TOZO NC9

User Manual

TOZO Hybrid Active Noise Cancelling Wireless Earbuds

Model: NC9
Brand: TOZO

Introduction

Thank you for choosing TOZO Hybrid Active Noise Cancelling Wireless Earbuds. This manual provides detailed instructions for setting up, operating, and maintaining your earbuds to ensure optimal performance and longevity. These earbuds feature advanced hybrid active noise cancellation, crystal-clear call quality with 6 microphones and ENC, IPX8 waterproofing, and extended playtime, all designed for an enhanced audio experience.

What's in the Box

- TOZO 2024 Hybrid Active Noise Cancelling Wireless Earbuds
- Charging Case
- 6 pairs of Eartips (XS/S/M/L/XL/XXL)
- USB-C (A to C) cable (20cm)
- Quick Guide & User Manual



Image: The TOZO NC9 earbuds resting in their charging case, displaying the battery level on the LED screen.

Setup Guide

1. Initial Charging

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case.
2. Connect the USB-C cable to the charging case and a power source.
3. The LED display on the case will show the charging progress. A full charge takes approximately 2 hours for the case and 1.5 hours for the earbuds.



Image: Close-up of the charging case's LED display, showing battery levels for both earbuds and the case.

2. Bluetooth Pairing

Pair your earbuds with your device for the first time.

1. Open the charging case, and the earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), go to Bluetooth settings and turn Bluetooth on.
3. Search for "TOZO NC9" in the list of available devices and select it to connect.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.

Tip: For optimal sound and noise cancellation, choose the correct size of eartips from the six provided pairs. A snug fit is crucial for effective noise reduction and bass response.

