SANSUI ES-G32C3F

SANSUI 32 Inch Curved 240Hz Gaming Monitor

Model: ES-G32C3F - User Manual

1. INTRODUCTION

Thank you for choosing the SANSUI ES-G32C3F 32 Inch Curved 240Hz Gaming Monitor. This manual provides essential information for setting up, operating, and maintaining your monitor to ensure optimal performance and longevity. Please read this manual thoroughly before using the product and retain it for future reference.

2. SAFETY INFORMATION

To prevent damage and ensure safe operation, please observe the following safety precautions:

- Do not expose the monitor to rain, moisture, or extreme temperatures.
- Ensure proper ventilation around the monitor to prevent overheating.
- Use only the power adapter supplied with the monitor.
- Avoid placing heavy objects on the power cord.
- Do not attempt to disassemble or repair the monitor yourself. Refer all servicing to qualified personnel.
- Clean the monitor screen with a soft, lint-free cloth. Avoid using abrasive cleaners or solvents.

3. PACKAGE CONTENTS

Please check the box for the following items:

- SANSUI 32 Inch Curved 240Hz Gaming Monitor
- Metal Stand (Base and Neck)
- Power Adapter
- DP Cable
- User Manual (this document)

4. SETUP

4.1 Assembling the Stand

1. Carefully remove the monitor from its packaging.
2. Attach the stand neck to the back of the monitor.
3. Secure the stand base to the stand neck using the provided screws.
4. Place the assembled monitor on a stable, flat surface.

Alternatively, the monitor supports VESA mounting (75 x 75mm) for wall or arm installation. Ensure to use appropriate VESA mounting hardware (not included).

Image: The SANSUI 32 Inch Curved Gaming Monitor shown with its metal stand fully assembled, ready for use.

4.2 Connecting Cables

Connect the necessary cables to the monitor's input ports:

- **Power:** Connect the power adapter to the monitor's DC port and then to a power outlet.
- **DisplayPort (DP):** For optimal performance (up to 240Hz), connect the included DP cable from your computer's graphics card to the monitor's DP 1.4 port.
- **HDMI:** Alternatively, connect an HDMI cable from your computer or console to one of the monitor's HDMI ports (supports up to 240Hz).

