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## THOMSON 1001W

# THOMSON 10.1 Inch Digital Picture Frame User Manual

Model: 1001W

## INTRODUCTION

Thank you for choosing the THOMSON 10.1 Inch Digital Picture Frame. This device allows you to effortlessly display and share your cherished photos and videos with family and friends from anywhere in the world. Featuring a high-definition IPS touch screen, Wi-Fi connectivity, and ample storage, this frame is designed for ease of use and a vibrant viewing experience. Please read this manual carefully to ensure proper setup and operation of your digital picture frame.

## PACKAGE CONTENTS

- THOMSON 10.1 Inch Digital Picture Frame
- Power Adapter
- User Manual (this document)
- Stand Piece

## PRODUCT OVERVIEW

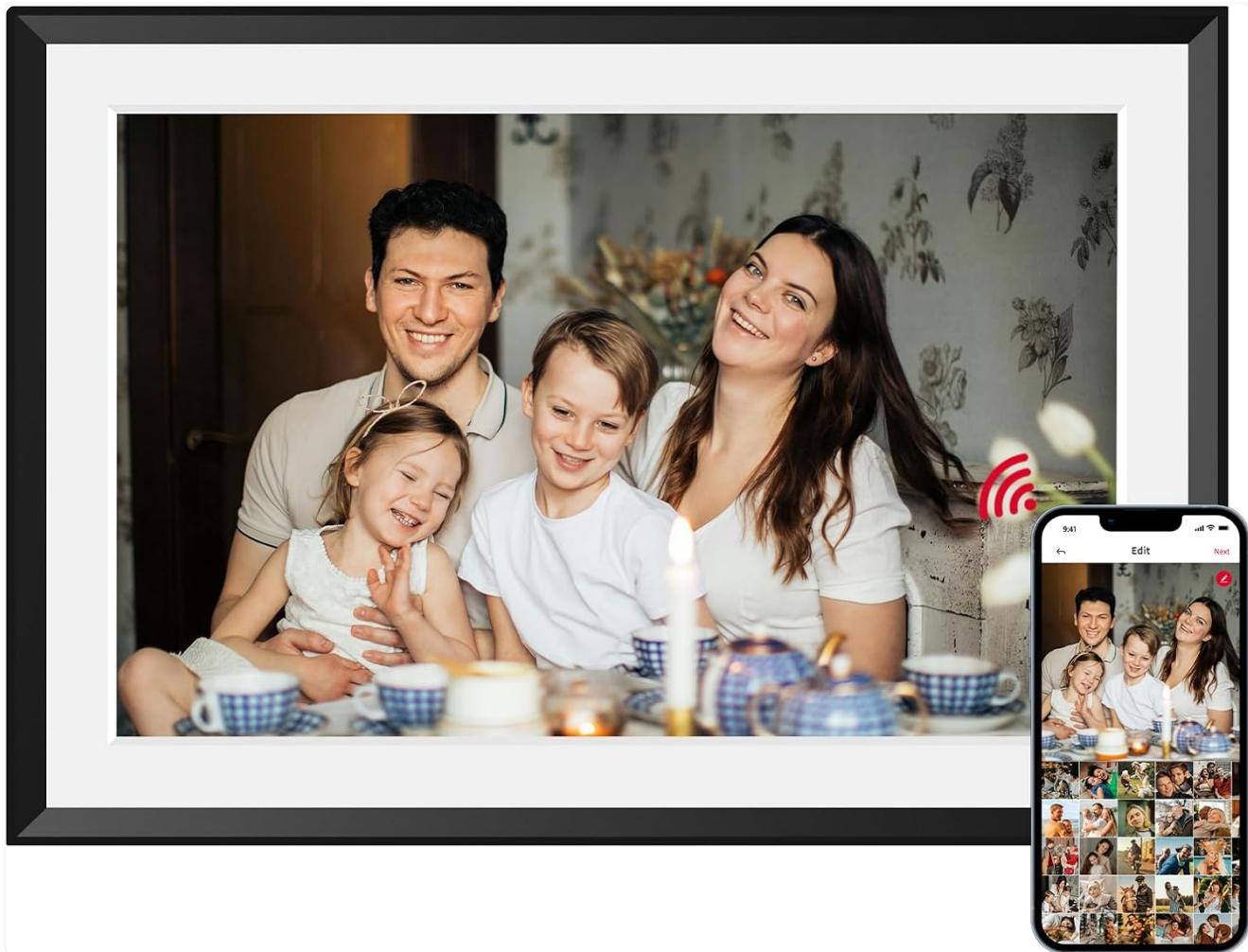


Image: The THOMSON 10.1 Inch Digital Picture Frame showcasing a family photo, accompanied by a smartphone displaying the photo sharing application. This illustrates the frame's primary function and connectivity.