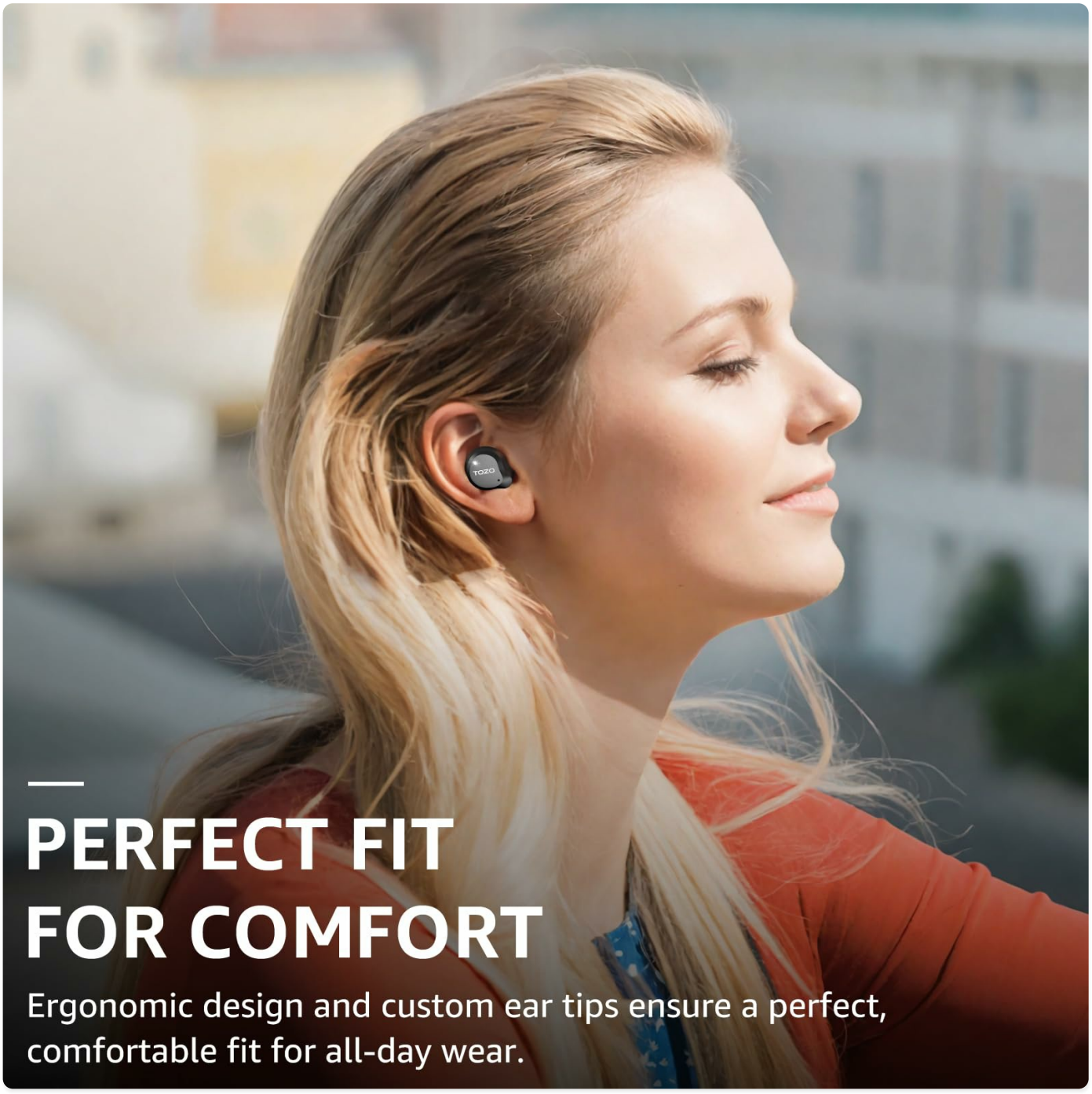


Image: A woman wearing a TOZO NC9 earbud, highlighting the ergonomic design for a comfortable and secure fit.

Operating Instructions

Touch Controls

The TOZO NC9 earbuds feature intuitive touch controls on each earbud.

Action	Left Earbud	Right Earbud
Play/Pause	Single Tap	Single Tap
Next Track	Double Tap	Double Tap
Previous Track	Triple Tap	Triple Tap

Action	Left Earbud	Right Earbud
Answer/End Call	Single Tap	Single Tap
Reject Call	Press and Hold (2s)	Press and Hold (2s)
Activate Voice Assistant	Press and Hold (2s)	Press and Hold (2s)
ANC/Transparency Mode	Press and Hold (3s)	Press and Hold (3s)

Noise Control Modes

The earbuds offer three distinct noise control modes:

- **Hybrid Active Noise Cancelling (ANC):** Reduces external noise by up to 45dB, ideal for immersive listening in noisy environments.
- **Transparency Mode:** Allows you to hear your surroundings without removing the earbuds, enhancing awareness and safety.
- **Normal Mode:** Standard audio experience without active noise cancellation or transparency.

Switch between these modes by pressing and holding the touch area on either earbud for 3 seconds.

