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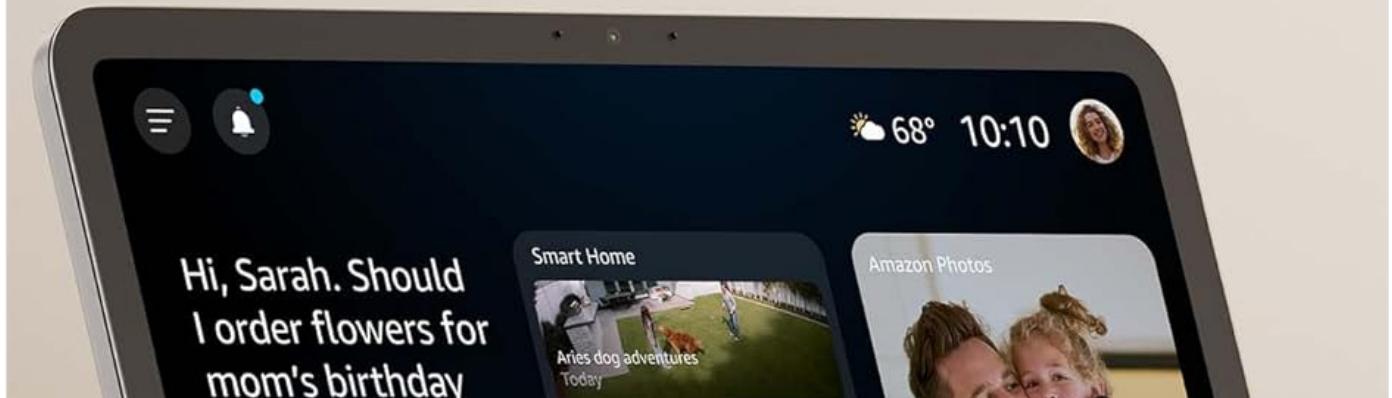
Amazon Echo Show 11 User Manual

Model: Echo Show 11

INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Amazon Echo Show 11. The Echo Show 11 is a smart display designed to enhance your daily routines with its vibrant Full-HD 11-inch touchscreen, spatial audio, and integrated Alexa+ capabilities. It functions as a central hub for smart home control, communication, and entertainment.