- **Earphone:** Connect headphones or external speakers to the earphone port for audio output.
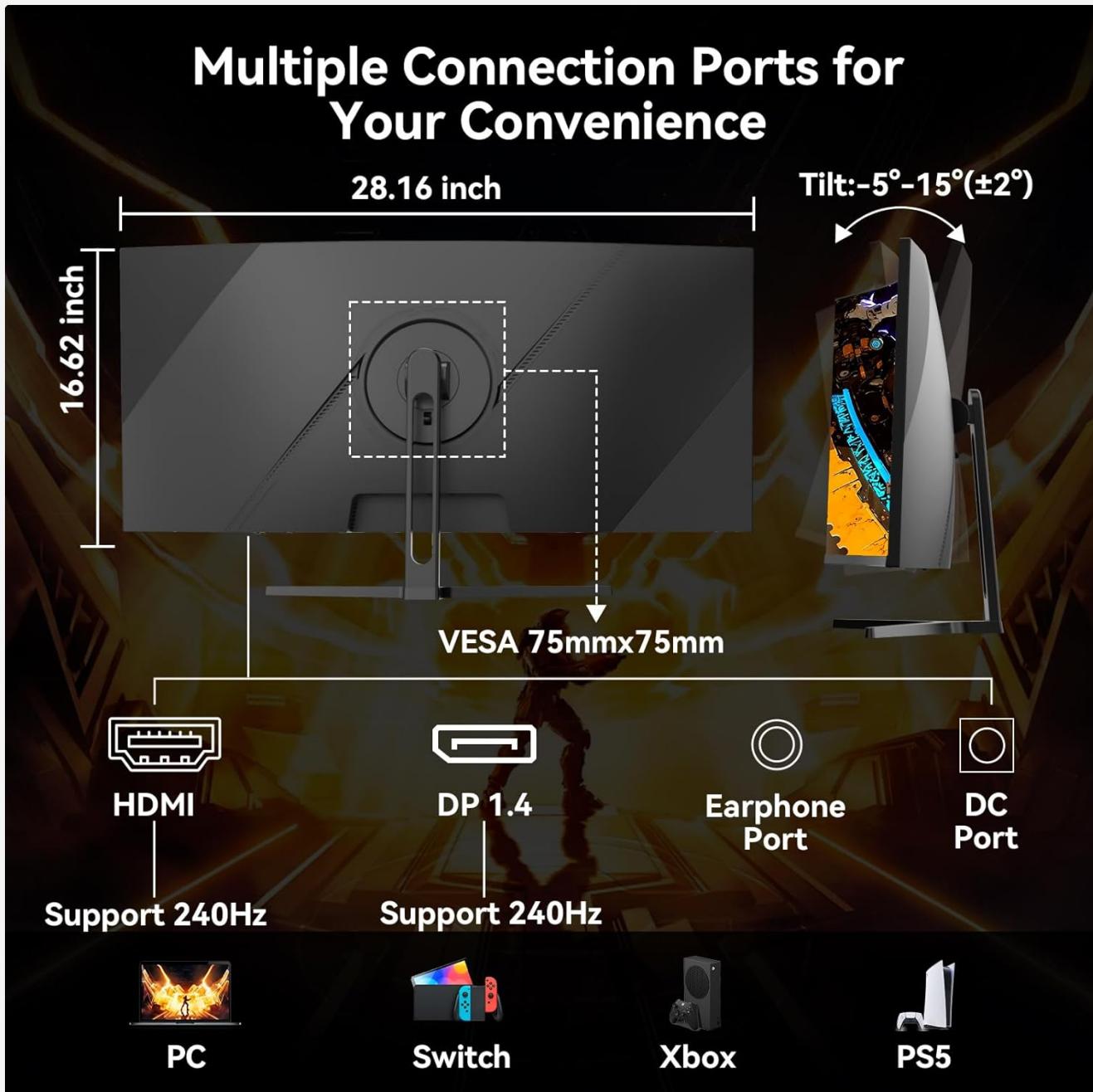

Image: A detailed diagram illustrating the multiple connection ports available on the SANSUI monitor, including HDMI, DisplayPort 1.4, Earphone jack, and DC power input, along with their supported devices.

5. OPERATING INSTRUCTIONS

5.1 Powering On/Off

Press the power button, usually located on the back or bottom right of the monitor, to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

5.2 Input Selection

The monitor automatically detects the active input. If multiple devices are connected, you can manually switch inputs using the On-Screen Display (OSD) menu joystick.

6. MONITOR SETTINGS (OSD MENU)

The On-Screen Display (OSD) menu allows you to adjust various monitor settings. Use the joystick control, typically located on the back of the monitor, to navigate the menu.

6.1 Navigating the OSD Menu

- Press the joystick inwards to open the OSD menu.
- Move the joystick up/down to navigate through menu options.
- Move the joystick left/right to adjust values or enter sub-menus.
- Press the joystick inwards again to confirm a selection or exit a sub-menu.

