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> viquee C24 Unlocked 5G Smartphone User Manual

## viquee C24

# viquee C24 Unlocked 5G Smartphone User Manual

Model: C24  
Brand: viquee

## INTRODUCTION

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This manual provides comprehensive instructions for the setup, operation, and maintenance of your viquee C24 Unlocked 5G Smartphone. Please read this manual thoroughly before using your device to ensure proper functionality and to maximize your user experience.

## PACKAGE CONTENTS

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Upon opening the package, verify that all items listed below are present and in good condition.

# PACKING LIST



**Figure 1: Package Contents.** This image displays the items typically included in the viqee C24 smartphone package: the phone itself, mobile phone cases, a data cable, a charger head (note: one of four types may be included), a screen protector, a mobile manual, a headset, and a SIM card ejector tool (card pin).

- viqee C24 Smartphone
- Tool Pen
- Data Cable
- Charger Head (Type may vary)
- Screen Protector
- Mobile Manual
- Headset
- SIM Card Ejector Tool (Card Pin)
- 64GB SD Card (pre-installed or separate)

## 1. SIM Card and SD Card Installation

The viquee C24 supports dual SIM cards and a dedicated micro SD card slot for expandable storage. Ensure the device is powered off before inserting or removing cards.



**Figure 2: Dual SIM and SD Card Slot.** This image illustrates the SIM card tray of the viquee C24 smartphone, highlighting its capacity for two SIM cards (SIM1 and SIM2) and a separate slot for a micro SD card, allowing for simultaneous use of all three.

1. Locate the SIM card tray on the side of the phone.
2. Insert the SIM card ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM cards into the designated SIM1 and SIM2 slots.
4. Place the micro SD card (up to 256GB supported) into the dedicated SD card slot.
5. Carefully push the tray back into the phone until it clicks into place.

## 2. Initial Charging

Before first use, it is recommended to fully charge the device. Connect the provided data cable to the phone's charging

port and the charger head, then plug the charger into a power outlet.

### 3. Powering On/Off

- **To Power On:** Press and hold the Power button (located on the side of the phone) until the viquee logo appears on the screen.
- **To Power Off:** Press and hold the Power button until the power options menu appears. Select "Power off" and confirm.

## OPERATING INSTRUCTIONS

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### 1. Basic Navigation (Android 13.0)

The viquee C24 operates on Android 13.0. Navigate the interface using touch gestures:

- **Tap:** To select an item or open an application.
- **Swipe:** To scroll through screens or lists.
- **Pinch:** To zoom in or out on images or web pages.
- **Long Press:** To access contextual menus or move icons.

### 2. Security Features: Face ID and Fingerprint Unlock

Enhance your phone's security using biometric authentication.

# Zero photosensitive ace recognition

With zero-light face recognition, zero-light face recognition can accurately recognize all the time, bringing a science fiction unlocking experience. Zero-light face recognition with hidden infrared light, no need to glare in the dark environment, still easy to read your "face"



**Figure 3: Facial Recognition.** This image demonstrates the facial recognition feature of the viquee C24 smartphone, where a user is unlocking the device by simply looking at the screen.

- **Face ID:** Go to *Settings > Security & privacy > Face unlock* to register your face. The phone uses zero-light face recognition for accurate identification.
- **Fingerprint Unlock:** Go to *Settings > Security & privacy > Fingerprint unlock* to register your fingerprints. The on-screen fingerprint sensor provides quick access.

### 3. Camera Usage

The viquee C24 features a 14MP front camera and a 10MP rear camera with adaptive pixel technology for optimized imaging.

- Open the Camera application from the home screen or app drawer.
- Switch between front and rear cameras using the camera toggle icon.
- Tap the screen to focus on a specific area.
- Press the shutter button to capture photos or start/stop video recording.

## 4. Connectivity

The device supports various connectivity options:

- **5G Mobile Data:** The phone supports 5G networks for fast data transmission. Ensure your SIM card and mobile plan support 5G.
- **Wi-Fi:** Connect to wireless networks via *Settings > Network & internet > Wi-Fi*
- **Bluetooth:** Pair with Bluetooth devices like headsets or speakers via *Settings > Connected devices > Bluetooth*
- **GPS:** The integrated GPS provides accurate location services and navigation.



**Figure 4: GPS Navigation.** This image illustrates the GPS navigation capabilities of the vique C24 smartphone, showing a map interface with a route displayed, indicating its use for location tracking and directions.

## 5. Tool Pen Usage

The included Tool Pen can be used for precise interaction with the touchscreen, such as drawing, writing, or navigating menus. Simply touch the pen tip to the screen as you would with your finger.

# MAINTENANCE

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## 1. Battery Care

The viquee C24 is equipped with a 6000mAh battery. To prolong battery life:

- Avoid extreme temperatures.
- Do not let the battery completely drain frequently.
- Use the original charger and cable.
- Unplug the charger once the battery is full.

## 2. Cleaning

Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid using harsh chemicals or abrasive materials.

## 3. Software Updates

Regularly check for software updates to ensure optimal performance and security. Go to *Settings > System > System update*.

# TROUBLESHOOTING

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This section addresses common issues you might encounter.

Problem	Possible Solution
Phone does not power on.	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
Cannot connect to Wi-Fi.	Check if Wi-Fi is enabled in settings. Restart your router and the phone. Re-enter the Wi-Fi password.
Poor network signal.	Ensure SIM card is properly inserted. Move to an area with better network coverage. Contact your mobile carrier.
Apps are crashing or freezing.	Close and reopen the app. Clear the app's cache ( <i>Settings &gt; Apps &gt; [App Name] &gt; Storage &amp; cache &gt; Clear cache</i> ). Restart the phone.
Fingerprint/Face ID not working.	Ensure your finger/face is clean and dry. Re-register your fingerprint/face in settings.

If issues persist, consider performing a factory reset (*Settings > System > Reset options > Erase all data (factory reset)*).

**Warning:** This will erase all data on your phone. Back up important data before proceeding.

# SPECIFICATIONS

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Feature	Detail
Model Name	C24
Operating System	Android 13.0
Processor	Qualcomm Snapdragon 8 Gen 2

Feature	Detail
Display Size	6.3 Inches
Resolution	2340 x 1080
RAM	4 GB
Internal Storage	128 GB
Expandable Storage	Up to 256 GB via Micro SD Card (64GB SD Card included)
Battery Capacity	6000 mAh
Front Camera	14 MP
Rear Camera	10 MP (with 200MP Sensor, Adaptive Pixel Technology)
Connectivity	5G, Wi-Fi, Bluetooth, GPS
Dimensions	1 x 1 x 1 inches
Item Weight	13.9 ounces
Included Accessories	Tool Pen, Data Cable, Charger Head, Screen Protector, Headset, SIM Card Ejector Tool

## WARRANTY AND SUPPORT

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For warranty information and technical support, please refer to the warranty card included in your package or contact viquee customer service. Contact details can typically be found on the manufacturer's official website or through your point of purchase.

Customer satisfaction is important to viquee. If you have any questions or require assistance, please reach out to the seller or manufacturer for support.

