



Manuals.plus /

- › Veise /
- › Veise VE017 Fingerprint Smart Door Lock User Manual

Veise VE017

Veise VE017 Fingerprint Smart Door Lock User Manual

Model: VE017

1. PRODUCT OVERVIEW

The Veise VE017 is a versatile smart door lock offering multiple keyless entry options and app control for enhanced security and convenience. This manual provides detailed instructions for installation, operation, and maintenance.



Image: Overview of the Veise VE017 Smart Door Lock, showing the exterior keypad unit, interior thumb-turn unit, RFID cards, and mechanical keys.

2. SETUP AND INSTALLATION

2.1 Door Compatibility Check

Before installation, ensure your door meets the following specifications:

- **Door Thickness:** 1-3/8" to 2" (35mm to 50mm)
- **Hole Diameter:** 1-1/2" or 2-1/8" (38mm or 54mm)
- **Minimum Distance (from door edge to center of bore hole):** 1-5/8" (40mm)
- **Backset:** 2-3/8" or 2-3/4" (60mm or 70mm)

The lock automatically detects left- or right-handed doors. Do not load batteries until the lock is completely installed.

Check The Door Size Before Purchase

*Lock Automatically Recognizes Door Direction.
*Door handle is not included.

Door Thickness:
1-3/8"-2"
(35mm to 50mm)

Hole Diameter:
1-1/2" or 2-1/8"
(38mm or 54mm)

Minimum Distance:
1-5/8" (40mm)

Hole Diameter:
2-1/8" (54mm)

Backset :
2-3/8" or 2-3/4"
(60mm or 70mm)

Latch Hole

✓



Chiseled

✓



Not Chiseled

Automatically Identify




Left-Handed Door Right-Handed Door

Door Compatibility

✓



Single Cylinder

✗



Mortise/Integrated

*Do not load batteries until the lock is completely installed.

Image: Diagram illustrating required door dimensions and compatibility for installation, including door thickness, hole diameter, backset, and latch hole types.

2.2 Installation Steps

The Veise VE017 is designed for DIY setup with a screwdriver. Refer to the included Installation Manual (PDF) for detailed, step-by-step instructions. A general overview of the process includes:

1. Prepare the door and frame.
2. Install the latch and strike plate.
3. Install the exterior keypad assembly.
4. Install the interior assembly.
5. Connect the cables.
6. Install the batteries (4 AA batteries, not included).
7. Perform door handing and calibration.



Image: Illustration showing the automatic detection of left-handed and right-handed doors by the smart lock during installation.

3. OPERATING INSTRUCTIONS

3.1 Unlocking Methods

The Veise VE017 offers 7-in-1 smart access:

- **Fingerprint:** Utilize the Swedish FPC fingerprint technology for quick access. Place a registered finger on the sensor.
- **App Control:** Unlock remotely via the KK Home App (requires Veise G1 Gateway, sold separately).
- **RFID Card:** Tap the included RFID card on the designated area.
- **Code:** Enter your personalized code on the electronic touchscreen keypad.
- **Code Sharing:** Generate and share one-time, permanent, scheduled, or recurring codes via the app.
- **Mechanical Key:** Use the provided physical keys as a backup.



Image: Visual representation of the five primary unlocking methods: fingerprint, any key lock, auto lock, app control, and mechanical key, highlighting the lock's BHMA/ANSI certification.

3.2 App Control and User Management

The KK Home App allows comprehensive management of your smart lock:

- **Remote Authorization:** Grant or revoke access for users from anywhere.
- **Access Logs:** View a real-time history of who entered and when.
- **Code Generation:** Create various types of access codes (one-time, permanent, scheduled, recurring) for guests or service providers.
- **Lock Status Monitoring:** Check the lock's status (locked/unlocked) remotely.

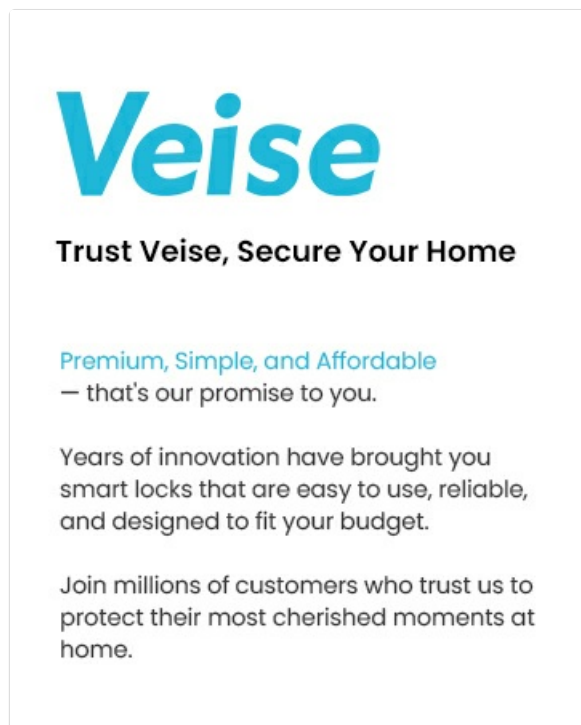


Image: Screenshot of the KK Home App interface demonstrating features like granting access, remotely managing users, setting access plans, and local access tracking.

