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- Amazon Echo Show 11 (2025 Release) User Manual

Amazon Echo Show 11

Amazon Echo Show 11 (2025 Release) User Manual

Model: Echo Show 11

INTRODUCTION

Welcome to your Amazon Echo Show 11. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device. The Echo Show 11 features a vibrant Full-HD 11-inch display, spatial audio, and integrates with Alexa+ for a personalized smart home experience.



Figure 1: The Amazon Echo Show 11, showcasing its 11-inch display with smart home widgets and a photo slideshow. The device sits on a fabric-covered base.

WHAT'S IN THE BOX

Upon unboxing your Amazon Echo Show 11, you should find the following items:

- Echo Show 11 (2025 release) device
- Power adapter (30W)
- · Quick start guide

SETUP

Follow these steps to set up your Echo Show 11:

- 1. **Power On:** Connect the included 30W power adapter to your Echo Show 11 and plug it into a wall outlet. The device will automatically power on.
- 2. **Initial Configuration:** Follow the on-screen instructions to select your language, connect to a Wi-Fi network, and log in with your Amazon account. The Echo Show 11 supports Wi-Fi 6E (802.1ax) and 802.11a/b/g/n/ac networks.
- 3. **Alexa App:** For full functionality and advanced settings, download the Alexa app on your Fire OS, Android, or iOS device. The app is also accessible via a web browser.
- 4. **Wi-Fi Simple Setup:** If you have other Amazon devices, Wi-Fi Simple Setup can streamline the connection process to your network.

OPERATING THE DEVICE

Display and Audio

The Echo Show 11 features a 10.95-inch Full HD touchscreen with 1920 x 1200 resolution. Enjoy room-filling spatial audio with a 2.8-inch woofer and two full-range drivers for crisp vocals and a wider sound stage.

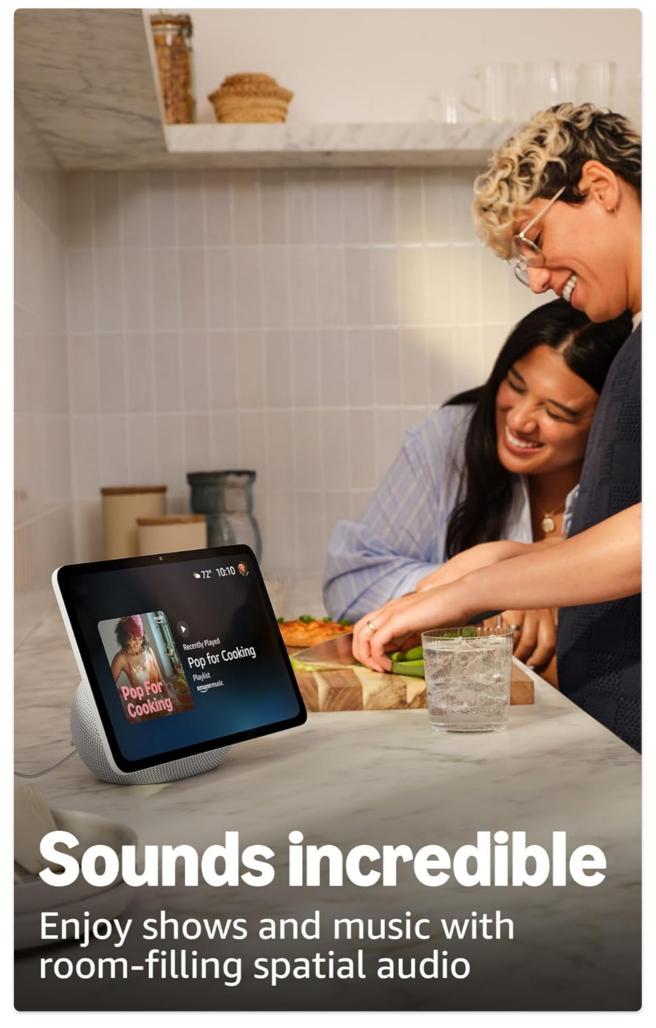


Figure 2: The Echo Show 11 playing music, demonstrating its vibrant display and audio capabilities.

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Meet the all-new Alexa

Our smartest, most proactive Al assistant yet





Figure 3: Visual representation of the new Alexa+ experience.

Everyday Assistant

Use your Echo Show 11 to manage daily tasks. The 11-inch display makes it easy to view recipes, calendars, shopping lists, and more. With Alexa+, you can find recipes, make reservations, and order groceries.