The THOMSON 10.1 Inch Digital Picture Frame features a 1280x800 HD IPS touch screen for clear, vibrant image display. It supports Wi-Fi connectivity for instant photo and video sharing via a dedicated app. The frame includes 32 GB of built-in memory and a slot for an SD card (up to 128 GB, not included) for expanded storage. Key features include auto-rotate, slideshow functionality, adjustable brightness, and a sleep mode.

# THOMSON 10.1 inch IPS Touch Screen

Digital picture frame



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**THOMSON**  
High-Quality Danish Software  
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Photos/Videos	IPS Touchscreen	Multiple Users Connection	32GB Storage & SD Card	Sleep Mode
				
HD1280-800	Auto Slideshow Display	Adjust Brightness	Show Caption	THOMSON App

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Image: An infographic highlighting the main features of the THOMSON digital picture frame, including photos/videos support, IPS touchscreen, multiple user connection, 32GB storage & SD card slot, sleep mode, HD 1280x800 resolution, auto slideshow, brightness adjustment, caption display, and the THOMSON App.

## SETUP GUIDE

### 1. Initial Power On

1. Connect the power adapter to the frame's power port and plug it into a wall outlet.
2. The frame will automatically power on.
3. Follow the on-screen prompts to select your language and time zone.

### 2. Wi-Fi Connection

1. On the frame's touch screen, navigate to the Wi-Fi settings.
2. Select your desired Wi-Fi network from the list.
3. Enter the Wi-Fi password using the on-screen keyboard.
4. Confirm the connection. A stable Wi-Fi connection is essential for sharing photos and videos remotely.

### 3. App Download and Pairing

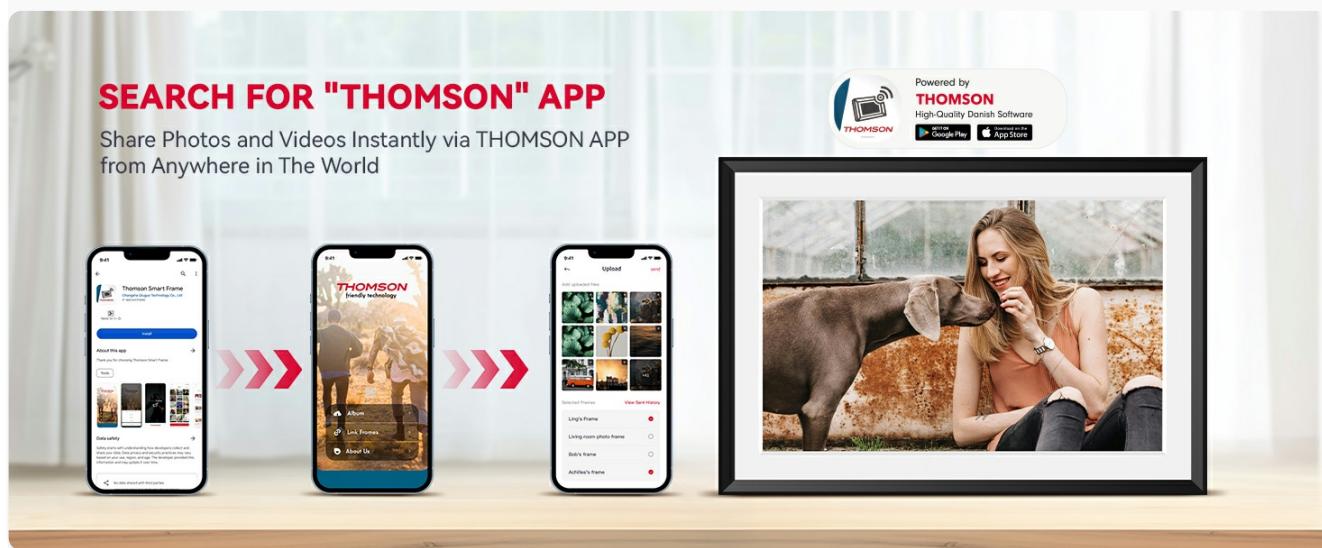


Image: A visual guide demonstrating how to find and use the THOMSON app for sharing photos and videos instantly from anywhere. It shows the app download icons for Google Play and App Store, and screenshots of the app interface.

