

Sannover ANITA12Noir

Anita 12 kW Black Air Pellet Stove User Manual

Brand: Sannover | **Model:** ANITA12Noir

1. INTRODUCTION AND OVERVIEW

The Sannover Anita 12 kW Air Pellet Stove is a high-performance and economical heating appliance designed for efficient heat distribution in your home. Its compact design and advanced features ensure comfortable warmth with low energy consumption. This manual provides detailed instructions for the safe installation, operation, and maintenance of your pellet stove.

2. IMPORTANT SAFETY INFORMATION

ATTENTION!

- To benefit from the manufacturer's 2-year parts warranty, all installation, electrical connection, functional verification, maintenance, and any repair operations must be carried out by a qualified professional.
- Annual professional maintenance is mandatory. Failure to comply with these conditions will void the warranty.
- It is imperative to check the good condition of the package upon delivery, both externally and internally. Without a claim filed at the time of delivery, no product exchange or refund will be possible.
- Always ensure proper ventilation and adhere to all local building codes and regulations when installing and operating the stove.

3. PRODUCT FEATURES

The Anita 12 kW Air Pellet Stove offers a range of features designed for efficiency and user convenience:

- **Power Output:** 12 kW, capable of heating up to 120 m².

- **Autonomy:** Up to 27 hours of continuous operation on a single fill.
- **Heating Type:** Air-ventilated for better heat distribution.
- **Combustion:** Double combustion system for enhanced efficiency.
- **Brazier:** Equipped with a cast iron brazier for quieter pellet drop.
- **Control:** Digital control panel located on top of the appliance for simple operation.
- **Programming:** Fully programmable for customized heating schedules.
- **Temperature Control:** Integrated ambient probe for precise temperature management.
- **Maintenance:** Easy maintenance with a removable ash pan.
- **Noise Level:** Designed for very quiet operation.
- **Flue Connection:** Rear smoke outlet (80 mm chimney connection).

4. SETUP AND INSTALLATION

The Sannover Anita pellet stove requires professional installation to ensure safety, optimal performance, and warranty validity. Assembly is required.

4.1. Pre-Installation Checks

- Ensure the installation site meets all local building codes and safety regulations for solid fuel appliances.
- Verify that the floor can support the stove's weight (136 kg).
- Confirm the availability of a suitable electrical outlet and an 80 mm chimney connection.

4.2. Professional Installation Steps (Overview)

1. **Unpacking and Inspection:** Carefully unpack the stove and inspect for any shipping damage. Report any damage immediately.
2. **Positioning:** Place the stove in its final desired location, ensuring adequate clearances from combustible materials as per manufacturer guidelines and local codes.
3. **Chimney Connection:** Connect the stove to the chimney flue using appropriate 80 mm diameter piping. Ensure all connections are sealed and secure.
4. **Electrical Connection:** Connect the stove to a dedicated electrical circuit as specified in the electrical requirements.
5. **Initial Functional Verification:** A qualified professional will perform initial checks to ensure all systems are operating correctly before first use.



Figure 1: Sannover Anita 12 kW Black Air Pellet Stove with its remote control. The stove features a front glass door to view the flame and a top-mounted control panel.

5. OPERATING INSTRUCTIONS

The Anita pellet stove is designed for user-friendly operation via its digital control panel and integrated ambient probe.

5.1. Filling the Pellet Hopper

- Ensure the stove is off and cooled before opening the pellet hopper lid.
- Use only high-quality wood pellets as specified by the manufacturer.
- Fill the hopper to its maximum capacity for extended autonomy.

5.2. Starting the Stove

- Press the 'ON' button on the digital control panel or remote control.
- The stove will initiate its ignition sequence, which typically involves feeding pellets into the brazier and activating the igniter.
- Monitor the flame through the glass door to ensure successful ignition.

5.3. Adjusting Settings

- **Temperature Setting:** Use the digital control panel to set your desired room temperature. The integrated ambient probe will regulate the stove's output to maintain this temperature.
- **Fan Speed:** Adjust the fan speed to control the distribution of heated air.
- **Programming:** Utilize the programming features to set daily or weekly operating schedules, allowing the stove to turn on/off automatically.

5.4. Shutting Down the Stove

- Press the 'OFF' button on the control panel or remote control.
- The stove will enter a cool-down cycle, during which the fan may continue to operate to dissipate residual heat. Do not unplug the stove during this cycle.



Figure 2: The Sannover Anita 12 kW Black Air Pellet Stove seamlessly integrated into a modern living space, demonstrating its compact size and aesthetic appeal.

6. MAINTENANCE

Regular maintenance is crucial for the efficient and safe operation of your Sannover Anita pellet stove. Annual

professional maintenance is mandatory for warranty validity.

6.1. Daily/Weekly User Maintenance

- **Ash Pan Emptying:** Regularly empty the removable ash pan to prevent ash buildup, which can impede airflow and combustion efficiency. Ensure the stove is completely cool before performing this task.
- **Brazier Cleaning:** Clean the cast iron brazier to remove any unburnt pellets or clinkers.
- **Glass Cleaning:** Clean the inside of the glass door with a suitable glass cleaner designed for wood stoves to maintain visibility of the flame.

6.2. Annual Professional Maintenance

Contact a qualified professional for annual servicing. This typically includes:

- Thorough cleaning of the flue pipes and chimney.
- Inspection and cleaning of internal components, including fans, heat exchangers, and combustion chambers.
- Checking and adjusting electrical connections and safety devices.
- Verification of combustion efficiency and emissions.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your pellet stove. For complex problems, always contact a qualified technician.

Problem	Possible Cause	Solution
Pellets not feeding / Stove turns off unexpectedly	Empty hopper, clogged auger, poor quality pellets, sensor issue.	Check pellet level. Inspect auger for obstructions. Use recommended pellets. If problem persists, contact service.
Excessive noise during operation	Loose components, fan imbalance, foreign object in fan, pellet drop noise.	Ensure all panels are secure. Check for foreign objects. The cast iron brazier is designed to reduce pellet drop noise, but some sound is normal. If noise is unusual, contact service.
Stove not heating effectively	Ash buildup, clogged flue, incorrect temperature setting, poor pellet quality.	Clean ash pan and brazier. Ensure flue is clear. Adjust temperature setting. Use high-quality pellets.
Remote control not working	Dead batteries, remote out of range, signal obstruction.	Replace batteries. Ensure remote is within range and pointed at the stove. Check for obstructions.

8. SPECIFICATIONS

Attribute	Value
Brand	Sannover

Attribute	Value
Model Number	ANITA12Noir
Color	Black
Product Dimensions (L x W x H)	58.5 x 53.4 x 104.2 cm
Item Weight	136 Kilograms
Material	Cast Iron
Assembly Required	Yes
Ventilation Type	Direct Vent
Efficiency	89%
Mounting Type	Floor Mount
Spare Parts Availability	Information unavailable on spare parts

9. WARRANTY AND SUPPORT

9.1. Manufacturer's Warranty

The Sannover Anita 12 kW Air Pellet Stove comes with a 2-year parts warranty from the manufacturer. Please note that this warranty is contingent upon the following conditions:

- All installation, electrical connection, functional verification, maintenance, and any repair operations must be performed by a qualified professional.
- Annual professional maintenance is mandatory.

Failure to adhere to these conditions will result in the invalidation of the warranty.

9.2. Customer Support

For technical assistance, warranty claims, or to locate a qualified professional for installation and maintenance, please contact your seller or the Sannover customer support channel provided at the point of purchase. Always provide your model number (ANITA12Noir) and purchase date when seeking support.

