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› Motorola Moto G 5G 2024 User Manual

## Motorola Moto G 5G 2024

# Motorola Moto G 5G 2024 User Manual

Model: **Moto G 5G 2024** | Brand: **Motorola**

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Motorola Moto G 5G 2024 smartphone. Please read this guide thoroughly before using your device to ensure proper functionality and to understand its features.

## 2. WHAT'S IN THE BOX

Upon unboxing your Moto G 5G 2024, verify that all listed items are present:

- Motorola Moto G 5G 2024 Smartphone
- 10W Charging Cube
- Accessories (as specified on packaging)

*Note: The device requires 1 A battery, which is included.*

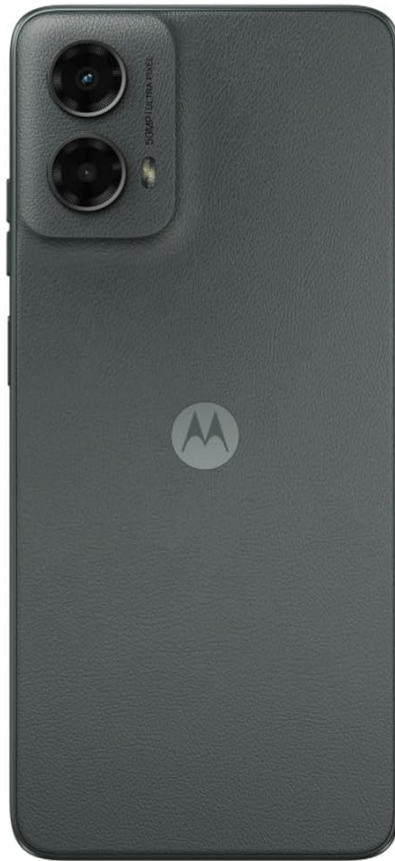
## 3. DEVICE OVERVIEW



Front and back view of the Motorola Moto G 5G 2024 smartphone, showcasing its display and dual camera system.



Side view of the Motorola Moto G 5G 2024, highlighting the power and volume buttons.



Rear view of the Motorola Moto G 5G 2024, showing the camera module and Motorola logo.

## 4. SETUP

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### 4.1. Inserting the SIM Card

The Moto G 5G 2024 supports a single SIM card. Locate the SIM tray on the side of the device. Use the provided SIM ejector tool to open the tray. Place your Nano-SIM card into the designated slot with the gold contacts facing down. Gently push the tray back into the device until it clicks into place.

### 4.2. Initial Power On and Setup Wizard

Press and hold the Power button (located on the side) until the Motorola logo appears. Follow the on-screen instructions to complete the initial setup, which includes selecting your language, connecting to a Wi-Fi network, signing in with your Google account, and setting up security features like the side-mounted fingerprint sensor.

## 5. OPERATING YOUR DEVICE

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### 5.1. Navigation and Interface

Your Moto G 5G 2024 runs on **Android 14**. Navigate the interface using gestures or the traditional navigation bar. Swipe up from the bottom to access the app drawer, swipe down from the top for notifications and quick settings.

### 5.2. Display Features

The device features a 6.6-inch HD+ (1612x720) LCD display with a 120Hz refresh rate for smooth visuals. Adjust display settings such as brightness, dark mode, and refresh rate in the Settings menu under "Display".

### 5.3. Security

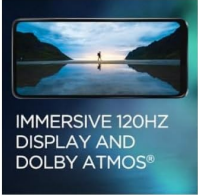
Utilize the side-mounted fingerprint sensor for quick and secure unlocking. You can also set up a PIN, pattern, or password for additional security. Access these options in Settings > Security & privacy.

## 6. CAMERA FEATURES

The Moto G 5G 2024 is equipped with a versatile camera system:

- **Rear Camera:** 50MP, f/1.8 (wide) + 2MP, f/2.4 (macro)
- **Front Camera:** 8MP, f/2.0 (wide)

Open the Camera app to access various modes such as Photo, Portrait, Macro, and Video. Tap on the screen to focus and use the zoom gestures to adjust magnification. The 50MP main lens utilizes Quad Pixel technology for enhanced low-light performance.



