

## EMEET C980 PRO

# EMEET C980 PRO 4K Webcam User Manual

## 1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your EMEET C980 PRO 4K Webcam. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

## 2. PRODUCT OVERVIEW

The EMEET C980 PRO is an all-in-one 4K webcam designed to simplify your video conferencing setup. It integrates a high-resolution camera, a 4-microphone array, and two AI-speakers into a single device, providing a comprehensive audio-visual experience.



Figure 2.1: EMEET C980 PRO 4K Webcam, showcasing its sleek design and integrated components.

### Key Features:

- **4K UHD CMOS 6P Lens:** Delivers 4K, 2K, and 1080P resolution at 30 frames per second for clear visuals.
- **4-Microphone Array:** Captures clear audio up to 10 feet with noise cancellation.
- **2 AI-Speakers:** Provides rich, clear sound with low distortion.
- **Adjustable Wide-Angle View:** Offers a 60°-98° field of view, ideal for individual or group meetings.
- **Fixed Focus:** Ensures consistent image clarity without manual adjustments.
- **Magnetic Privacy Cover:** Provides physical privacy protection for the camera lens.
- **USB 2.0 Type A Connectivity:** Plug-and-play functionality for easy setup.

# All-in-One Video Conferencing Solution



Figure 2.2: All-in-One Video Conferencing Solution. This diagram illustrates the integrated 4-microphone array, 2 speakers, and 4K UHD camera within the EMEET C980 PRO.

# Crystal Clear **4K** Experience



Figure 2.3: Crystal Clear 4K Experience. The image shows a user enjoying a clear video call, highlighting the 4K resolution at 30 frames per second with fixed focus.

## 3. SETUP

### 3.1 Physical Installation

The EMEET C980 PRO can be easily mounted on top of your monitor or laptop screen. Its flexible stand allows for multi-angle positioning to achieve the best view. For alternative setups, the webcam features a 1/4-inch nut interface for tripod mounting (tripod sold separately).



# Ace Your Interviews



Figure 3.1: Flexible Multi-angle Shooting. The webcam is shown mounted on a laptop, demonstrating its adjustable stand for various viewing angles.

## 3.2 Connectivity

Connect the webcam to your computer using the integrated USB 2.0 Type A cable. For stable power and optimal performance, ensure the webcam is connected directly to a computer's USB port. Avoid using USB hubs or docking stations, as these may cause instability.



Figure 3.2: Simple Setup, Versatile Performance. This image emphasizes the plug-and-play nature of the webcam, requiring no drivers or additional applications, and ensuring data security.

### 3.3 Software Installation

The EMEET C980 PRO is plug-and-play and generally does not require driver installation for basic functionality. For advanced image customization and firmware updates, download and install the EMEETLINK software from the official EMEET website. This software allows you to adjust settings such as brightness, contrast, sharpness, saturation, and white balance.



