

Homix QRB-21-01E

Homix QRB-21-01E Hot and Cold Bottom-Loading Water Dispenser

User Instruction Manual

INTRODUCTION

Thank you for choosing the Homix QRB-21-01E Hot and Cold Bottom-Loading Water Dispenser. This appliance provides convenient access to both hot and cold water, featuring a modern design with a touch sensor interface and durable stainless steel construction. Please read this manual thoroughly before installation and operation to ensure safe and efficient use of your new water dispenser.

Key features include a 3 liters/hour cooling capacity and a 5 liters/hour heating capacity, along with a thumb lock for enhanced safety, particularly for hot water dispensing.

SAFETY INSTRUCTIONS

To reduce the risk of injury, electric shock, or fire, always follow these basic safety precautions:

- Read all instructions before using the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Do not immerse the cord, plug, or any part of the appliance in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug the dispenser from the outlet when not in use, before putting on or taking off parts, and before cleaning.
- Ensure the dispenser is placed on a firm, level surface to prevent tipping.
- Keep the back of the dispenser at least 10 cm away from a wall to allow for proper ventilation.
- Only use bottled water designed for water dispensers.
- The hot water function can reach high temperatures. Always use the child safety lock when dispensing hot water, especially around children.

PACKAGE CONTENTS

Please check the box for the following items:

- Homix QRB-21-01E Water Dispenser Unit
- Power Cord (attached)
- Water Bottle Probe and Hose Assembly
- User Manual (this document)

SETUP

1. **Unpacking:** Carefully remove the water dispenser from its packaging. Retain packaging materials for future transport or storage.
2. **Placement:** Place the dispenser on a flat, stable, and level surface. Ensure there is adequate space around the unit for ventilation, especially at the rear. Avoid direct sunlight or heat sources.
3. **Water Bottle Installation (Bottom-Loading):**



Image: Side view of the Homix water dispenser, illustrating the bottom-loading compartment. The door for inserting the water bottle is visible on the lower front section.

- Open the bottom compartment door of the dispenser.
 - Remove the cap from a standard 3 or 5-gallon water bottle.
 - Insert the water bottle probe and hose assembly into the water bottle. Ensure the probe reaches the bottom of the bottle.
 - Slide the water bottle into the bottom compartment and close the door securely.
4. **Initial Flushing:** Before first use, dispense at least 1 liter of water from both the hot and cold spouts to flush the system. Discard this water. This helps remove any dust or residues from manufacturing.
5. **Power Connection:** Plug the power cord into a grounded electrical outlet. Ensure the voltage matches the dispenser's requirements (typically 220-240V).

OPERATING INSTRUCTIONS



Image: Front view of the Homix water dispenser, highlighting the control panel with its digital display and touch-sensitive buttons for water dispensing and temperature control.

1. **Powering On:** Once plugged in, the dispenser will automatically begin cooling and heating. The digital display will show the current status.
2. **Dispensing Cold Water:** Place a cup under the cold water spout. Press the 'Cold Water' touch sensor on the control panel. Water will dispense until the sensor is released.
3. **Dispensing Hot Water:** Place a cup under the hot water spout. To dispense hot water, first engage the child safety lock (often a small button or a specific touch sequence, refer to the display for indicators). Once unlocked, press the 'Hot Water' touch sensor. Water will dispense until the sensor is released. Always exercise caution with hot water.
4. **Touch Sensor Interface:** The dispenser features a touch screen for user convenience. Indicators on the display will show heating, cooling, and water level status.

Maintenance

Regular maintenance ensures optimal performance and longevity of your water dispenser.

- **Cleaning the Exterior:** Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Drip Tray:** The drip tray should be emptied and cleaned regularly to prevent overflow and bacterial growth.
- **Draining the Reservoirs:** Periodically, or before long periods of non-use, drain the hot and cold water reservoirs. Unplug the unit, open the drain plugs located at the back or bottom, and allow all water to empty. Close the plugs tightly afterward.
- **Descaling:** Over time, mineral deposits can build up. Consult a qualified technician for descaling procedures or use a food-grade descaling solution specifically designed for water dispensers.
- **Water Bottle Probe:** Clean the water bottle probe and hose assembly regularly with mild soap and water, then rinse thoroughly.

Troubleshooting

Problem	Possible Cause	Solution
No hot or cold water	Dispenser not plugged in; power switch off; empty water bottle; heating/cooling elements malfunction.	Check power connection; ensure power switch is on; replace water bottle; contact customer support if issue persists.
Water leaking	Water bottle cap not sealed properly; drain plug loose; internal leak.	Ensure bottle cap is secure; check drain plugs; contact customer support.
Unusual noise	Compressor operating (normal); dispenser not level; loose parts.	Ensure dispenser is on a level surface; if noise is excessive or unusual, contact customer support.
Water has an odd taste	New bottle; dispenser needs cleaning; old water.	Flush the system; clean the dispenser thoroughly; use fresh water bottles.

Specifications

Feature	Detail
Brand	Homix
Model Number	QRB-21-01E
Color	Silver and Black
Material	Stainless Steel
Heating Capacity	5 Liters/Hour
Cooling Capacity	3 Liters/Hour
Installation Type	Freestanding

Feature	Detail
Access Location	Bottom
Number of Settings	2 (Hot, Cold)
Power Source	Corded Electric
Style	Contemporary

WARRANTY AND SUPPORT

Information regarding warranty coverage and customer support is typically provided with your product packaging or can be found on the official Homix website. Please refer to these resources for details on warranty periods, service centers, and contact information for technical assistance.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question