

MNAC-500PRO

Monster AC500 Pro Open-Ear Bluetooth Earbuds User Manual

Model: MNAC-500PRO | Brand: Monster

1. INTRODUCTION

Thank you for choosing the Monster AC500 Pro Open-Ear Bluetooth Earbuds. These innovative wireless sport headphones are designed to provide a unique audio experience, allowing you to enjoy your music and calls while remaining aware of your surroundings. Featuring bone conduction technology, advanced noise cancellation, and a water-resistant design, the AC500 Pro is perfect for an active lifestyle.

This manual provides detailed instructions on how to set up, operate, and maintain your earbuds to ensure optimal performance and longevity.

2. PACKAGE CONTENTS

Please check the package for the following items:

- Monster AC500 Pro Open-Ear Bluetooth Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual (this document)

3. PRODUCT OVERVIEW

The Monster AC500 Pro earbuds are designed for comfort and secure fit during various activities. The open-ear design ensures situational awareness.



Figure 3.1: Monster AC500 Pro Earbuds in their open charging case. The earbuds are black with grey accents, designed for an open-ear fit, and are securely placed in the light grey interior of the black charging case, which features the 'MONSTER' logo.



Figure 3.2: Monster AC500 Pro Earbuds shown alongside their closed charging case. The earbuds are black with grey ear hooks, designed for an on-ear fit. The charging case is sleek black with a silver band, displaying the 'MONSTER' logo on top.



Figure 3.3: Monster AC500 Pro Earbuds and their charging case, with an additional view of the earbuds' internal charging contacts. The image shows the two earbuds and the open charging case, highlighting the gold charging pins inside the case where the earbuds rest.

4. SETUP

4.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case, ensuring they are correctly seated.
2. Connect the USB charging cable to the charging port on the case and to a power source (e.g., computer USB port, wall adapter).
3. The indicator light on the case will show charging status. A full charge typically takes approximately 1.5-2 hours.
4. Once fully charged, disconnect the charging cable.

4.2 Pairing with Your Device

To connect your earbuds to a Bluetooth-enabled device:

1. Ensure the earbuds are charged and placed in the charging case.
2. Open the charging case. The earbuds will automatically enter pairing mode, and an indicator light on the earbuds will flash, indicating they are ready to pair.
3. On your device (smartphone, tablet, etc.), go to the Bluetooth settings.

4. Search for available devices and select "Monster AC500 Pro" from the list.
5. Once connected, the indicator light on the earbuds will stop flashing, and you will hear a confirmation tone.
6. The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging.

5.2 Music Playback

- **Play/Pause:** Tap either earbud once.
- **Next Track:** Double-tap the right earbud.
- **Previous Track:** Double-tap the left earbud.
- **Volume Up:** Triple-tap the right earbud.
- **Volume Down:** Triple-tap the left earbud.

5.3 Call Management

- **Answer/End Call:** Tap either earbud once during an incoming call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Press and hold either earbud for 3 seconds (when not on a call).

5.4 Noise Cancellation

The Monster AC500 Pro features active noise cancellation (ANC) for clearer audio in noisy environments. Specific controls for ANC may vary; refer to the quick start guide included with your product for precise activation methods, or check the companion app if available.

6. MAINTENANCE

Proper maintenance ensures the longevity and performance of your earbuds.

- **Cleaning:** Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Water Resistance:** The earbuds are IPX7 water-resistant, meaning they can withstand sweat, rain, and immersion in up to 1 meter of water for 30 minutes. However, they are not designed for swimming or prolonged submersion. Ensure the charging port is dry before charging.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures.
- **Battery Care:** To preserve battery life, avoid fully discharging the earbuds frequently. Charge them regularly, even if not used for extended periods.

7. TROUBLESHOOTING

If you encounter issues with your Monster AC500 Pro earbuds, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Earbuds not powering on	Low battery; Not properly seated in case	Charge the earbuds and case fully. Ensure earbuds are correctly placed in the case.
Cannot pair with device	Bluetooth off; Earbuds not in pairing mode; Device too far	Ensure Bluetooth is enabled on your device. Open the case to put earbuds in pairing mode. Move device closer to earbuds.
No sound from earbuds	Not connected; Volume too low; Media paused	Check Bluetooth connection. Increase volume on both earbuds and device. Ensure media is playing.
Intermittent connection	Interference; Device too far; Low battery	Move away from other wireless devices. Reduce distance to device. Charge earbuds.
Microphone not working	Microphone blocked; Software issue	Ensure microphone is not covered. Restart your device and reconnect earbuds.

8. SPECIFICATIONS

Detailed technical specifications for the Monster AC500 Pro Open-Ear Bluetooth Earbuds:

Feature	Detail
Model Name	AC500 Pro
Brand	Generic (Monster)
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth
Ear Placement	Open Ear
Headphones Form Factor	On Ear
Noise Control	Active Noise Cancellation
Color	Black
Material	Plastic
Battery Life	Up to 6 hours (continuous playback)
Standby Time	Up to 10 days

Feature	Detail
Water Resistance Rating	IPX7 (up to 1 meter for 30 minutes)
Included Components	Wireless charging case
Item Model Number	MNAC-500PRO
Shipping Dimensions	13.6 x 11.4 x 5 cm; 200 grams
First Available Date	August 6, 2024

9. WARRANTY AND SUPPORT

Information regarding product warranty and customer support is not provided within this manual. Please refer to the product packaging or the retailer's website for details on warranty coverage and how to contact customer service for support.