
[Manuals.plus](#) /

› [JLab](#) /

› JLab Go Pop ANC True Wireless Earbuds User Manual

JLab EBGOANCBLK50WEB

JLab Go Pop ANC True Wireless Earbuds User Manual

Model: EBGOANCBLK50WEB

INTRODUCTION

Thank you for choosing JLab Go Pop ANC True Wireless Earbuds. These earbuds are designed to provide a superior audio experience with active noise cancellation, extended battery life, and convenient features for everyday use. This manual will guide you through the essential steps to get the most out of your new earbuds.

WHAT'S INCLUDED

- JLab Go Pop ANC Earbuds
- Charging Case with integrated USB-C Cable
- Extra Sizes Gel Eartips (3 sets)

INCLUDES



- JLab Go Pop ANC Earbuds
- Charging Case with integrated USB-C Cable
- Extra Sizes Gel Eartips

GO POP ANC
CHARGING CASE
WITH INTEGRATED
USB-C CABLE



GO POP ANC
EARBUDS



EXTRA SIZES OF
GEL EARTIPS



Figure 1: Package Contents - JLab Go Pop ANC Earbuds, Charging Case, and Gel Eartips.

SETUP

Charging the Earbuds and Case

The JLab Go Pop ANC earbuds come with a compact charging case that features an integrated USB-C charging cable. This allows for convenient charging on the go without needing to carry an extra cable.

- To charge the case, simply pull out the integrated USB-C cable and plug it into any compatible USB-C port (e.g., laptop, wall adapter).
- Place the earbuds into the charging case. The earbuds will begin charging automatically.
- A 10-minute charge provides up to an hour of playtime, and a full charge offers over 24 hours of total playtime with the case.

COMPACT FIT

Smaller than a credit card,
the case easily slips into
your pocket,



Figure 2: Integrated USB-C Charging Cable for convenient charging.

Your browser does not support the video tag.

Video 1: Official JLab overview of the Go Pop ANC True Wireless Earbuds, demonstrating features including charging.

Pairing with Your Device

The JLab Go Pop ANC earbuds support Google Fast Pair for effortless connection with Android devices.

- Open the charging case. The earbuds will automatically enter pairing mode.
- For Android devices, a pop-up notification will appear on your screen for quick pairing.
- For other Bluetooth-enabled devices, go to your device's Bluetooth settings and select "JLab Go Pop ANC" from the list of available devices.
- The earbuds also feature Dual Connect, allowing you to use either earbud independently or both together.

OPERATING INSTRUCTIONS

Noise Control Modes

Control your listening environment with three noise control modes:

- **ANC On:** Activates Active Noise Cancelling to minimize external distractions.
- **ANC Off:** Disables Active Noise Cancelling.
- **Be Aware Mode:** Allows ambient noise to pass through for safe listening, especially when walking or running outdoors.

These settings can be adjusted via the JLab App for a personalized experience.



Figure 3: Experience quiet with Active Noise Cancelling.

Lab Quality Sound and Clear Calls

Enjoy crystal clear sound with 10mm drivers, providing a rich audio experience for all your content. The built-in MEMS microphone in each earbud ensures clear calls, even in noisy environments.



10mm Drivers



LAB QUALITY SOUND

Enjoy crystal clear sound
with 10mm drivers

Figure 4: Lab Quality Sound with 10mm drivers.

DUAL CONNECT + CLEAR CALLS

Built-in MEMS microphone
in each bud



Figure 5: Dual Connect and clear calls with built-in MEMS microphones.

Customize Your Sound with the JLab App

Download the JLab App to personalize your listening experience. The app allows you to:

- Control touch functions.
- Adjust Be Aware settings.
- Personalize sound preferences with EQ presets (JLab Signature, Balanced, or Bass Boost).

MAINTENANCE

Cleaning Your Earbuds

To ensure optimal performance and hygiene, regularly clean your earbuds and charging case. Use a soft, dry cloth to wipe down the surfaces. For the ear tips, you can gently remove them and clean with a damp cloth, ensuring they are completely dry before reattaching.

Water Resistance

The JLab Go Pop ANC earbuds are IP55 sweat and splashproof, making them suitable for workouts and light rain. However, they are not designed for submersion in water. Avoid exposing them to excessive moisture or harsh chemicals.

TROUBLESHOOTING

If you encounter any issues with your JLab Go Pop ANC earbuds, try the following common troubleshooting steps:

- **No Sound/Connection Issues:** Ensure Bluetooth is enabled on your device and the earbuds are charged. Try unpairing and re-pairing the earbuds.
- **Charging Problems:** Check that the USB-C cable is securely connected to both the case and the power source. Ensure the charging contacts on the earbuds and inside the case are clean and free of debris.
- **Sound Quality Issues:** Adjust the eartips for a secure fit. Experiment with different EQ settings in the JLab App.
- **Earbuds Not Responding:** Place both earbuds back into the charging case, close the lid, and then open it again to reset them.

For more detailed troubleshooting or persistent issues, please refer to the official JLab support resources.

SPECIFICATIONS

Feature	Specification
Model Name	Go Pop ANC
Model Number	EBGOANCBLK50WEB
Connectivity Technology	Wireless, Bluetooth 5.0
Audio Driver Size	10mm
Noise Control	Active Noise Cancellation
Battery Life (Earbuds)	Up to 7+ hours per charge
Total Playtime (with Case)	Up to 24+ hours
Charging Time (10 min quick charge)	1 hour playtime
Water Resistance Level	IP55 (Sweat & Splashproof)
Item Weight	0.06 Kilograms (2.11 ounces)
Product Dimensions	2.4 x 1.16 x 4.55 inches
Included Components	Protective Case, Earbuds, Gel Eartips

WARRANTY AND SUPPORT

JLab products are backed by a manufacturer's warranty. For specific warranty details, product registration, or further assistance, please visit the official JLab website or contact their customer support. Keep your purchase receipt for

warranty claims.

For additional information and support, visit the [JLab Store on Amazon](#).