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› RockTek G2 Premium Google TV 4K UHD Streaming Player User Manual

RT ROCKTEK RT-G2-64GB

RockTek G2 Premium Google TV 4K UHD Streaming Player User Manual

Model: RT-G2-64GB

1. INTRODUCTION

The RockTek G2 Premium Google TV 4K UHD Streaming Player is a high-performance device designed to deliver an immersive entertainment experience. It integrates Google TV, offering access to a vast library of streaming content, including Netflix, Disney+, Prime Video, YouTube, HBO Max, and GeForce Now. With support for 4K UHD resolution, HDR10+, Dolby Vision, and Dolby Atmos, the G2 ensures superior audio and visual quality for your home theater.



Image: The RockTek G2 streaming player and its accompanying voice remote control.

2. WHAT'S IN THE BOX

Verify that all items are present in the package:

- RockTek G2 4K Streaming Box
- Bluetooth Voice Remote
- Power Adapter
- HDMI Cable 2.0
- Quick Start Guide

3. PRODUCT FEATURES

The RockTek G2 offers a range of advanced features for an enhanced streaming experience:

- **Authorized Streaming Platforms:** Access to Netflix, Disney+, Prime Video, YouTube, HBO Max, GeForce Now, and over 1 million movies and TV episodes.
- **Superior Audiovisual Quality:** Supports 4K Dolby Vision HDR (Dolby Vision / HDR10 / HDR10+ / HLG) for ultra-high-definition visuals and Dolby Atmos / DTS-HD for immersive 7.1 surround sound.
- **High Performance:** Equipped with Amlogic S905X4-K Quad-core cortex-A55 CPU, Mali-G31 MP2 GPU, 4GB DDR4 RAM, and 64GB eMMC 5.0 storage for smooth operation and ample app space.
- **Advanced Connectivity:** Features Wi-Fi 6 (2.4G/5.0G) for wireless speeds up to 450Mbps and Gigabit Ethernet for up to 1000Mbps. Built-in Bluetooth 5 for easy device pairing.
- **Chromecast Built-in:** Easily cast content from your mobile devices to your TV.
- **Voice Remote:** Control your device and search for content using voice commands.



The image shows a RockTek G2 streaming player and its voice remote control positioned in front of a television. The television screen displays a vibrant, high-contrast image of a parrot with yellow and blue feathers, set against a dark background with a blue and yellow particle effect. In the top right corner of the screen, there are logos for '4K HDR', 'HDR10+', and 'DTS HD'. The RockTek logo is visible on the front of the streaming player. The background of the entire advertisement has a gradient from red at the top to orange at the bottom.

Audiovisual Feast

Dolby Vision & Dolby Atmos,
the ultimate visual and auditory enjoyment.
As far as the eyes can see, the ears are endless.
Bring home your own theater.

Dolby VISION

Dolby ATMOS

Image: The RockTek G2 streaming player next to a television displaying vibrant content, highlighting Dolby Vision and Dolby Atmos capabilities.



Image: A television screen displaying a vibrant, colorful abstract image, emphasizing the stunning visuals achieved with Dolby Vision and HDR10+.



Image: A television screen showing a dinosaur with sound waves emanating, illustrating immersive audio with Dolby Atmos and DTS-X technology.

4. SETUP GUIDE

Follow these steps to set up your RockTek G2 streaming player:

1. **Connect to TV and Power:** Connect the RockTek G2 to your television using the provided HDMI cable. Plug the power adapter into the device and then into a power outlet.
2. **Pair Remote and Connect to Internet:** Insert batteries into the Bluetooth Voice Remote. Follow the on-screen instructions to pair the remote with your G2. Then, connect your G2 to your home internet network, either wirelessly via Wi-Fi 6 or using an Ethernet cable.
3. **Start Streaming:** Once connected, follow the on-screen prompts to complete the initial Google TV setup. You can then download your favorite streaming applications and begin enjoying content.



Image: A diagram illustrating the three-step setup process for the RockTek G2, showing connections to TV, power, and internet, followed by streaming.

5. OPERATING INSTRUCTIONS

The RockTek G2 operates on the Google TV platform, providing a user-friendly interface for content discovery and playback.

5.1 Navigating Google TV

- Use the directional pad on your remote to navigate through menus and select items.
- The Home button returns you to the main Google TV interface.
- The Back button allows you to return to the previous screen.

5.2 Using the Voice Remote

The included Bluetooth Voice Remote features Google Assistant for voice control:

- Press the Google Assistant button (microphone icon) on the remote.
- Speak clearly into the remote to search for movies, TV shows, open apps, or control playback.

