Petsuper PW01

Petsuper Automatic Cat Water Fountain PW01 User Manual

1. PRODUCT OVERVIEW

The Petsuper Automatic Cat Water Fountain (Model: PW01) is designed to provide fresh, filtered water for your pets. Featuring a 1.8L capacity, ultra-quiet pump, and a triple filtration system, it encourages pets to drink more water for improved health. The detachable design ensures easy cleaning and maintenance.

Image 1: Petsuper Cat Water Fountain with indicator lights for Smart, Normal, Refill, Filter, and Battery status.

2. PRODUCT FEATURES

- **Dual Water Modes:** Offers continuous water flow to attract pets and an intermittent mode (2 minutes gushing, 3 minutes still) for energy saving once pets are accustomed. Easily switch modes via smart touch.

- **Triple Filtration System:** Equipped with an activated carbon filter, high-density cotton, coconut shell, activated carbon, and ion exchange resin to remove odors, soften water, and filter impurities.

- **5V Ultra-Silent Pump:** Operates at ≤20dB, ensuring a quiet environment for both pets and owners. Features a 1.5W low-power pump for energy efficiency.

- **Separable Water Tank and Base:** Designed for safety with a detachable water tank and power supply base. Includes a built-in water level detector, red light alerts for low water, automatic pump stop, and automatic power-off to prevent dry burning.
- **High Quality Materials:** Made from food-grade, durable, hygienic, and dishwasher-safe materials.

1.8L LARGE CAPACITY

It can meet the water consumption of a cat for 7 days, allowing you to travel short distances without worry

1.8L =

300ml mineral water x 6

Image 2: Exploded view of the triple filtration system, showing the drinking tray, pre-filter sponge, coconut activated carbon, ion exchange resin, silicone hose, water storage bin, host base, and removable wireless pump.

3. SETUP AND INSTALLATION

Follow these steps to assemble your Petsuper Automatic Cat Water Fountain:

1. Rinse all components (drinking pan, filter tray, silicone hose, filter element) thoroughly before first use.
2. Install the silicone hose into the designated slot on the filter tray.
3. Soak the filter element twice for 5 minutes each time before placing it into the filter tray with the flat surface facing upwards.
4. Attach the drinking pan to the filter tray assembly.
5. Place the wireless water pump into its corresponding position at the bottom of the water storage bin. Ensure it is securely seated.
6. Fill the water storage bin with clean water, ensuring not to exceed the 'Max' water level indicator.
7. Carefully place the filter tray assembly onto the water storage bin, aligning the components correctly.
8. Connect the power adapter to the base unit and plug it into a wall outlet. Alternatively, install 5 AAA batteries into the battery compartment on the base for wireless operation.

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Video 1: Step-by-step guide on the installation process of the Petsuper Cat Water Fountain.

Best Gift for Your Pet

Short-term business trips, travel without worry, our baby can drink fresh water

Home

Sleep

Work

Travel

Image 3: Visual guide illustrating the six main steps for assembling the water fountain, including filter immersion, rinsing, filter element installation, component assembly, water storage bin installation, and power connection.

Image 4: Illustration of the wireless pump design, highlighting the separation of water and electrical components for safety.

4. OPERATING INSTRUCTIONS

The Petsuper Cat Water Fountain offers two operating modes and clear indicators for status updates:

- **Normal Mode:** Provides continuous water flow. This mode is ideal for attracting your pet's attention and encouraging them to drink more.

- **Smart Mode:** Operates with intermittent water flow (2 minutes gushing, 3 minutes still). This mode is energy-saving and suitable once your pet is accustomed to the fountain.

- **Switching Modes:** Use the smart touch button on the base to easily switch between Normal and Smart modes.

- **Indicator Lights:** The base features indicator lights for 'Refill' (red light when water is low), 'Filter' (red light when filter needs replacement), and 'Battery' (red light when battery is low).

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Video 2: Demonstrates how to use the water fountain's buttons and interpret the indicator lights for different modes and alerts.

Two modes of water distribution

Spring water simulation

Continuous water dispensing Attracts cats to drink

High-power springs every 4 hours push the surface fluff to the filter cartridge.