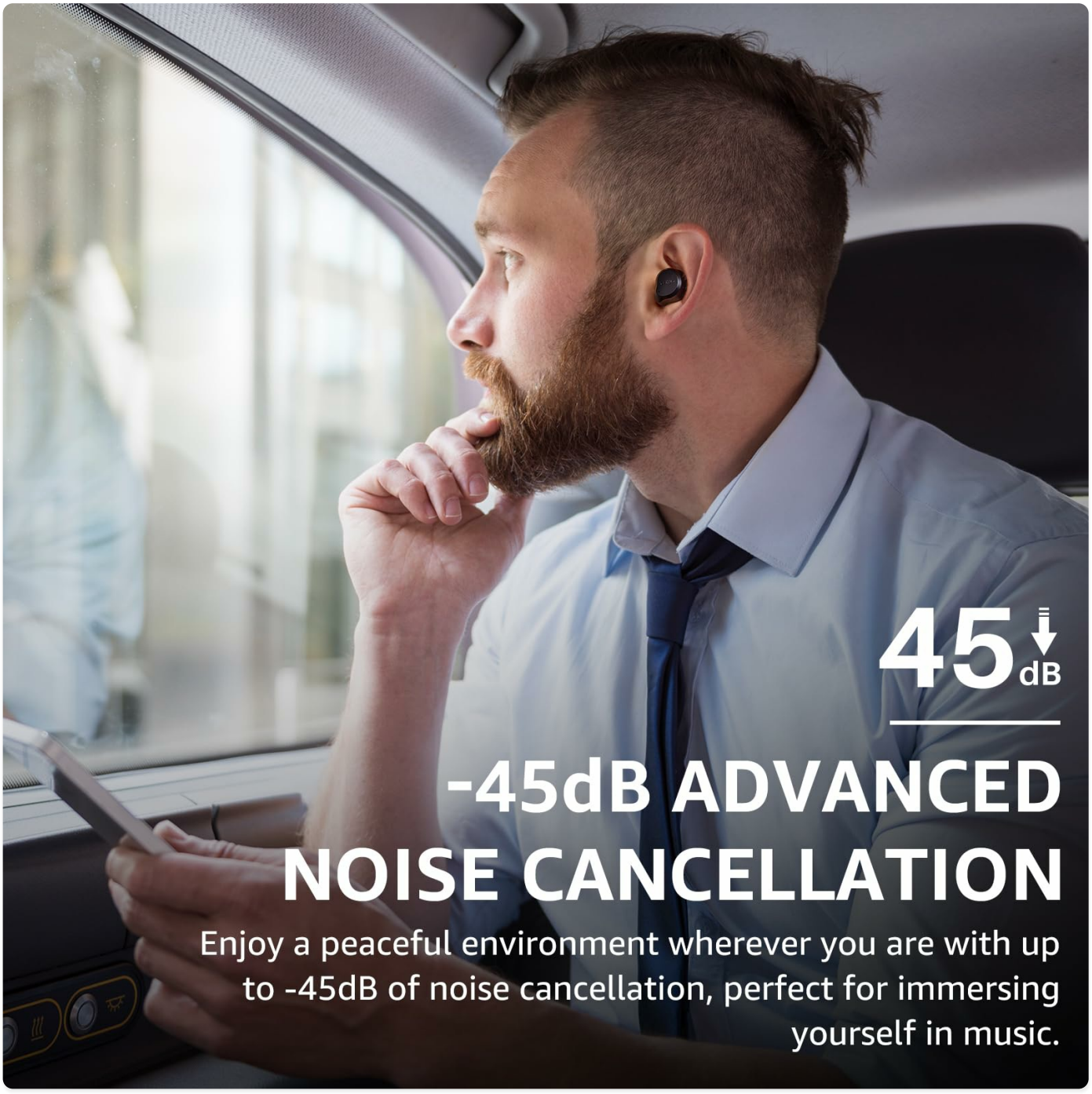


Image: A man wearing the TOZO NC9 earbud, with a graphic indicating 45dB noise cancellation, suggesting a peaceful listening experience.

Call Features

The earbuds are equipped with 6 microphones and Environmental Noise Cancellation (ENC) for clear calls.