3.3 Auto-Lock Feature

The lock can be configured to automatically lock after a set period (typically 10 seconds to 3 minutes) once unlocked. This ensures your door is always secured.



Image: A person walking away from a door with the Veise VE017 Smart Lock, illustrating the auto-lock feature engaging after 10-180 seconds.

3.4 Smart Home Integration

For remote access and voice control (Alexa/Google Home), the Veise G1 Gateway (sold separately) is required. Once connected, you can:

- Control the lock using voice commands.
- Receive real-time notifications and lock status updates.

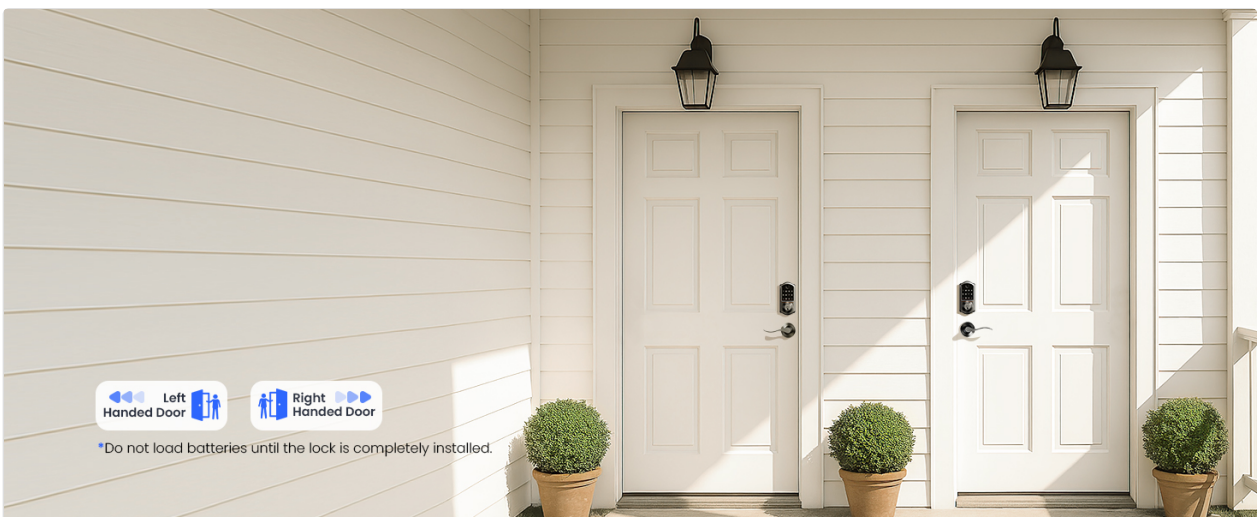


Image: A family in a kitchen interacting with smart speakers, demonstrating Alexa and Google Home voice control compatibility with the Veise VE017 Smart Lock via the G1 Gateway.

4. MAINTENANCE

4.1 Battery Management

The lock requires 4 AA alkaline batteries (not included). Expect a battery life of approximately 10 months under

normal usage. The lock provides low battery alerts via the app and on the device itself.



Image: A smartphone displaying a low battery alert for the smart lock, next to the lock itself with a USB-C cable connected for emergency charging.

4.2 Emergency Power

In case of complete battery depletion, a USB-C emergency charging port is available on the exterior unit. Connect a power bank to temporarily power the lock and gain access. This port is for power only; no data transfer occurs.

4.3 Durability and Environmental Resistance

The lock is designed to be durable and secure:

- Meets ANSI Grade 3 & BHMA standards.
- IP55 waterproof rating.
- Withstands extreme temperatures from -35°F to 160°F.