6.2 Key Settings and Features

- **Refresh Rate:** Experience ultra-smooth visuals with a 240Hz refresh rate. This is especially beneficial for fast-paced gaming.
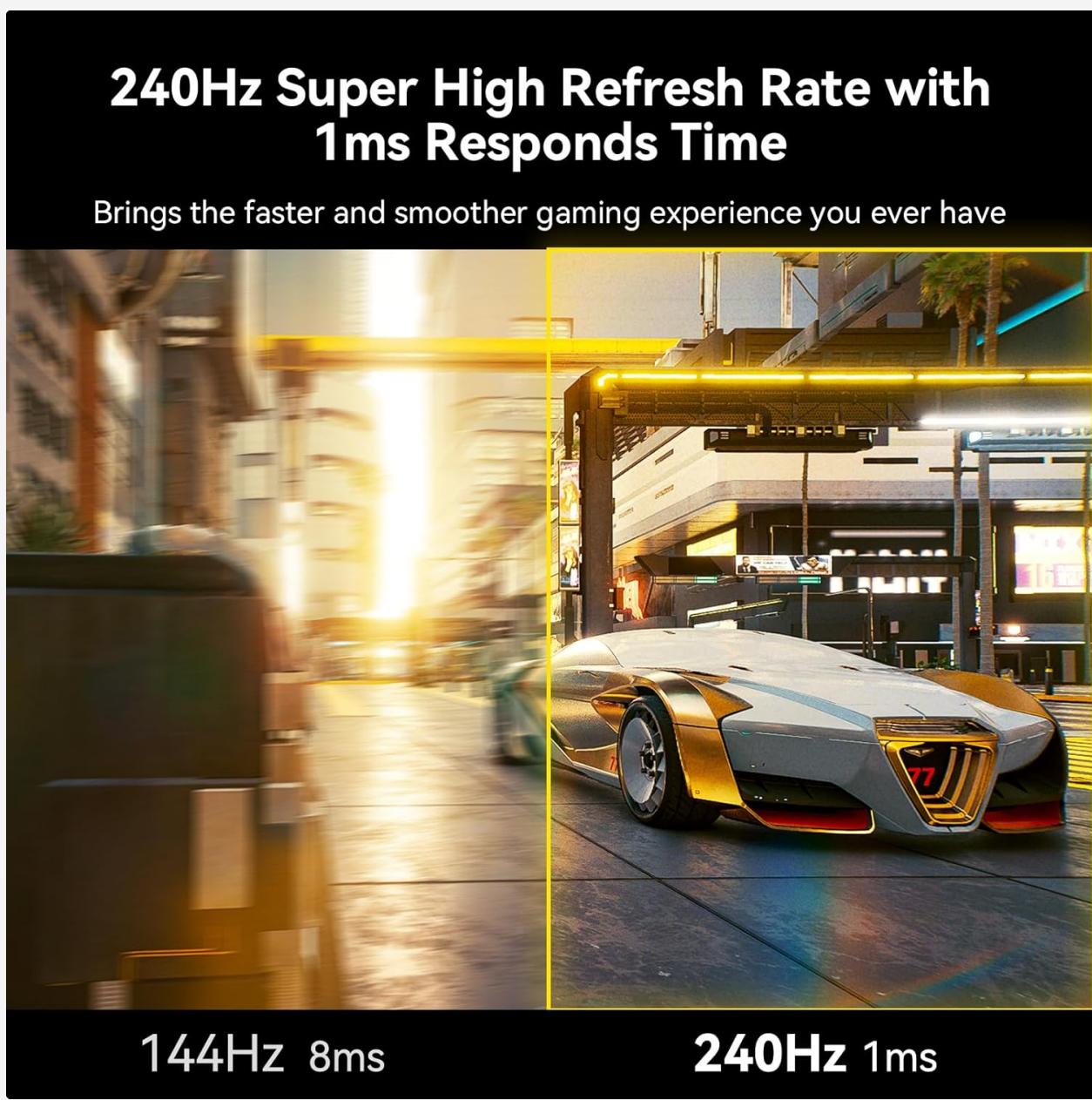
Image: A visual comparison demonstrating the enhanced smoothness and responsiveness achieved with a 240Hz refresh rate and 1ms response time compared to 144Hz and 8ms, illustrated through a dynamic gaming scene.

- **FreeSync Technology:** Built-in FreeSync technology synchronizes the monitor's refresh rate with your GPU's