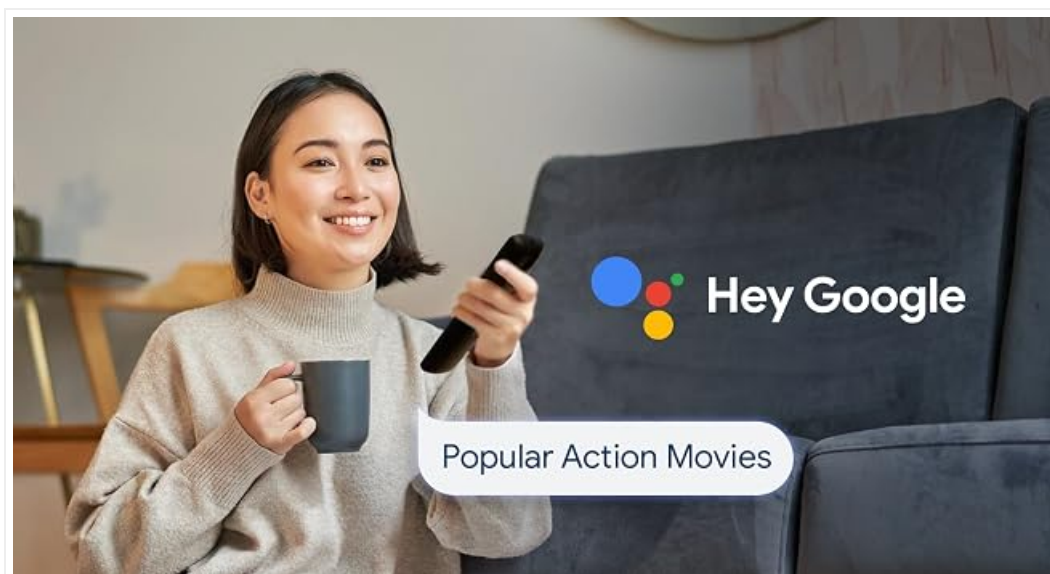


Image: A woman sitting on a couch, holding the RockTek G2 remote and using the 'Hey Google' voice assistant feature.

5.3 Chromecast Functionality

The RockTek G2 has Chromecast built-in, allowing you to cast content from compatible apps on your smartphone, tablet, or computer directly to your TV.

- Ensure your mobile device and the G2 are on the same Wi-Fi network.
- Open a Chromecast-enabled app (e.g., YouTube, Netflix) on your mobile device.
- Tap the Cast icon (usually a rectangle with a Wi-Fi symbol) and select your RockTek G2 from the list of devices.



Image: A child watching a television screen, with a smartphone in the foreground displaying the Google Cast logo, indicating content mirroring.

6. CONNECTIVITY

The RockTek G2 offers various connectivity options:

- **Wireless:** Dual-band Wi-Fi 6 (2.4G/5G) and Bluetooth 5.0.
- **Wired:** Gigabit Ethernet port.
- **Ports:**
 - 1 x HDMI output
 - 1 x Micro-SD card slot
 - 1 x Type-C port
 - 1 x Optical audio output
 - 1 x USB 3.0 port
 - 1 x USB 2.0 port



Image: The RockTek G2 streaming player against a background of digital circuits, highlighting its Wi-Fi 6 and Broadcom technology.

7. TROUBLESHOOTING

If you encounter issues with your RockTek G2, consider the following common solutions:

- **No Power/Device Turns Off:** Ensure the power adapter is securely connected to both the device and a working power outlet. Check power-saving settings in the device menu, as the unit may power off after a period of inactivity.
- **No Picture/Sound:** Verify that the HDMI cable is correctly connected to both the G2 and your TV. Ensure your TV is set to the correct HDMI input. Check audio settings on both the G2 and your TV.
- **Network Connectivity Issues (Wi-Fi/Ethernet):** Confirm your router is functioning correctly. For Wi-Fi, ensure the G2 is within range and the password is correct. For Ethernet, check the cable connection. Restarting your router and the G2 can often resolve connectivity problems.
- **Remote Not Responding:** Check the batteries in the remote and replace them if necessary. Re-pair the Bluetooth remote by following the instructions in the Quick Start Guide or on-screen prompts.
- **App Performance Issues/Lag:** Ensure the device's firmware is up to date. Clear the cache for problematic applications via the device settings. If issues persist, consider uninstalling and reinstalling the app.
- **Bluetooth Range Issues:** If experiencing short Bluetooth range, ensure there are no obstructions between the G2 and the connected Bluetooth device.

For more detailed troubleshooting or persistent issues, refer to the comprehensive "User Guide" PDF file or contact customer support.

8. SPECIFICATIONS

Brand	RT ROCKTEK
Model Name	RT-G2-64GB
Item Model Number	RT-G2-64GB
Product Dimensions	4.5 x 4.5 x 1 inches
Item Weight	1.28 pounds

Color	Black
Resolution	4K
Connectivity Technology	Bluetooth 5.0, WiFi 6 (2.4G/5G), Ethernet
Connector Type	HDMI*1, Micro-SD*1, Type-C*1, Optical*1, USB 3.0*1, USB 2.0*1
Special Feature	Chromecast built-in
Controller Type	Remote Control, Voice Control
Supported Internet Services	Apple TV+, Spotify, Hulu, HBO Max, GeForce Now, Netflix, Disney+, Prime Video, YouTube, and more via Play Store

9. MAINTENANCE

To ensure the longevity and optimal performance of your RockTek G2, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. Do not use liquid cleaners, aerosols, or abrasive materials, as these can damage the finish or internal components.
- **Ventilation:** Ensure the device is placed in a well-ventilated area to prevent overheating. Do not block any ventilation openings.
- **Storage:** When not in use for extended periods, store the device in a cool, dry place away from direct sunlight and extreme temperatures.

10. WARRANTY AND SUPPORT

RockTek provides comprehensive support for your G2 streaming player:

- **Warranty:** A 12-month warranty is provided for the RockTek G2 TV box. Accessories, such as the remote, are covered by a 3-month warranty.
- **Technical Support:** Online technical support services are available. You can reach the support team via email or social media messages for prompt assistance.
- **Firmware Updates:** Many common issues can be resolved through firmware upgrades. Ensure your device's software is kept up to date.

For any concerns or issues, please do not hesitate to contact RockTek customer support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question