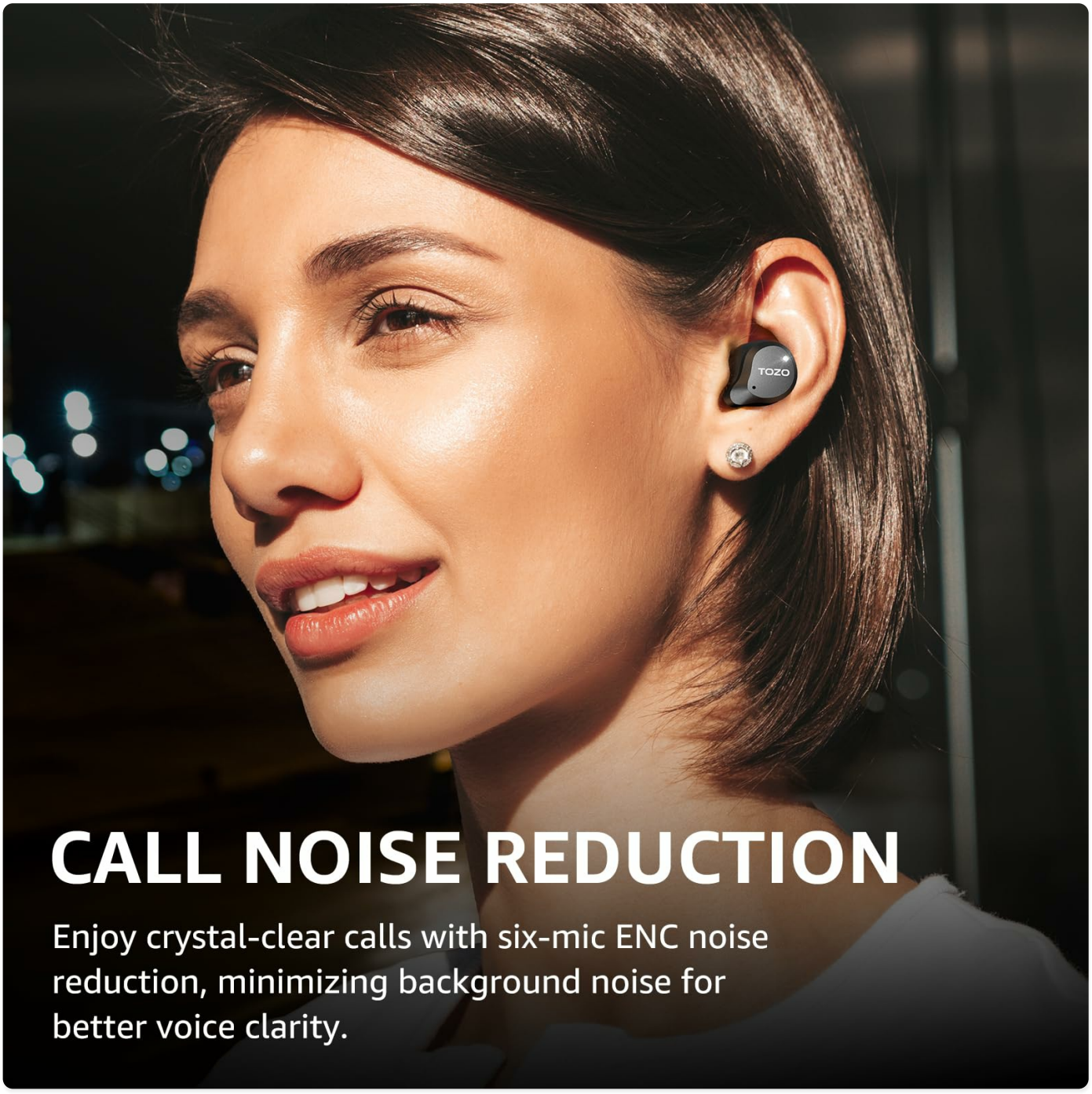


Image: A woman wearing a TOZO NC9 earbud, representing the clear call quality feature.

Battery Life

Enjoy extended listening sessions with the impressive battery life of the TOZO NC9.

- Up to 14 hours of playback on a single charge (ANC off).
- Up to 10 hours of playback on a single charge (ANC on).
- Total playtime with charging case: up to 59 hours (ANC off) or 42 hours (ANC on).



Image: A visual representation of the 59-hour total playtime, indicating extended listening capabilities.

TOZO App Features

Enhance your experience by downloading the TOZO app. The app provides:

- **32 Preset EQ Options:** Customize your audio profile to suit various music genres or personal preferences.
- **EQ Zone:** Share and discover customized EQ settings from other users.
- **Noise Cancellation Mode Control:** Easily switch and fine-tune ANC and Transparency modes.



Image: Screenshots of the TOZO app, illustrating the 32 preset EQ modes, white noise tracks, and user-shared EQs.

Maintenance

Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Remove eartips and clean them with mild soap and water, then dry thoroughly before reattaching.
- Use a cotton swab or a small, soft brush to gently clean the charging contacts on both the earbuds and the case.
- Avoid using abrasive cleaners, alcohol, or chemical solvents.

Storage

- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Keep the earbuds and case in a cool, dry place, away from extreme temperatures and direct sunlight.

Water Resistance (IPX8)

The earbuds are IPX8 water-resistant, meaning they can withstand sweat, rain, and accidental splashes. However, they

are not designed for swimming or prolonged submersion. Ensure earbuds are dry before placing them back in the charging case to prevent damage.

