Bextgoo P10

Bextgoo Dual-Lens Doorbell Camera Wireless User Manual

Model: P10

1. INTRODUCTION

Thank you for choosing the Bextgoo Dual-Lens Doorbell Camera Wireless. This advanced security device is designed to provide comprehensive monitoring of your doorstep with its innovative dual-lens system, offering both a head-to-toe view and a wide 1700 field of vision. Equipped with a long-lasting 10000mAh battery and AI motion detection capabilities, it ensures you are always aware of activity at your door. This manual will guide you through the installation, operation, and maintenance of your new doorbell camera.

Image: The Bextgoo Dual-Lens Video Doorbell, highlighting its 2K resolution and full coverage capabilities.

2. PRODUCT OVERVIEW

2.1 Key Features

- **Dual-Lens System:** Features a 2K front-facing camera for clear visitor identification and a 2MP downward-facing camera for package and ground activity monitoring.
- **Wide Viewing Angle:** 1700 field of view provides expansive coverage, eliminating blind spots.
- **AI Motion Detection:** Accurately detects people and packages, sending instant alerts.
- **Flexible Power Options:** Powered by a 10000mAh rechargeable battery or can be hardwired for continuous

power.

- **Wireless Connectivity:** Compatible with 2.4GHz Wi-Fi for easy setup and operation.
- **Multiple Storage Options:** Supports local storage via MicroSD card (up to 128GB, not included) and offers lifetime cloud storage for 6-second event videos with 7-day loop coverage.
- **Enhanced Security:** Data protected by AES128 encryption.
- **Smart Home Integration:** Seamlessly integrates with Google Home and Alexa for easy control and real-time viewing.
- **Remote Viewing & Two-Way Audio:** Real-time view and response from anywhere via your mobile phone, with support for up to 4 simultaneous users.
- **Weatherproof Design:** IP67 rating ensures reliable performance in various weather conditions.

2.2 Package Contents

Please ensure all items are present in your package:

- Bextgoo Dual-Lens Doorbell Camera
- Indoor Chime
- Charging Cable
- Screw Pack for Installation
- User Manual (this document)
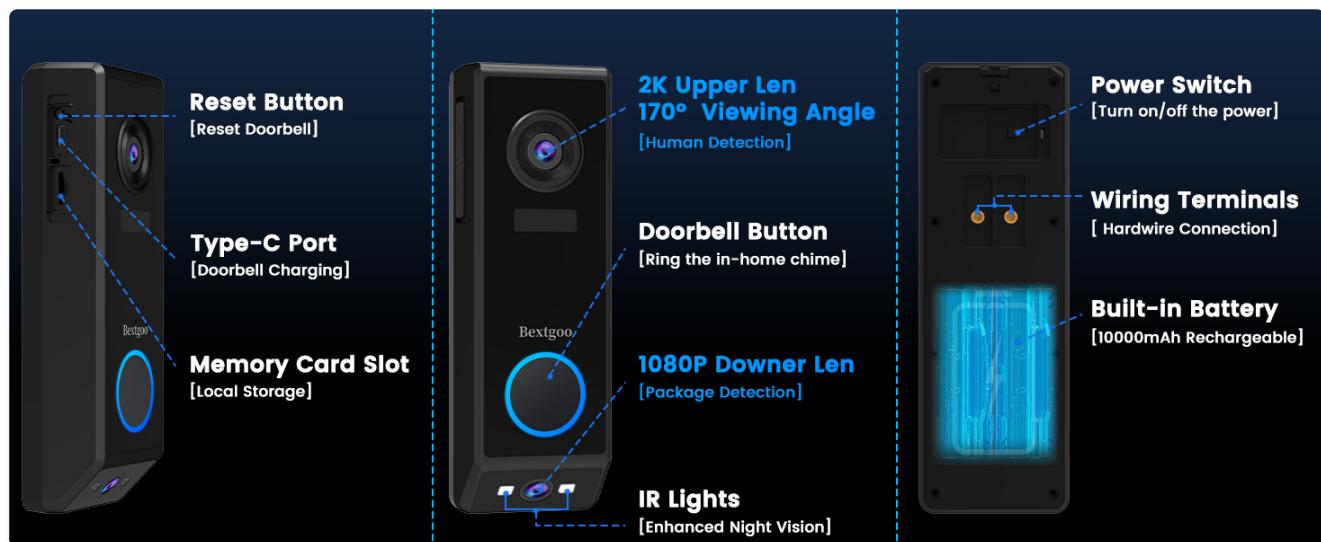
Image: Detailed diagram illustrating the various components and features of the doorbell camera, including the reset button, Type-C port, memory card slot, 2K upper lens, 1080P lower lens, IR lights, doorbell button, power switch, wiring terminals, and built-in 10000mAh battery.

