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> [Ozeino OW810 Wireless Gaming Headset User Manual](#)

## Ozeino OW810

# Ozeino OW810 Wireless Gaming Headset User Manual

Model: OW810 | Brand: Ozeino

## INTRODUCTION

Thank you for choosing the Ozeino OW810 Wireless Gaming Headset. This manual provides comprehensive instructions to help you get the most out of your new headset, ensuring an optimal audio experience for all your gaming and entertainment needs. Please read this manual carefully before use and retain it for future reference.



*The Ozeino OW810 Wireless Gaming Headset features RGB lighting on the earcups and a flexible microphone.*

## PACKAGE CONTENTS

- Ozeino OW810 Wireless Gaming Headset
- 2.4GHz USB Wireless Adapter
- USB-C Charging Cable
- 3.5mm Audio Cable (USB-C to 3.5mm)
- User Manual

## HEADSET OVERVIEW

Familiarize yourself with the key components and controls of your OW810 headset:

- **Adjustable Headband:** Ensures a snug and comfortable fit for various head sizes.
- **Memory Foam Earcups:** Soft, breathable mesh earcups designed for extended comfort during long gaming sessions.
- **Retractable Microphone:** Flexible microphone with noise-canceling capabilities, which can be flipped up and out of the way when not in use.
- **RGB Lighting:** Customizable LED lighting on the earcups for an enhanced aesthetic.
- **Controls:** Integrated buttons for power, volume adjustment, and mode selection (2.4G wireless, Bluetooth).
- **Ports:** USB-C port for charging and wired audio connection.

## SETUP AND CONNECTIVITY

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### 1. Charging the Headset

- Connect the USB-C end of the charging cable to the headset's USB-C port.
- Connect the USB-A end to a power source (e.g., computer USB port, USB wall adapter).
- The LED indicator will show charging status. A full charge provides approximately 40 hours of use.

### 2. 2.4GHz Wireless Connection (Recommended for PC, PS4, PS5, Switch)

- Insert the 2.4GHz USB wireless adapter into an available USB port on your device.
- Power on the headset by pressing and holding the Power button.
- Switch the headset to 2.4G mode using the mode switch (labeled "2.4G").
- The headset should automatically pair with the adapter. The LED indicator will confirm a successful connection.
- *Note: For Xbox consoles, the 2.4GHz wireless connection is not supported. Please use the wired connection method.*

### 3. Bluetooth Connection (For Phones, Tablets, Laptops)

- Power on the headset by pressing and holding the Power button.
- Switch the headset to Bluetooth mode using the mode switch (labeled "BT"). The LED indicator will flash, indicating pairing mode.
- On your device, enable Bluetooth and search for "Ozeino OW810" in the list of available devices.
- Select the headset to pair. The LED indicator will become solid when connected.

### 4. Wired Connection (For Xbox, PC, PS4, PS5, Switch, Mobile)

- Connect the USB-C end of the 3.5mm audio cable to the headset's USB-C port.
- Connect the 3.5mm jack to the 3.5mm audio port on your gaming controller, PC, or mobile device.
- The headset will operate in wired mode.

## OPERATING INSTRUCTIONS

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### Power On/Off

- To power on: Press and hold the Power button until the LED indicator lights up.
- To power off: Press and hold the Power button until the LED indicator turns off.

### Volume Control

- Use the Volume Up (+) and Volume Down (-) buttons located on the earcup to adjust the audio level.

### Microphone Usage

- To use the microphone: Flip the microphone down towards your mouth.
- To mute/unmute: The microphone features a noise-canceling function. Specific mute controls may be integrated into the headset buttons or your connected device's settings.
- To store the microphone: Flip the microphone up and away from your face.

### RGB Lighting

- The headset features dynamic RGB lighting on the earcups. The lighting typically activates when the headset is powered on.

- Refer to your device's audio settings or the headset's specific controls for any available customization options for the RGB lighting.

## MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset. For earcups, a slightly damp cloth can be used, but ensure they are completely dry before use. Avoid harsh chemicals.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the headset frequently. Charge it regularly, even if not in constant use.

## TROUBLESHOOTING

Problem	Solution
No sound from headset	<ul style="list-style-type: none"> <li>◦ Ensure the headset is powered on and charged.</li> <li>◦ Check volume levels on both the headset and your connected device.</li> <li>◦ Verify correct connection mode (2.4G, BT, or wired).</li> <li>◦ For 2.4G wireless, ensure the USB adapter is securely plugged in and recognized by the device.</li> <li>◦ For Bluetooth, ensure the headset is paired and connected in your device's Bluetooth settings.</li> <li>◦ For wired, ensure the 3.5mm cable is fully inserted into both the headset and the device.</li> </ul>
Microphone not working	<ul style="list-style-type: none"> <li>◦ Ensure the microphone is flipped down and not muted.</li> <li>◦ Check your device's audio input settings to ensure the headset microphone is selected.</li> <li>◦ Test the microphone with another application or device.</li> </ul>
Wireless connection unstable	<ul style="list-style-type: none"> <li>◦ Ensure the headset is within range of the 2.4GHz adapter or Bluetooth device.</li> <li>◦ Minimize interference from other wireless devices (e.g., Wi-Fi routers, other Bluetooth devices).</li> <li>◦ Re-pair the headset with your device.</li> </ul>
Headset not charging	<ul style="list-style-type: none"> <li>◦ Verify the USB-C charging cable is securely connected to both the headset and the power source.</li> <li>◦ Try a different USB port or power adapter.</li> <li>◦ Ensure the charging cable is not damaged.</li> </ul>

## SPECIFICATIONS

Feature	Detail
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Feature	Detail
Model	OW810
Connectivity	2.4GHz Wireless, Bluetooth, Wired (USB-C to 3.5mm)
Battery Life	Up to 40 hours (on a full charge)
Earcups	Memory foam with breathable mesh
Headband	Adjustable, padded
Microphone	Retractable, noise-canceling
Lighting	RGB LEDs
Compatibility	PC, PlayStation 4, PlayStation 5, Nintendo Switch, Mobile Devices (Xbox wired only)

## WARRANTY AND SUPPORT

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For warranty information and customer support, please refer to the warranty card included in your product packaging or visit the official Ozeino website. You can also contact Ozeino customer service for assistance with any product-related inquiries or issues.