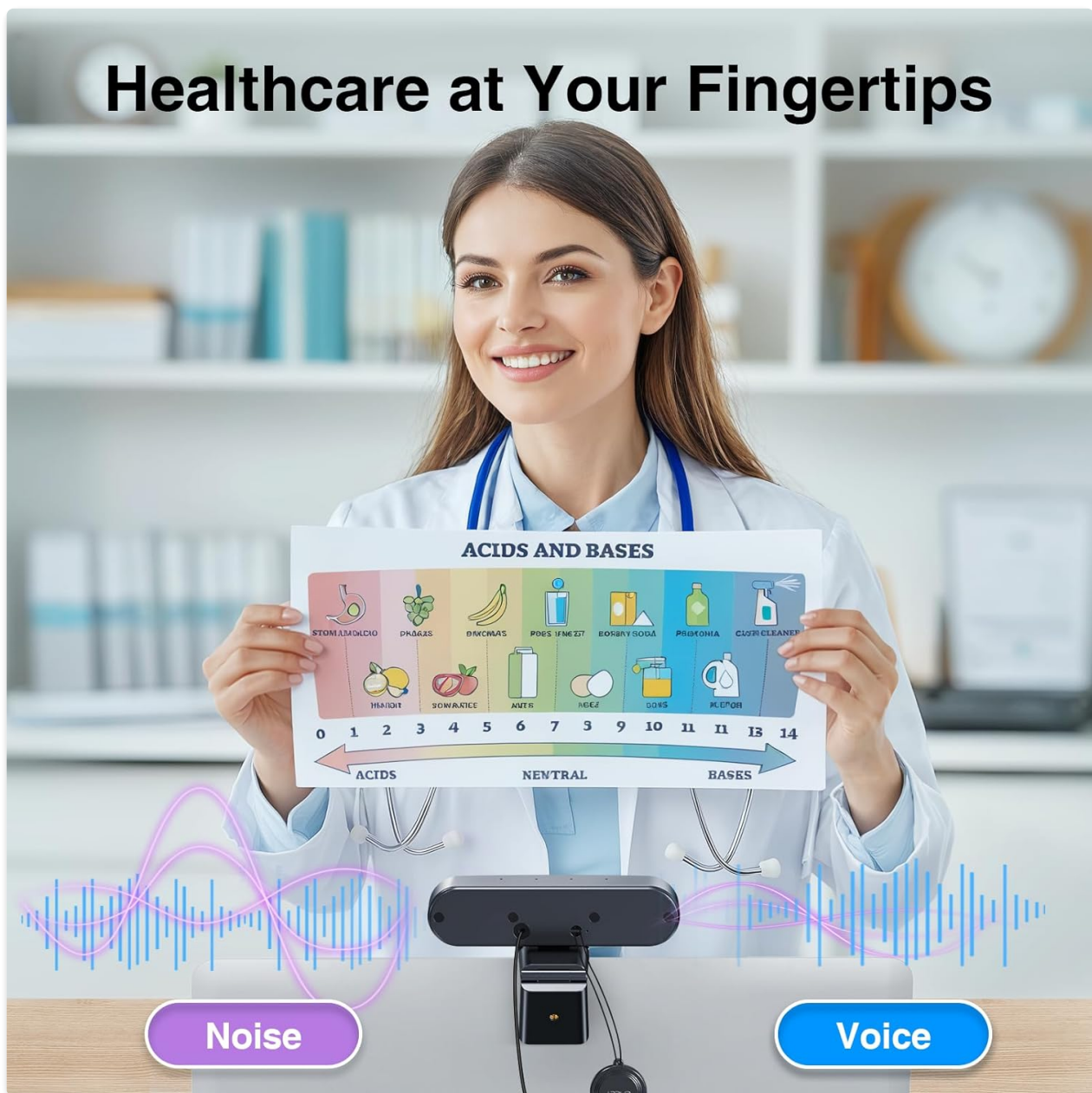


Figure 3.3: Teach with Precision. The image shows the webcam in use for virtual education, with a visual representation of the EMEETLINK software interface for fine-tuning camera settings.

## 4. OPERATION

### 4.1 Basic Usage

Once connected, your EMEET C980 PRO webcam should be automatically recognized by your operating system and video conferencing applications. It is compatible with Windows (Win 10, 11), macOS (10.14+), and Android TV 7.0+. Please note that it is not supported on Linux, tablets, ARM Windows, TVs, or game consoles. The webcam supports major platforms such as Zoom, Microsoft Teams, Google Meet, Cisco Webex, and FaceTime.

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Video 4.1: EMEET C980 PRO 3-in-1 4K Webcam with Microphone and Speaker. This video provides an overview of the webcam's features and its all-in-one capabilities for various video communication needs.

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Video 4.2: Guide for EMEET 4K Webcams. This video offers a general guide for EMEET 4K webcams, including setup and usage tips that may apply to the C980 PRO model.