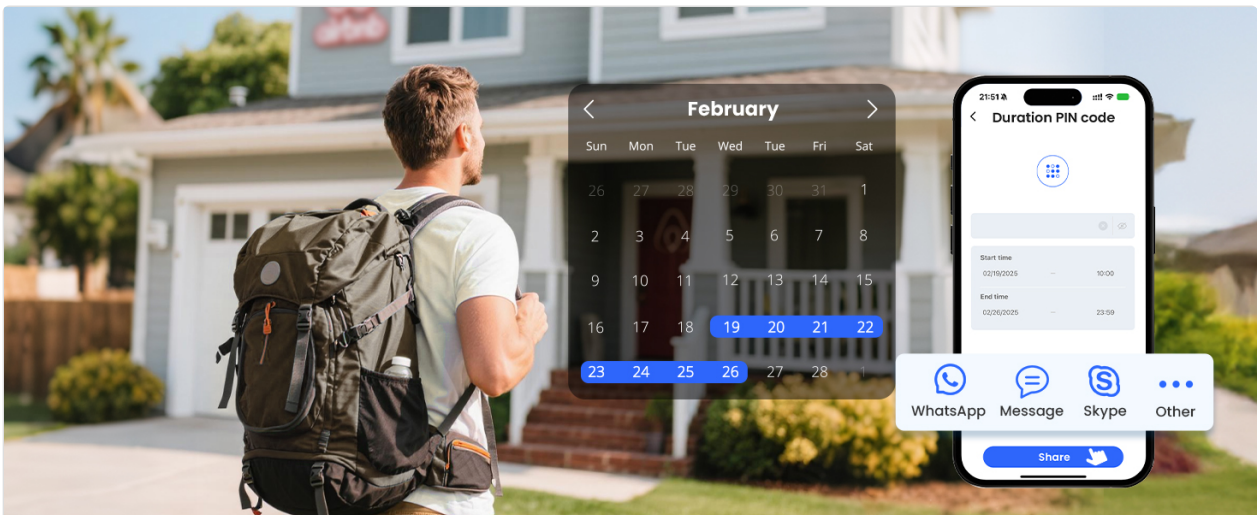


Image: Icons representing IP55 waterproof rating, temperature resistance (-35°F to 160°F), and ANSI Grade 3 / BHMA certification, displayed next to a smart lock on a door in a snowy environment.

5. TROUBLESHOOTING

If you encounter issues with your Veise VE017 Smart Door Lock, consider the following common solutions:

- **Fingerprint Not Recognized:** Ensure your finger is clean and dry. Try re-registering your fingerprint. If issues persist, use an alternative entry method like a code or key.
- **Lock Not Responding:** Check battery levels. If low, replace batteries or use the USB-C emergency power port.
- **Incorrect Code Entry:** The lock features an anti-peeping password function, allowing random digits before or after your actual code. If 7 incorrect codes are entered consecutively, the lock will enter a safe mode for 1 minute.
- **App Connectivity Issues:** Ensure Bluetooth is enabled on your phone and you are within range. If using the G1 Gateway, verify its power and network connection.
- **Auto-Lock Malfunction:** Verify the auto-lock setting in the KK Home App. Ensure the door sensor is not obstructed.
- **Lock Mechanism Not Engaging:** Check for any physical obstructions in the door frame or latch. Ensure the lock is properly aligned.



Image: Illustrations of the anti-peeping password feature and the wrong entry limit, showing how the lock handles security breaches and incorrect code attempts.

6. SPECIFICATIONS

Feature	Detail
Brand	Veise
Model Name	VE017
Lock Type	Biometric, Deadbolt, Keypad
Material	Aluminum, Metal
Color	Matte Black
Item Dimensions (L x W x H)	2.7 x 5.8 x 3 inches
Item Weight	2.25 pounds (1.02 Kilograms)
Power Source	4 AA batteries (Alkaline, not included)
Connectivity Protocol	Bluetooth, WiFi (Veise G1 WiFi Gateway Required)
Special Features	Anti-Peeping Password, Auto-Lock, Back-Lit Keypad, Fingerprint, Smart Lock with App Control, Manage User, Code Sharing, Event History, Touchscreen Keypad, Remote Control with G1 Gateway, Alexa and Google Compatible (Veise G1 WiFi Gateway Required), Excellent Customer Service & User Friendly KK Home App
Recommended Uses	Front door, Back door, Home, House, Hotel, Apartment, Office, Rental, etc.

7. WARRANTY AND SUPPORT

Veise offers a comprehensive support system for its products:

- **Warranty:** At least a 1-year warranty from the date of purchase.
- **Technical Support:** Lifetime online phone support available Monday to Friday, 9 AM to 5 PM PST.
- **Email Support:** 24/7 after-sales email assistance.

For assistance, please refer to the contact information provided with your product packaging or visit the official Veise website.



Image: A customer service representative wearing a headset, symbolizing the US-based support team available for assistance.