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› XS18Pro 3G Mini Smartphone User Manual

Tuanzi XS18Pro

XS18Pro 3G Mini Smartphone

USER INSTRUCTION MANUAL

1. Introduction

Welcome to the user manual for your new Tuanzi XS18Pro 3G Mini Smartphone. This compact and portable device is designed for convenience and functionality, featuring a 3.0-inch display, Android 8.1 operating system, and essential smartphone capabilities. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your device to ensure optimal performance and user experience.

2. What's in the Box

Please check the contents of your package to ensure all items are present:

- Soyes XS18Pro Mini phone
- Charging Cable
- User Manual

3. Product Overview

The XS18Pro is a mini smartphone designed for portability and ease of use. Its compact body houses a 3.0-inch HD display and a quad-core processor, making it suitable for everyday tasks.



Figure 3.1: Front and back view of the XS18Pro Mini Smartphone, highlighting its sleek design and camera module.



Figure 3.2: The XS18Pro Mini Smartphone held in a hand, illustrating its compact and palm-friendly size.

The device features a 2.0 MP front camera and a 2.0 MP rear camera (note: only one rear camera is functional, others are decorative). It supports dual SIM cards for flexible connectivity.

4. Setup

4.1. SIM Card and Memory Card Installation

The XS18Pro supports dual SIM cards and memory card expansion. Locate the SIM card tray on the side of the phone. Use the provided SIM ejector tool (if included) or a small pin to open the tray. Carefully place your Nano-SIM cards and/or microSD card into the designated slots, ensuring correct orientation. Gently push the tray back into the phone until it clicks into place.

4.2. Initial Charging and Power On

Before first use, fully charge your XS18Pro smartphone. Connect the charging cable to the phone's charging port and the

other end to a compatible USB power adapter. The battery indicator on the screen will show charging progress. Once charged, press and hold the Power button (usually on the side) until the screen lights up and the Tuanzi logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account sign-in.

4.3. Network Compatibility Note

The XS18Pro is a 3G smartphone. Please be aware that some mobile carriers have phased out or are phasing out 2G and 3G networks. To ensure network compatibility, verify that your SIM card and carrier support the following frequencies: **2G GSM 850/900/1800/1900** and **3G WCDMA/B1/B2/B5/B8**. Contact your mobile service provider for details on their network support.

5. Operating Instructions

5.1. Basic Navigation

Your XS18Pro runs on Android 8.1. Use the touchscreen to navigate. Swipe left/right to switch between home screens, tap icons to open apps, and swipe down from the top for notifications and quick settings.

5.2. Making Calls and Sending Messages

Tap the 'Phone' icon to open the dialer. Enter the number or select a contact. Tap the 'Messaging' icon to compose and send SMS/MMS messages.

5.3. Wi-Fi and Bluetooth Connectivity

Access Wi-Fi and Bluetooth settings from the Quick Settings panel (swipe down from top) or through the 'Settings' app. Enable Wi-Fi to connect to wireless networks and Bluetooth to pair with compatible devices like headphones or speakers.

5.4. Camera Usage

Tap the 'Camera' icon to open the camera application. You can switch between the front and rear cameras. Tap the shutter button to take photos. The phone includes basic beautifying features for the front camera.

