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› Luna Home Eye Indoor Security Camera User Manual

LUNA HOME Luna.AI.In

Luna Home Eye Indoor Security Camera User Manual

Model: Luna.AI.In | Brand: LUNA HOME

1. INTRODUCTION

The Luna Home Eye Indoor Security Camera is designed to provide comprehensive monitoring for your home or office. Featuring 360-degree pan/tilt capabilities, advanced AI motion detection for pets, persons, and vehicles, night vision, and two-way audio, this camera offers robust security and peace of mind. This manual provides detailed instructions for setting up, operating, and maintaining your Luna Home Eye camera.

2. WHAT'S IN THE BOX

- Luna Home Eye Camera
- USB-C Cable
- Installation Instructions



Image: The Luna Home Eye camera with its included USB-C cable, ready for setup.

3. SETUP GUIDE

Follow these simple steps to set up your Luna Home Eye camera:

1. **Download the Luna AI App:** Search for "Luna AI" in your smartphone's app store (iOS or Android) and download the official application.
2. **Power On the Camera:** Connect the provided USB-C cable to the camera and plug it into a standard AC power outlet. The camera will power on and indicate readiness for pairing.
3. **Scan QR Code and Connect to Wi-Fi:** Open the Luna AI app, create an account or log in, and follow the in-app instructions to add your new camera. You will be prompted to scan a QR code displayed by the camera to initiate the connection process. Ensure your Wi-Fi network is 2.4GHz, as 5GHz Wi-Fi is not supported.
4. **Optimal Placement:** Place your camera in the desired location. For best performance and coverage, ensure it is at least 3 feet (approximately 1 meter) above the ground.



Two-Way Audio

Listen and respond to people or pets even when you are away from home.

Mommy, I drew you a picture!

It looks beautiful Lucy,
I'll be home in a few!



Image: Visual representation of the three-step setup process for the Luna Home Eye camera.

4. OPERATING INSTRUCTIONS

4.1. 360° Pan/Tilt/Zoom (PTZ)

The Luna Home Eye camera offers a 360-degree pan, tilt, and digital zoom feature, allowing you to remotely adjust the camera's viewing angle from the Luna AI app. This ensures comprehensive coverage of your entire room.

