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> Anita 12 kW Air Pellet Stove User Manual

Sannover Anita 12 kW

Anita 12 kW Air Pellet Stove User Manual

Model: Anita 12 kW | Brand: Sannover

INTRODUCTION

Thank you for choosing the Anita 12 kW Air Pellet Stove. This manual provides essential information for the safe and efficient installation, operation, and maintenance of your new heating appliance. Please read this manual thoroughly before using the product and keep it for future reference.

IMPORTANT SAFETY INFORMATION

WARNING: To ensure safe operation and to maintain the manufacturer's 2-year parts warranty, all installation, electrical circuit connections, initial operation, maintenance, and any necessary repairs must be performed by a qualified professional. Annual maintenance is mandatory. Failure to comply with these conditions will void the warranty.

IMPORTANT: Upon delivery, it is crucial to thoroughly inspect the package for any damage, both externally and internally. No product exchange or refund will be possible without a documented complaint regarding delivery damage.

- Always ensure proper ventilation when operating the pellet stove.
- Keep flammable materials away from the appliance.
- Do not modify the appliance in any way.
- Only use approved wood pellets as fuel.
- Regularly clean the ash container and flue pipes as instructed.

PRODUCT OVERVIEW AND COMPONENTS

The Anita 12 kW Air Pellet Stove is a compact and efficient heating solution designed for optimal heat distribution. It features a robust cast iron crucible for quiet operation and integrated room sensors for precise temperature control.



Image: The Anita 12 kW Air Pellet Stove (white with black accents) shown alongside its remote control and various connection accessories, including pipes, an elbow, a T-connection, and mounting clamps.

Included Components:

- Anita 12 kW Air Pellet Stove
- Connection Set for Flue Gas:
 - 2 x 1-meter pipes
 - 1 x 0.5-meter hose
 - 1 x 90° elbow
 - 1 x 90° T-connection with closed condensate lid (silicone seal and pre-assembled ventilation hose)
 - 1 x 80 mm rosette
 - 2 x Mounting clamps
- Wireless Remote Control



Image: The Anita 12 kW Air Pellet Stove (white with black accents) is shown installed in a modern living space, positioned in a corner next to a large potted plant, demonstrating its compact design and aesthetic integration.

SETUP AND INSTALLATION

Installation of the Anita 12 kW Air Pellet Stove, including the connection to the chimney (80 mm flue gas outlet) and the electrical circuit, must be carried out by a certified professional. This ensures compliance with local building codes and safety regulations.

Key Installation Points:

- **Location:** Choose a suitable location that allows for proper ventilation and clearance from combustible materials.
- **Flue Connection:** Connect the stove to an appropriate chimney system using the provided connection set. The smoke outlet is located at the rear of the unit.
- **Electrical Connection:** The stove requires a standard electrical connection for its fan and control systems. This must be done by a qualified electrician.
- **Leveling:** Ensure the stove is placed on a level, non-combustible surface.

- **Initial Inspection:** Before first use, a professional should inspect all connections and ensure the system is sealed and operating correctly.

OPERATING INSTRUCTIONS

The Anita 12 kW Air Pellet Stove is designed for user-friendly operation with advanced features for efficiency and comfort.

Starting the Stove:

1. Ensure the pellet hopper is filled with high-quality wood pellets.
2. Verify that the ash container is empty and properly seated.
3. Use the remote control or control panel to initiate the startup sequence. The stove will automatically feed pellets and ignite.

Key Features and Operation:

- **Programmable:** Set desired operating times and temperatures for automated heating.
- **Integrated Room Sensors:** The stove automatically adjusts its output based on the ambient room temperature, ensuring consistent comfort and energy efficiency.
- **Ventilated Air System:** Equipped with a fan, the stove actively distributes heated air throughout the room, providing gentle and uniform warmth.
- **Double Combustion:** This technology maximizes fuel efficiency and reduces emissions.
- **Low Consumption:** Designed for extended operation, capable of running for up to 27 hours on a single fill (depending on settings and pellet quality).
- **Heating Capacity:** Efficiently heats areas up to 120 m².
- **Quiet Operation:** The cast iron crucible minimizes noise during pellet feeding, making it suitable for living areas.

Shutting Down the Stove:

To turn off the stove, use the remote control or control panel. The stove will enter a cool-down cycle, during which the fan may continue to operate to dissipate residual heat. Do not unplug the stove during this cycle.

MAINTENANCE

Regular maintenance is crucial for the longevity, efficiency, and safe operation of your Anita 12 kW Air Pellet Stove.

Daily/Weekly Maintenance (User):

- **Ash Container:** The removable ash container should be emptied regularly, depending on usage. Ensure the stove is cool before handling ash.
- **Crucible Cleaning:** Inspect and clean the cast iron crucible to ensure proper pellet combustion.
- **Glass Cleaning:** Clean the viewing glass with a suitable glass cleaner designed for stoves when the stove is cool.

Annual Professional Maintenance:

As per warranty requirements, the stove must undergo annual professional maintenance. This includes, but is not limited to:

- Thorough cleaning of the flue pipes and chimney.
- Inspection and cleaning of internal components, including fans and heat exchangers.
- Checking electrical connections and safety systems.
- Verification of combustion efficiency and emissions.

TROUBLESHOOTING

This section provides general guidance for common issues. For complex problems or issues requiring technical expertise, always contact a qualified professional.

Problem	Possible Cause	Solution
Stove not igniting	Empty pellet hopper, clogged crucible, igniter issue.	Refill pellets, clean crucible, contact professional if igniter is faulty.
Poor heat output	Low-quality pellets, dirty flue pipes, incorrect settings.	Use high-quality pellets, clean flue pipes (professional), adjust settings.
Excessive smoke	Blocked chimney, wet pellets, improper combustion.	Check chimney for blockages, use dry pellets, contact professional.

If you encounter an issue not listed here, or if the suggested solutions do not resolve the problem, please contact a qualified service technician.

SPECIFICATIONS

Attribute	Detail
Brand	Sannover
Model	Anita 12 kW
Color	White
Material	Cast Iron
Product Dimensions (D x W x H)	58.5 x 53.4 x 104.2 cm
Item Weight	136 Kilograms
Power Output	12 kW
Flue Connection Diameter	80 mm (rear outlet)
Heating Area	Up to 120 m²

WARRANTY INFORMATION

The Anita 12 kW Air Pellet Stove comes with a 2-year manufacturer's parts warranty.

Important Warranty Condition: To validate and maintain this warranty, all installation, electrical connections, initial operation, ongoing maintenance, and any repair work must be performed by a qualified and certified professional. Annual professional maintenance is strictly required. Failure to adhere to these conditions will result in the invalidation of the warranty.

SUPPORT

For technical assistance, professional installation, or warranty claims, please contact your authorized Sannover dealer or the professional who installed your pellet stove. Ensure you have your product model and purchase details ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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