## 4.2 Image and Audio Quality

The 4K UHD CMOS 6P lens ensures high-quality video. For optimal clarity with the fixed focus lens, ensure subjects are within approximately 6 to 10 inches (15-25 cm) of the camera. The 4 noise-canceling microphones and 2 AI-speakers provide clear audio input and output.



Figure 4.1: Healthcare at Your Fingertips. This image demonstrates the webcam's audio capabilities, distinguishing between noise and clear voice for effective communication.

## 4.3 Privacy Protection

The EMEET C980 PRO includes a magnetic webcam cover. To ensure privacy, simply attach the cover over the lens when the webcam is not in use. This physical barrier prevents unintended video capture.





Figure 4.2: Family Memories in 4K. This image highlights the webcam's ability to record in various resolutions and features the magnetic privacy cover for user security.

## 5. MAINTENANCE

To maintain the performance and appearance of your EMEET C980 PRO webcam, follow these guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the lens and the body of the webcam. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the surfaces.
- **Storage:** When not in use, store the webcam in a cool, dry place. Use the magnetic privacy cover to protect the lens from dust and scratches.
- **Handling:** Avoid dropping the webcam or subjecting it to strong impacts. Do not attempt to disassemble the device, as this will void the warranty.

## 6. TROUBLESHOOTING

If you encounter issues with your EMEET C980 PRO, please refer to the following common solutions:

- **No Image/Audio:**

- Ensure the USB cable is securely connected directly to a USB port on your computer. Avoid hubs or docking stations.
- Check your computer's privacy settings to ensure camera and microphone access is granted to applications.
- Verify that the EMEET C980 PRO is selected as the default camera, microphone, and speaker in your video conferencing application settings.

- **Washed Out or Poor Image Quality:**

- Ensure adequate lighting in your environment. While the webcam performs well, sufficient ambient light is crucial for optimal image quality.
- Avoid strong backlighting, which can cause subjects to appear underexposed.
- Use the EMEETLINK software to adjust brightness, contrast, and white balance settings.

- **Blurry Image:**

- The webcam features a fixed focus lens. For the clearest image, ensure the subject is positioned approximately 6 to 10 inches (15-25 cm) from the camera.

- **Audio Issues (Echo, Low Volume):**

- Adjust the speaker volume on your computer and within your video conferencing application.
- Ensure the microphone is not obstructed.
- In EMEETLINK software, check for any audio settings that might be affecting performance.

- **Software Not Recognizing Webcam:**

- Restart your computer.
- Reinstall the EMEETLINK software.
- Check for any available firmware updates for the webcam via EMEETLINK.

## 7. SPECIFICATIONS

Feature	Description
Brand Name	EMEET
Model Number	E3132
Item Weight	10.9 ounces
Product Dimensions	2.76 x 6.3 x 2.44 inches
Color	Black
Special Features	2 AI-Speakers, 4 Noise-Canceling Microphone Array, 4K UHD CMOS 6P Lens, Magnetic Webcam Cover for Privacy, Wide-Angle & Fixed Focus
Photo Sensor Technology	CMOS
Video Capture Resolution	4K
Flash Memory Type	NOT Available, Rely on Your PC/Mac
Video Capture Format	YUY2 / MJPEG

Supported Audio Format	AAC, MP3, PCM, FLAC, Dolby Digital/AC-3
Screen Size	3 Inches
Connectivity Technology	USB

## 8. WARRANTY AND SUPPORT

EMEET is committed to providing excellent customer service and product support.

- **Warranty:** The EMEET C980 PRO typically comes with a 2-year exclusive warranty. Please refer to your purchase documentation for specific warranty details.
- **Technical Support:** EMEET offers lifetime professional technical team support.
- **Customer Service:** Expect quick replies to inquiries, usually within 24 hours.
- **Online Resources:** For additional support, FAQs, and product information, please visit the official EMEET store or support website.