Luna Home Eye



Night
Vision



Two-Way
Audio



Intelligent
Motion Tracking



Privacy
Mode



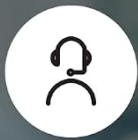
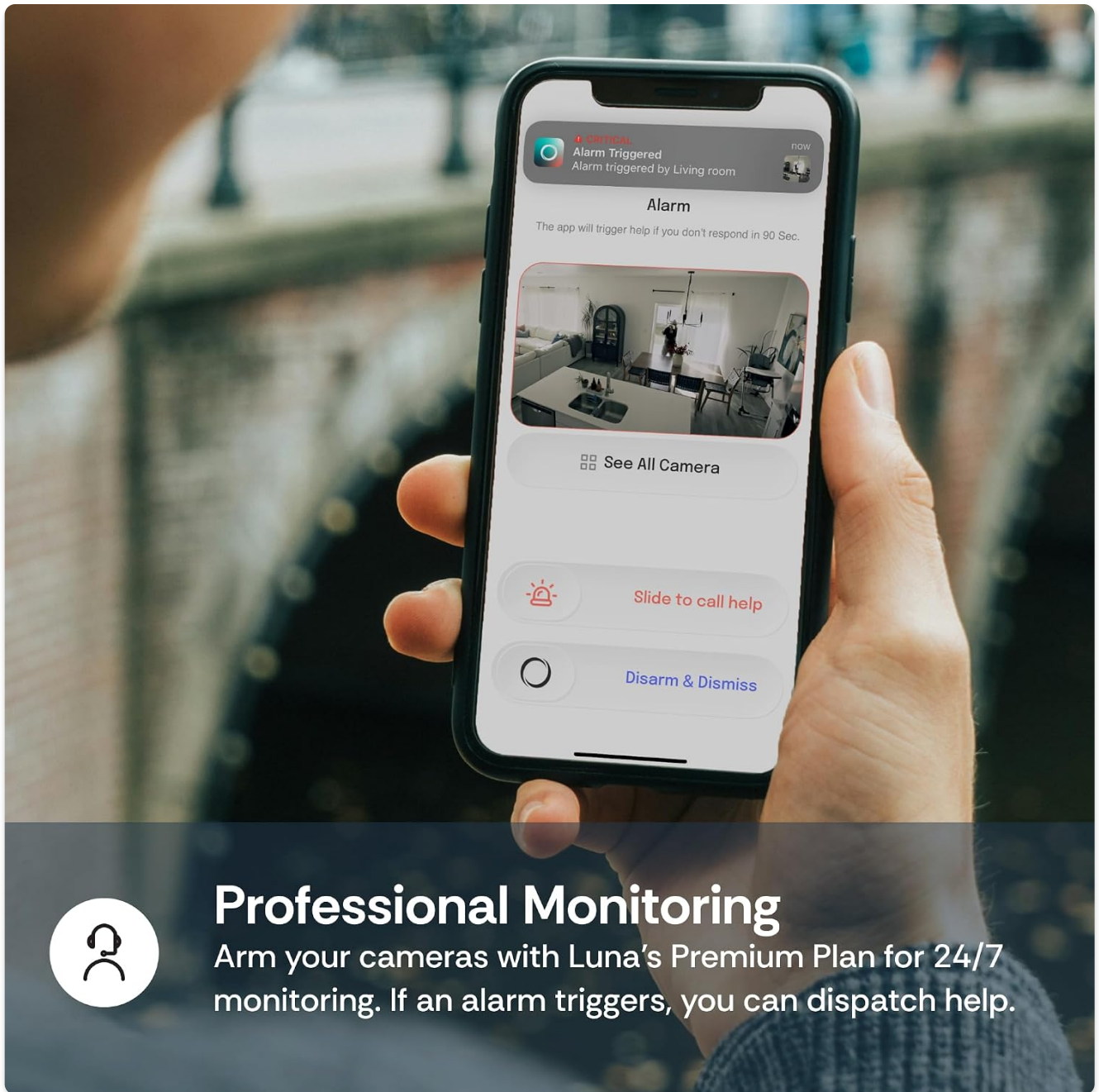
Descriptive
Notifications*

*Available with Luna Subscription Plan (sold separately)

Image: Overview of key features including 360-degree coverage, two-way audio, and night vision.

4.2. Two-Way Audio

Utilize the built-in microphone and speaker to communicate with people or pets in the camera's vicinity. Access this feature through the Luna AI app to listen and speak from anywhere.



Professional Monitoring

Arm your cameras with Luna's Premium Plan for 24/7 monitoring. If an alarm triggers, you can dispatch help.

Image: A user interacting with a child via the camera's two-way audio function.

4.3. Night Vision

The camera is equipped with infrared night vision, providing clear visibility and detailed footage even in low-light or complete darkness, ensuring round-the-clock surveillance.



Night Vision

See crisp details with high-contrast night vision, so you stay aware and in control, even after dark.