Meet Echo Show 11



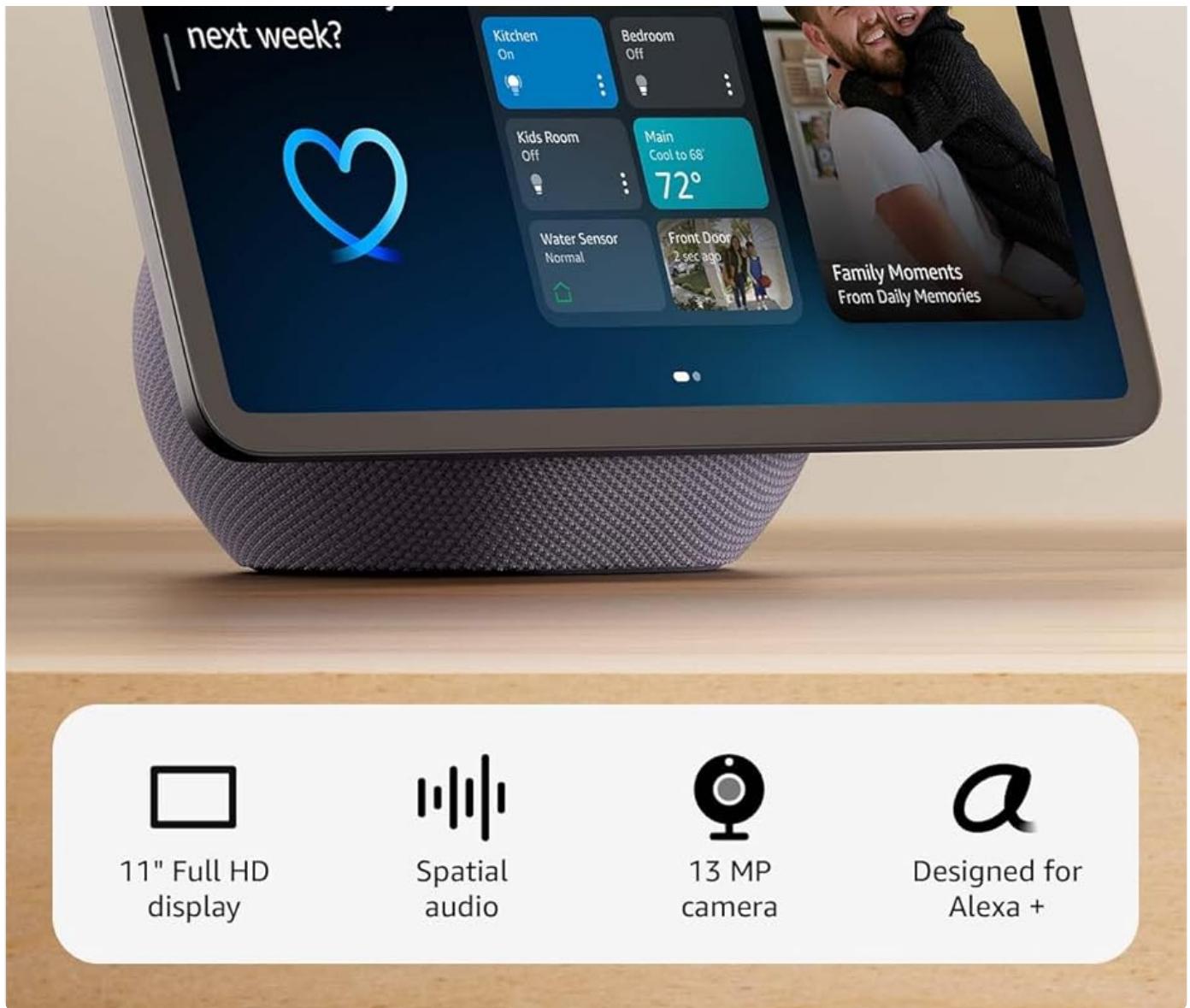


Image: The Amazon Echo Show 11, showcasing its 11-inch display with a smart home interface and a voice assistant prompt.

SETUP

What's in the Box

- Echo Show 11 (2025 release)
- Power adapter (30W)
- Quick start guide

Initial Setup Requirements

Your Echo Show 11 is designed for easy connection to your Wi-Fi network.

- **Wi-Fi Network:** Ensure you have an active Wi-Fi network available. The device supports Wi-Fi 6E (802.1ax), tri-band, Wi-Fi (SISO), and 802.11a/b/g/n/ac networks. Ad-hoc Wi-Fi networks are not supported.
- **Alexa App:** The Alexa app is compatible with Fire OS, Android, and iOS devices. It is also accessible via a web browser.
- **Power Connection:** Connect the provided 30W power adapter to the device and a power outlet.

Amazon Wi-Fi simple setup allows for quick connection of smart devices to your Wi-Fi network. Follow the on-screen prompts after powering on your device for the first time.

OPERATING YOUR ECHO SHOW 11

Alexa+ Features

Alexa+ offers a personalized experience, helping you manage your home, boost productivity, and enjoy entertainment.

- **Everyday Assistant:** Use the 11-inch display to view recipes, calendars, shopping lists, and more. Alexa+ can find recipes based on your preferences, make reservations, and order groceries.
- **Entertainment:** Watch shows on Prime Video, Netflix, and other services on the Full-HD screen. Enjoy room-filling spatial audio with crisper vocals and enhanced bass. Alexa+ can help you discover new shows and identify music.
- **Photo Display:** The home screen can display your favorite photo memories as a slideshow when not in active use. Ask Alexa+ to find specific photos or curate a personal slideshow.



Sounds incredible

Enjoy shows and music with room-filling spatial audio

Image: The Echo Show 11 displaying music, demonstrating its use for entertainment in a home setting.

Smart Home Control

The Echo Show 11 includes a built-in smart home hub (Zigbee + Matter + Thread Border Router), allowing you to control thousands of compatible devices without an additional hub.

- **Device Management:** Manage lights, thermostats, and other smart devices using the display or voice commands.
- **Camera Feeds:** Easily view feeds from compatible security cameras.
- **Omnisense Technology:** This technology enables proactive and personalized experiences, including activating routines via temperature, presence, or visual ID detection.