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Work and play nonstop with a long-lasting 5000mAh battery, then fuel up fast with TurboPower.



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**Tons of built-in ultrafast storage**  
Get plenty of room for photos, movies, songs, and apps—and add up to 1TB with a microSD card.

Visual representation of the 50MP Quad Pixel Camera System and Immersive 120Hz Display with Dolby Atmos features.

## 7. CONNECTIVITY

Your device supports a wide range of connectivity options:

- **5G Network:** n2/5/7/12/14/25/26/29/30/41/48/66/70/71/77/78
- **4G LTE Network:** 1/2/3/4/5/7/8/12/13/14/17/18/20/25/26/28/29/30/38/39/40/41/48/66/71
- **3G Network:** WCDMA band 1/2/4/5/8
- **2G Network:** GSM band 2/3/5/8
- **Wi-Fi:** Wireless connectivity for internet access.
- **Bluetooth:** For connecting to wireless accessories.
- **GPS:** For location services and navigation.

To manage these connections, go to Settings > Network & internet or Settings > Connected devices.

## 8. BATTERY AND CHARGING

The Moto G 5G 2024 is powered by a **5000 mAh battery**, designed for extended usage. Use the included **10W Charging Cube** and a compatible USB-C cable to charge your device. Connect the charger to the USB-C port at the bottom of the phone.



Visual representation of the battery life indicator on the Moto G 5G 2024, showing 100% charge.

For optimal battery life, avoid extreme temperatures and fully discharging the battery frequently. Battery performance may vary based on network configuration, signal strength, operating temperature, features selected, and voice, data, and other application usage patterns.

## 9. STORAGE

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Your device comes with **128GB of internal storage** and **4GB of RAM**. Storage can be expanded using a **microSDXC card** via a dedicated slot. This allows for ample space for photos, videos, apps, and other files.

