark. The front-fill water reservoir design makes this easy.
2. **Add Coffee Grounds:** Place the permanent gold-tone filter or a paper filter into the filter basket. Add your desired amount of ground coffee. For best results, use 1 scoop (provided) per cup.
3. **Select Brew Strength:** Use the control panel to select your preferred brew strength: Regular, Bold, or Over Ice.
4. **1-4 Cup Setting:** If brewing 1 to 4 cups, press the '1-4 CUP' button for optimized flavor extraction for smaller batches.
5. **Program Brew Time (Optional):** To program a delayed brew, press the 'PROG' button and use the 'HR' and 'MIN' buttons to set your desired start time.

6. **Start Brewing:** Press the 'BREW ON/OFF AUTO OFF' button to begin the brewing cycle. The coffeemaker will automatically turn off after a set period, which can be extended using the '+30' button.
7. **Brew Pause:** The Brew Pause feature allows you to temporarily stop the flow of coffee from the basket to pour a cup before the brewing cycle is complete. Simply remove the carafe, and the flow will stop. Return the carafe within 20 seconds to prevent overflow.



## Fully programmable

Adjustable 24-hour start, auto-off, 1-4 cups,  
brew strength, and over ice.

Image: The control panel of the coffeemaker, highlighting the programmable features and digital display.



## Brew over ice

At the push of a button!

Image: An example of iced coffee, demonstrating the 'Brew Over Ice' function.

Your browser does not support the video tag.

Video: An overview of the Cuisinart Coffee Maker, demonstrating its features and operation.

## 5. MAINTENANCE

---

Regular cleaning and maintenance will ensure the longevity and optimal performance of your coffeemaker.

1. **Daily Cleaning:** After each use, wash the glass carafe and its lid, and the filter basket in warm, soapy water. These parts are also top-rack dishwasher safe.
2. **Exterior Cleaning:** Wipe the exterior of the coffeemaker with a damp cloth. Do not use abrasive cleaners or scouring pads.
3. **Charcoal Water Filter Replacement:** The charcoal water filter should be replaced approximately every 60 days or after 60 uses, more often if you have hard water. Refer to the filter packaging for specific instructions.
4. **Decalcification:** Mineral deposits (calcium) can build up in your coffeemaker and affect its performance. The



'CLEAN' indicator will illuminate when it's time to decalcify. To decalcify, fill the water reservoir with a mixture of 1/3 white vinegar and 2/3 water. Press the 'CLEAN' button. The coffeemaker will run a special cleaning cycle. After the cycle, run 2-3 cycles with fresh cold water to rinse thoroughly.



*Large capacity*  
14-cup glass carafe with stainless steel handle.

Image: Filling the front-fill water reservoir, part of the ergonomic design for easy maintenance.

6. TROUBLESHOOTING

If you encounter any issues with your coffeemaker, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Coffee does not brew.	Unit not plugged in; Power outage; Brew cycle not started; Water reservoir empty.	Ensure unit is plugged in. Check circuit breaker. Press 'BREW ON/OFF AUTO OFF' button. Fill water reservoir.

Problem	Possible Cause	Solution
Coffee is too weak or too strong.	Incorrect coffee-to-water ratio; Brew strength setting incorrect.	Adjust coffee grounds amount. Select desired brew strength (Regular/Bold).
Water leaks from bottom of unit.	Overfilled water reservoir; Carafe not properly seated; Unit needs decalcification.	Do not overfill past 14-cup mark. Ensure carafe is correctly placed on heating plate. Perform decalcification cycle.
'CLEAN' indicator light is on.	Unit needs decalcification.	Perform decalcification cycle as described in the Maintenance section.

If the problem persists after trying these solutions, please contact Cuisinart Customer Service.

## 7. SPECIFICATIONS

---

- **Brand:** Cuisinart
- **Model Name:** PerfecTemp® 14-Cup Programmable Coffeemaker
- **Item Model Number:** DCC-3500W
- **Color:** White
- **Capacity:** 14 Cups (approx. 5 oz. per cup)
- **Product Dimensions:** 9.96"D x 8.07"W x 14.82"H
- **Item Weight:** 7.61 pounds
- **Voltage:** 120 Volts
- **Operation Mode:** Fully Automatic
- **Special Features:** Auto Shut-Off, Programmable, Brew Strength Control, 1-4 Cup Setting, Brew Pause, Over Ice Function
- **Included Components:** Glass Carafe, Charcoal Water Filter, Gold-Tone Filter, Coffee Scoop

# PerfecTemp® 14-Cup Programmable Coffeemaker



Image: Dimensional view of the coffeemaker, showing its height, width, and depth.

## 8. WARRANTY

This Cuisinart PerfecTemp 14-Cup Programmable Coffeemaker is covered by a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official Cuisinart website for detailed warranty information, terms, and conditions. Keep your purchase receipt as proof of purchase for warranty claims.

## 9. SUPPORT

For further assistance, product registration, or to purchase replacement parts and accessories, please visit the official Cuisinart website or contact Cuisinart Customer Service directly. Contact information can typically be found on the Cuisinart website or in the product packaging.

**Cuisinart Website:** [www.cuisinart.com](http://www.cuisinart.com)