Intermittent mode saves energy When the cat learns to drink
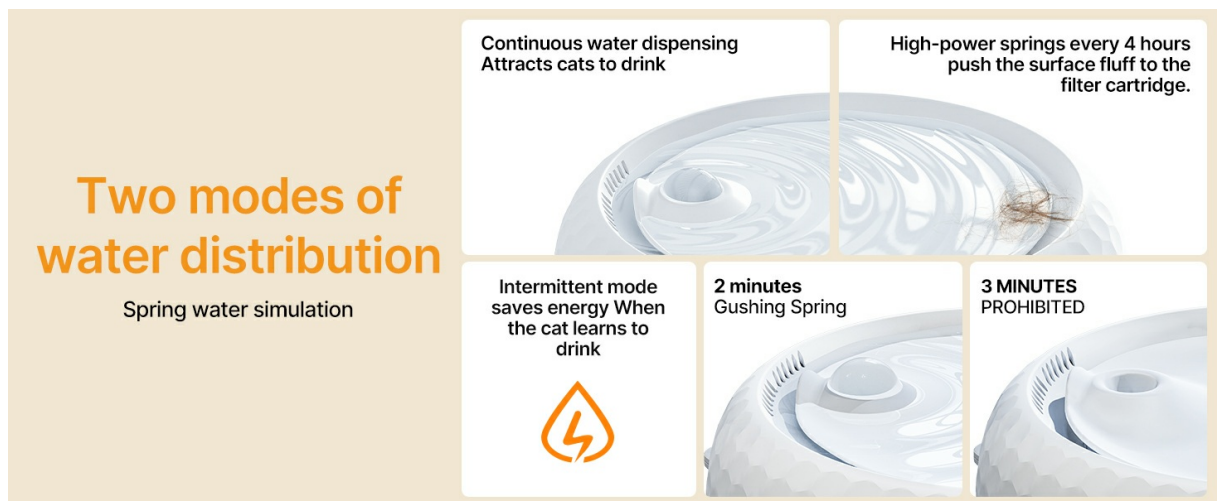
2 minutes Gushing Spring

3 MINUTES PROHIBITED

Image 5: Visual comparison of the continuous gushing and intermittent gushing water flow modes.

Image 6: Diagram illustrating the water shortage red light alarm and the automatic power-off mechanism to prevent dry burning of the pump.

5. MAINTENANCE AND CLEANING

Regular cleaning and maintenance are crucial for the longevity of your fountain and your pet's health.

- **General Cleaning:** Separate the water storage tank from the power supply base. Only clean the water storage tank and water supply tray. Pay attention to the strength when disassembling to avoid causing damage to the parts.

- **Filter Replacement:** The filter indicator light will alert you when it's time to replace the filter. Long press the home button for 5 seconds to reset the filter counter time after replacement.

- **Pump Cleaning:** For the health of your pet, clean the pump every 2-4 weeks. Disassemble the pump components (sponge, impeller) and clean them under running water using a small brush.

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Video 3: Instructions on how to maintain and clean the Petsuper cat water dispenser, including general cleaning and filter replacement.

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Video 4: Detailed guide on the disassembly and cleaning of the water pump for the Petsuper water fountain.
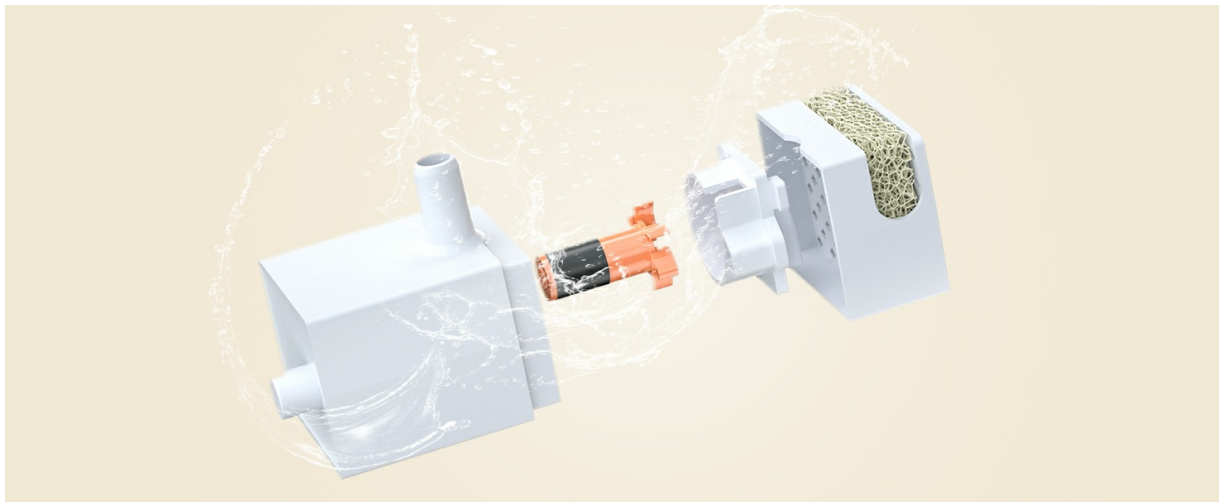
Image 7: Visual instructions for replacing the filter cotton, showing the correct and incorrect placement.