frame rate, eliminating screen tearing and stuttering for a fluid gaming experience.
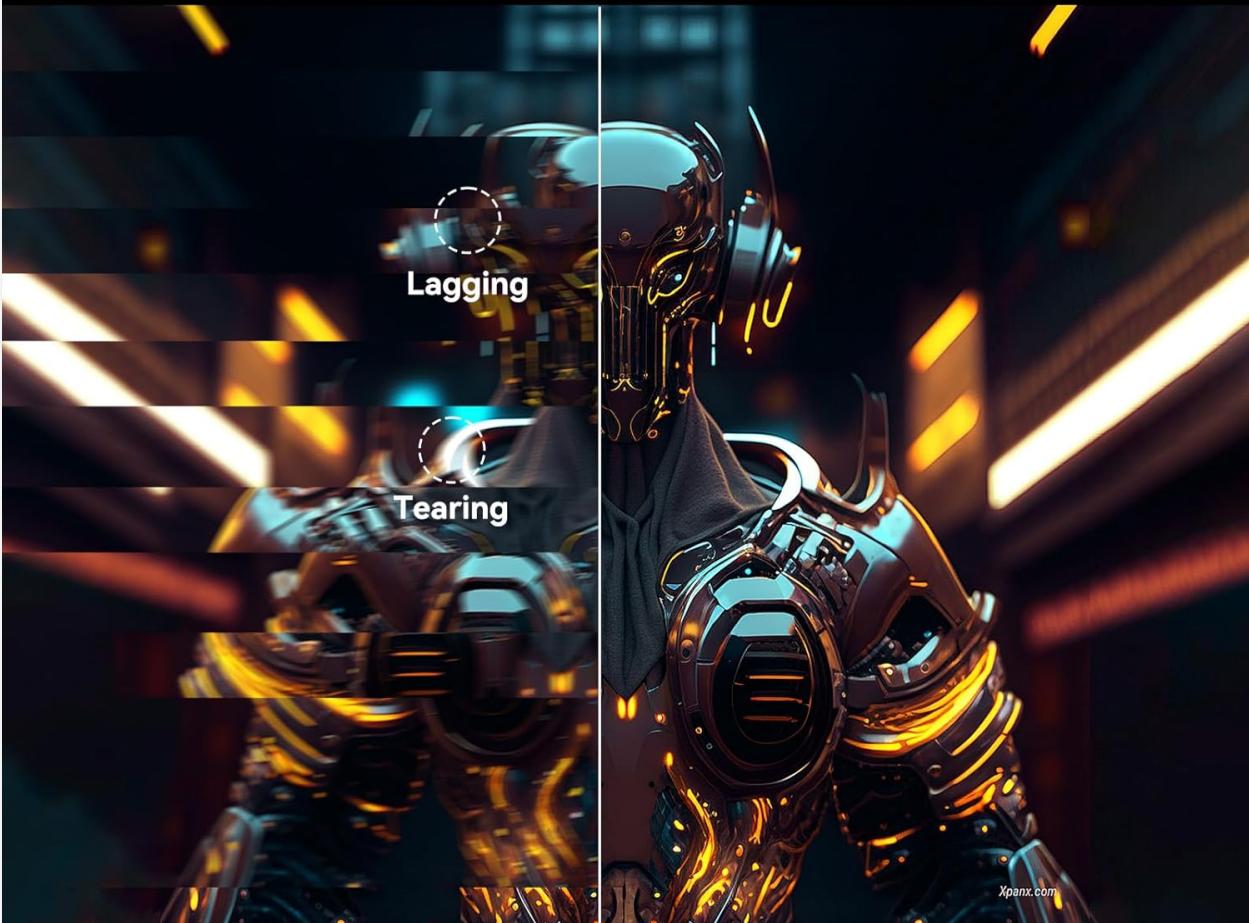
Image: A side-by-side illustration demonstrating the visual improvements when FreeSync is enabled, showing a clear, smooth image compared to a distorted, lagging image when FreeSync is off.

