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> QCY Crossky C30 Open Ear Headphones User Manual

## QCY Crossky C30

# QCY Crossky C30 Open Ear Headphones User Manual

Model: Crossky C30

## INTRODUCTION

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Thank you for choosing the QCY Crossky C30 Open Ear Headphones. These wireless Bluetooth earbuds are designed to provide a comfortable and stable fit, allowing you to stay aware of your surroundings while enjoying high-quality audio. Featuring advanced noise-cancelling microphones for clear calls, dual connection capabilities, and customizable EQ settings, the Crossky C30 is ideal for daily use, workouts, and running.



Image: The QCY Crossky C30 open-ear headphones, with one earbud placed in its charging case and another earbud shown separately, highlighting its unique design.

## SETUP

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### 1. Charging the Earbuds and Case

Before first use, fully charge the QCY Crossky C30 earbuds and their charging case. Place the earbuds into the charging case. Connect the charging case to a power source using a USB-C cable. The indicator light on the case will show charging status.

# All-Day Battery Life

**5.5** Hrs  
Single Charge

**25** Hrs  
With Charging Case

**25** H



Image: A visual representation of the QCY Crossky C30's battery life, indicating up to 5.5 hours on a single charge and up to 25 hours with the charging case.

- **Earbud Battery Life:** Up to 5.5 hours on a single charge.
- **Total Battery Life (with case):** Up to 25 hours.

## 2. Initial Pairing (Bluetooth 5.4)

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for "QCY Crossky C30" in the list of available Bluetooth devices and select it to connect.
5. Once connected, a voice prompt will confirm successful pairing.

## 3. Dual Connection

The Crossky C30 supports simultaneous connection to two devices. This allows you to seamlessly switch between devices, for example, watching a movie on a tablet and answering a call on your phone without manually disconnecting and reconnecting.

# Multipoint Connection & Bluetooth 5.4

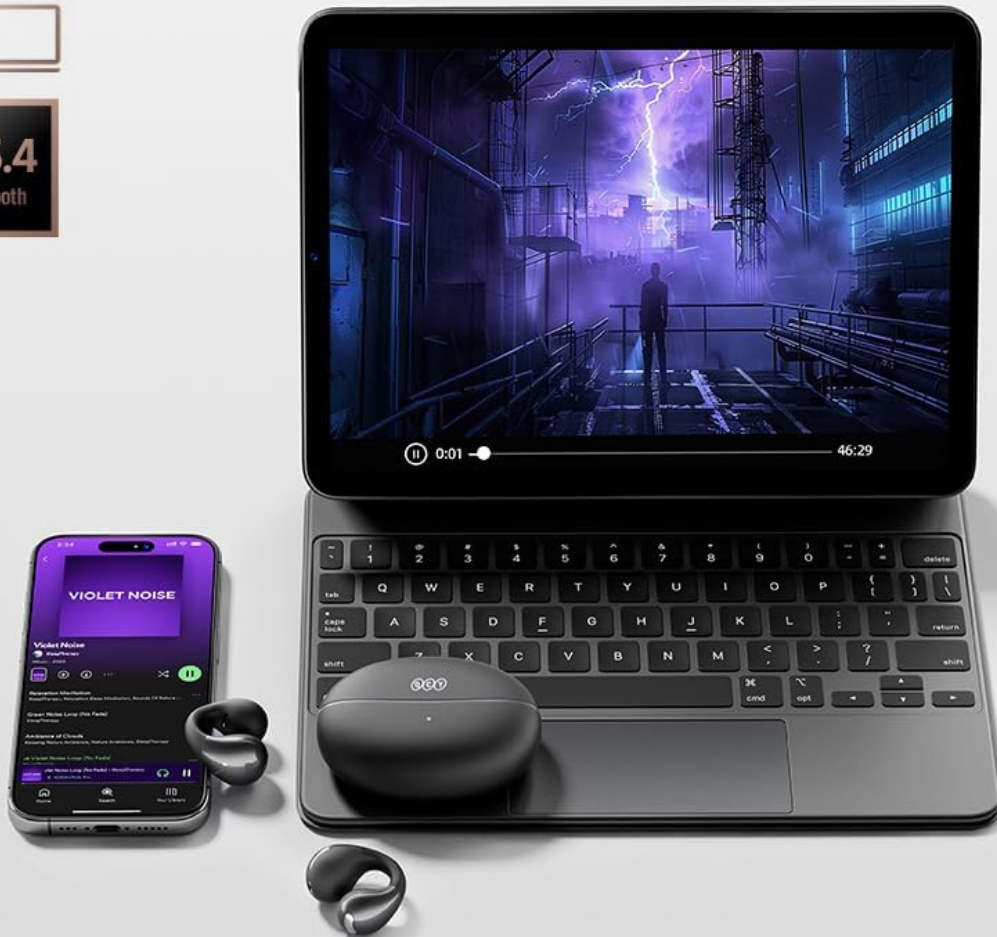


Image: The QCY Crossky C30 earbuds and charging case positioned near a smartphone and a tablet, illustrating the dual connection capability via Bluetooth 5.4.

