Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Motorola PG38C06063

Motorola Moto Tag User Manual

Model: PG38C06063

Introduction

The Motorola Moto Tag is a compact and versatile item finder designed to help you keep track of your valuable belongings. Utilizing Google's Find My Device network, it offers precise location tracking through Bluetooth and Ultra-Wideband (UWB) technology, ensuring you can locate items both nearby and across the globe. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Moto Tag.

What's in the Box

- Motorola Moto Tag device
- CR2032 Battery (pre-installed or included separately)

Setup

Initial Setup and Pairing

To begin using your Moto Tag, follow these steps to pair it with your Android device via the Google Find My Device app:

1. Ensure your Android phone is running the latest version of Android and has the Google Find My Device app installed.
2. Power on your Moto Tag. If the battery is not pre-installed, insert the CR2032 battery as described in the "Battery Replacement" section.
3. Open the Google Find My Device app on your Android phone.
4. The app should automatically detect the Moto Tag nearby. Follow the on-screen prompts to complete the pairing process. This typically involves confirming the device and assigning a name to your tag (e.g., "Keys," "Backpack").
5. Once paired, the Moto Tag will appear in your Find My Device app, ready for tracking.



Image: Front view of the Motorola Moto Tag. This image displays the circular design of the tag, featuring the Motorola logo prominently in the center. The tag is shown in its blueberry color.

Operating Your Moto Tag

Locating Items

The Moto Tag leverages Google's Find My Device network for precise location tracking:

- **Bluetooth Tracking:** For items within close proximity (e.g., within your home), use the Find My Device app to make the Moto Tag ring, helping you pinpoint its exact location.
- **UWB Precision Finding:** If your Android phone supports Ultra-Wideband (UWB) technology, the Find My Device app can provide precise, step-by-step directional guidance to your Moto Tag when it's nearby, similar to a compass.
- **Global Network Tracking:** For items located further away, the Moto Tag utilizes the vast Google Find My Device network. If another Android device passes within range of your tag, its location will be anonymously updated in your app, allowing you to track it globally.

Privacy and Security

Motorola and Google prioritize your privacy. The Moto Tag incorporates unwanted tracking protections, ensuring that all location data is private and secured with end-to-end encryption on Google's trusted network. You will be notified if an unknown Moto Tag is detected traveling with you over time.

Maintenance

Battery Replacement

The Moto Tag is powered by a standard CR2032 coin cell battery, offering up to one year of battery life. When the battery is low, you will receive a notification in the Find My Device app. To replace the battery:

1. Locate the battery compartment on the back of the Moto Tag.
2. Twist the back cover counter-clockwise to unlock it.
3. Carefully remove the old CR2032 battery.
4. Insert a new CR2032 battery with the positive (+) side facing up.
5. Align the back cover and twist it clockwise to lock it securely.



Image: Back view of the Motorola Moto Tag. This image shows the rear of the device, highlighting the battery compartment cover with clear unlock and lock indicators.

Water Protection

The Moto Tag features IP67 underwater protection, meaning it is resistant to dust and can withstand immersion in up to 1 meter of fresh water for up to 30 minutes. While it is designed to be durable against splashes and brief submersion, it is not recommended for prolonged underwater use.

Cleaning

To clean your Moto Tag, gently wipe it with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials, as these may damage the device's finish or internal components.

Troubleshooting

If you encounter issues with your Moto Tag, refer to the following common problems and solutions:

Problem	Solution
Moto Tag not pairing with phone.	Ensure Bluetooth is enabled on your Android phone. Check if the Moto Tag battery is properly installed and has sufficient charge. Move the Moto Tag closer to your phone. Restart your phone and try pairing again.
Inaccurate location tracking.	Ensure your phone's location services are enabled and set to high accuracy. Location accuracy depends on the density of Android devices in the area. In remote areas, updates may be less frequent. For UWB precision, ensure your phone supports UWB and you are within close range.
Short battery life.	Ensure you are using a fresh, high-quality CR2032 battery. Extreme temperatures can affect battery performance. Frequent ringing or UWB usage may slightly reduce battery life.

Specifications

Feature	Detail
Model Number	PG38C06063
Dimensions	1.26 x 1.26 x 0.31 inches (32 x 32 x 8 mm)
Weight	0.264 ounces (7.5 grams)
Battery Type	1 x CR2032 (included)
Battery Life	Up to 1 year
Connectivity	Bluetooth, Ultra-Wideband (UWB)
Supported Application	Google's Find My Device
Water Protection	IP67 (dust and water resistant)
Material	Plastic
Color	Blueberry

Warranty and Support

For detailed warranty information and technical support, please visit the official Motorola support website or contact their customer service. Keep your proof of purchase for warranty claims.
Official Motorola Support: www.motorola.com/us/support

© 2024 Motorola. All rights reserved. Motorola and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B0DCL9Q11C

More documents and user manuals: **https://manuals.plus/**