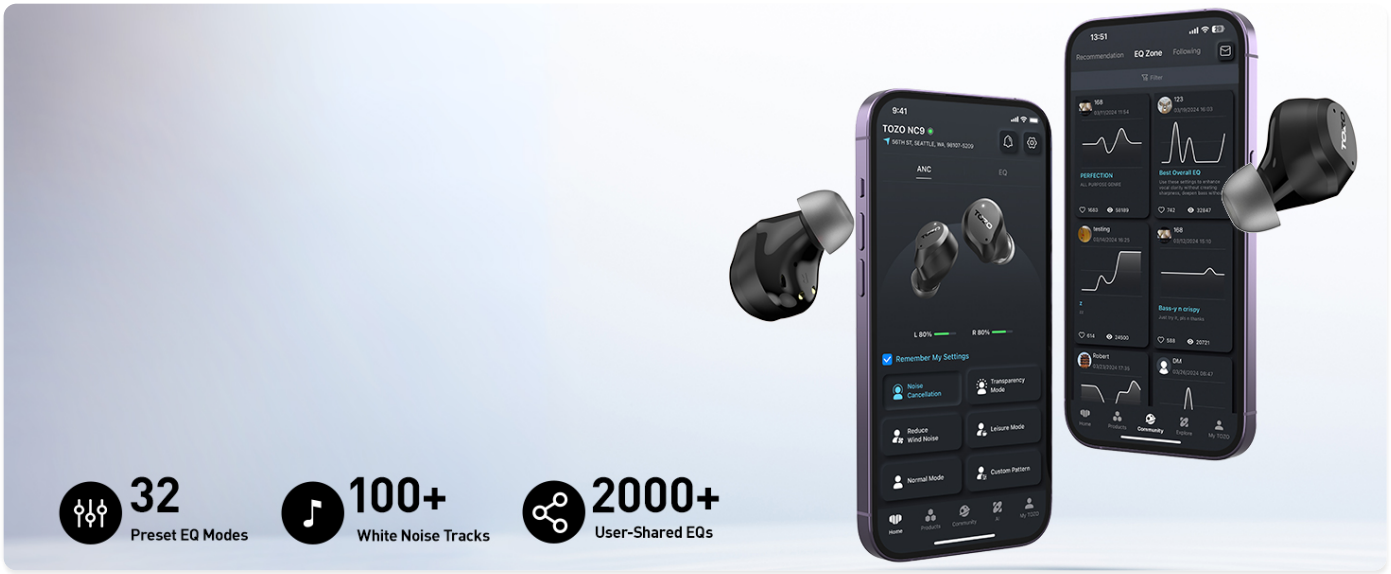


Image: The TOZO NC9 earbuds partially submerged in water, demonstrating their IPX8 water resistance.

Troubleshooting

Problem	Solution
Earbuds not pairing with device.	Ensure earbuds are fully charged. Turn off and on your device's Bluetooth. Forget "TOZO NC9" from your device's Bluetooth list and re-pair.
Only one earbud playing audio.	Place both earbuds back into the charging case, close the lid, wait a few seconds, then open again. Ensure both earbuds are charged.
Poor sound quality or weak bass.	Ensure eartips provide a snug seal in your ear canal. Try different sizes of eartips. Clean any debris from the earbud nozzles.
Noise Cancellation not effective.	Ensure ANC mode is activated. Check eartip fit for a proper seal.
Earbuds not charging in case.	Clean the charging contacts on both earbuds and inside the case. Ensure the charging case itself is charged.

Specifications

Feature	Detail
Model Name	NC9
Noise Control	Hybrid Active Noise Cancellation (up to 45dB)
Bluetooth Version	5.3
Bluetooth Range	Up to 20 meters (65 feet)

Feature	Detail
Microphones	6 (with ENC for clear calls)
Audio Driver Size	10mm (OrigX Acoustic 2.0 Technology)
Frequency Response	20Hz - 20kHz
Water Resistance Level	IPX8
Earbud Battery Life (ANC off)	Up to 14 hours (single use)
Earbud Battery Life (ANC on)	Up to 10 hours (single use)
Total Playtime with Charging Case (ANC off)	Up to 59 hours
Total Playtime with Charging Case (ANC on)	Up to 42 hours
Charging Case Battery Capacity	500 mAh
Charging Time (Earbuds)	Approx. 1.5 hours
Charging Time (Case)	Approx. 2 hours
Control Type	Touch Control / APP
Material	Acrylonitrile Butadiene Styrene (ABS)
Item Weight	0.01 Grams (earbuds)
Product Dimensions	0.68 x 0.92 x 0.96 inches (earbuds)



Image: An exploded view diagram showcasing the internal components and OrigX Acoustic 2.0 technology of the TOZO NC9 earbud.

Warranty and Support

TOZO products come with a standard warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official TOZO website.
If you encounter any issues or have questions regarding your TOZO NC9 earbuds, please contact TOZO Customer Support:

- **Email:** support@tozostore.com
- **Website:** www.tozostore.com

Please have your model number (NC9) and purchase details ready when contacting support.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question