

Acer SFG14-73

Acer Swift Go 14 AI PC (SFG14-73) User Manual

Model: SFG14-73

INTRODUCTION

This manual provides essential information for the safe and efficient use of your Acer Swift Go 14 AI PC (SFG14-73). Please read this guide thoroughly before operating your device to ensure optimal performance and longevity.

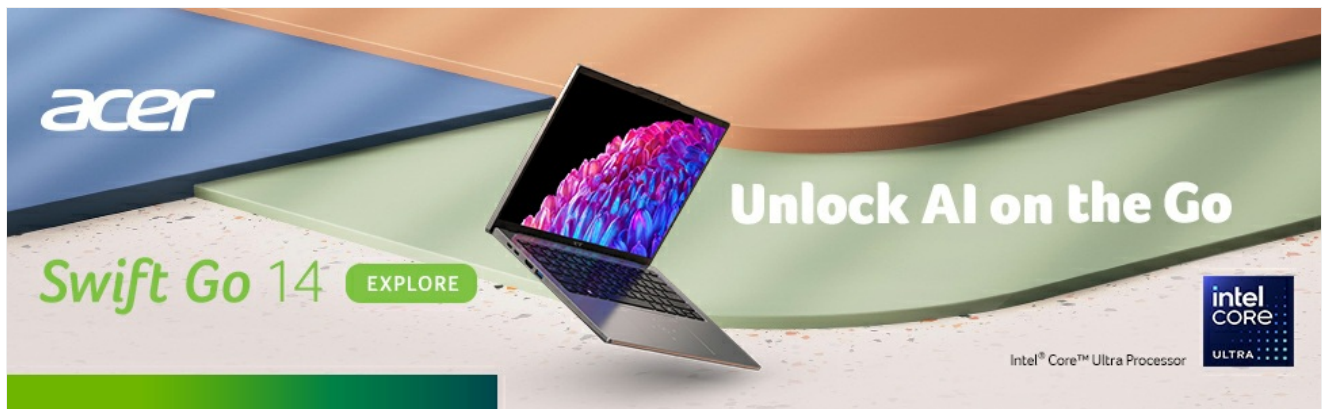


Image: Acer Swift Go 14 AI PC banner. This image displays the laptop with the text 'Unlock AI on the Go' and 'Swift Go 14'.

1. SETUP

1.1 Unpacking and Initial Inspection

Carefully remove your laptop and all accessories from the packaging. Verify that all components listed in the box contents are present and undamaged.

- Laptop (1N)
- Power cord (1N)
- Adapter (1N)
- User Manual (1N)

1.2 Connecting the Power Adapter

Connect the power adapter to the laptop's USB Type-C port (with DC-in support) and then plug it into a power outlet. The laptop can be used while charging.

1.3 First Boot and Windows Setup

Press the power button to turn on the laptop. Follow the on-screen instructions to complete the initial Windows 11 Home setup, including language, region, network connection, and user account creation.

1.4 Connecting Peripherals

Your Acer Swift Go 14 offers various ports for connecting external devices.



Image: Diagram showing the ports on the Acer Swift Go 14. This includes USB Type-C ports (supporting USB4, Thunderbolt 4, Power Delivery), USB 3.2 Gen 1 ports (one with power-off charging), HDMI 2.1, microSD card reader, and a headset/speaker jack.

- **USB Type-C Ports (x2):** Supports USB4 (up to 40 Gbps), Thunderbolt 4, USB Charging, and Power Delivery (up to 100W).
- **USB 3.2 Gen 1 Ports (x2):** One port features power-off charging for external devices.
- **HDMI 2.1 Port:** For connecting to external displays.
- **MicroSD Card Reader:** For expanding storage or transferring files.
- **Headphone/Microphone-in Jack:** For audio input/output.

2. OPERATING YOUR LAPTOP

2.1 Power On/Off

To power on, press the power button located on the keyboard. To power off, use the Windows Start menu options (Shut down, Restart, Sleep).

2.2 Keyboard and Multi-Control Touchpad

The laptop features a backlit keyboard for comfortable typing in various lighting conditions and a multi-control touchpad for precise navigation and gesture support.

