#### Manuals+

Q & A | Deep Search | Upload

#### manuals.plus /

- orbic /
- > Orbic JOURNEY Pro 4G Flip Phone User Manual Model O4F231JP

#### Orbic O4F231JP

# Orbic JOURNEY Pro 4G Flip Phone User Manual

Model: O4F231JP

# 1. Introduction

Welcome to the user manual for your Orbic JOURNEY Pro 4G flip phone. This device is designed for essential communication with the added benefits of 4G connectivity and smart features powered by KaiOS 3.1. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new phone, ensuring you can utilize all its functionalities effectively.

### 2. PACKAGE CONTENTS

Please check that all the following items are included in your product package:

- Orbic JOURNEY Pro 4G Main Unit
- AC Adapter
- USB Cable (Type-C)
- Battery
- Quick Start Guide

# 3. DEVICE OVERVIEW

The Orbic JOURNEY Pro 4G features a classic flip phone design with a physical keypad and two displays for convenience.



**Figure 3.1:** The Orbic JOURNEY Pro 4G in its open position, displaying the main screen and the full keypad for dialing and navigation.



**Figure 3.2:** An angled view of the Orbic JOURNEY Pro 4G when open, highlighting its ergonomic design and button layout.



Figure 3.3: The Orbic JOURNEY Pro 4G in its closed state,

featuring the external display for quick notifications and the rear camera lens.



**Figure 3.4:** The rear view of the Orbic JOURNEY Pro 4G when closed, showing the device's sleek back panel.

# **Key Components:**

- Main Display: The internal 3.2-inch TFT LCD screen for primary interaction.
- External Display: A 1.77-inch external display for time, notifications, and caller ID when the phone is closed.
- Keypad: Alphanumeric keys and navigation buttons for easy input and menu navigation.
- Camera: A 5-megapixel rear camera with flash for capturing photos.
- USB Type-C Port: For charging and data transfer.
- 3.5mm Headset Jack: For connecting wired headphones.

### 4. INITIAL SETUP

# 4.1. Installing the Battery and SIM Card

- 1. Remove the back cover of the phone.
- 2. Insert the nanoSIM card into the designated SIM slot. Ensure the gold contacts face downwards and the card is correctly oriented.
- 3. Insert the 1850mAh removable battery into its compartment, aligning the contacts.
- 4. Replace the back cover, ensuring it clicks securely into place.

# 4.2. Charging the Device

- 1. Connect the USB Type-C cable to the phone's charging port.
- 2. Connect the other end of the USB cable to the provided AC adapter.
- 3. Plug the AC adapter into a power outlet.
- 4. The phone will indicate that it is charging. Allow the battery to fully charge before initial use.

### 4.3. Powering On/Off

- To Power On: Press and hold the Power/End Call button until the screen lights up.
- To Power Off: Press and hold the Power/End Call button, then select 'Power Off' from the options on the screen.

# 5. BASIC OPERATION

# 5.1. Making and Receiving Calls

- To Make a Call: Open the phone, enter the phone number using the keypad, and press the Green Call button.
- To Answer a Call: When the phone rings, press the Green Call button. You can answer with the phone closed by pressing the Green Call button, or open the phone to answer.
- To End a Call: Press the Red End Call button.

# 5.2. Sending and Receiving Messages

- Navigate to the 'Messages' application from the main menu.
- Select 'New Message' to compose a new text message.
- Enter the recipient's number or select from contacts, then type your message using the keypad.
- Press 'Send' to transmit the message.

# 5.3. Navigation and Smart Features

The Orbic JOURNEY Pro 4G runs on KaiOS 3.1, offering access to various smart applications:

- Web Browser: Access the internet to browse websites.
- Google Maps: Use for navigation and location services.
- YouTube: Watch videos directly on your device.
- Wi-Fi Hotspot (Tethering): Share your phone's 4G internet connection with up to 8 other devices simultaneously. Access this feature through the phone's settings menu.

# 6. MAINTENANCE AND CARE

- Cleaning: Use a soft, dry cloth to clean the phone's exterior. Avoid using harsh chemicals or abrasive materials.
- **Battery Care:** To prolong battery life, avoid exposing the phone to extreme temperatures. Do not leave the battery fully discharged for extended periods.
- Water and Dust: This device is not rated for water or dust resistance. Avoid exposure to liquids and dusty environments.
- Handling: Handle the phone with care. Avoid dropping it or subjecting it to strong impacts.

# 7. TROUBLESHOOTING

If you encounter issues with your Orbic JOURNEY Pro 4G, please refer to the following common solutions:

Problem	Solution
Phone does not power on	Ensure the battery is correctly installed and charged. Connect the charger and try again.