1. Download the free "THOMSON" app from the Google Play Store (for Android) or Apple App Store (for iOS).
2. Open the app and create an account or log in.
3. Follow the app's instructions to pair your smartphone with the digital picture frame. This typically involves scanning a QR code displayed on the frame or entering a unique device code.
4. Once paired, you can begin sharing photos and videos.

## OPERATING INSTRUCTIONS

### 1. Sharing Photos and Videos

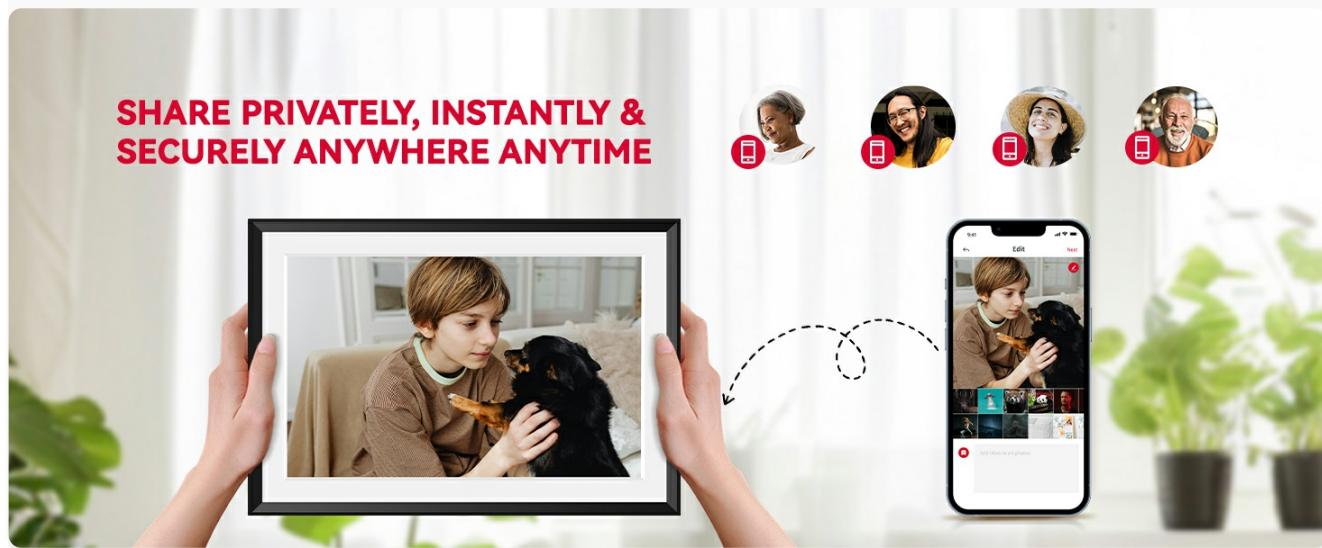


Image: A depiction of how multiple users can privately, instantly, and securely share photos and videos to the digital picture frame from various mobile phones.

- **Via App:** Open the THOMSON app on your smartphone. Select the photos or short videos you wish to share and send them directly to your paired frame. You can also invite family and friends to share to your frame.
- **Via SD Card:** Insert an SD card (max. 128 GB, not included) containing your media files into the frame's SD card slot. The frame will detect the card, and you can import files to the internal memory.
- **Via Email:** The frame is assigned a unique email address during setup. You can send photos or short videos as attachments to this email address, and they will appear on the frame.

## 2. Touch Screen Navigation

The frame features an intuitive touch screen. Tap to select options, swipe to navigate through photos, and pinch to zoom (if supported by the software).

## 3. Settings and Features

- **Auto-Rotate:** The frame automatically adjusts the orientation of photos to portrait or landscape mode.
- **Slideshow:** Configure slideshow intervals, transition effects, and playback order through the settings menu.
- **Brightness:** Adjust screen brightness to suit your environment.
- **Volume:** Control the volume for videos. Note: The frame may beep upon receiving new media; this can be muted in settings.
- **Sleep Mode:** Set a schedule for the frame to automatically turn off and on, conserving energy.
- **React Feature:** Use the "React" feature within the app to send emoticons back to loved ones in real-time, acknowledging photos they've sent.