Ports

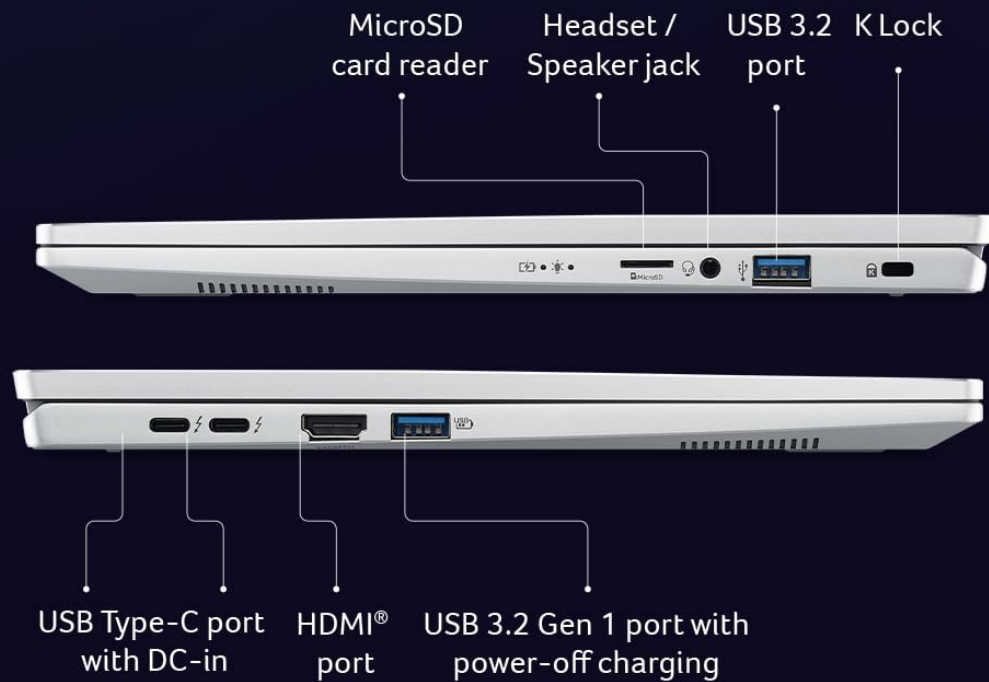


Image: Close-up view of the Acer Swift Go 14's keyboard and multi-control touchpad, highlighting the backlit keys.

2.3 Display Features

Experience vibrant visuals on the 14-inch OLED WQXGA (2880 x 1800) display with a 90Hz refresh rate and 0.2ms response time, offering 100% DCI-P3 wide color gamut and VESA Certified DisplayHDR 500 True Black.



Image: The Acer Swift Go 14 laptop displaying vibrant colors on its OLED screen, emphasizing the 'Immerse your Eyes' feature.

2.4 Performance Overview

The laptop is powered by an Intel Core Ultra 5 125H processor with 16GB LPDDR5X RAM and a 512GB PCIe Gen 4 SSD, providing robust performance for various tasks.



Image: Acer Swift Go 14 highlighting its 'Supreme Power in-Hand' with Intel Core Ultra 5 125H processor, 16GB LPDDR5X RAM, and Intel ARC Graphics.

2.5 AI Features

Leverage the integrated AI capabilities for enhanced productivity and creativity with Windows 11 Copilot and Acer's AI applications.

- **Acer LiveArt:** Erase backgrounds, edit images, and create stickers instantly.
- **Acer AlterView:** Bring 2D images to life with personalized live wallpapers.
- **GIMP:** Utilize text prompts to generate stunning images.



Image: Acer Swift Go 14 showcasing its AI features like LiveArt, AlterView, and GIMP, designed as 'Your AI Companion for Work and Play'.

2.6 Webcam and Audio

The laptop features a 1440p QHD camera with a privacy shutter for secure video conferencing. Audio is enhanced with DTS X, Acer PurifiedVoice, and Acer TrueHarmony Technology for clear sound and noise reduction.



Image: Acer Swift Go 14 highlighting features for 'Seamless Conferencing' including Temporal Noise Reduction (TNR), AI Noise Reduction, Camera Shutter, Acer PurifiedVoice, PurifiedView, DTS X, and Acer TrueHarmony Technology.

2.7 Connectivity

Stay connected with Killer Wireless Wi-Fi 7 (2x2 MU-MIMO Technology) and Bluetooth 5.3 or above, supporting Bluetooth LE Audio.