Smart Home Control

The Echo Show 11 features a built-in smart home hub (Zigbee + Matter + Thread Border Router), allowing you to pair and control thousands of compatible devices without an additional hub. View camera feeds, manage lights, and adjust thermostats using the display or your voice. Omnisense technology enables routines via temperature, presence, or visual ID detection.

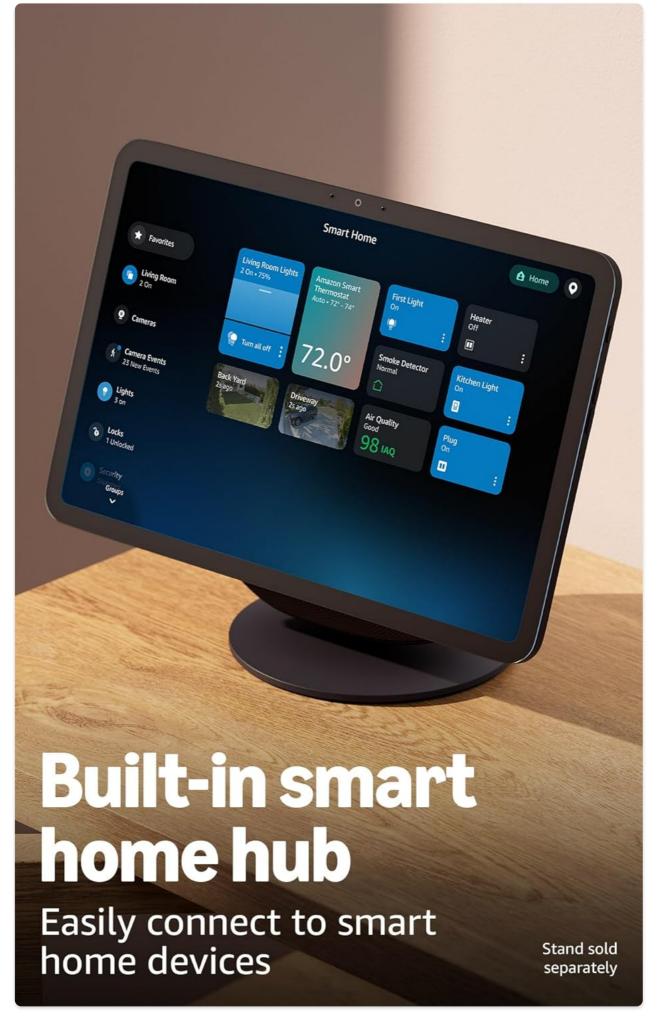


Figure 4: The Echo Show 11 showing its smart home control interface, managing various devices.

Crystal-Clear Video Calls

Engage in video calls on the vibrant 11-inch screen. The 13 MP camera features auto-framing, 3.3x zoom, and noise reduction technology for natural conversations. Use Live View to check on your home remotely.

Photo Memories Display

When not in use, the 11-inch home screen can function as a digital photo frame. Ask Alexa+ to find specific photos or curate a personal slideshow from your Amazon Photos.

PRIVACY FEATURES

The Echo Show 11 is designed with multiple layers of privacy controls:

- Microphones & Camera Enable/Disable Button: A physical button allows you to electronically disconnect the microphones and camera.
- **Dedicated Camera Controls:** Additional camera controls are available on the device and within the Alexa app.
- Wake Word Technology: Alexa only begins recording and sending your requests to the cloud after detecting the wake word.
- Voice Recording Review: You can review and delete your voice recordings through the Alexa app or your Amazon account settings.