3. SETUP AND INSTALLATION

3.1 Charging the Doorbell

Before initial use, fully charge the doorbell camera using the provided charging cable. The 10000mAh battery ensures long-lasting performance.

Image: Visual comparison highlighting the Bextgoo doorbell's larger 10000mAh battery capacity compared to others.

3.2 Choosing Installation Method

The Bextgoo doorbell offers flexible installation options:

- **Wireless Installation:** Ideal for easy placement anywhere without existing wiring. The powerful battery provides extended usage.
- **Wired Installation:** Connect to an existing doorbell power source for 24/7 monitoring and continuous power, eliminating the need for battery recharging.

100% Wire-free OR Simple Hardwired

Battery Powered for no Hassle

Hardwired for Non-stop Power

Image: Illustration demonstrating the two installation methods: battery-powered for wire-free setup and hardwired for non-stop power.

3.3 App Setup and Wi-Fi Connection

1. Download the official Bextgoo app from your smartphone's app store.
2. Create an account and follow the in-app instructions to add your new doorbell camera.
3. Ensure your Wi-Fi network is 2.4GHz, as the doorbell is compatible with this frequency.
4. Follow the prompts to connect the doorbell to your home Wi-Fi network.

4. OPERATING INSTRUCTIONS

4.1 Dual-Lens Functionality

The dual-lens design provides comprehensive coverage:

- The **upper 2K lens** captures a clear view of visitors' faces.
- The **lower 2MP lens** monitors the ground area, ensuring packages are seen.
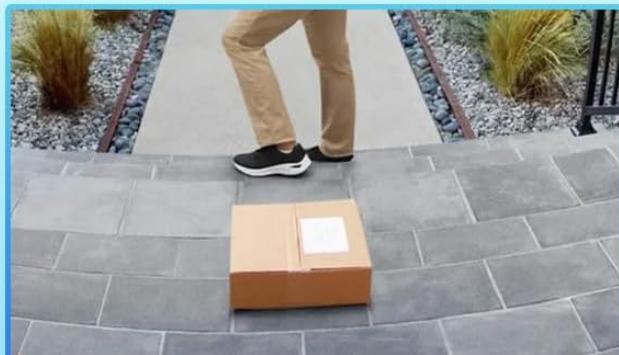
Image: Visual representation of the dual-lens system, showing the 2K upper lens for a clear live view and the 1080P lower lens for a wide viewing angle, ensuring full coverage.

Image: A comparison demonstrating how the Bextgoo Dual Lens provides full coverage of the front door area, unlike single-lens doorbells which may have blind spots.

4.2 Motion Detection and Alerts

The doorbell utilizes AI for precise human and package detection. When motion is detected, you will receive instant alerts on your smartphone.

- **Human Detection:** Identifies human figures to reduce false alarms.
- **Package Detection:** Notifies you when a package is left or picked up.

Dual Lens | See the Face Check the Floor

Bextgoo

Alert Message now
Motion detection event occurred!

16:25

Dual Cam Doorbell

Dual Cam
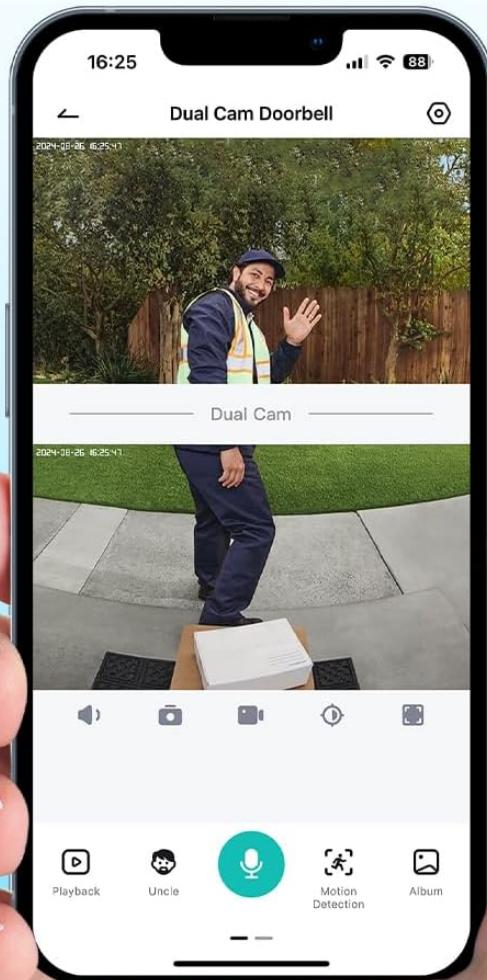
Human Detection

Package Detection

Image: A smartphone displaying an alert for a motion detection event, showing both the upper camera's view of a person and the lower camera's view of a package on the ground.