6. TROUBLESHOOTING

If you encounter any issues with your Petsuper Automatic Cat Water Fountain, please refer to the following common solutions:

- **Fountain not dispensing water:** Check if the power adapter is securely connected or if the batteries are low. Ensure the water level is above the minimum mark. Clean the pump as per maintenance instructions to remove any blockages.

- **Indicator lights not working correctly:** If the refill or filter lights are not accurate, ensure the sensors are clean and free from debris. For filter light, try resetting the filter counter by long-pressing the home button for 5 seconds.

- **Unusual noise from the pump:** This may indicate debris in the pump or low water level. Clean the pump thoroughly and ensure the water level is adequate.

For further assistance, please contact Petsuper customer support.

7. SPECIFICATIONS

Brand	Petsuper
Model Name	Pet Water Fountain (PW01)
Capacity	61oz / 1.8L
Item Weight	2.2 Pounds
Product Dimensions	8.86"L x 8.86"W x 6.69"H
Material	Acrylonitrile Butadiene Styrene (ABS)
Color	White
Included Components	3 packs replacement filters, Cordless water pump

High Density Cotton

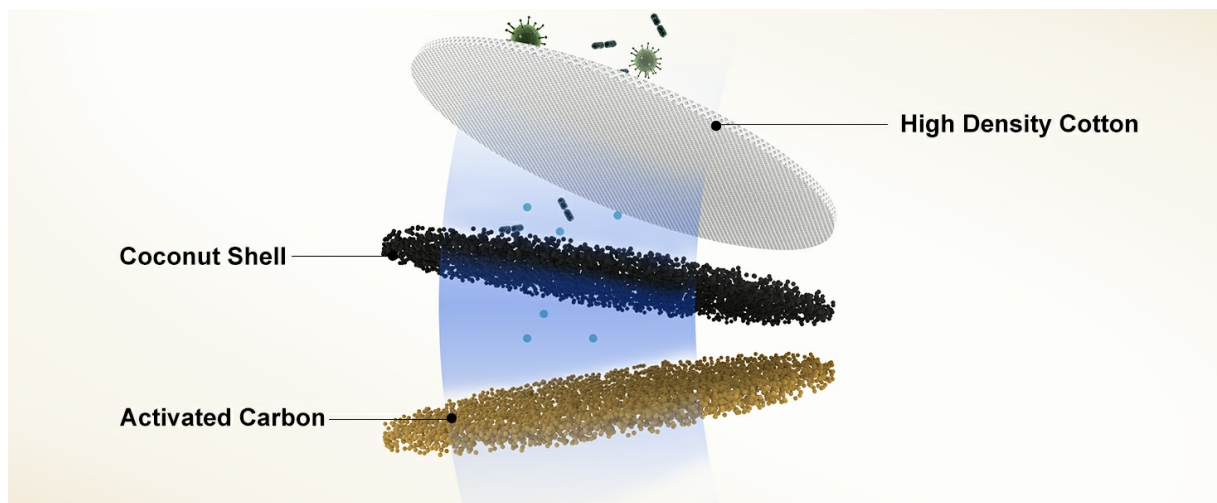Coconut Shell

Activated Carbon

Image 8: Diagram showing the dimensions of the Petsuper Automatic Cat Water Fountain.

8. WARRANTY AND SUPPORT

This Petsuper Automatic Cat Water Fountain comes with a **1 Year Warranty**.
For any product inquiries, technical support, or warranty claims, please contact Petsuper customer service through the official Petsuper Store or the contact information provided in your product packaging.