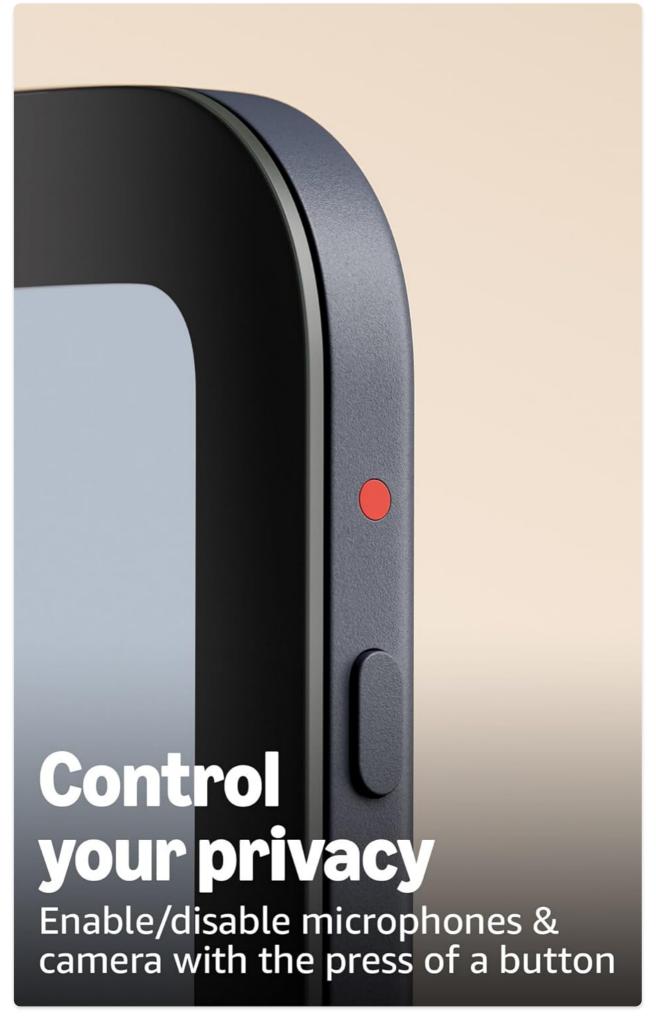


Figure 5: The physical button on the side of the Echo Show 11 to enable or disable the microphones and camera.

Accessibility Features

The Echo Show 11 offers various accessibility features to personalize Alexa to your abilities. Access these settings via **Settings** → **Accessibility** on your device:

- Tap to Alexa: Interact with Alexa via touch through on-screen tiles or a keyboard.
- Adaptive Listening: Provides more time to finish speaking before Alexa responds.
- Preferred Speaking Rate: Control how fast or slow Alexa speaks.
- Captioning: Includes Alexa Captioning, Call Captioning, and Closed Captioning for supported content.
- Show and Tell: Helps users who are blind or visually impaired identify products by saying "Alexa, what am I holding."
- VoiceView Screen Reader: Provides spoken feedback for users who are blind or visually impaired.
- Screen Magnifier: Zoom in/out and pan around the screen.
- Notify When Nearby: Plays notification sounds when you are detected near your Echo device.
- Kindle Read Aloud: Alexa can read your Kindle books aloud.
- Real Time Text: Type live text during a video call.
- Additional features include Color Inversion, Color Correction, and Request Sound.

MAINTENANCE

General Care

To ensure the longevity and optimal performance of your Echo Show 11:

- Keep the device clean by gently wiping the screen and body with a soft, dry, lint-free cloth.
- Avoid exposing the device to extreme temperatures, direct sunlight for extended periods, or excessive moisture.
- · Do not use abrasive cleaners or solvents.

Software Security Updates

Amazon regularly provides software security updates to enhance the performance and security of your Echo Show 11. Ensure your device is connected to the internet to receive these updates automatically. For more information, visit the Amazon website or manage your content and devices.

TROUBLESHOOTING

If you encounter issues with your Echo Show 11, consider the following basic troubleshooting steps:

- No Power: Ensure the power adapter is securely connected to both the device and a working power outlet.
- Wi-Fi Connectivity Issues: Check your Wi-Fi router and ensure it is powered on and functioning. Try restarting your Echo Show 11 and your router. Verify your Wi-Fi password is correct.
- Alexa Not Responding: Ensure the microphone is not muted (check the privacy button). Speak clearly and ensure you are within range of the device.
- Screen Unresponsive: Try restarting the device by unplugging it for a few seconds and plugging it back in
- Sound Issues: Check the volume settings on the device. Ensure no external Bluetooth speakers are connected if you intend to use the internal speakers.