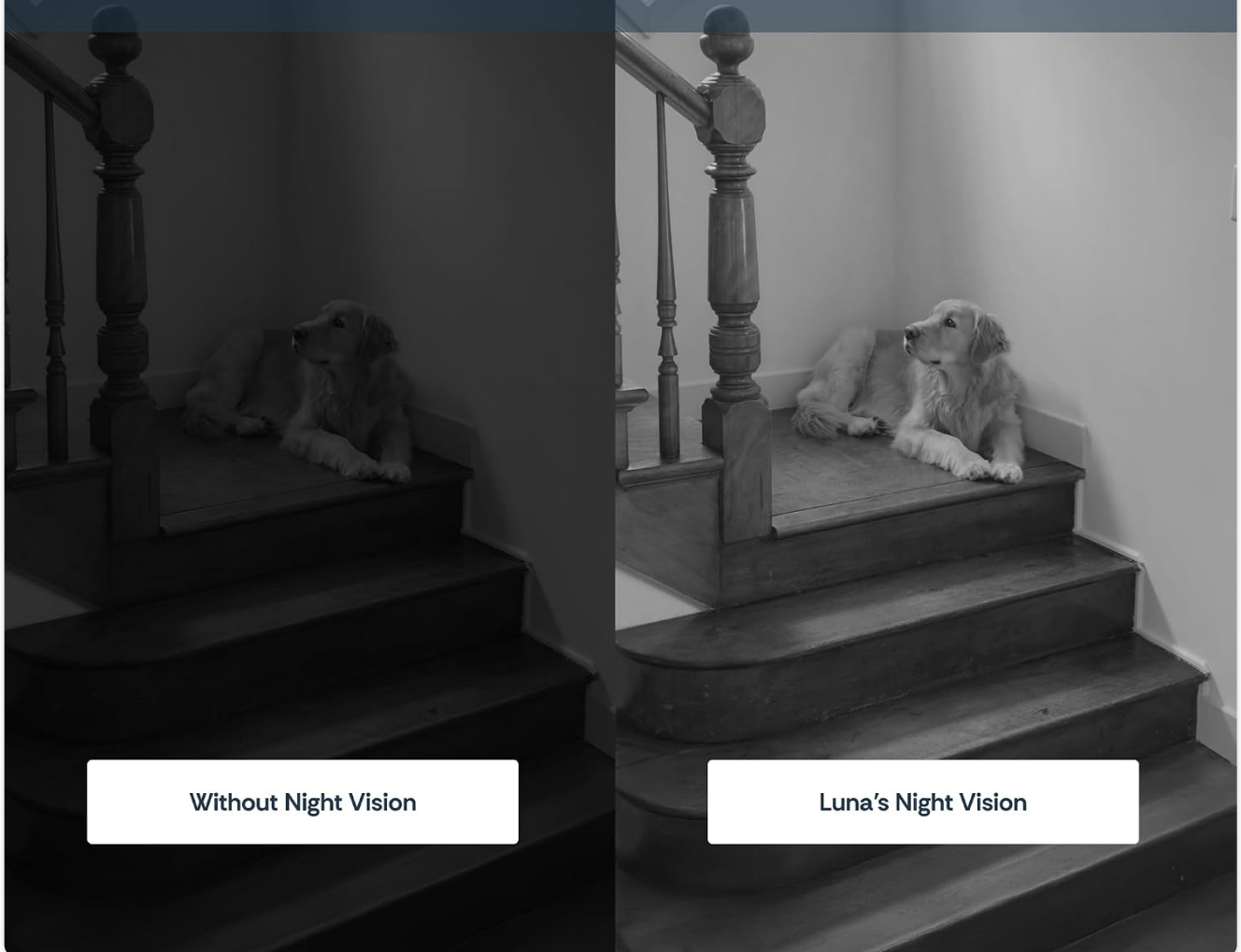