- **1500R Curvature:** The 1500R curved screen provides an immersive viewing experience, reducing eye strain and enhancing peripheral vision, especially beneficial for gaming and multimedia.
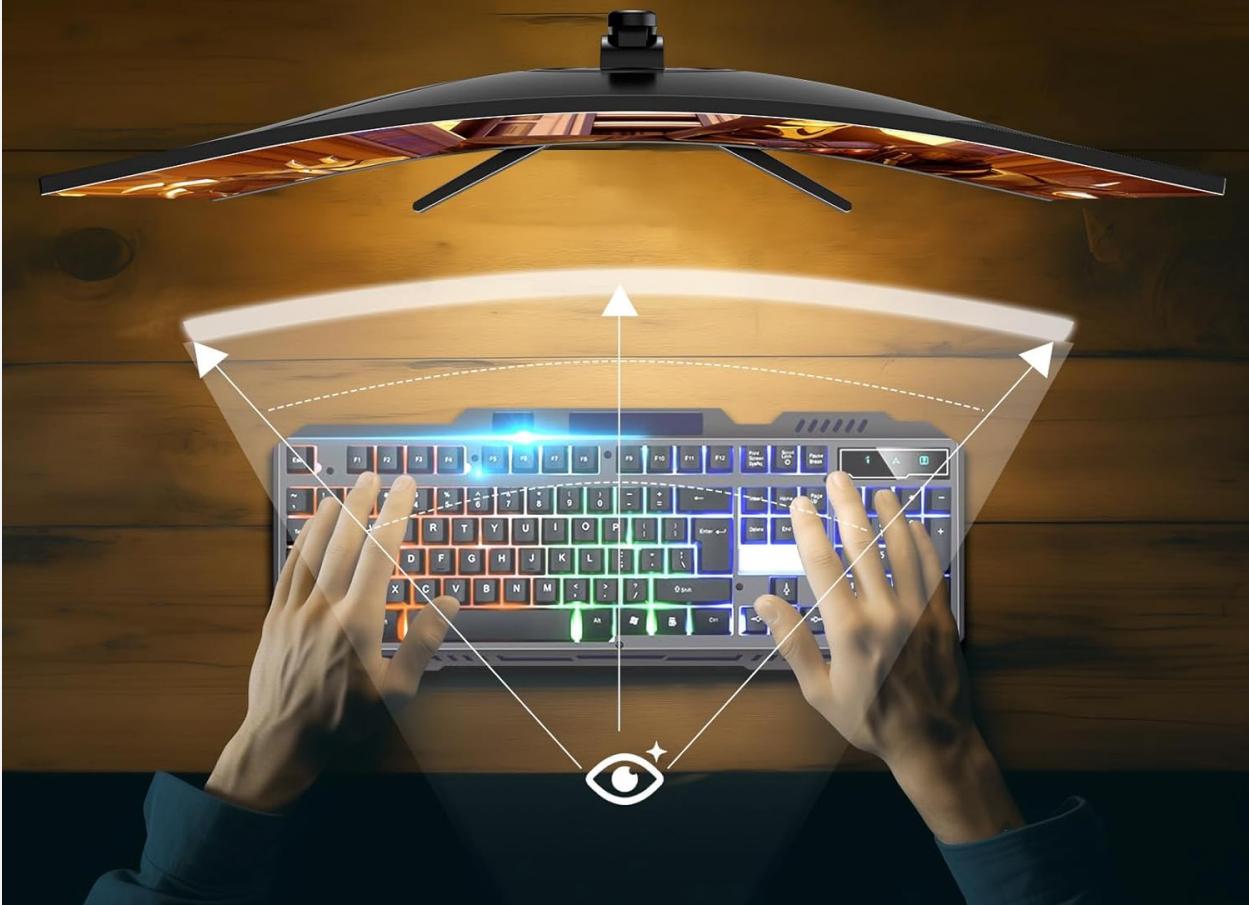
Image: An overhead perspective highlighting the 1500R curvature of the monitor, demonstrating how its design provides a wider viewing angle and reduces the need for posture adjustments to see the entire screen.

- **Color and Brightness:** Adjust brightness (300 Nits), contrast (3500:1), and color temperature. The monitor supports 125% sRGB color gamut and 16.7 million display colors for vivid and realistic images.

Image: A visual representation of the monitor's color capabilities, showcasing its 125% sRGB color gamut, 300 Nits brightness, 16.7 million color support, and HDR technology for enhanced visual fidelity.

- **HDR Technology:** High Dynamic Range (HDR) support enhances contrast and color accuracy, providing a more lifelike visual experience.
- **Game Modes:** Access specific game modes like Black Level adjustment (for better visibility in dark areas), Pinpoint Strike (crosshair overlay), and Game Timer to optimize your gaming experience.

SANSUI 32 In Curved Gaming Monitor

240Hz Refresh Rate

1500R Curved

FHD 1080P

FreeSync SYNC Technology

1 MPRT MS response time

125% sRGB

Low Blue Light

VESA 75mm*75mm

Image: A gaming scene displayed on the monitor, highlighting specialized game modes such as Black Level adjustment for improved visibility in dark areas, Pinpoint Strike for aiming assistance, and a Game Timer.

- **Low Blue Light & Anti-Flicker:** These features help reduce eye strain during prolonged use by minimizing harmful blue light emissions and screen flickering.

