

Philips Hue Ensis

PHILIPS Hue Ensis Smart LED Pendant Light Black User Manual

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your PHILIPS Hue Ensis Smart LED Pendant Light. The Ensis pendant light features a slim design with two integrated LED light sources, offering both functional and ambient lighting. It supports White & Color light capabilities and can be controlled via Bluetooth or integrated into a larger smart lighting system using a Philips Hue Bridge.

2. SETUP AND INSTALLATION

Carefully follow these steps for proper installation. Professional installation is recommended if you are unfamiliar with electrical wiring.

- 1. Prepare for Installation:** Ensure the power supply to the installation area is turned off at the circuit breaker. Gather necessary tools, including a screwdriver, wire strippers, and two wall anchors capable of supporting at least 10 lbs (not included).
- 2. Mounting the Fixture:** Secure the mounting bracket to your ceiling. The fixture's base is designed to be attached directly to the ceiling, not solely supported by the electrical box.
- 3. Wiring:** Connect the two separate light controllers built into the base to your home's electrical wiring. Follow standard electrical safety procedures.
- 4. Adjust Height:** The pendant light's height is fully adjustable. Raise or lower the fixture to your desired position, up to a maximum of approximately 3 feet from the ceiling. Ensure the cables are not tangled or damaged during adjustment.
- 5. Secure the Fixture:** Once the height is set, securely fasten the pendant light to the mounting bracket.
- 6. Power On:** Restore power at the circuit breaker.
- 7. Connect to Philips Hue:** Locate the two QR code stickers on the base of the fixture. Scan these QR codes using the Philips Hue app to add the light to your Hue Bridge system.