1. Connect the earbuds to your first device as described above.
2. Disable Bluetooth on the first device. The earbuds will re-enter pairing mode.
3. Connect the earbuds to your second device.
4. Re-enable Bluetooth on the first device. The earbuds should automatically connect to both devices.

## 4. QCY App Customization

Download the official QCY app from your device's app store to unlock full customization options. The app allows you to:

- Personalize EQ modes for tailored sound.
- Customize button functions for touch controls.
- Access real-time power information.
- Receive firmware updates for optimal performance.

## OPERATING INSTRUCTIONS

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### 1. Wearing the Earbuds

The QCY Crossky C30 features a C-Shape open-ear design for a secure and comfortable fit without sealing the ear canal. This design ensures stability during movement and allows you to remain aware of your surroundings.

# Ultimate Fit & Comfort



Each Earbud Weighs

**5**<sub>g</sub>

Innovative C-shape  
bridge

Image: A person wearing the QCY Crossky C30 earbuds, demonstrating the secure and comfortable fit provided by the innovative C-shape bridge design. Each earbud weighs approximately 5 grams.

- Gently clip the earbud onto your ear, ensuring the acoustic ball is positioned near your ear canal.
- Adjust for a snug yet comfortable fit. The lightweight design (approx. 5g per earbud) minimizes discomfort during extended wear.

### 2. Basic Controls (Touch Sensitive)

The earbuds feature touch-sensitive controls. Specific functions can be customized via the QCY app.

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud (default).
- **Previous Track:** Double tap on the left earbud (default).
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold on either earbud.
- **Activate Voice Assistant:** Triple tap on either earbud (default).
- **Game Mode (Low Latency):** Refer to QCY app for activation and customization. Provides 80ms low-latency experience.

### 3. Call Functionality

The Crossky C30 is equipped with 4 built-in microphones and an intelligent AI Noise Reduction Algorithm to ensure crystal clear calls, even in noisy environments.