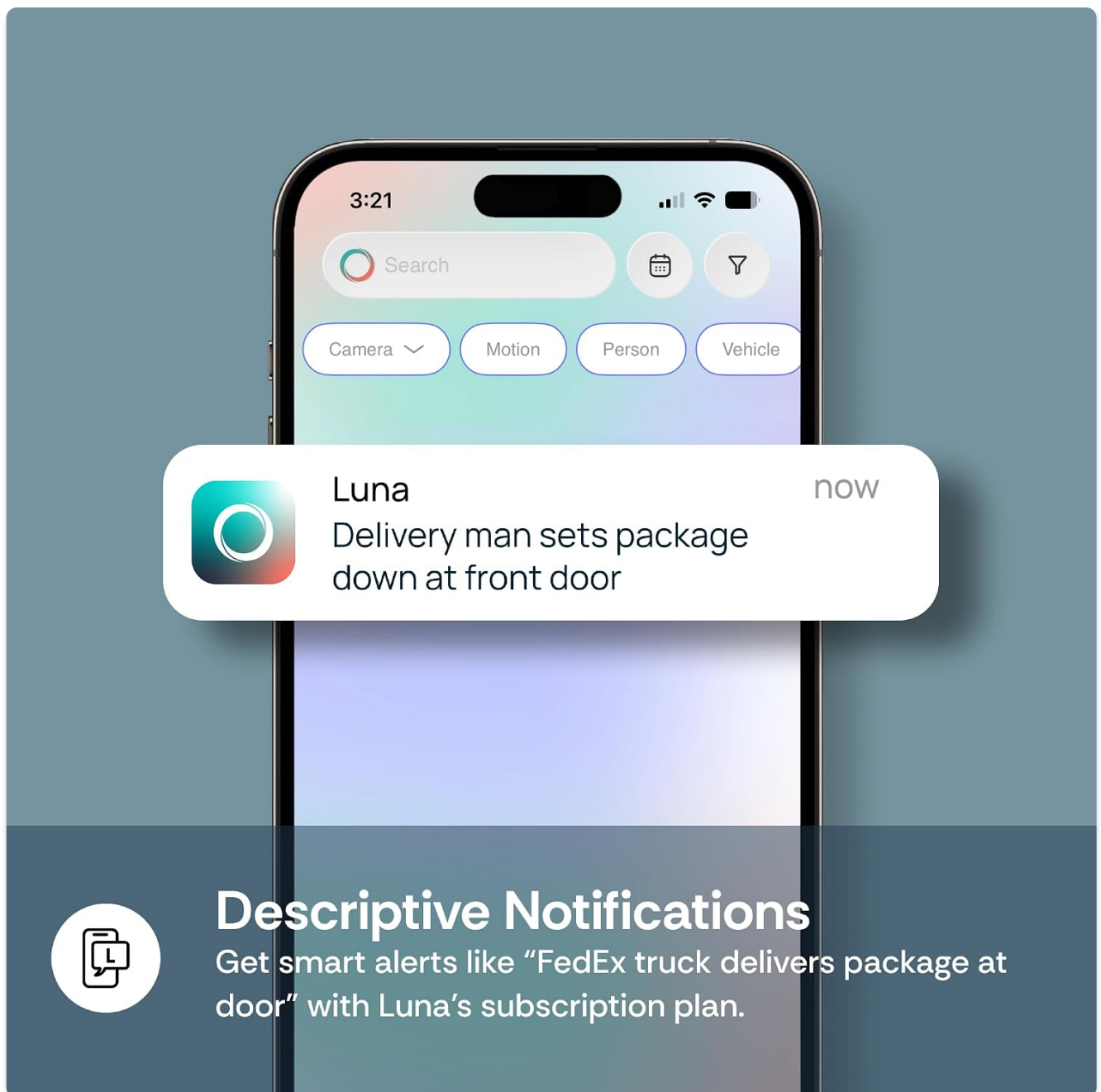