Easy installation and fully adjustable height

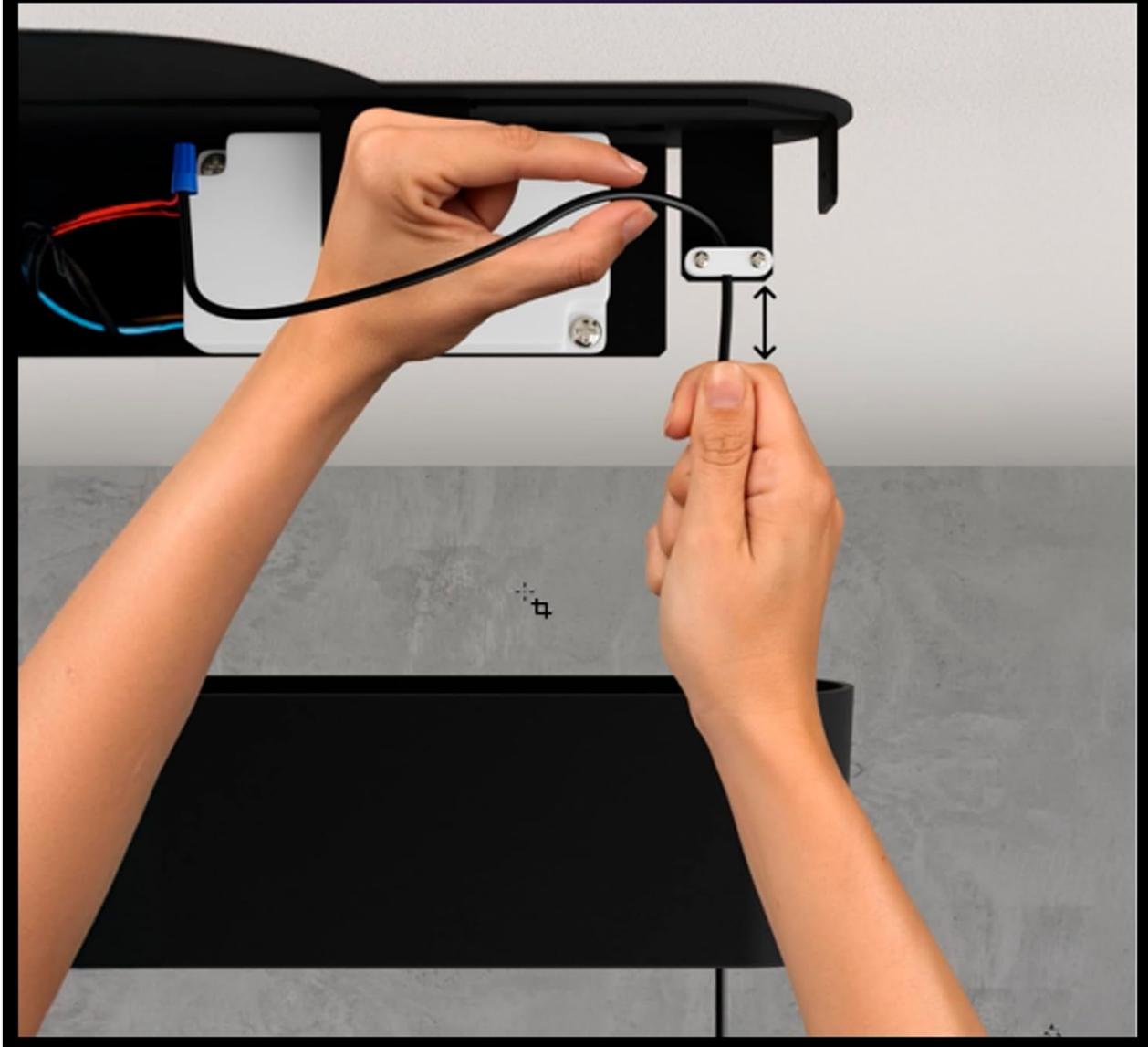


Image: Easy installation and fully adjustable height of the pendant light.

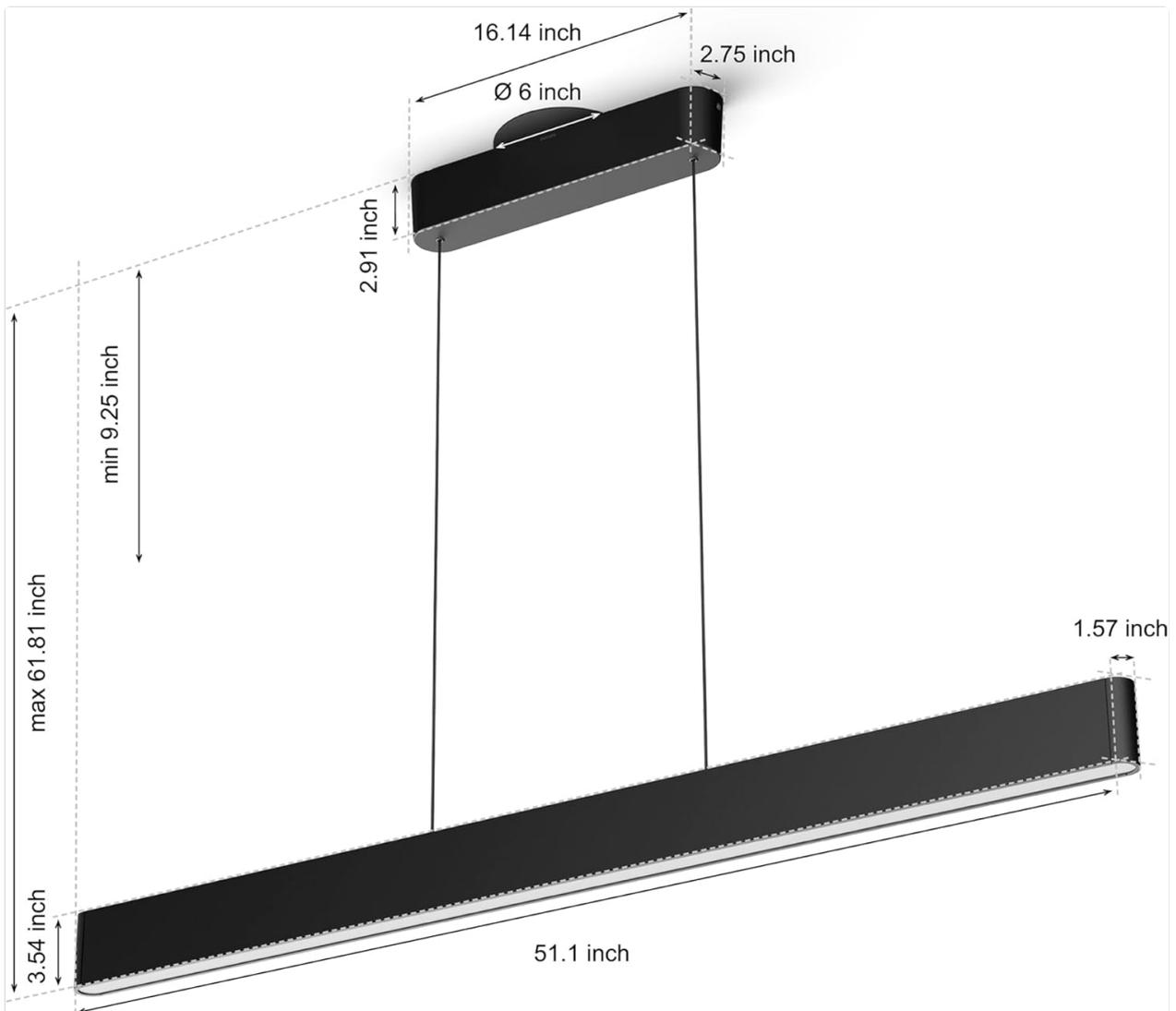


Image: Product dimensions showing length, width, and height adjustments.

3. OPERATING INSTRUCTIONS

The Philips Hue Ensis pendant light offers versatile control options for a personalized lighting experience.

