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UGREEN U715

UGREEN Revodok 13-in-1 Thunderbolt 5 Docking Station U715 Instruction Manual

Model: U715

1. Product Overview

The UGREEN Revodok 13-in-1 Thunderbolt 5 Docking Station (Model U715) is designed to expand the connectivity of your computer, offering high-speed data transfer, multiple display outputs, and powerful charging capabilities. This manual provides essential information for setting up and operating your docking station.



Image 1: UGREEN Revodok 13-in-1 Thunderbolt 5 Docking Station with included cable.

Key Features:

- **Extensive Port Selection:** Features 4 Thunderbolt 5 ports (1 upstream, 3 downstream), 1 USB-C 3.2 (10Gbps, 20W), 2 USB-A 3.2 (10Gbps), 2 USB-A 3.0 (5Gbps), 1 SD/TF 4.0 card slot (312MB/s), 1 RJ-45 2.5Gbps Ethernet port, and a 3.5mm audio jack.
- **High-Resolution Display Output:** Supports up to dual 6K@60Hz displays or a single 8K@60Hz display via Thunderbolt 5 ports.

- **Ultra-Fast Data Transfer:** Thunderbolt 5 ports offer up to 120Gbps data transfer speeds.
- **Powerful Charging:** Provides up to 140W Power Delivery to your host laptop via the upstream Thunderbolt 5 port.
- **Broad Compatibility:** Compatible with Thunderbolt 5, Thunderbolt 4, and USB-C enabled MacBooks (macOS 15.0 and above), Windows PCs (Windows 11 and above), and iPads.
- **Efficient Heat Management:** Designed with a dual-layer aluminum heatsink and thermal conductive silicone grease for optimal heat dissipation.
- **Flexible Placement:** Can be positioned vertically or horizontally to optimize desk space.

2. Package Contents

Before proceeding with the setup, please ensure all items are present in the package:

- UGREEN Revodok Max 2131 Thunderbolt 5 Docking Station
- User Manual
- 180W GaN Power Adapter
- Power Cord
- 0.8m Thunderbolt 5 Cable



Image 2: All components included in the UGREEN Revodok Max 2131 Thunderbolt 5 Dock package.

3. Setup Instructions

Follow these steps to set up your UGREEN Revodok Docking Station:

1. **Connect Power:** Plug the 180W GaN power adapter into a power outlet, then connect the DC output cable to the DC input port on the back of the docking station. The front LED will illuminate green, indicating the dock is powered on.
2. **Connect to Host Device:** Use the included 0.8m Thunderbolt 5 cable to connect the upstream Thunderbolt 5 port on the docking station to a Thunderbolt 5/4 or compatible USB-C port on your laptop or computer. The front LED will turn blue, confirming a successful connection.

3. **Connect Peripherals:** Connect your external monitors, USB devices (keyboard, mouse, external drives), Ethernet cable, and SD/TF cards to the corresponding ports on the docking station.

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Video 1: A visual guide demonstrating the initial setup and connection process of the UGREEN Revodok Max 2131 Thunderbolt 5 Dock.

Port Layout:



Image 3: Detailed diagram showing the front and rear port layout of the docking station.

- **Front Ports:** Power Button, 1x USB-C (10Gbps, max 20W), 2x USB-A (10Gbps), 1x SD 4.0 (312MB/s), 1x Micro SD 4.0 (312MB/s), 1x Combo Audio Input/Output (3.5mm).
- **Rear Ports:** 1x Thunderbolt 5 Upstream Port (120Gbps, 140W Max), 3x Thunderbolt 5 Downstream Ports (120Gbps, 8K@60Hz, 30W/15W Max), 2x USB-A (5Gbps), 1x 2.5 Gigabit Ethernet, 1x DC Input (21V/8.57A).

4. Operating Instructions

Display Connection:

The Thunderbolt 5 downstream ports support display output. You can connect monitors directly via Thunderbolt or use USB-C to DisplayPort/HDMI adapters.



Image 4: Windows laptops with Thunderbolt 5 can support up to triple 8K@60Hz displays.



Image 5: macOS devices with M4 Max chipsets can support up to dual 4K@60Hz displays.

Important Display Compatibility Notes:

- Original Apple M1, M2, M3 Mac models and Windows full-featured USB-C laptops do not support dual displays.
- For specific display configurations and resolutions, please refer to the compatibility charts below or consult your computer manufacturer.



Image 6: Chart illustrating different USB-C port functionalities (Thunderbolt 4/5 full function, Data/Power Delivery/DisplayPort, Data only, Charging only).

Charging Capabilities:

The docking station can provide up to 140W of power to your host laptop through the upstream Thunderbolt 5 port. Additionally, other ports offer varying charging outputs for peripherals.



Image 7: The dock provides up to 140W fast charging for compatible laptops like the 16-inch MacBook Pro.

Data Transfer:

Leverage the high-speed Thunderbolt 5 ports for rapid data transfer, ideal for large files and demanding applications.



Image 8: Comparison of data transfer times for a 150GB file across Thunderbolt 5, Thunderbolt 4, and USB-C 3.0.

5. Maintenance

To ensure optimal performance and longevity of your docking station, consider the following maintenance tips:

- **Ventilation:** Ensure the docking station is placed in a well-ventilated area. Avoid covering it with cloth or placing it in enclosed spaces to prevent overheating.
- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. Do not use liquid cleaners or aerosols.
- **Cable Management:** Organize cables to prevent strain on ports and ensure proper airflow around the device.



Image 9: An example of improved cable management using the docking station.

6. Troubleshooting

Common Issues and Solutions:

- **Q1: Why is my laptop charging slowly?**
  A: The maximum output of this product is 140W, but the output is automatically adjusted based on the number of connected devices. If you use power-consuming devices such as external HDDs or monitors simultaneously, the charging speed may decrease. Reduce simultaneous use of high-power devices. Always use the genuine 180W power adapter.
- **Q2: Is it normal for the docking station to get quite hot?**
  A: It is normal for the device to generate heat during high-load operations such as simultaneous charging, data transfer, and video output. Ensure good ventilation and avoid covering the device with cloth or placing it in enclosed spaces. The aluminum alloy casing is designed for excellent heat dissipation, effectively releasing internal heat to enhance safety.
- **Q3: The power adapter's LED does not light up / the unit does not start.**
  A: Please check the following:
  - Ensure the power cable is securely connected.
  - Confirm you are using the genuine power adapter.

General Compatibility Note:
All compatibility depends on the host computer's support. Always confirm with your computer manufacturer for individual compatibility.

7. Specifications

Feature	Detail
Model Number	U715
Brand	UGREEN
Total USB Ports	5
Total Ports	13
Max Power Output	140 W
Compatible Devices	MacBook, Windows PC
Hardware Interface	3.5mm Audio, SD Card, Thunderbolt 4, USB 3.0, USB 3.2 Gen 2, USB-C, Ethernet
Color	Gray
Product Dimensions	9.58 x 5.99 x 14.94 cm
Product Weight	2 kg
Batteries Required	No

8. Warranty and Support

The UGREEN Revodok 13-in-1 Thunderbolt 5 Docking Station comes with a**24-month quality guarantee**. For any product inquiries, technical support, or warranty claims, please contact UGREEN customer service. You can find contact information on the official UGREEN website or through your purchase platform.

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