Image: A split image demonstrating the clarity of Luna's night vision compared to a scene without it.

4.4. AI Motion Detection & Notifications

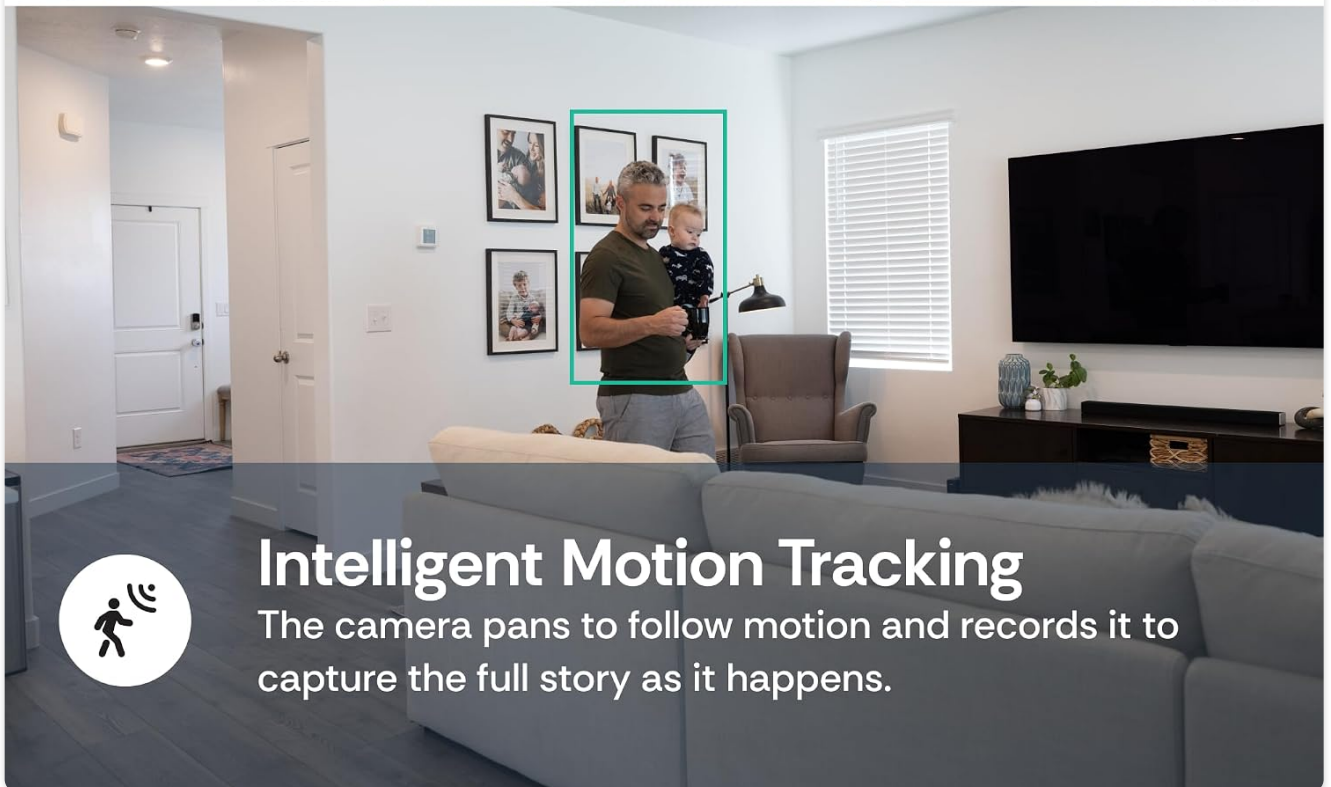
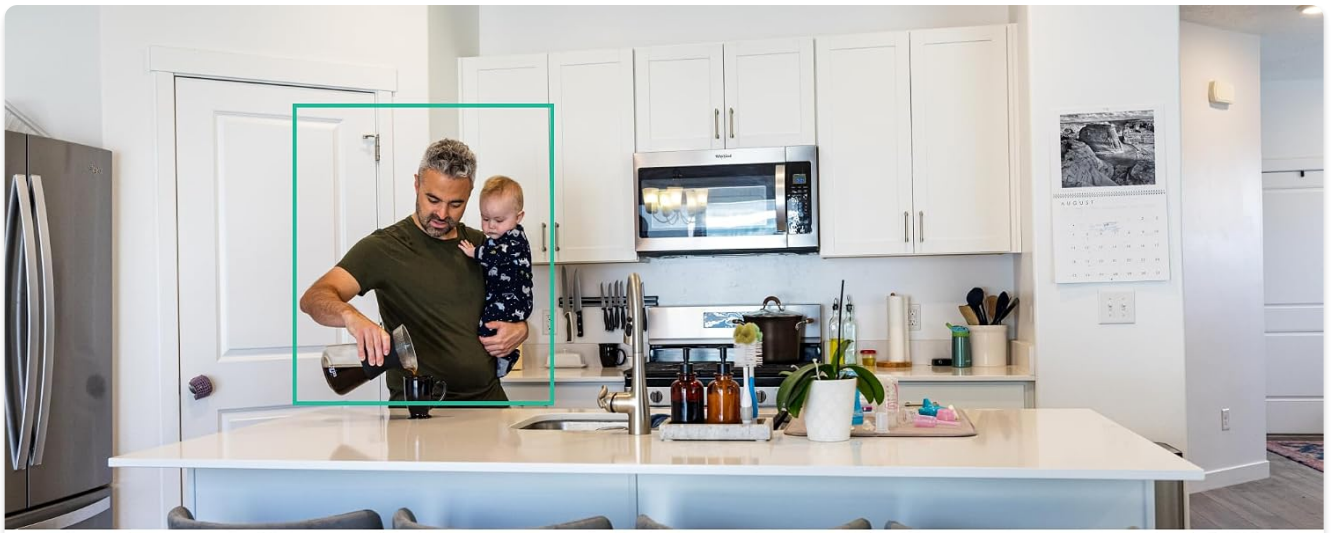
The camera's intelligent AI provides descriptive notifications for specific events, such as pet, person, or vehicle detection. This eliminates generic "motion detected" alerts, keeping you informed about what truly matters. The camera also features intelligent motion tracking, panning to follow detected movement.



