

[Manuals.plus](#) /

> [Yealink](#) /

> Yealink MP52-TEAMS-E2 IP Phone User Manual

Yealink MP52-TEAMS-E2

Yealink MP52-TEAMS-E2 IP Phone User Manual

Model: MP52-TEAMS-E2

1. INTRODUCTION

The Yealink MP52-TEAMS-E2 is a cost-effective basic Teams phone designed for high performance and an outstanding calling experience. Running on Android 13.0 OS, it offers a rich set of practical functions. Its design, featuring a 2.4-inch capacitive touch screen and physical navigation buttons, makes it suitable for common area use and an ideal solution for migrating from Skype for Business to Microsoft Teams. Powered by Microsoft, the MP52-E2 ensures a consistent Teams calling and meeting experience, enhancing daily productivity.

Key features include optimal HD audio with Yealink Noise Proof Technology, a dedicated Microsoft Teams button, and support for Microsoft and Yealink device management platforms. It also features a magnet handset and dual-port Gigabit Ethernet with PoE support.



Figure 1: Front view of the Yealink MP52-TEAMS-E2 IP Phone, showing the display, keypad, and handset.

2. WHAT'S IN THE BOX

Upon unboxing your Yealink MP52-TEAMS-E2 IP Phone, please verify that all the following components are included:

- Phone Unit
- Handset
- Phone Cord
- Network Cable

Note: A power adapter is NOT included with this model. The phone supports Power over Ethernet (PoE) for power supply.

3. SETUP

3.1 Physical Connections

1. **Connect the Handset:** Plug one end of the phone cord into the handset port on the phone base and the other end into the handset.
2. **Connect to Network:**
 - Connect one end of the provided network cable to the **Internet** port on the back of the phone.
 - Connect the other end of the network cable to a network switch or router that supports Power over Ethernet (PoE). If PoE is not available, you will need to use a separate power adapter (not included) connected to the phone's power port.
3. **Connect to PC (Optional):** If you wish to connect a PC through the phone, connect one end of a network cable to the **PC** port on the phone and the other end to your computer's network port.



Figure 2: Side view of the Yealink MP52-TEAMS-E2 IP Phone, showing the adjustable stand and the handset resting in its cradle.

3.2 Initial Power On and Configuration

Once connected to a PoE-enabled network or an external power adapter, the phone will automatically power on. The boot-up process may take a few minutes. Follow the on-screen prompts to complete the initial setup, which typically includes:

- Network configuration (DHCP is usually default).
- Microsoft Teams account sign-in.
- Date and time settings.

Ensure your network provides internet access for Microsoft Teams integration.

4. OPERATING INSTRUCTIONS

4.1 Basic Call Functions

- **Making a Call:**
 - Pick up the handset or press the **Speakerphone** button.
 - Dial the desired number using the keypad.
 - Press the **Call** button (often a green phone icon) or wait for automatic dialing if configured.
- **Answering a Call:**
 - When the phone rings, pick up the handset or press the **Speakerphone** button.
 - Alternatively, press the **Answer** soft key on the screen.
- **Ending a Call:** Hang up the handset or press the **End Call** button (often a red phone icon).
- **Mute/Unmute:** During a call, press the **Mute** button to mute your microphone. Press it again to unmute.
- **Volume Adjustment:** Use the **Volume** buttons (usually +/-) to adjust the handset, speakerphone, or ringer volume.

4.2 Microsoft Teams Functions

The MP52-TEAMS-E2 is optimized for Microsoft Teams. Many functions are accessible via the dedicated Teams button and the capacitive touch screen.

- **Dedicated Teams Button:** Press this button to quickly access your Teams dashboard, including calls, calendar, and contacts.
- **Navigation:** Use the physical navigation buttons (up, down, left, right, OK) around the central select button to navigate through menus on the 2.4-inch capacitive touch screen.
- **Teams Meetings:**
 - Join scheduled meetings directly from your calendar on the phone's display.
 - Use in-call controls for muting, adding participants, or sharing content (if supported by the meeting type).
- **USB Headset Support:** Connect a compatible USB headset to the USB Type-A port for hands-free communication.



Figure 3: Angled view of the Yealink MP52-TEAMS-E2 IP Phone, highlighting the display and keypad layout.

5. MAINTENANCE

5.1 Cleaning the Phone

To maintain the appearance and functionality of your phone, follow these cleaning guidelines:

- Always unplug the phone from its power source before cleaning.
- Use a soft, dry, lint-free cloth to wipe the phone's surface.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid spraying liquids directly onto the phone.
- Do not use harsh chemicals, abrasive cleaners, or solvents as they may damage the phone's finish.

5.2 Software Updates

The Yealink MP52-TEAMS-E2 runs on Android 13 OS and supports updates through Microsoft and Yealink device management platforms. Regular software updates ensure optimal performance, security, and access to new features. Consult your IT administrator or Yealink's official support resources for information on update procedures.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your Yealink MP52-TEAMS-E2 IP Phone.

Problem	Possible Cause	Solution
Phone does not power on.	No power from PoE switch or external adapter.	Ensure the network cable is securely connected to a PoE-enabled port, or verify the external power adapter (if used) is properly connected and functional.
No dial tone or cannot make calls.	Network connectivity issue; Teams account not signed in or configured.	Check network cable connection. Verify the phone has an IP address. Ensure your Microsoft Teams account is successfully signed in on the phone.
Poor audio quality (echo, static).	Network congestion; faulty cable; environmental interference.	Check network cable. Try a different network port. Ensure no strong electromagnetic interference sources are nearby. Utilize Yealink Noise Proof Technology settings if available.
Screen is unresponsive or frozen.	Software glitch.	Perform a soft reboot by disconnecting and reconnecting the power. If the issue persists, consult your IT administrator for a factory reset.

7. SPECIFICATIONS

Detailed technical specifications for the Yealink MP52-TEAMS-E2 IP Phone:

Model: MP52-TEAMS-E2

Operating System: Android 13 OS

Display: 2.4 inch (320 x 240) capacitive touch screen

Audio Features: Optimal HD audio, Yealink Noise Proof Technology

Connectivity: Dual-port Gigabit Ethernet, PoE support

USB Port: 1 x USB Type A (supports USB headset)

Handset: Magnet Handset

Dedicated Button: Microsoft Teams Button

Management: Supports Microsoft and Yealink device management platforms

Product Dimensions: 12 x 10 x 5 inches

Item Weight: 2.4 pounds

Color: Gray

Material: Plastic

Power Source: Corded Electric (PoE or optional adapter)

Telephone Type: Corded

Dialer Type: Single Keypad

Answering System Type: Digital

8. WARRANTY AND SUPPORT

For detailed warranty information regarding your Yealink MP52-TEAMS-E2 IP Phone, please refer to the warranty card included with your product packaging or visit the official Yealink website. Warranty terms and conditions may vary by region and retailer.

For technical support, product registration, or to download the latest firmware and documentation, please visit the official Yealink support portal:

[Yealink Official Support](#)

You may also contact your reseller or service provider for assistance.