4.3 Remote Viewing and Two-Way Audio

Access live video feeds and communicate with visitors from anywhere using the Bextgoo app.

- **Real-time View:** Monitor your doorstep in 2K resolution, day or night.
- **Two-Way Talk:** Speak directly to visitors through the doorbell's built-in speaker and microphone.
- **Voice Changer:** Utilize the voice changer feature for added privacy during conversations.
- **Family Sharing:** Share access to the doorbell feed with up to 4 family members simultaneously.
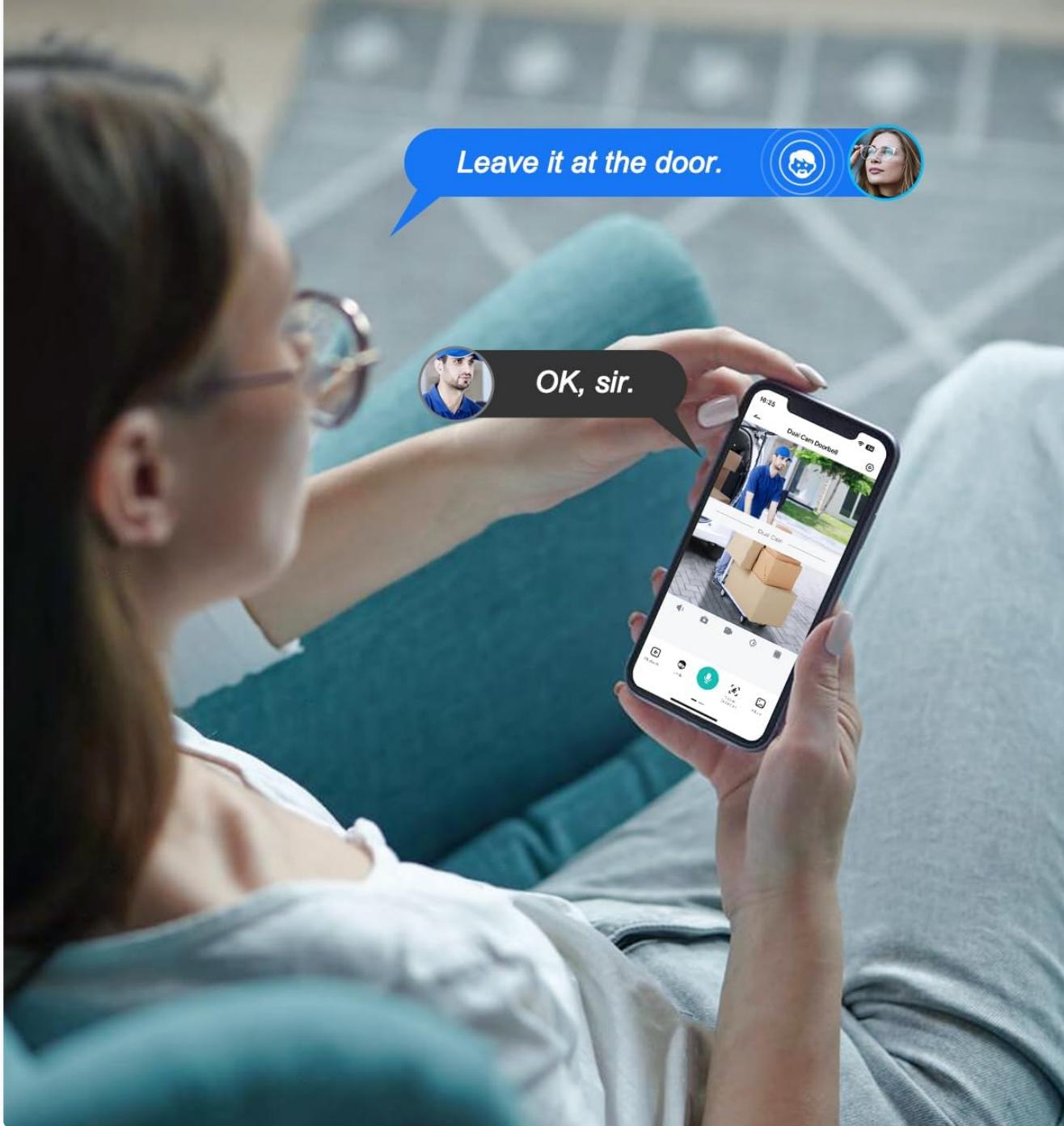
Image: A user interacting with a visitor remotely via the app, demonstrating the two-way audio and voice changer features.