3. MAINTENANCE AND CARE

3.1 Cleaning the Laptop

Use a soft, lint-free cloth slightly dampened with water or a specialized screen cleaner to clean the display and exterior surfaces. Avoid harsh chemicals or abrasive materials.

3.2 Battery Care

To maximize battery life, avoid extreme temperatures and fully discharging the battery frequently. The laptop supports fast charging technology.

3.3 Cooling System

The laptop features TwinAir Cooling. Ensure the ventilation openings are not obstructed to maintain proper airflow and prevent overheating.

3.4 Security Features

The Acer Swift Go 14 includes several security features to protect your device and data.

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How to Redeem

Follow this simple step-by-step guide to scan your device and access your AI-powered software suite.

1

Visit softwareoffer.acer.com

2

Login or create a new account. (Note: We will need to provide your phone number for account verification and access.)

3

Under "Submit a purchase verification claim," choose your retailer, product and device from the dropdown menus. If your retailer is not displayed, select "New Listed."

4

Follow the instructions on-screen and use the Intel Hardware Scanning Tool to scan your device to verify that you qualify for the offer by February 15, 2025.

5

Agree to the Offer Terms and Conditions and take part in a brief survey.

6

Pick and download the available software.

Image: Acer Swift Go 14 highlighting its security features: Power Keycap Fingerprint Reader, Power on Fingerprint sensor, Backlit Keyboard, and Kingston Lock.

- **Power Keycap Fingerprint Reader:** For secure and convenient login.
- **Kingston Lock:** For physical security of the device.

4. TROUBLESHOOTING

If you encounter issues with your laptop, try the following basic troubleshooting steps:

- **No Power:** Ensure the power adapter is securely connected to both the laptop and a working power outlet. Try a different outlet.
- **Display Issues:** If the screen is blank, try adjusting the brightness or connecting an external monitor to check if the display output works.
- **Connectivity Problems:** For Wi-Fi or Bluetooth issues, ensure the wireless features are enabled in Windows settings. Restarting the laptop can often resolve temporary connectivity glitches.
- **System Unresponsive:** If the system freezes, press and hold the power button for several seconds to force a shutdown, then restart the laptop.

For more complex issues, refer to the Acer support website or contact customer service.

5. SPECIFICATIONS

Key technical specifications for the Acer Swift Go 14 (SFG14-73):

Feature	Detail
Brand	Acer
Model Name	Swift Go 14
Model Number	SFG14-73
Processor	Intel Core Ultra 5 125H (1.2 GHz, up to 4.5 GHz)
RAM	16 GB LPDDR5X
Storage	512 GB PCIe Gen 4 SSD
Display	14-inch OLED WQXGA (2880 x 1800)
Graphics	Dedicated Intel ARC Graphics
Operating System	Windows 11 Home
Ports	2x USB Type-C (USB4, Thunderbolt 4, PD), 2x USB 3.2 Gen 1, 1x HDMI 2.1, 1x Headphone/Mic Jack, 1x MicroSD Card Reader
Wireless Connectivity	Killer Wireless Wi-Fi 7, Bluetooth 5.3
Battery Life	Up to 10 Hours (Lithium-Ion)
Weight	1.3 Kilograms
Dimensions (L x W x Thickness)	21.8L x 31.3W x 1.5Th Centimeters
Webcam	1440p Camera
Special Features	Backlit Keyboard, Fingerprint Reader, Lightweight

6. WARRANTY INFORMATION

Your Acer Swift Go 14 (SFG14-73) comes with a **1 Year Warranty** from the date of purchase. This warranty covers manufacturing defects under normal use conditions.

For detailed terms and conditions, please refer to the warranty card included with your product or visit the official Acer support website. Optional extended warranty plans may be available for purchase.

7. SUPPORT

For technical assistance, driver downloads, or service inquiries, please contact Acer support:

- **Manufacturer:** Acer, COMPAL Electronics (CHONGQING) Co., Ltd.
- **Importer Contact:** ACER INDIA PRIVATE LIMITED, Embassy Heights, 6th Floor, No. 13 Magrath Road, Next to HOSMAT Hospital, Bangalore, INDIA – 560025
- **Online Support:** Visit the official [Acer Store on Amazon](#) or the global Acer support website for comprehensive resources.