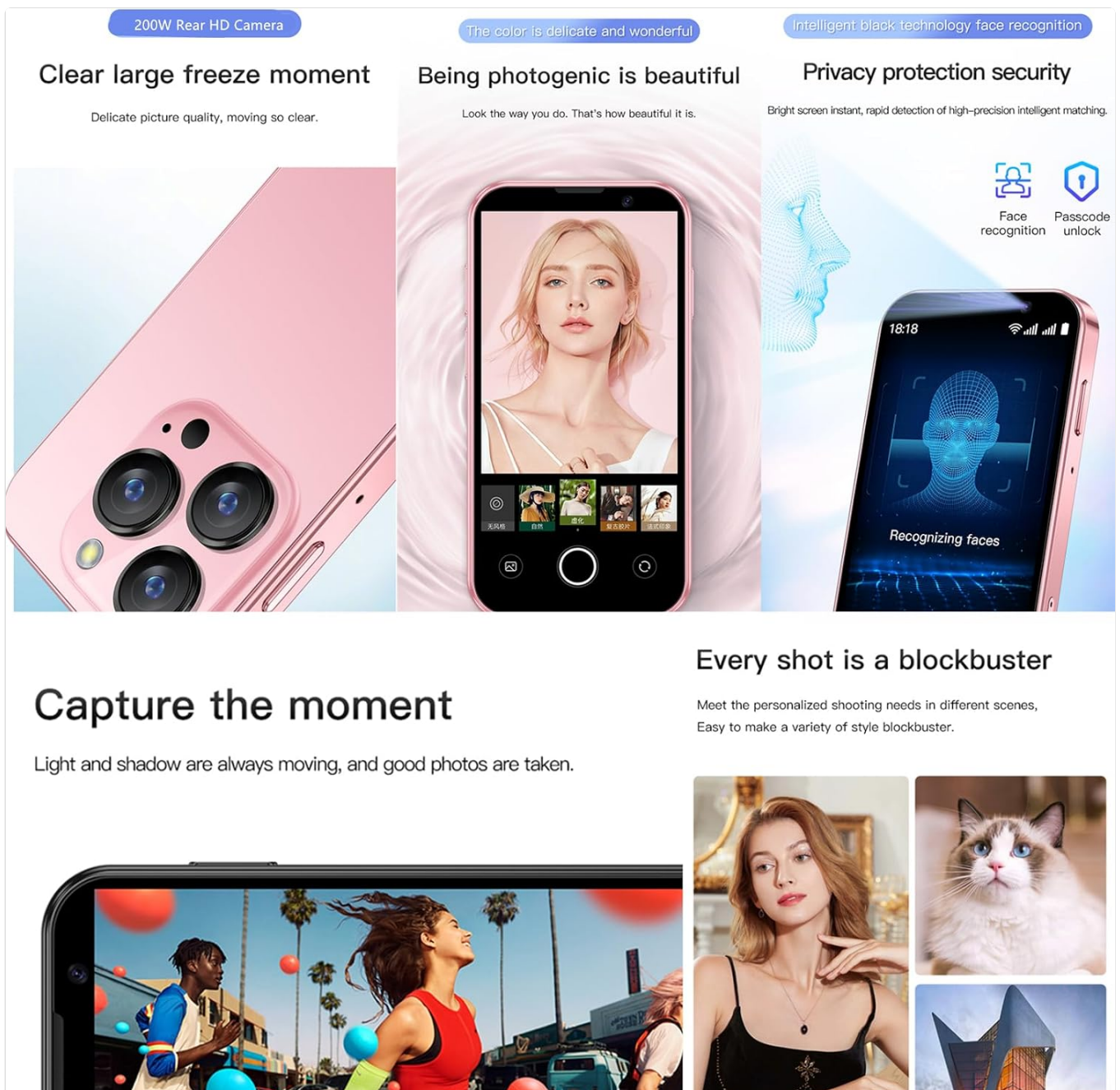


Figure 5.1: Camera features and beautifying mode on the XS18Pro.

5.5. Google Play Store and Applications

The XS18Pro is compatible with the Google Play Store. Tap the 'Play Store' icon to browse and download various applications, games, and content. Ensure you have a stable internet connection (Wi-Fi recommended) for downloads.

6. Maintenance

6.1. Battery Care

The phone is equipped with a 900mAh battery. To prolong battery life:

- Avoid extreme temperatures.
- Do not overcharge the battery; disconnect the charger once fully charged.
- Close unused applications running in the background.
- Reduce screen brightness when not needed.

6.2. Cleaning the Device

Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid using harsh chemicals or abrasive materials that could damage the device.

7. Troubleshooting

This section addresses common issues you might encounter with your XS18Pro smartphone.

Problem	Possible Cause	Solution
Phone does not power on	Low battery; software issue	Charge the phone for at least 30 minutes. If it still doesn't turn on, try a forced restart (hold power button for 10-15 seconds).
No network signal / Cannot make calls	SIM card not inserted correctly; 3G network not supported by carrier/area; network settings issue	Ensure SIM card is properly inserted. Verify your carrier supports 3G (WCDMA/B1/B2/B5/B8) in your area. Check network settings under 'Settings > Network & Internet > Mobile network'.
Battery drains quickly	Too many apps running; high screen brightness; weak signal	Close background apps. Reduce screen brightness. Use Wi-Fi instead of mobile data when possible. Consider a factory reset if the issue persists.
Phone is slow or lagging	Too many apps; low storage; software issue	Close unused apps. Clear cache and data for frequently used apps. Free up storage space. Restart the phone. If severe, consider a factory reset (backup data first).
Bluetooth connection issues	Device not discoverable; interference	Ensure both devices have Bluetooth enabled and are in pairing mode. Move closer to the device. Restart Bluetooth on both devices.

7.1. Factory Reset

If you experience persistent software issues, a factory reset may resolve them.**Warning: This will erase all data on your phone. Back up important data before proceeding.**

1. Go to 'Settings'.
2. Navigate to 'System' > 'Reset options'.
3. Select 'Erase all data (factory reset)'.
4. Confirm your decision. The phone will restart and reset to its factory settings.

8. Specifications

Key technical specifications for the XS18Pro Mini Smartphone:

- **Model Name:** XS18Pro
- **Operating System:** Android 8.1
- **CPU Model:** MediaTek Helio
- **CPU Speed:** 1.3 GHz
- **RAM:** 2 GB
- **Internal Storage (ROM):** 16 GB
- **Screen Size:** 3.0 Inches
- **Resolution:** 480 x 854

- **Battery Capacity:** 900 Milliamp Hours (mAh)
- **Cameras:** Front 2.0 MP, Rear 2.0 MP (one functional)
- **Connectivity:** 3G (WCDMA/B1/B2/B5/B8), 2G GSM (850/900/1800/1900), Wi-Fi, Bluetooth, GPS
- **Special Features:** Dual SIM, Built-In GPS, Hotspot Sharing, GPRS, EDGE, Calculator, Alarm, Calendar, Memo, Key Lock, U Disk
- **Dimensions:** Approximately 90.05mm x 46.3mm x 10.5mm
- **Item Weight:** 1.6 ounces

9. Warranty and Support

For any product-related inquiries, technical support, or warranty information, please contact the seller or manufacturer directly. Refer to your purchase documentation for specific warranty terms and contact details. Optional protection plans may be available for extended coverage.

Manufacturer: Shenzhen SOYES Premium Technology limited