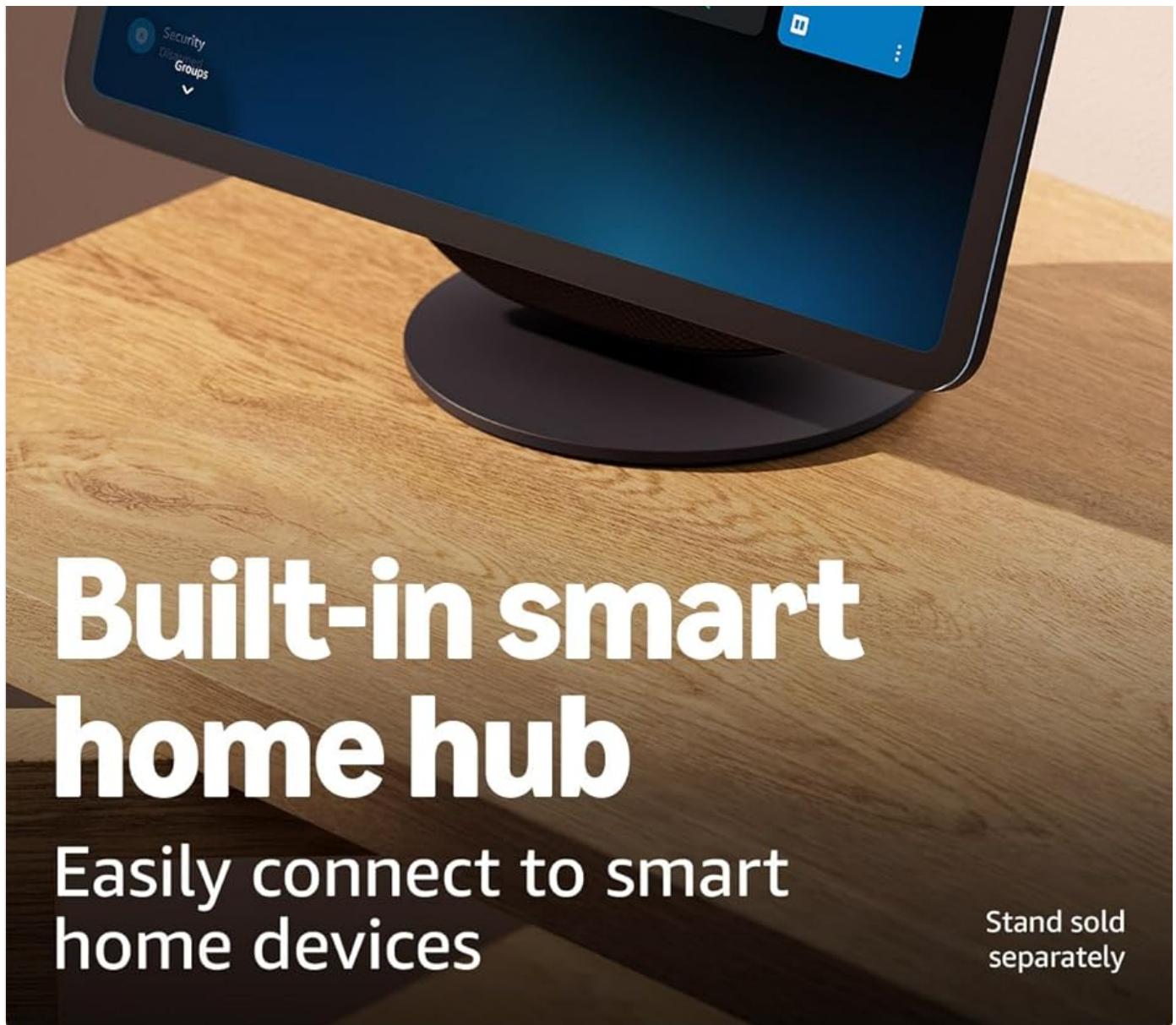


Image: The Echo Show 11 screen showing a smart home dashboard, illustrating its function as a central control unit.

Video Calls and Communication

Engage in crystal-clear video calls with the 13 MP auto-framing camera, 3.3x zoom, and noise reduction technology.

- **Centered Camera:** The camera automatically frames you during calls, ensuring you remain in view.
- **Live View:** Use the live view feature to check on your family or pets remotely.

Bluetooth Connectivity

The Echo Show 11 supports Advanced Audio Distribution Profile (A2DP) for streaming audio from your mobile device to the Echo Show 11, or from the Echo Show 11 to a Bluetooth speaker. Audio/Video Remote Control Profile (AVRCP) allows for voice control of connected mobile devices. Bluetooth speakers requiring PIN codes are not supported.

MAINTENANCE

To ensure the longevity and optimal performance of your Echo Show 11, follow these general maintenance guidelines:

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and exterior. Avoid abrasive cleaners or sprays directly on the device.
- **Placement:** Place the device on a stable, flat surface away from direct sunlight, heat sources, and moisture. Ensure

adequate ventilation around the device.