Problem	Solution
Cannot make or receive calls	Check if the SIM card is properly inserted and activated. Verify network signal strength.  Contact your service provider if the issue persists.
No internet connection	Ensure mobile data is enabled in settings. Check Wi-Fi connection if using Wi-Fi. Verify your data plan with your service provider.
Battery drains quickly	Reduce screen brightness, close unused applications, and disable Wi-Fi/Bluetooth when not in use. Avoid extreme temperatures.
Phone is unresponsive	Remove and reinsert the battery to perform a soft reset.

# 8. SPECIFICATIONS

Feature	Specification
Product Name	Orbic JOURNEY Pro 4G
Model Number	O4F231JP
Color	Jet Black
Operating System	KaiOS® 3.1
Processor	Qualcomm® QM215 Quad-Core (4x 1.3 GHz-ARM Cortex A53)
RAM	1GB
Internal Storage	8GB
Expandable Storage	Supports up to 128GB Micro SD
Sensors	Magnetic Sensor, Barometric Sensor
Fingerprint Authentication	Not Supported
Battery Capacity	1,850mAh (Removable)
Charger	5W (Type C 2.0) Charger
Fast Charging	Not Supported
Wireless Charging	Not Supported
Continuous Talk Time	Max 5.6 hours
Continuous Standby Time	Max 150 hours
Main Display Size	3.2 inches TFT LCD
Main Display Resolution	240x320 (125ppi)

Feature	Specification
External Display Size	1.77 inches TFT LCD
External Display Resolution	128x160 (116ppi)
Dimensions (H x W x D)	Approx. 115.3 x 60.9 x 19.8mm
Weight	Approx. 148g
Body Material	Resin
Connector	USB Type-C 2.0
Water/Dust Resistance	Not Applicable
Durability	Not Applicable
Speakers	2
Microphones	2
3.5mm Headset Jack	Yes
Rear Camera	5 Megapixels (f/2.2) with Flash
Front Camera	Not Supported
2G Bands	GSM: 850/900/1800/1900MHz
3G Bands	UMTS: B1/B5/B6/B8/B19
4G Bands	LTE: B1/B3/B5/B7/B8/B18/B19/B20/B26/B28/B38/B40/B41
5G Bands	Not Supported
SIM Type	nanoSIM/4EF
Wi-Fi® Connectivity	802.11 b/g/n 2.4GHz
Tethering	Supported (up to 8 devices simultaneously)
Bluetooth®	4.2
NFC	Not Supported
FeliCa	Not Supported
Location System	GPS/AGPS/GLONASS

# 9. WARRANTY AND SUPPORT

# 9.1. Warranty Information

The Orbic JOURNEY Pro 4G comes with a**1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims.

#### **Warranty Exclusions:**

- Damage caused by misuse, alteration, or unauthorized repair.
- Damage due to fire, earthquake, water damage, lightning, or other natural disasters.
- Damage or injury resulting from operations or usage methods contrary to the warnings and instructions in this manual.
- · Loss of personal data or property damage incurred from the use or malfunction of this product.
- Products imported privately or parallel imports from overseas businesses are not covered by the product warranty.

# 9.2. Customer Support

For further assistance, technical support, or warranty inquiries, please refer to the contact information provided in your Quick Start Guide or visit the official Orbic website for your region.

© 2024 Orbic. All rights reserved.

#### Related Documents - O4F231JP

#### User guide

orbic Journey

#### Orbic Journey RC2200L User Guide

Official user guide for the Orbic Journey RC2200L mobile phone by Orbic and Verizon, detailing setup, features, settings, and troubleshooting.

verizon /



#### Orbic Journey+ User Manual

User manual for the Orbic Journey+ (RC2451L) mobile phone, detailing setup, features, and safety information.



#### Orbic Journey Pro User Manual: Setup, Features, and Guide

This comprehensive user manual provides detailed instructions and information on setting up, operating, and utilizing all features of the Orbic Journey Pro mobile phone, including device overview, calling, messaging, internet, and personalization settings.



#### QUICK START GUIDE

#### Orbic JOURNEY Pro Quick Start Guide

A concise guide to setting up and using the Orbic JOURNEY Pro mobile phone, covering device overview, initial setup, basic operations, messaging, connectivity, and support.



### Orbic JOURNEY™ V Quick Start Guide: Setup and Usage Instructions

Comprehensive quick start guide for the Orbic JOURNEY™ V flip phone. Learn how to set up, make calls, send texts, use the camera, connect to Wi-Fi, and access accessibility features.



### Orbic Magic 5G Quick Start Guide and Safety Information

A comprehensive guide to setting up and using your Orbic Magic 5G phone, including initial setup, making calls, messaging, internet access, Bluetooth connectivity, and important safety and warranty information.