4.4 Storage Options

Your video footage can be stored in two ways:

- **Local Storage:** Insert a MicroSD card (up to 128GB, not included) into the doorbell for local recording.
- **Cloud Storage:** Enjoy lifetime cloud storage for 6-second event videos, with a 7-day loop coverage. All cloud data is protected by AES128 encryption.

Multiple Storage Options

No Subscription Fees

Local Storage

Up to 128GB (Not Included)

Premium Cloud Storage

Video Encryption
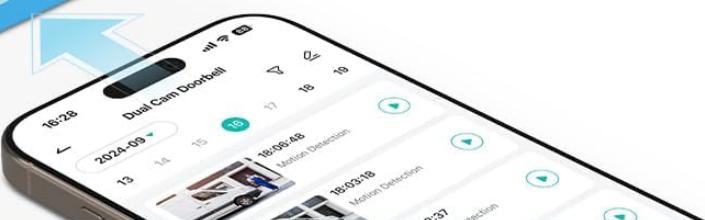
Image: An illustration detailing the multiple storage options available, including local storage with a MicroSD card and premium cloud storage with video encryption.

4.5 Indoor Chime

The included indoor chime ensures you hear the doorbell ring even if your phone is not nearby. It offers 5 volume levels and 16 optional ringtones.

Image: The included indoor chime, designed to provide instant visitor alerts with adjustable volume and multiple ringtone options.

5. MAINTENANCE

5.1 Battery Management

The 10000mAh battery provides extended usage. When the battery level is low, recharge it using the provided Type-C charging cable. For continuous power, consider hardwiring the doorbell.

5.2 Weather Resistance

The doorbell camera has an IP67 waterproof rating, ensuring it can withstand various weather conditions, including rain and snow. While designed for outdoor use, avoid submerging the device in water.

Image: The Bextgoo doorbell camera mounted outdoors, illustrating its IP67 rating and ability to function reliably in shine, rain, or snow.

5.3 Cleaning

To maintain optimal performance, periodically clean the camera lenses and the doorbell's exterior. Use a soft, damp cloth. Avoid using harsh chemicals or abrasive materials that could damage the device.

6. TROUBLESHOOTING

If you encounter issues with your Bextgoo doorbell camera, please refer to the following common troubleshooting steps:

- **No Power/Not Turning On:** Ensure the battery is fully charged. If hardwired, check the wiring connection.
- **Wi-Fi Connectivity Issues:** Verify your Wi-Fi network is 2.4GHz. Ensure the doorbell is within range of your router. Try restarting your router and the doorbell.
- **Poor Video Quality:** Check for obstructions on the camera lenses and clean them if necessary. Ensure adequate lighting, especially for night vision.
- **Motion Detection Not Working:** Check the motion detection settings in the app. Adjust sensitivity and detection zones. Ensure there are no physical obstructions blocking the sensor.
- **No Alerts:** Verify app notifications are enabled on your smartphone and within the Bextgoo app settings. Check your internet connection.
- **Chime Not Ringing:** Ensure the indoor chime is plugged in and paired with the doorbell. Check its volume settings.

For more detailed troubleshooting or persistent issues, please consult the in-app help section or contact Bextgoo customer support.

7. SPECIFICATIONS

Feature	Specification
Model Name	P10
Dimensions (L x W x H)	6.3 x 1.18 x 1.97 inches
Item Weight	1.12 pounds
Power Source	Battery Powered (10000mAh, 5 Volts)
Connectivity Technology	Wi-Fi (2.4GHz)
Video Capture Resolution	2K (Upper Lens), 1080P (Lower Lens)
Viewing Angle	170 Degrees
Night Vision Range	50 Feet
Water Resistance Level	IP67
Flash Memory Type	Micro SD (up to 128GB, not included)
Included Components	Doorbell Camera, Chime, Charging Cable, Screw Pack, User Manual
Material	Plastic
Color	Black

Feature	Specification
Manufacturer	Bextgoo
Country of Origin	China

8. WARRANTY AND SUPPORT

8.1 Warranty Information

For detailed warranty information regarding your Bextgoo Dual-Lens Doorbell Camera, please refer to the warranty card included in your product packaging or visit the official Bextgoo website. Keep your proof of purchase for any warranty claims.

8.2 Customer Support

If you require further assistance, technical support, or have any questions not covered in this manual, please contact Bextgoo customer service:

- **Email:** support@bextgoo.com
- **Bextgoo Store on Amazon:** Visit Store