- **Software Updates:** The device will automatically receive software security updates. Ensure it is connected to Wi-Fi to receive these updates.

TROUBLESHOOTING

If you encounter issues with your Echo Show 11, consider the following steps:

- **No Power:** Ensure the power adapter is securely connected to both the device and a working power outlet.
- **Wi-Fi Connectivity Issues:**
 - Verify your Wi-Fi network is active and within range.
 - Restart your Wi-Fi router and the Echo Show 11.
 - Check your Wi-Fi password in the Alexa app if prompted.
- **Alexa Not Responding:**
 - Ensure the microphone is not muted (check the microphone enable/disable button).
 - Speak clearly and ensure you are within hearing range of the device.
 - Restart the device by unplugging it for a few seconds and plugging it back in.
- **Display Issues:** If the screen is unresponsive or frozen, try restarting the device.

For further assistance, refer to the official Amazon support resources or the Alexa app.

SPECIFICATIONS

Feature	Detail
Size	10" x 5" x 7.2" (255mm x 127mm x 182mm)
Weight	45.92 oz (1302 grams)
Display	10.95" Full HD touchscreen with 1920 x 1200 resolution
Camera	13 MP with auto framing
Audio	1 x 2.8" Woofer and 2 full-range drivers
Wi-Fi Connectivity	Wi-Fi 6E (802.1ax) supported. Tri-band, Wi-Fi (SISO). Supports 802.11a/b/g/n/ac Wi-Fi networks. Does not support connecting to ad-hoc Wi-Fi networks.
Smart Home Hub	Zigbee + Matter + Thread Border Router
Bluetooth Connectivity	A2DP support for audio streaming. AVRCP for voice control of connected mobile devices. Bluetooth speakers requiring PIN codes are not supported.
Processor	AZ3 Pro with AI Accelerator
Sensors	Ambient Temperature Sensor, Ambient Light Sensor, Presence Detection, Camera
Omnisense Technology	Custom technology for ambient AI, enabling visual ID, proximity/presence detection, temperature sensing, adaptive brightness/color.

Feature	Detail
System Requirements	Echo Show 11 connects to Wi-Fi. Alexa app compatible with Fire OS, Android, iOS, and web browsers.
Language	Alexa speaks English and Spanish

PRIVACY FEATURES

The Echo Show 11 is designed with multiple layers of privacy controls:

- **Microphones & Camera Enable/Disable Button:** A physical button allows you to turn off the microphones and camera.
- **Dedicated Camera Controls:** Controls are available both on the device and within the Alexa app.
- **Voice Recording Management:** Ability to review and delete voice recordings.
- **Wake Word Technology:** The device only begins listening after detecting the wake word.



Control your privacy

Enable/disable microphones & camera with the press of a button

Image: A close-up view of the Echo Show 11's side, highlighting the privacy button for microphone and camera control.

For more details, visit the Alexa Privacy Hub.

ACCESSIBILITY FEATURES

The Echo Show 11 includes various accessibility features to personalize Alexa to your abilities. These can be enabled via **Settings → Accessibility** on your device.

- **Tap to Alexa:** Access Alexa via touch through on-screen tiles or a keyboard, including saving favorite actions.
- **Adaptive Listening:** Provides more time to finish speaking before Alexa responds.
- **Preferred Speaking Rate:** Control how fast or slow Alexa speaks.
- **Captioning:** Alexa Captioning, Call Captioning, and Closed Captioning provide text captions for supported content.
- **Show and Tell:** Helps users who are blind or visually impaired identify products by saying "Alexa, what am I holding."
- **VoiceView Screen Reader:** Enables access for users who are blind or visually impaired.
- **Screen Magnifier:** Allows zooming in/out and panning around the screen.
- **Notify When Nearby:** Plays notification sounds when detected near your Echo device.
- **Kindle Read Aloud:** Alexa can read your Kindle books aloud.
- **Real Time Text:** Enables typing live text in a video call.
- Additional features include Color Inversion, Color Correction, Request Sound, and more.

WARRANTY AND SUPPORT

Your Echo Show 11 comes with a 1-year limited warranty and service. Optional 1-year, 2-year, and 3-year extended warranties are available for U.S. customers and sold separately.

Use of the Echo Show 11 is subject to the terms found on the official Amazon website. For information specific to your device or to manage your content and devices, visit the Amazon website.

For software security updates, please refer to the official Amazon support pages.

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