3.1. Philips Hue App Control

Download the Philips Hue app from your device's app store. Once connected, you can:

- Control both the up-light and down-light sources individually.
- Choose from 16 million colors and various shades of white light.
- Create custom scenes and routines.
- Set timers and schedules.

Control both lights individually in the Philips Hue app



Image: Control both the up and down lights independently using the Philips Hue app.

3.2. Voice Control

The Ensis pendant light is compatible with popular voice assistants:

- **Amazon Alexa:** Say, "Alexa, turn on the pendant light."
- **Apple Home:** Use Siri commands, e.g., "Hey Siri, set the pendant light to blue."
- **Google Assistant:** Command, "Hey Google, dim the pendant light to 50%."

Control with the Philips Hue app, smart accessories or your voice



Image: Control your light with the Philips Hue app, smart accessories, or voice commands.

4. SMART FEATURES AND CONNECTIVITY

The Philips Hue Ensis offers flexible connectivity options to suit your smart home setup.

4.1. Bluetooth Connectivity

For basic control in a single room, you can connect the Ensis directly via Bluetooth using the Philips Hue app. This allows for instant light control without a Hue Bridge.

4.2. Philips Hue Bridge Integration

For a complete smart lighting experience, integrate your Ensis pendant light with a Philips Hue Bridge (sold separately). The Bridge unlocks advanced features:

- Full home and outdoor control.
- Creation of routines, timers, and automations.
- Compatibility with smart switches and motion sensors.
- Away-from-home control.

- Seamless integration with other smart home products like SmartThings, Apple Home, Google Home, Alexa, and Matter.

Upgrade with Hue Bridge to unlock reliable, full home control



Seamlessly integrates with other smart home products



Image: Upgrade with a Hue Bridge for reliable, full home control and integration with other smart home products.

Start with Hue Bridge or Bluetooth

The chart compares features available when starting with a Hue Bridge (Full home and outdoor) versus Bluetooth-only control (One room). Features are marked with a green checkmark (✓) for availability and a red X (✗) for unavailability.

Feature	Full home and outdoor (Hue Bridge)	One room (Bluetooth)
Easy ambiance creation with app or voice	✓	✓
Add smart switches and motion sensors	✓	✗
Set routines, timers and automations	✓	✗
Sync your lights with movies, games and music	✓	✗
Away from home control	✓	✗

*Philips Hue Bridge sold separately

Image: Features available when starting with a Hue Bridge versus Bluetooth-only control.

5. MAINTENANCE

To ensure the longevity and optimal performance of your Philips Hue Ensis pendant light, follow these simple maintenance guidelines:

- **Cleaning:** Dust the fixture regularly with a soft, dry cloth. For more thorough cleaning, wipe with a slightly damp cloth and then dry immediately. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- **Light Source:** The LED light sources are integrated and not user-replaceable. Do not attempt to disassemble the fixture to replace bulbs.
- **Inspection:** Periodically check the wiring and mounting for any signs of wear or loosening. If any issues are detected, consult a qualified electrician.

6. TROUBLESHOOTING

If you encounter issues with your Philips Hue Ensis pendant light, refer to the following common solutions:

- **Light Not Turning On:**

- Check if the power supply at the circuit breaker is on.
 - Ensure the fixture is properly wired and connected.
 - Verify that the light is enabled in the Philips Hue app.
- **Connectivity Issues (Bluetooth):**
 - Ensure your mobile device's Bluetooth is enabled and you are within range of the light.
 - Restart the Philips Hue app.
- **Connectivity Issues (Hue Bridge):**
 - Check if your Hue Bridge is powered on and connected to your network.
 - Ensure the light is added to your Hue Bridge in the Philips Hue app.
 - Restart your Hue Bridge and router.
- **Inconsistent Color/Brightness:**
 - Ensure the light's firmware is up to date via the Philips Hue app.
 - Reset the light (refer to Philips Hue support for specific reset procedures if needed).

For further assistance, visit the official Philips Hue support website.

7. SPECIFICATIONS

Feature	Detail
Brand	Philips Hue
Model Name	Ensis Pendant
Model Number	588368
Color	Black
Material	Aluminum
Product Dimensions	51.14"L x 1.58"W x 3.5"H
Item Weight	14.27 pounds
Light Source Type	LED
Number of Light Sources	2
Brightness	5400 lumen (maximum)
Control Method	App, Voice
Controller Type	Amazon Alexa, Google Assistant
Installation Type	Suspended (Ceiling Mount)
Indoor/Outdoor Usage	Indoor
Power Source	Corded Electric

Smart Home Compatibility	Smart Home Compatible
UPC	046677588366

8. WARRANTY AND SUPPORT

The PHILIPS Hue Ensis Smart LED Pendant Light comes with a **2-year manufacturer's warranty**. For warranty claims, technical support, or additional product information, please visit the official Philips Hue support website or contact their customer service.

Philips Hue Support: www.philips-hue.com/support