## Auto-rotate and wall-mountable

place the frame as you like

Wall Mountable

Landscape or Portrait

Automatically Rotate Photos



Wall Hanging Hole



Support Frame

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Image: This visual demonstrates the frame's versatility, showing it can be placed in landscape or portrait orientation, and highlighting the wall hanging hole for mounting.

## MAINTENANCE

- Cleaning:** Use a soft, dry, lint-free cloth to clean the screen and frame. Do not use liquid cleaners or sprays directly on the screen.
- Placement:** Place the frame on a stable, flat surface or mount it securely on a wall. Avoid direct sunlight or extreme temperatures.
- Storage:** If storing the frame for an extended period, power it off and disconnect the power adapter.

## TROUBLESHOOTING

Problem	Possible Cause / Solution
Frame does not power on.	Ensure the power adapter is securely connected to both the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi.	<ul style="list-style-type: none"><li>Verify the Wi-Fi password is correct.</li><li>Ensure the frame is within range of your Wi-Fi router.</li><li>Restart your router and the digital frame.</li><li>Check if your Wi-Fi network is 2.4GHz, as some frames may not support 5GHz networks.</li></ul>
Photos/Videos not appearing on frame.	<ul style="list-style-type: none"><li>Ensure the frame is connected to Wi-Fi.</li><li>Check the THOMSON app for successful upload confirmation.</li><li>If using email, verify the correct email address and check spam folders.</li><li>Ensure file formats are supported (e.g., JPEG for photos, MP4 for videos). Note: HEIC format (common on iPhones) may require conversion before uploading.</li><li>Check available storage on the frame.</li></ul>
Screen is unresponsive.	Restart the frame by disconnecting and reconnecting the power. If the issue persists, contact customer support.
Frame makes a beeping sound.	This is likely the notification sound for new media. You can disable this in the frame's settings menu.

## SPECIFICATIONS

Feature	Detail
Screen Size	10.11 Inches
Resolution	1280x800 HD IPS
Internal Storage	32 GB
External Storage	SD Card (max. 128 GB, not included)
Connectivity	Wi-Fi (2.4GHz)
Product Dimensions	16 x 10 x 0.99 inches

Feature	Detail
Item Weight	1.5 pounds
Model Number	1001W
Manufacturer	THOMSON

## WARRANTY AND SUPPORT

THOMSON stands behind the quality of its products. Your digital picture frame comes with a **24-month warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product performs as described.

For any technical assistance, questions, or warranty claims, please contact THOMSON customer support. We offer **lifetime technical support** to ensure you have the best experience with your product. Please refer to the contact information provided on the product packaging or the official THOMSON website.

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This manual is subject to change without notice.

## Related Documents - 1001W

	<p><a href="#"><u>Thomson TDF-1001P Digital Photo Frame User Manual</u></a>  Comprehensive user manual for the Thomson TDF-1001P Digital Photo Frame, detailing setup, operation, Frameo app integration, photo display options, settings, and FCC compliance information.</p>
	<p><a href="#"><u>Thomson Go Plus User Manual</u></a>  Comprehensive user manual for the Thomson Go Plus Smart Display, covering installation, setup, features, and troubleshooting.</p>

	<p><a href="#"><u>RCA Color TV User's Guide: Setup, Operation, and Troubleshooting</u></a></p> <p>Comprehensive user's guide for RCA Color TV models, covering setup, remote control operation, picture and sound adjustments, advanced features, troubleshooting, and warranty information.</p>
	<p><a href="#"><u>RCA DRD222RD DIRECTV Receiver: Features, Specifications, and Guide</u></a></p> <p>Detailed overview of the RCA DRD222RD DIRECTV System Second-Room Receiver, including its accelerated 32-bit processor, SurfGuide™, interactive features, remote control, dimensions, and back panel connections. Learn about its specifications and warranty.</p>
	<p><a href="#"><u>Thomson Go Plus User Manual: Installation, Operation, and Safety</u></a></p> <p>Comprehensive user manual for the Thomson Go Plus smart display, covering installation, setup, operation, safety guidelines, and troubleshooting. Learn how to assemble the lifter and display, connect devices, configure settings, and use features like Google Assistant.</p>
	<p><a href="#"><u>Thomson DSC-523W IP WiFi 720P HD Motorized Camera User Manual</u></a></p> <p>User manual for the Thomson DSC-523W IP WiFi 720P HD Motorized Camera, covering safety, product description, installation, configuration via app, software, and web browser, troubleshooting, technical specifications, and warranty.</p>

Documents - THOMSON – 1001W

no relevant documents