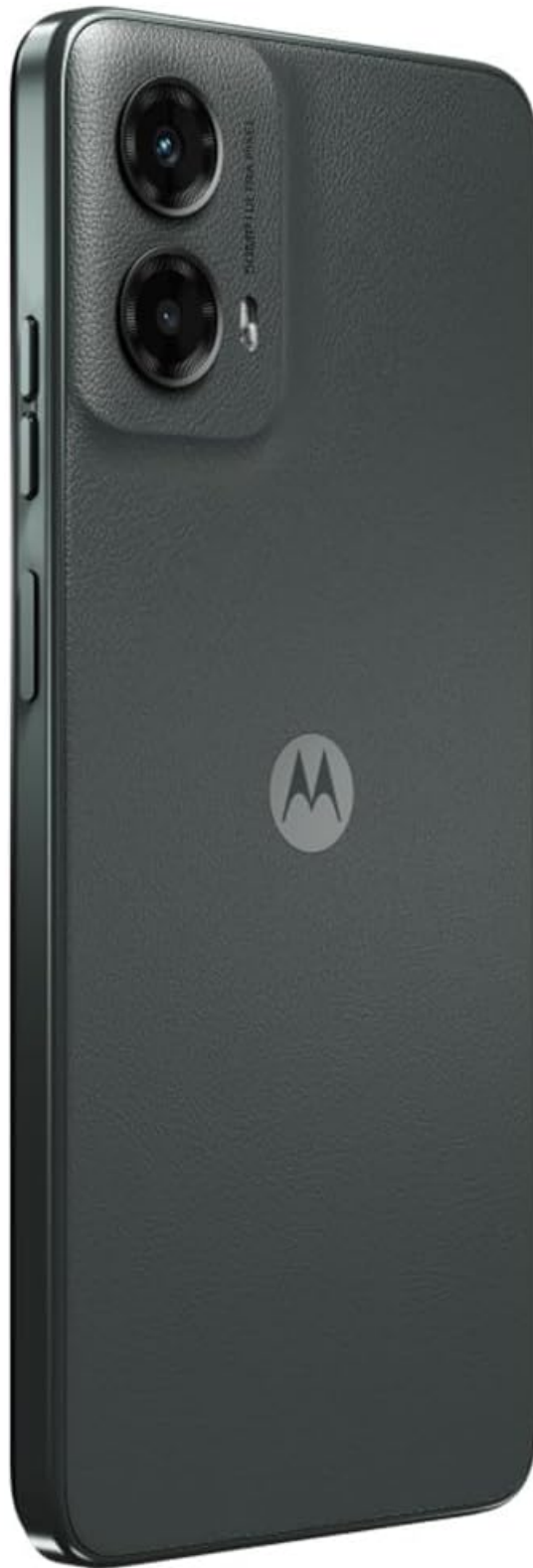


Illustration showing the extensive built-in storage capacity of the Moto G 5G 2024, suitable for various media files.

To check storage usage or manage files, go to Settings > Storage.

## 10. MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid abrasive materials or harsh chemicals.
- **Software Updates:** Keep your device's software updated to the latest version for optimal performance and security. Check for updates in Settings > System > System updates.
- **Backup Data:** Regularly back up your important data to a cloud service or computer to prevent loss.
- **Temperature:** Operate the device within recommended temperature ranges (typically 0°C to 35°C or 32°F to 95°F) to

prevent damage.

## 11. TROUBLESHOOTING

| Problem                        | Possible Solution                                                                                                                     |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| Device not powering on         | Ensure the battery is charged. Press and hold the Power button for at least 10-15 seconds to force a restart.                         |
| Apps crashing or freezing      | Clear the app's cache (Settings > Apps > [App Name] > Storage > Clear cache). If the issue persists, uninstall and reinstall the app. |
| Poor network signal            | Check SIM card insertion. Toggle Airplane Mode on and off. Restart the device. Verify network settings.                               |
| Fingerprint sensor not working | Ensure your finger is clean and dry. Re-register your fingerprints in Settings > Security & privacy > Fingerprint.                    |

For more complex issues, consider performing a factory reset (*Note: This will erase all data on your device. Back up important information first.*) or contacting customer support.

## 12. SPECIFICATIONS

| Feature          | Detail                                                     |
|------------------|------------------------------------------------------------|
| Model Name       | Moto G 5G 2024                                             |
| Operating System | Android 14                                                 |
| Display          | 6.6 inches HD+ (1612 x 720) LCD, 120Hz Refresh Rate        |
| Processor        | Qualcomm SM4375 Snapdragon 4 Gen 1 (6nm), Octa-core, 2 GHz |
| RAM              | 4 GB                                                       |
| Internal Storage | 128 GB (expandable via microSDXC)                          |
| Rear Camera      | 50MP (wide, f/1.8) + 2MP (macro, f/2.4)                    |
| Front Camera     | 8MP (wide, f/2.0)                                          |
| Battery Capacity | 5000 mAh                                                   |
| Charging         | 10W Charging Cube included                                 |
| Connectivity     | 5G, 4G LTE, 3G, 2G, Wi-Fi, Bluetooth, GPS                  |
| Dimensions       | 6.47 x 2.95 x 0.32 inches                                  |
| Weight           | 8 ounces (0.5 Pounds)                                      |
| Color            | Sage Green                                                 |

| Feature          | Detail                                                                                                 |
|------------------|--------------------------------------------------------------------------------------------------------|
| Special Features | Side-mounted Fingerprint Sensor, Unlocked, Accelerometer, Internet Browser, Music Player, Speakerphone |

### 13. WARRANTY AND SUPPORT

This product is sold as a **Renewed** item. Please refer to the specific warranty terms provided by the seller, **Prime Mobility**, or the Amazon Renewed program for details on coverage and duration. Typically, renewed products come with a 90-day return/replacement policy.

For technical support or warranty claims, please contact the seller directly or refer to the Amazon Renewed support page. You can find seller information on your order details page.

**Seller:** [Prime Mobility](#)

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#### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question