7. TROUBLESHOOTING

If you encounter issues with your monitor, please refer to the following common problems and solutions:

Problem	Possible Solution
No image on screen	Ensure the power cable is securely connected. Check if the video cable (DP/HDMI) is properly connected to both the monitor and the computer. Select the correct input source via the OSD menu.
Image is blurry or distorted	Check the display resolution settings on your computer to ensure it matches the monitor's native resolution (1920x1080). Adjust OSD settings like sharpness.

Problem	Possible Solution
Screen flickering	Ensure the video cable is securely connected. Enable FreeSync if your graphics card supports it. Check for external interference.
No sound from earphone port	Check audio settings on your computer. Ensure volume is not muted on the monitor or connected device.
Monitor does not turn on	Verify the power adapter is connected and the power outlet is functional. Try a different power outlet.

8. SPECIFICATIONS

Feature	Specification
Model Number	ES-G32C3F
Screen Size	32 Inches
Curvature	1500R
Resolution	FHD 1920 x 1080 Pixels
Refresh Rate	240Hz
Response Time	1ms MPRT
Panel Type	VA (implied by 3500:1 contrast)
Brightness	300 Nits (Candela)
Contrast Ratio	3500:1
Color Gamut	125% sRGB
Display Colors	16.7 Million
Viewing Angle	178° (Horizontal/Vertical)
HDR Support	Yes
Adaptive Sync	FreeSync Technology
Connectivity	HDMI (up to 240Hz), DP 1.4 (up to 240Hz), Earphone Port
Tilt Adjustment	-5° to 15°
VESA Compatibility	75 x 75mm
Product Dimensions (L x W x H)	24.19 x 8.06 x 17.75 inches
Item Weight	11.88 pounds

9. MAINTENANCE

Proper care and maintenance will ensure the longevity of your monitor:

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner. Never spray liquid directly onto the screen.
- **Cleaning the Casing:** Use a soft, dry cloth to clean the monitor's casing. Avoid using harsh chemicals or abrasive materials.
- **Storage:** If storing the monitor for an extended period, disconnect all cables and store it in a cool, dry place, preferably in its original packaging.

10. WARRANTY AND SUPPORT

SANSUI provides the following warranty and support for your monitor:

- **Money-back and Free Replacement:** Available within 30 days of purchase.
- **Quality Warranty:** A 1-year quality warranty from the date of purchase.
- **Technical Support:** Lifetime technical support is provided.

For any product problems or technical assistance, please contact SANSUI service support directly. Refer to the contact information provided on the SANSUI official website or your purchase documentation.

Related Documents

[SANSUI ES-24X3 Full HD Monitor User Manual](#)
User manual for the SANSUI ES-24X3 Full HD Monitor, providing essential safety instructions, setup guide, panel controls, OSD menu explanations, and troubleshooting tips for optimal use.

[SANSUI ES-G24C1 FHD Gaming Monitor User Manual](#)
Comprehensive user manual for the SANSUI ES-G24C1 FHD Gaming Monitor, covering safety instructions, installation, cable connections, panel controls, OSD menu settings, troubleshooting, and licensing information.
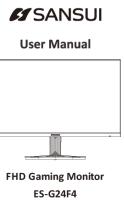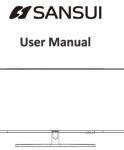
SANSUI User Manual FHD Gaming Monitor ES-G24F4 Before using this machine, please read the manual carefully and keep it for future reference. Color and appearance may vary depending on the specific model of the product. Specifications are subject to future changes to improve performance without notice.	[SANSUI ES-G24F4 FHD Gaming Monitor User Manual](#) Comprehensive user manual for the SANSUI ES-G24F4 FHD Gaming Monitor, covering safety instructions, installation, cable connections, panel controls, OSD menu usage, and troubleshooting.
SANSUI User Manual WQHD Gaming Monitor ES-G34C5 Before using this machine, please read the manual carefully and keep it for future reference. Color and appearance may vary depending on the specific model of the product. Specifications are subject to future changes to improve performance without notice.	[SANSUI ES-G34C5 WQHD Gaming Monitor User Manual](#) User manual for the SANSUI ES-G34C5 WQHD Gaming Monitor, covering safety instructions, accessories, installation, cable connections, panel controls, OSD menu usage, and troubleshooting.