SPECIFICATIONS						

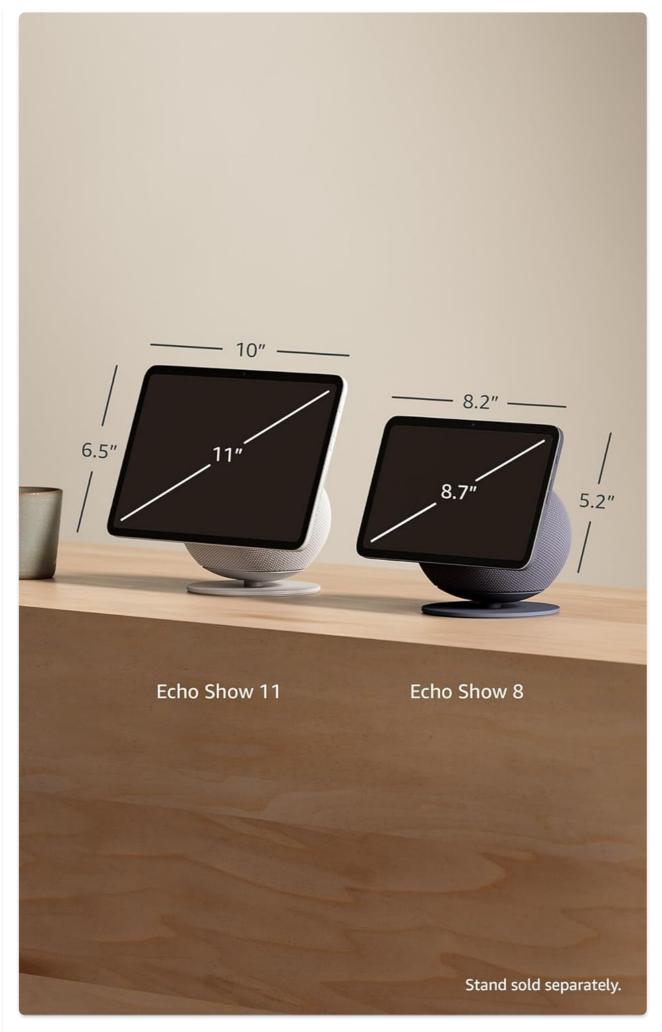


Figure 6: Size comparison between the Echo Show 11 and Echo Show 8.

Size	10" x 5" x 7.2" (255mm x 127mm x 182mm)		
Weight	45.92 oz (1302 grams)		
Display	10.95" Full HD touchscreen with 1920 x 1200 resolution		
Camera	13 MP with auto framing		
Audio	1 X 2.8" Woofer and 2 full-range drivers		
Wi-Fi Connectivity	Wi-Fi 6E (802.1ax) supported. Tri-band, Wi-Fi (SISO). Supports 802.11a/b/g/n/ac Wi-Fi networks. Does not support connecting to ad-hoc Wi-Fi networks.		
Smart Home Hub	Zigbee + Matter + Thread Border Router		
Bluetooth Connectivity	Advanced Audio Distribution Profile (A2DP) and Audio/Video Remote Control Profile (AVRCP) support. Bluetooth speakers requiring PIN codes are not supported.		
Processor	AZ3 Pro with Al Accelerator		
Sensors	Ambient Temperature Sensor, Ambient Light Sensor, Presence Detection, Camera		
Omnisense Technology	Custom technology for ambient AI, enabling visual ID, proximity and presence detection, temperature sensing, and adaptive brightness and color.		
System Requirements	Echo Show 11 connects to Wi-Fi. Alexa app compatible with Fire OS, Android, iOS, and web browsers.		
Language	Alexa speaks English and Spanish		

WARRANTY AND SUPPORT

Warranty

Your Amazon Echo Show 11 comes with a 1-year limited warranty and service. Optional 1-year, 2-year, and 3-year extended warranties are available for U.S. customers, sold separately. Use of the Echo Show 11 is subject to the terms found on the Amazon website.

Customer Support

For further assistance, technical support, or warranty claims, please visit the official Amazon support website or contact Amazon customer service directly. You can also find more information and FAQs in the Alexa Privacy Hub and about Amazon Sidewalk on the Amazon website.

Related Documents - Echo Show 11





Amazon Echo & Alexa Brand Usage Guidelines for External Partners

Official guidelines for external partners on the proper usage of Amazon Echo and Alexa brand assets, including logos, typography, colors, and representation in marketing materials. Ensure brand consistency and integrity.



Amazon Echo Show 8 (2nd Gen) User Guide

A comprehensive user guide for the Amazon Echo Show 8 (2nd Gen), detailing setup, privacy features, voice commands, and tips for using Alexa.



Amazon Echo & Alexa Brand Usage Guidelines for Third-Party Marketers

Comprehensive guidelines for third-party marketers on the correct usage of Amazon Echo and Alexa brand assets, including logos, voice, messaging, and product representation, to ensure brand consistency and integrity.



Amazon Echo Show 8 (2nd Gen) Quick Start Guide

A guide to getting started with your Amazon Echo Show 8 (2nd Gen), covering setup, features, and privacy.



Amazon Echo Show 15: Quick Start Guide & Setup Instructions

Learn how to set up, mount, and use your Amazon Echo Show 15 with this comprehensive quick start guide. Includes instructions for device setup, wall mounting, and voice remote operation.



Amazon Alexa for Business Administration Guide: Setup, Management, and Features

This administration guide provides comprehensive instructions for setting up, managing, and utilizing Amazon Alexa for Business. It covers device management, user enrollment, skill integration, security, and troubleshooting for enterprise environments.

Documents - Amazon – Echo Show 11

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