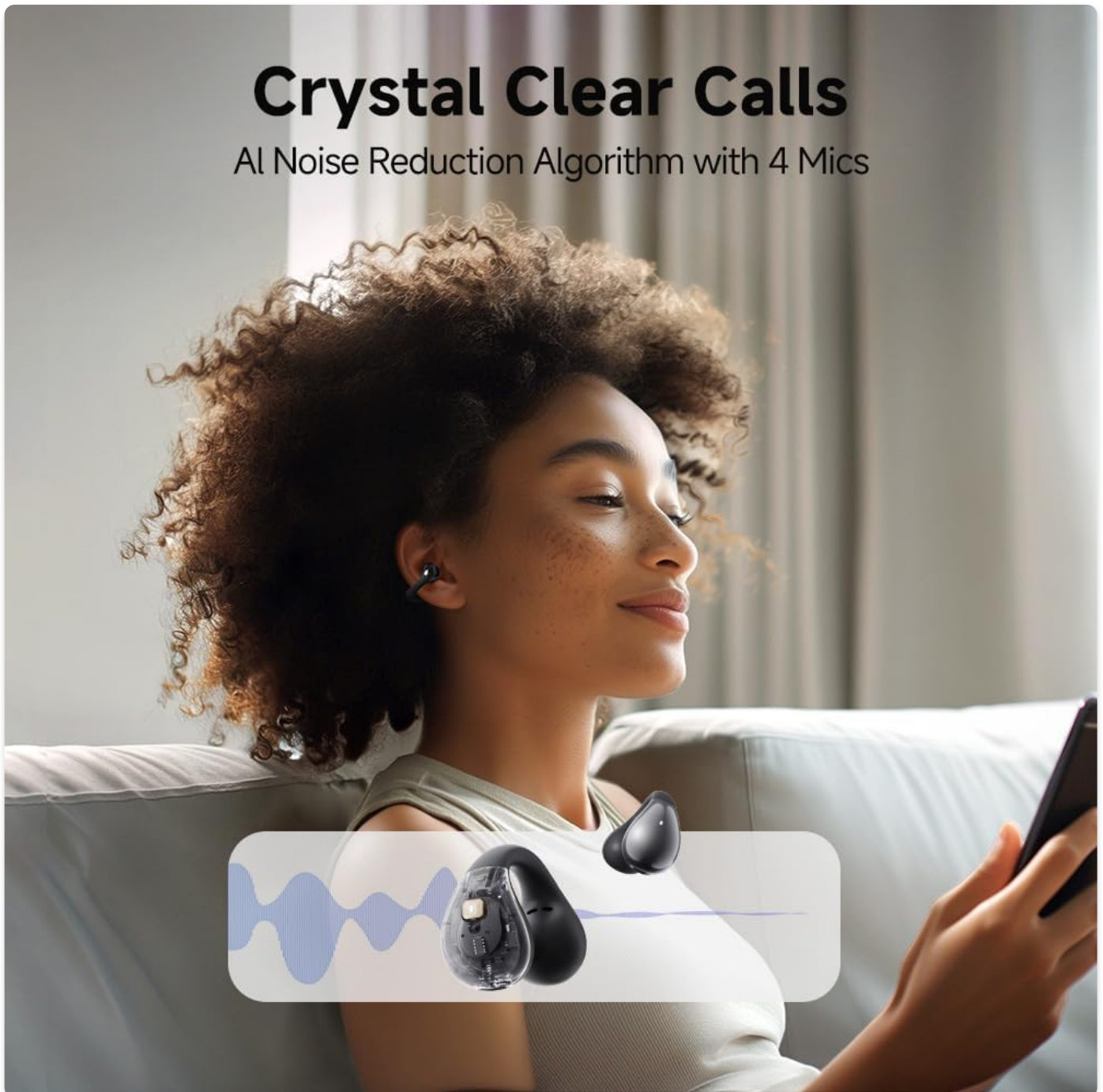


Image: A person using the QCY Crossky C30 earbuds for a phone call, with an overlay illustrating the AI Noise Reduction Algorithm and 4-microphone system for clear communication.

- The microphones work to pick up and amplify your voice precisely.
- Environmental noise is effectively cancelled for clearer conversations.

#### 4. Situation Awareness

The open-ear design allows you to hear your music while remaining fully aware of your surroundings. This is particularly beneficial for outdoor activities like running or cycling, enhancing safety.

## Situation Awareness

Keep you connected to the world around you while still enjoying your music



Image: A collage of three individuals wearing QCY Crossky C30 earbuds in different outdoor scenarios, demonstrating how the open-ear design allows for situation awareness while enjoying music.

## MAINTENANCE

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### 1. Cleaning

- Wipe the earbuds and charging case with a soft, dry, lint-free cloth.

- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts are clean and free of debris.

## 2. Water Resistance (IPX4)

The QCY Crossky C30 earbuds are IPX4 water-resistant, meaning they are protected against splashing water from any direction. This makes them suitable for workouts and light rain.

- Do not submerge the earbuds in water.
- Do not expose them to pressurized water or high-velocity water, such as showering or swimming.
- The charging case is not water-resistant.
- If earbuds get wet, dry them thoroughly before placing them back in the charging case.

## 3. Storage

- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid storing in extreme temperatures (hot or cold) or in highly humid environments.

## TROUBLESHOOTING

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- **Earbuds not pairing:** Ensure earbuds are charged. Turn off and on Bluetooth on your device. Try resetting the earbuds (refer to QCY app or online support for specific reset instructions).
- **No sound or low volume:** Check device volume. Ensure earbuds are properly seated. Clean any debris from the acoustic ball.
- **Poor call quality:** Ensure microphones are not obstructed. Move to a quieter environment if possible.
- **Intermittent connection:** Ensure no strong interference sources nearby. Keep device within Bluetooth range.
- **App issues:** Ensure the QCY app is updated to the latest version. Reinstall the app if necessary.
- **Firmware updates:** Regularly check for and install firmware updates via the QCY app to ensure optimal performance and bug fixes.

## SPECIFICATIONS

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Feature	Detail
Brand	QCY
Model Name	Crossky C30
Ear Placement	Open Ear
Form Factor	Open Ear
Color	Black
Bluetooth Version	5.4
Driver Unit	10.8 mm dual-magnet high-sensitivity driver
Microphones	4 ENC Noise Cancelling Mics

Feature	Detail
Battery Life (Single Charge)	Up to 5.5 hours
Battery Life (with Charging Case)	Up to 25 hours
Water Resistance	IPX4
Low Latency	80ms (Game Mode)

## WARRANTY AND SUPPORT

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For warranty information, product support, or technical assistance, please refer to the official QCY website or contact QCY customer service directly. You can often find support contact details within the QCY app or on the product packaging.

**QCY Official Website:** [www.qcy.com](http://www.qcy.com)

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This manual is for informational purposes only. Specifications are subject to change without notice.