Descriptive Notifications

Get smart alerts like "FedEx truck delivers package at door" with Luna's subscription plan.

Image: A smartphone screen showing a smart notification from the Luna app, indicating a package delivery.



Intelligent Motion Tracking

The camera pans to follow motion and records it to capture the full story as it happens.

Image: The camera's intelligent motion tracking feature highlighting a person in a kitchen and living room.

4.5. Privacy Mode

When you are home and desire privacy, activate Privacy Mode via the Luna AI app. The camera will automatically turn away to a pre-set position, ensuring your privacy.



Privacy Mode

Turn on privacy mode in the app to face the camera straight down and turn it off.



Image: The Luna Home Eye camera positioned on a book, demonstrating its privacy mode where the lens is turned down.

4.6. Storage Options

Your Luna Home Eye camera supports two storage methods:

- **Local Storage:** Insert your own microSD card (up to 256 GB) into the camera for direct storage of footage.
- **Cloud Storage:** Opt for cloud storage through the Luna AI app. A 7-day free trial is included. Cloud storage provides secure, remote access to your footage with AES128 encryption.

5. SPECIFICATIONS

Feature	Detail
Model Name	Luna Home Eye

Feature	Detail
Model Number	Luna.AI.In
Color	V1 White
Indoor/Outdoor Usage	Indoor
Power Source	Corded Electric
Connectivity Protocol	Wi-Fi (2.4GHz only)
Controller Type	Application
Mounting Type	Tabletop Mount
Video Capture Resolution	1080p
Dimensions (L x W x H)	2.8 x 2.4 x 4.1 inches
Item Weight	11.7 ounces
Low Light Technology	Night Color (Infrared Night Vision)
Zoom Type	360° Pan/Tilt/Zoom
Alert Type	Motion Only (AI Detection)
Special Features	2-Way Audio, AI Detection, Motion Sensor, Night Vision, PTZ Technology
UPC	850065480008

6. MAINTENANCE

To ensure optimal performance and longevity of your Luna Home Eye camera, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry, lint-free cloth. Avoid using harsh chemicals, cleaning solvents, or abrasive materials, as these can damage the camera's surface or lens.
- **Placement:** Ensure the camera is placed in a stable location, away from direct sunlight, extreme temperatures, and high humidity.
- **Software Updates:** Regularly check the Luna AI app for available firmware updates. Keeping your camera's software up-to-date ensures you have the latest features and security enhancements.

7. TROUBLESHOOTING

If you encounter issues with your Luna Home Eye camera, refer to the following common troubleshooting steps:

- **Camera Offline:**

- Ensure the camera is properly plugged into a working power outlet.
- Check your Wi-Fi connection. The camera requires a stable 2.4GHz Wi-Fi network.
- Restart the camera by unplugging it for 10 seconds and plugging it back in.
- Move the camera closer to your Wi-Fi router to improve signal strength.

- **Poor Video Quality:**

- Check your internet speed. A stable and fast internet connection is crucial for high-quality streaming.
- Clean the camera lens with a soft cloth to remove any dust or smudges.
- Ensure adequate lighting in the room during daytime. For night vision, ensure no obstructions are blocking the infrared sensors.

- **Two-Way Audio Issues:**

- Ensure the microphone and speaker permissions are enabled for the Luna AI app on your smartphone.
- Check the volume settings on your smartphone and within the app.
- Ensure there are no physical obstructions blocking the camera's microphone or speaker.

- **Notifications Not Received:**

- Verify that push notifications are enabled for the Luna AI app in your smartphone's settings.
- Check the notification settings within the Luna AI app to ensure motion detection alerts are active.
- Ensure the camera is online and detecting motion.

If these steps do not resolve your issue, please contact customer support.

8. WARRANTY AND SUPPORT

For any questions, technical assistance, or warranty inquiries regarding your Luna Home Eye camera, please contact Luna Home customer support:

Phone: (855) 604-5862

Website: lunahomeai.com

Email: support@lunahome.com

Please have your product model number (Luna.AI.In) and purchase information ready when contacting support.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question